



COUNTY OF ORANGE HEALTH CARE AGENCY

MEDICAL SERVICES INITIATIVE PROGRAM



8/20/2009

Important Changes Effective September 1, 2009

Dear MSI Provider:

Over the past two years, the MSI Program has experienced unprecedented enrollment. In order for our program to continue the pursuit of high quality care, we must make the following changes to the program effective 9/1/09.

- **\$4 co-pay** for all prescriptions. Patients meeting predetermined income criteria will be exempt. The maximum out-of-pocket expense per patient per month will be \$32.
- **\$5 co-pay** for all primary, specialty, and urgent care visits.
- **\$25 co-pay** for all emergency room visits.
- All services must be rendered and directed by the assigned Medical Home (primary care doctor or clinic). To verify the patient's assigned Medical Home, please use MSI's Provider Online Verification website: <https://www.ocmsipov.com/provElig/apps/provEligSearch.mpl>. ED physicians may use www.erconnect.com. Unauthorized services will not be covered by MSI.
- Patients may change their Medical Home once every 6 months, or within the first 30 days of their notification (Notice of Action letter) of becoming eligible into the Program. Patients may change their Medical Home by contacting our Patient Education Department at (800) 417-4262.
- The following services will not require an authorization:

<ul style="list-style-type: none"> ○ Lab ○ X-Ray <ul style="list-style-type: none"> ▪ Screening mammograms ▪ Barium Enema ▪ Barium Swallow ▪ Intravenous Pyelogram (IVP) 	<ul style="list-style-type: none"> ○ Routine Non-invasive Ultrasound ○ Pulmonary Function Tests ○ Cardiac Stress Tests <ul style="list-style-type: none"> ▪ EKG ▪ Treadmill test ▪ Stress echo ▪ Nuclear studies ○ Service specified in your Letter of Agreement (some specialties only)
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We appreciate you taking the time to help us communicate these changes to your colleagues and patients.

Sincerely,

The MSI Team