Mental Health & Recovery Services (MHRS)

Quality Management Services (QMS)

Quality Assurance & Quality Improvement Division

AOA-Support Team / CYP-Support Team / Managed Care / Certification and Designation

CalAIM Payment Reform Initiative

MHRS QMS would like to thank all our MHP providers who participated in the CalAIM Behavioral Health Payment Reform Initiative technical and clinical trainings in May and June. Please be on the lookout for the release of the following items:

- Power Point slides used in clinical training(updated versions to follow)
- FAQs

CANS Item Mapping Tool

The Praed Foundation, developer of the Child and Adolescent Needs and Strengths (CANS), recently created an item mapping tool that is very useful for providers within their scope of practice. This item mapping tool uses manually inputted information from each of the CANS 50 items and crosswalks it to suggested ICD 10 diagnosis. The tool can be accessed at the website below.

https://tcom-app.github.io/

Steps

- 1. Complete the CANS with the beneficiary and their parent/caregiver (if applicable).
- 2. Open the link to the CANS 50 Items-ICD 10 Items Map tool.
- 3. In the Search box enter a CANS item that scored a 2 or 3 and click on the "Search!" button

Enter the CANS 50 Item below

Impulsivity Hyperactivity Search!

TRAININGS & MEETINGS

AOA Online Trainings

New Provider Training
(Documentation & Care Plan)

2021-2022 AOABH Annual Provider Training

MHRS-AOA MHP QI Coordinators' Meeting

WebEx Meeting: 7/6/2023 10:30- 11:30am

CYP Online Trainings

2021-2022 CYPBH Integrated
Annual Provider Training

MHRS-CYP MHP QI Coordinators' Meeting

Teams Meeting: 7/13/2023

10:00-11:30am

*More trainings on CYP ST website

HELPFUL LINKS

OMS AOA Support Team
OMS CYP Support Team
BHS Electronic Health Record
Medi-Cal Certification

CANS Item Mapping Tool cont..

4. A list of suggested ICD 10 diagnosis will populate for your consideration as it relates to your CANS item.

Found ICD 10 Items

Select the Items you would like to add to the list

Selected	ID	ICD 10 Item
	F30	Manic Episode
	F31	Bipolar Disorder
	F63	Impulse Disorders
~	F63.8	Other Impulse Disorders (intermittent explosive disorder)
2	F65.9	Impulse Disorder, unspecified
	F90	Attention-Deficit Hyperactivity Disorders
2	F90.0	ADHD, predominanty inattentive type
	F90.1	ADHD, predominanty hyperactive type
2	F90.2	ADHD, combined type
	F90.8	ADHD, other type

<u>Disclaimer:</u> This tool is not intended to be a standalone diagnosis tool. Other clinical information from your clinical assessment, clinical interviews, other psychometrics, ICD-10 criteria, etc. should be taken into consideration when formulating your diagnosis.

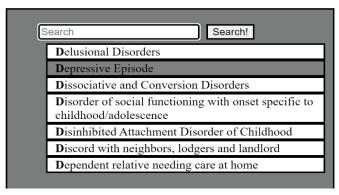
Conversely, we can switch the direction of the mapping tool to allow for entering ICD 10 diagnoses.

- 1. Click on "CANS 50 Items to ICD 10 Items"
- 2. Type in partial or full ICD 10 items and click "Search!"
- 3. A list of suggested CANS items populate for your consideration as it relates to your ICD 10 diagnoses

Enter the ICD 10 Item below

ICD 10 Items to CANS 50 Items

Switch



Found CANS 50 Items

Select the Items you would like to add to the list

Selected	CANS 50 Item	
	Depression	
	Suicide Risk	
	Other Self Harm (Recklessness)	
Select All Deselect All Add To List		

MANAGED CARE SUPPORT TEAM



MCST OVERSIGHT

- EXPIRED LICENSES, CERTIFICATIONS AND REGISTRATIONS
- NOTICE OF ADVERSE BENEFIT DETERMINATION (NOABDS)
- APPEAL/EXPEDITED APPEAL/STATE FAIR HEARINGS
- PAVE ENROLLMENT (MHP PROVIDERS ONLY)
- CHANGE OF PROVIDER/2ND OPINIONS (MHP/DMC-ODS)
- CAL-OPTIMA CREDENTIALING (AOA COUNTY CLINICS)

- GRIEVANCES & INVESTIGATIONS
- COUNTY CREDENTIALING
- ACCESS LOGS
- CLINICAL/COUNSELOR SUPERVISION
- MHP/DMC-ODS PROVIDER DIRECTORY

REMINDERS, ANNOUNCEMENTS & UPDATES

COUNTY CREDENTIALING

 The MCST is required to credential Certified Peer Support Specialists if they are registered with the certifying organization, CalMHSA. If you have an existing or new provider with this certification you must submit their credential packet, as soon as possible.

EXPIRED LICENSES, CERTIFICATION AND REGISTRATION

- Programs are strongly encouraged to have their providers renew their credentials with the certifying organization at least 2-3 months prior to the expiration. It is not appropriate for a provider to continue delivering Medi-Cal covered services while a registration or certification has lapsed on the assumption that the certifying organization will renew the credential retroactively, as this may not always be the case and can potentially lead to a disallowance.
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- The County credentialing verification organization, VERGE e-mails notifications to providers 45/30/7 days in advance about expiring licenses, certifications and registrations. They also send final notices the day of and the day after expiration.
- Providers who have had their privileges suspended due to expired credentials must submit proof of license, certification, and/or registration renewal via e-mail to QMS MCST at <u>AQISManagedCare@ochca.com</u> and QMS IRIS at <u>BHSIRISLiaisonTeam@ochca.com</u>. The provider must receive a confirmation letter from the MCST re-activating their privileges to begin delivering Medi-Cal covered services starting on that day.

PAVE ENROLLMENT FOR COUNTY DMC-ODS CLINICS & PROVIDERS

The MCST has officially transferred PAVE enrollment and site certification for all County DMC-ODS clinics and providers to the Certification & Designation Support Services (CDSS) team effective 6/1/23. Please reach out to CDSS for assistance and technical support at AQISCDSS@ochca.com.



MANAGED CARE SUPPORT TEAM



REMINDERS, ANNOUNCEMENTS & UPDATES (CONTINUED)

MCST TRAININGS ARE AVAILABLE UPON REQUEST

- NEW MHP and DMC-ODS programs are required to schedule a full-day training to comply with the MCST oversight and DHCS requirements. It is recommended to have the Directors, Managers, Supervisors and clinical staff participate in the training to ensure those requirements are met and implemented. The new program is recommended to contact the MCST administrators to schedule the training at least a month prior to delivering Medi-Cal covered services.
- If you and your staff would like a refresher on a specific topic or a full training about the MCST's oversight please e-mail the Health Services Administrator, Annette Tran at anntran@ochca.com and/or the Service Chief II, Dolores Castaneda at dcastaneda@ochca.com.

GRIEVANCES, APPEALS, STATE FAIR HEARINGS, NOABDS,

2ND OPINION AND CHANGE OF PROVIDER

Leads: Esmi Carroll, LCSW Jennifer Fernandez, MSW

CLINICAL SUPERVISION

Lead: Esmi Carroll, LCSW

ACCESS LOGS

Lead: Jennifer Fernandez, MSW

PAVE ENROLLMENT FOR MHP & SUD

Leads: Araceli Cueva, Staff Specialist Elizabeth "Liz" Fraga, Staff Specialist

CREDENTIALING AND PROVIDER DIRECTORY

Credentialing Lead: Elaine Estrada, LCSW

Cal Optima Credentialing Lead: Sam Fraga, Staff Specialist

Provider Directory Lead: Paula Bishop, LMFT

CONTACT INFORMATION

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E-MAIL ADDRESSES

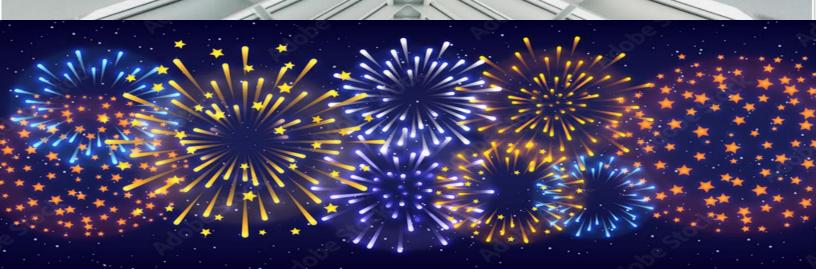
AQISGrievance@ochca.com (NOABDs/Grievance Only)
AQISManagedCare@ochca.com

MCST ADMINISTRATORS

Annette Tran, LCSW

Health Services Administrator

Dolores Castaneda, LMFT Service Chief II



Service Chiefs and Supervisors:

Please remember to submit monthly program and provider updates/changes for the Provider Directory and send to: <u>AQISManagedCare@ochca.com</u> and <u>BHSIRISLiaisonTeam@ochca.com</u>

Review QRTips in staff meetings and include in meeting minutes.

Disclaimer: The Quality Management Services (QMS) Quality Assurance (QA) and Quality Improvement (QI) Division develops and distributes the monthly QRTips newsletter to all MHP providers as a tool to assist with various QA/QI regulatory requirements. It is NOT an all-encompassing document. Programs and providers are responsible for ensuring their understanding and adherence with all local, state, and federal regulatory requirements.

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Division Manager; Interim Director, QMS

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