

Dear (your name here),

Thank you for making an appointment with us.

Your appointment is scheduled for (example date).

Your confirmation code is XXXXXX.

If you need to cancel your reservation at any time, you can do so by texting "C" to 714-361-1124 from the phone number that you used to make your appointment (555-864-1285).

IMPORTANT:

If you think that you may have COVID-19, have been exposed to someone who is positive with COVID-19, or have the symptoms of fever, cough, or shortness of breath; please cancel your appointment and stay home. You may make a new appointment at [ohealthinfo.com/eh](https://www.ohealthinfo.com/eh) when you are feeling better.

We are taking additional safety precautions due to COVID-19. If you are not vaccinated, face coverings are required. If you are fully vaccinated, face coverings are optional.

ABOUT THE BACKFLOW TEST

The backflow test will be 1 hour and will include testing of 4 backflow devices and 3 written trouble shooting questions per the USC manual of Cross-Connection Control Tenth Edition.

BEFORE YOUR APPOINTMENT:

You must have attended an update seminar within the last 2 years to qualify for recertification. If you took a refresher that was not offered by Orange County Health Care Agency (OCHCA), please bring proof of completion.

For new testers, a 40-class must be completed prior to OCHCA certification. A written test may also be required.

Before your appointment, review the OCHCA Tester Code of Conduct located here:

<https://www.ohealthinfo.com/about-hca/public-health-services/environmental-health-services/water/cross-connection>

Please bring the following items to your appointment:

- Face mask (when required)
- A completed Backflow Tester Application. Get the application here:
<https://www.ohealthinfo.com/about-hca/public-health-services/environmental-health-services/water/cross-connection>
- Calibrated test gauge with proof of valid calibration within 1-year
- Flat head screwdriver
- Sight tube
- Bleed off valve assembly
- Towel
- Pen/pencil

WHEN YOU ARRIVE:

Testing Location: 1241 E. Dyer Road, Suite 120, Santa Ana, CA 92705

Park in the designated Guest parking in the front of the building or obtain a parking pass from our staff.

*Please note- Enter the lobby through the front of the building. The back exterior entrance to the building/lobby is no longer accessible to the public.

Follow all instructions on posted signs in the lobby.

Fee payment - Bring separate payments if you would also like to be on the tester list.

\$288 fee per test attempt

\$192 for the tester list

*Please note- A 40-class must be completed prior to OCHCA certification. A written test may also be required. Call Environmental Health at (714) 433-6284 for details.

Thank you.