

## Coordinated Entry System Steering (CES) Committee

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Meeting Date: September 1, 2021

Meeting Time: 2:00 p.m. – 3:00 p.m.

Meeting Link: <https://ocgov.webex.com/ocgov/j.php?MTID=mb58cdee00ecd7524628ee6e3d1a83d90>

Meeting ID: +1 (213) 306-3065

Access Code: 177 079 3747

Password: 92701

Committee Chair: Natalie Bui

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### Agenda

#### 1. Call to Order

#### 2. Welcome and Introductions – Natalie Bui, CES Steering Committee Chair

Natalie Bui introduced herself to the CES Steering Committee.

#### 3. Public Comments

a. There was no public comments.

#### 4. Continuum of Care Update – Zulima Lundy, Continuum of Care (CoC) Manager

- a. Zulima Lundy stated that the CES Steering Committee should continue to work on finalizing the vision and governance charter for the CES Steering Committee.
- b. Additionally, Zulima Lundy noted that this committee should use the, newly formed, Lived Experience Committee for insight and feedback to help inform the CES Steering Committee work.

#### 5. Coordinated Entry System Updates

##### a. Individuals – Connor Stephenson, Individual CES Manager, Friendship Shelter

- i. Connor Stephenson shared that the Individual CES (ICES) has now moved to regional meetings to facilitate case conferencing and the matching process. This has allowed to maximize available housing opportunities and matching process.
- ii. Connor Stephenson also mentioned that since the Emergency Housing Vouchers (EHV) have become available, they are experiencing many participants denying other available housing resources in hopes of being matched to an EHV.

##### b. Families – Katherine Rodriguez, Programs Manager, Family Solutions Collaborative

- i. Katherine Rodriguez shared that the Family CES (FCES) in the last quarter has had 115 families experiencing literal homelessness enrolled into the FCES project. Of these families, 49% have been matched to a housing opportunity.
- ii. Additionally, Katherine Rodriguez also shared that 146 families have been matched to a housing opportunity in this month alone.

##### c. Veterans – Rebecca Ricketts, CES Manager, OC Health Care Agency

- i. Rebecca Ricketts stated that there are currently 222 veterans experiencing homelessness in the Veteran Registry. In the last year, there has been 252 veterans that have been housed.

- ii. Rebecca Ricketts also mentioned that the outflow of veterans is currently out numbering the inflow, which is an indication that Veteran Homelessness is reaching a functional zero.

**d. Virtual Front Door – Amy Arambulo, Director of Community Programs, 211OC**

- i. Amy Arambulo stated that for the last quarter, dating between April 1, 2021 – June 30, 2021, data reflected that for the first time ever, housing expenses assistance referrals outnumbered the number of referrals to CES access points.
- ii. Amy Arambulo noted that the quarterly data showed 1,946 contacts were related to housing assistance programs, including referrals to CES.
- iii. Callie Rutter asked how people experiencing homelessness could get a copy of their record of the Homeless Management Information System (HMIS) and CES. Zulima Lundy offered to connect offline. Zulima also committed to sharing with Callie Rutter the CES Policies and Procedures highlighting the matching process is extremely dynamic.

**6. Committee Membership Discussion**

- a. It was decided that there would be an Ad Hoc established to discuss the CES Steering Committee Membership to continue the discussion around the Committee Membership. Those in attendance were encouraged to reach out to Zulima via email to volunteer to join this Adhoc.
- b. In addition to this, it was decided that the CES Steering Committee would meet every other month.

**7. Next Meeting: November 3, 2021, from 2:00 p.m. – 3:00 p.m.**