

# A G E N D A

## REGULAR MEETING COMMISSION TO END HOMELESSNESS

Wednesday, November 20, 2019, 9:00 A.M.



Orange County Transportation Authority  
Board Room – Conference Room 07-08  
550 South Main Street, Orange, California

### COMMISSION MEMBERSHIP

|  |  |
|--|--|
| Andrew Do, First District, Board of Supervisors, Chair | Daniel Young, Business Representative, Vice Chair    |
| Michelle Steel, Second District, Board of Supervisors  | Jack Toan, Business Representative                   |
| Ken Domer, North Service Planning Area                 | Don Barnes, Orange County Sheriffs' Department       |
| Scott Stiles, Central Service Planning Area            | Scott Larson, Affordable Housing Development         |
| Paul Wyatt, South Service Planning Area                | Marshall Moncrief, Behavioral Health Representative  |
| Sue Parks, Philanthropic Representative                | Teresa "Tita" Smith, At Large Member                 |
| Tom Kisela, Chief of Police                            | Theresa Murphy, At Large Member                      |
| Randy Black, Orange County Fire Authority              | Matt Bates, Continuum of Care Board Representative   |
| Richard Afafe, Hospital Representative                 | Jeanne Awrey, Continuum of Care Board Representative |
| Jim Palmer, Faith-based Community Representative       |  |

### Executive Director

Susan Price, Director of Care Coordination

### Clerk of the Commission

Valerie Sanchez, Chief Deputy Clerk

*This special meeting agenda contains a brief general description of each item to be considered. The Commission encourages public participation. If you wish to speak on any item appearing on the special meeting agenda, please complete a Speaker Request Form and deposit it in the Speaker Form Return box located next to the Clerk prior to the reading of the item. Speaker Forms are located on the table next to the entrance doors. Except as otherwise provided by law, no action shall be taken on any item not appearing in the agenda. When addressing the Commission, please state your name for the record prior to providing your comments.*

**\*\*In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Clerk of the Board's Office 72 hours prior to the meeting at (714) 834-2206\*\***

All supporting documentation is available for public review online at:  
<http://www.ocgov.com/gov/ceo/care/commendhom> and in the office of the Clerk of the Board of Supervisors located in the Hall of Administration Building, 333 W. Santa Ana Blvd., 10 Civic Center Plaza, Room 465, Santa Ana, California 92701 during regular business hours,  
8:00 a.m. - 5:00 p.m., Monday through Friday.

# A G E N D A

1. Call to Order
2. Pledge of Allegiance
3. Roll Call
4. Update from the Executive Director

## **ACTION ITEMS**

5. Approve Commission to End Homelessness minutes from August 12, 2019 special meeting
6. Approve 2020 Calendar for Commission to End Homelessness meetings
7. Consider request by the District Attorney to have a seat on the Commission to End Homelessness

## **DISCUSSION ITEMS**

8. Presentation on homelessness within the Department of Education by Jeanne Awrey, OCDE Coordinator Homeless Education
9. Update regarding the work of the Data Ad Hoc, System of Care Ad Hoc and Housing Ad Hoc

## **PUBLIC COMMENT**

*At this time members of the public may address the Commission on any matter not on the agenda but within the subject matter jurisdiction of the Commission.*

## **COMMISSIONER COMMENTS**

## **ADJOURNMENT**

**NEXT MEETING:** Pending approval of 2020 Calendar – Wednesday, January 15, 2019

# SUMMARY ACTION MINUTES

## SPECIAL MEETING COMMISSION TO END HOMELESSNESS



Monday, August 12, 2019, 1:00 P.M.

Orange County Transportation Authority  
Board Room  
550 South Main Street, Orange, California

|  |  |
|--|--|
| Andrew Do, First District, Board of Supervisors, Chair | Daniel Young, Business Representative, Vice Chair    |
| Michelle Steel, Second District, Board of Supervisors  | Jack Toan, Business Representative                   |
| Ken Domer, North Service Planning Area                 | Don Barnes, Orange County Sheriff's Department       |
| Scott Stiles, Central Service Planning Area            | Scott Larson, Affordable Housing Development         |
| Paul Wyatt, South Service Planning Area                | Marshall Moncrief, Behavioral Health Representative  |
| Sue Parks, Philanthropic Representative                | Teresa "Tita" Smith, At Large Member                 |
| Tom Kisela, Chief of Police                            | Theresa Murphy, At Large Member                      |
| Randy Black, Orange County Fire Authority              | Matt Bates, Continuum of Care Board Representative   |
| Richard Afable, Hospital Representative                | Jeanne Awrey, Continuum of Care Board Representative |
| Jim Palmer, Faith-based Community Representative       |  |

ATTENDANCE: Commissioners Young, Steel, Barnes, Larson, Wyatt, Moncrief, Parks, Kisela, Murphy, Black, Afable, Palmer, Bates and Awrey

ABSENT: Commissioners Do, Domer, Smith, Stiles and Toan

|          |                         |  |
|----------|-------------------------|--|
| PRESENT: | EXECUTIVE DIRECTOR      | Susan Price, Director of Care Coordination |
|          | CLERK OF THE COMMISSION | Robin Stieler & Jamie Ross, Deputy Clerk   |

1. Call to Order  
**VICE CHAIR YOUNG CALLED MEETING TO ORDER AT 1:02 P.M.**
2. Pledge of Allegiance  
**PLEDGE OF ALLEGIANCE WAS LED BY COMMISSIONER AFABLE**
3. Roll Call  
**THE CLERK CALLED THE ROLL AND CONFIRMED QUORUM**

# SUMMARY ACTION MINUTES

4. Update from the Executive Director  
**EXECUTIVE DIRECTOR SUSAN PRICE PROVIDED UPDATE AND AN OVERVIEW OF MEETING AGENDA**

**ACTION ITEMS:** (Items 5 – 8)

5. Approve Commission to End Homelessness minutes from July 17, 2019 regular meeting  
3 10 12456789 11 12 13 14 15 16 17  
X XX X X  
**APPROVED AS RECOMMENDED**

6. Approve amendments to the Commission to End Homelessness bylaws  
13 11 123456789 10 12 14 15 16 17  
X XX X X  
**APPROVED AS RECOMMENDED**

7. Receive and file the Orange County Catholic Worker v. Orange County settlement agreement and North Service Planning Area cities settlement agreement  
761234589 10 11 12 13 14 15 16 17  
X XX X X  
**RECEIVED AND FILED**

8. Receive and file 2019 Everyone Counts Final Report  
871234569 10 11 12 13 14 15 16 17  
X XX X X  
**RECEIVED AND FILED**

**DISCUSSION ITEMS:** (Items 9 – 10)

9. **Presentation on Be Well OC**  
Commissioner Moncrief provided a presentation on Be Well OC
10. **Update from Ad Hoc Chairs**  
Commissioner Wyatt provided an update for the Data Integration Ad Hoc Committee, Commissioner Afable provided an update for the System of Care Ad Hoc Committee, and Vice Chair Young provided an update for the Housing Ad Hoc Committee

## SUMMARY ACTION MINUTES

Item 5

### PUBLIC COMMENTS

Craig Durfey – Oral Re.: Swiss apprenticeship program; kids and social media; First Lady’s “Be Best” campaign.

Carole Urie – Oral Re.: Returning Home Foundation; Orange County Network of Care for Reentry Services website orange.networkofcare.org; use of Prop 47 grants.

Nicholas Dibbs – Oral Re.: Teen suicide and importance of working together to reduce teen suicide; Garden Grove Unified School District needs to participate and be included in Be Well OC.

David Duran – Oral Re.: Thanked Commission for Be Well OC presentation; focus should be on housing with wraparound services.

Tom Fielder – Oral Re.: Housing is a Human Right OC; focus should be on housing first model.

Fr. Dennis Kriz – Oral Re.: St. Philip Benizi Catholic Church in Fullerton; 2012 report on 10-year plan to end homelessness in Orange County.

COMMISSION MEMBER COMMENTS: None

ADJOURNED: 2:41 P.M.

### NEXT MEETING

September 18, 2019 Regular Meeting, 9:00 A.M.


# SUMMARY ACTION MINUTES

\*\*\* VOTE KEY \*\*\*

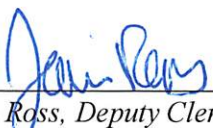
*(1st number = Moved by; 2nd number = Seconded by)*

- 1 Andrew Do
- 2 Dan Young
- 3 Michelle Steel
- 4 Ken Domer
- 5 Scott Stiles
- 6 Paul Wyatt
- 7 Sue Parks
- 8 Tom Kisela
- 9 Randy Black
- 10 Richard Afable
- 11 Jim Palmer
- 12 Jack Toan
- 13 Don Barnes
- 14 Scott Larson
- 15 Marshall Moncrief
- 16 Teresa "Tita" Smith
- 17 Theresa Murphy

A = Abstained  
X = Excused  
N = No  
C.O. = Commission Order



DANIEL YOUNG  
Vice Chair



Jamie Ross, Deputy Clerk  
Clerk of the Commission

# COMMISSION TO END HOMELESSNESS

## 2020

County Administration South  
 601 N Ross St., Santa Ana 92701  
 Conference Center  
 2:00 P.M. - 4:00 P.M.

| January |    |    |    |    |    |    |
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| July |    |    |    |    |    |    |
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| September |    |    |    |    |    |    |
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| 27        | 28 | 29 | 30 |    |    |    |

| October |    |    |    |    |    |    |
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| 18      | 19 | 20 | 21 | 22 | 23 | 24 |
| 25      | 26 | 27 | 28 | 29 | 30 | 31 |

| November |    |    |    |    |    |    |
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| 22       | 23 | 24 | 25 | 26 | 27 | 28 |
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| December |    |    |    |    |    |    |
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| 13       | 14 | 15 | 16 | 17 | 18 | 19 |
| 20       | 21 | 22 | 23 | 24 | 25 | 26 |
| 27       | 28 | 29 | 30 | 31 |    |    |

 Meeting dates are highlighted in yellow.



OFFICE OF THE  
**DISTRICT ATTORNEY**  
ORANGE COUNTY, CALIFORNIA  

---

TODD SPITZER

October 7, 2019

Dylan Wright, Director  
OC Community Resources  
1770 North Broadway, 4<sup>th</sup> Floor  
Santa Ana, CA 92706

Re: Orange County Commission to End Homelessness

Dear Mr. Wright:

I have reviewed the Agenda Staff Report on the Orange County Commission to End Homelessness Bylaw Revisions that is scheduled to be approved at the Board of Supervisors meeting on October 8, 2019. The District Attorney's Office shares your commitment to ending homelessness and respectfully requests that the voting membership of this Commission be expanded to include one Deputy District Attorney.

The Orange County District Attorney's Office takes a proactive approach to developing partnerships with public and private agencies designed to improve public safety and enhance the quality of life for the residents of our community. Throughout my career, I have been committed to addressing the issue of homelessness. As District Attorney, I have created the Recidivism Reduction Unit to focus on reducing crime by targeting the underlying issues including homelessness and mental illness. The six Deputy District Attorneys in this unit are experts in their field, have extensive experience working with the collaborative courts and demonstrate leadership and a commitment to address homelessness within Orange County.

While rehabilitation and housing for the homeless is supported by my office, there is also a serious need for discussion on enforcement and prosecution as it relates to addressing all of the issues related to homelessness. The District Attorney must be part of the solution to ending homelessness in Orange County.



Dylan Wright  
Re: Orange County Commission to End Homelessness  
Page 2 of 2

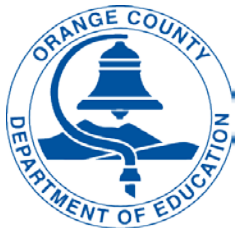
Thank you for your consideration of my request. I look forward to working with you on this important issue.

Sincerely,



Todd Spitzer, District Attorney  
County of Orange

Cc: Board of Supervisors  
Clerk of the Board  
County Counsel  
Frank Kim, County Executive Officer



# Homeless Education Every Student Succeeds Act ( ESSA)

Commission To End Homelessness

November 20<sup>th</sup> 2019

- US DEPARTMENT OF EDUCATION
- CALIFORNIA DEPARTMENT OF EDUCATION
- ORANGE COUNTY DEPARTMENT OF EDUCATION



# Main Themes

- McKinney- Vento Legislation
- Homeless Definition (US Department of Education)
- School District Homeless Data
- Student Rights
- School District Role
- Coordination and Collaboration



# Homeless Education – McKinney Vento Act Item 8

- Primary federal legislative response to homelessness
- Subtitle VII-B focuses on the education of children and youth experiencing homelessness
- Establishes definition of homeless used by schools and the rights given to eligible students
- Ensures equal and immediate access to public education
- **All schools required to: remove enrollment barriers, assist with attendance, and support academic success**
- **All school districts are required to have a homeless liaison**



# McKinney Vento Reauthorization

*“After more than 10 years, members of Congress from both parties have come together to revise our national education law.”*



A handwritten signature in black ink, which appears to be Barack Obama's signature.

- The Every Student Succeeds Act (ESSA) was signed into law on Dec 10, 2015
- ESSA reauthorized the Elementary and Secondary Education Act (ESEA) and the education subtitle of the McKinney-Vento Act



# Homeless Education Definition

The term homeless children and youth means individuals who **lack a fixed, regular, and adequate nighttime residence;**

and includes...

children and youth who are **sharing the housing of other persons due to loss of housing, economic hardship, or a similar reason**



# Homeless Education Definition

Fixed, regular, and adequate are defined as:

- A **fixed** residence is one that is stationary, permanent, and not subject to change
- A **regular** residence is one that is used on a normal, standard, and consistent basis
- An **adequate** residence is one that is sufficient for meeting both the physical and psychological needs typically met in home environments



# Homeless Education Definition

## Doubled/Tripled Up

- Sharing the housing of other persons due to loss of housing, economic hardship, natural disasters or a similar reason

## Motels or Hotels

## Shelters

- Emergency or transitional

## Unsheltered

- Public or private places not designed for sleeping, abandoned buildings
- Cars, trailer parks, parks or campgrounds

## Unaccompanied Minor

- Not in physical custody of parent or guardian





# Orange County School District Data

| <b>School Year</b> | <b>Students</b> | <b>% of Homeless Students</b> |
|--------------------|-----------------|-------------------------------|
| ○ 2018-2019        | 478,823         | 7.0%                          |
| ○ 2017-2018        | 485,835         | 6.0%                          |
| ○ 2016-2017        | 490,430         | 5.5%                          |
| ○ 2015-2016        | 493,030         | 5.8%                          |
| ○ 2014-2015        | 497,329         | 5.2%                          |
| ○ 2013-2014        | 500,488         | 6.5%                          |



# 2017-2018 Orange County Homeless Student Data

## Reported to CA. & US Department of Education

- Total Homeless Students 29,315 (6%)
- Doubled/Tripled up 26,165 (89.2%)
- Motel/Hotel 1,414 (4.8%)

## Considered Homeless Under HUD definition

- Sheltered 1,360 (4.6%)      2019 PIT sheltered = 733 children
- Unsheltered 384 (1.3 %)      2019 PIT unsheltered = 247 children
- School District Total 1,744      2019 PIT total = 966 children



# Student Rights: Immediate Enrollment

- McKinney Vento students entitled to ***immediate enrollment*** in any public school that students living in, even if students do not have required documents:
- Proof of residency
- School records
- Records of immunization
- Health records
- Guardianship
- Or other documents



# Student Rights: School of Origin

## Homeless students have the right to attend

- **School of Origin**

The school that a child or youth attended when permanently housed, or

School in which the child or youth was last enrolled

Includes public preschools

Includes receiving schools (elementary-middle-high school pattern)

Or

- **School of Residence** (local attendance area)

Any public school that non-homeless students who live in the attendance area in which the child or youth is actually living are eligible to attend



# Student Rights: Transportation

- Transportation must be provided to and from the school of origin at the request of the parent or guardian, or, in the case of an unaccompanied minor
- Based on the amended definition of *school of origin* under ESSA, school of origin transportation rights extend to public preschools and receiving schools



# Students Rights: Access to Services

- Homeless students equal access to all services
  - Gifted and Talented Education
  - Special Education
  - Migrant Education
  - IDEA (special need services)
  - English Learner Programs
  - Career and Technical Education (CTE)
  - State Meal Program
  - Before or After School and Preschool Programs



# Programs and Services



## Effective 2017–2018 Homeless & Foster Students State Report Cards Must Disaggregate:

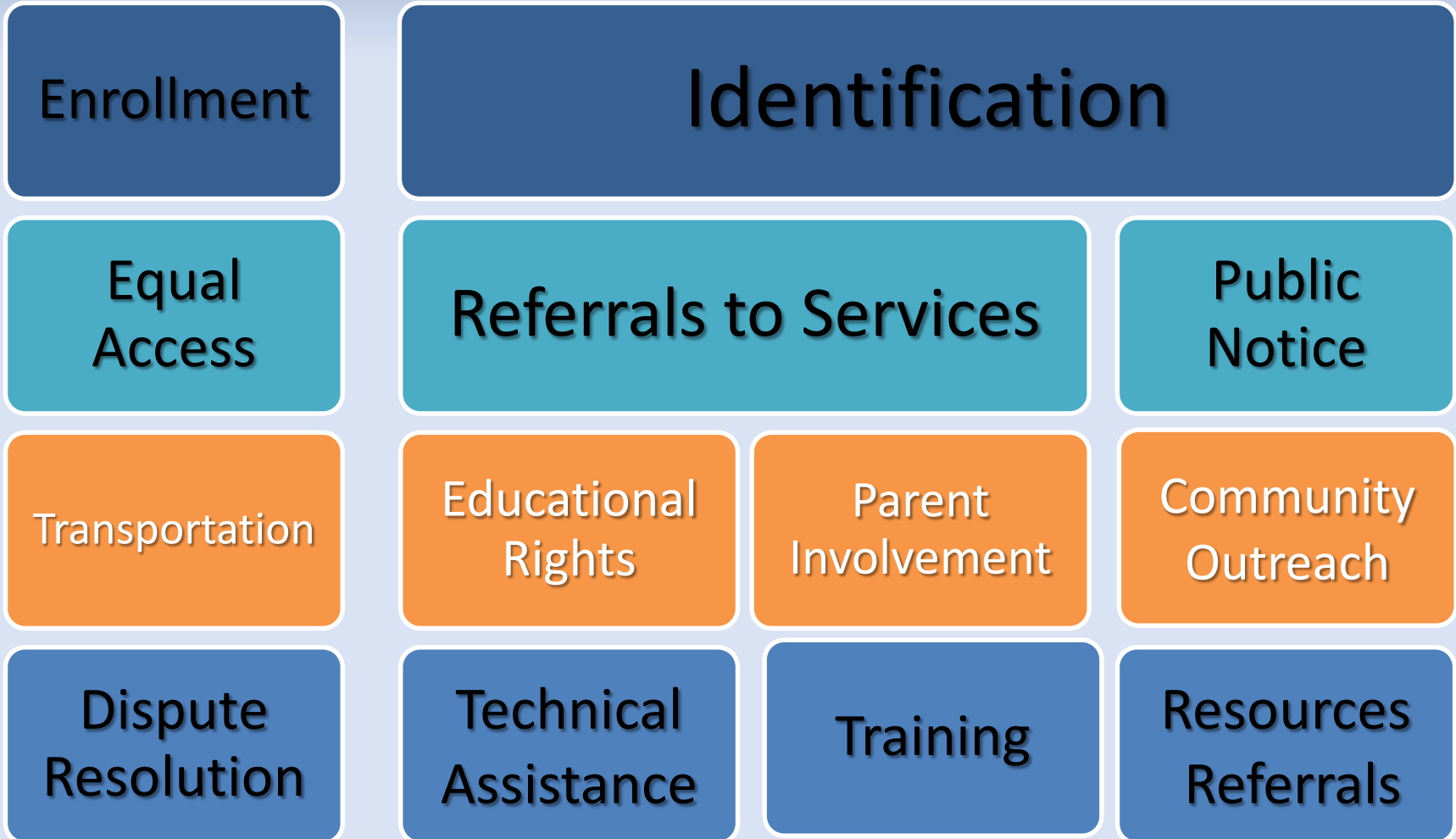
- ✓ **Academic Indicator** (English language arts/literacy [ELA] and mathematics assessments)
- ✓ **English Learner Progress**
- ✓ **Chronic Absenteeism**
- ✓ **Graduation Rate**
- ✓ **Suspension Rate**
- ✓ **College/Career Readiness** (includes grade 11 assessment results)

<https://www.caschooldashboard.org/>





# School District Role







# School District Role: Coordination and Collaboration



- Local liaisons, county & state coordinators, community agencies, and school personnel
- Academic, physical and mental health departments
- Referrals to health care, dental, mental health, substance abuse, ***housing***, and other services
- **Local liaisons are authorized to affirm students meet the Department of Housing and Urban Development (HUD) definition of homelessness, to qualify them for HUD homeless assistance programs**
- Referrals to Coordinated Entry System: *Family Solutions Collaborative*



# Resource Information

- National Center for Homeless Education Web site at <http://nche.ed.gov/> (US Department of Education)
- California Department of Education (CDE) Homeless Education Web page at <http://www.cde.ca.gov/sp/hs/>
- Orange County Department of Education (OCDE) Homeless Education and Liaison Contact List Web Page at <http://www.ocde.us/EducationalServices/LearningSupports/MV>
- Jeanne Awrey, OCDE Coordinator Homeless Education [jawrey@ocde.us](mailto:jawrey@ocde.us) 714 966-4093



# System of Care Data Integration System Overview

County of Orange



# County of Orange System of Care



Healthcare



Behavioral Health



Community Corrections



Housing

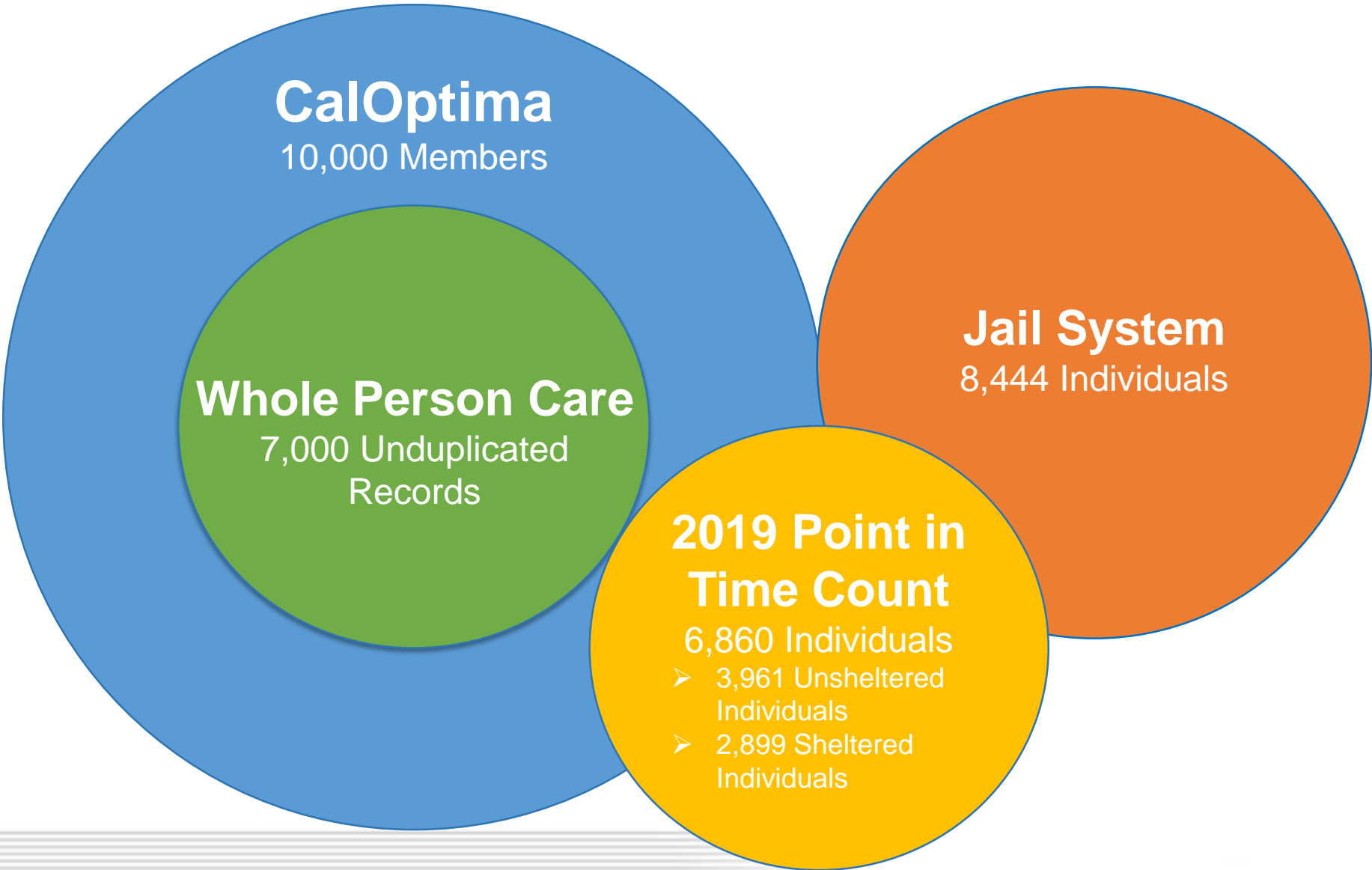


Benefits and Support Services

**Office of Care Coordination**



# Number of Individuals Experiencing Homelessness



# Summary of SOCDIS Objectives

Orange County's System of Care service providers will seamlessly collect, integrate, and share data between one another to enhance care coordination for the county's most vulnerable and highest utilizers of its System of Care services.

To achieve this vision, the future state SOCDIS solution will enable efficient care coordination operations based on a foundation that is **enterprise level, innovative, scalable** and **sustainable** in meeting the identified outcomes for the County's strategic priorities related to enhancing care coordination for the county's most vulnerable population.

## Anticipated Benefits of SOCDIS

Seamless sharing of information between County departments and providers to identify services available to an individual



"No Wrong Door" – the ability to quickly and effectively connect individuals to services upon encounter



Track key performance metrics to effectively inform future decision-making processes



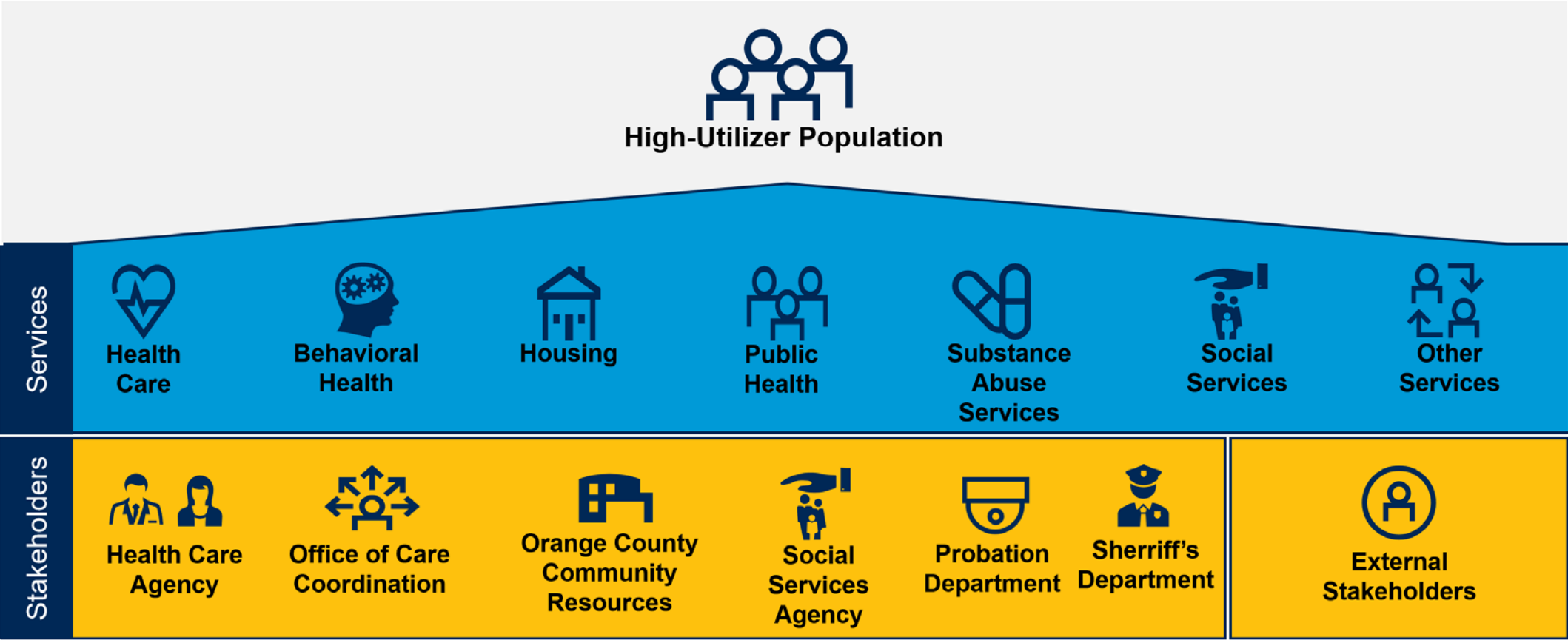
Streamlined referral processes to available services to consistently ensure a warm and consistent hand-off

Enable the coordinated provision of services across agencies and departments

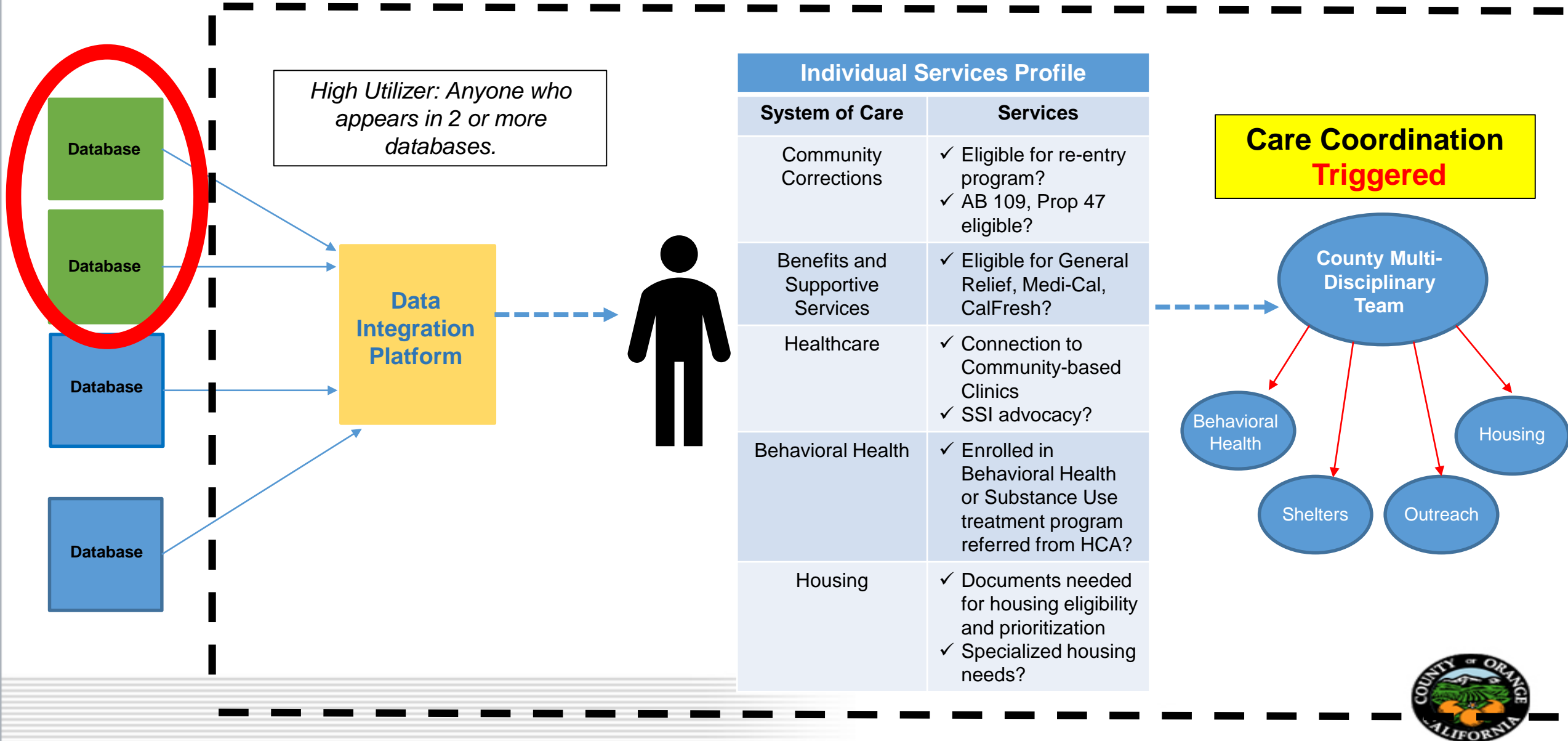
Ensure the highest levels of security and compliance with privacy and data sharing regulations



# To enhance the coordination of services for the “high utilizers” of the County’s System of Care, the County is seeking a solution that provides for coordinated data sharing across Departments



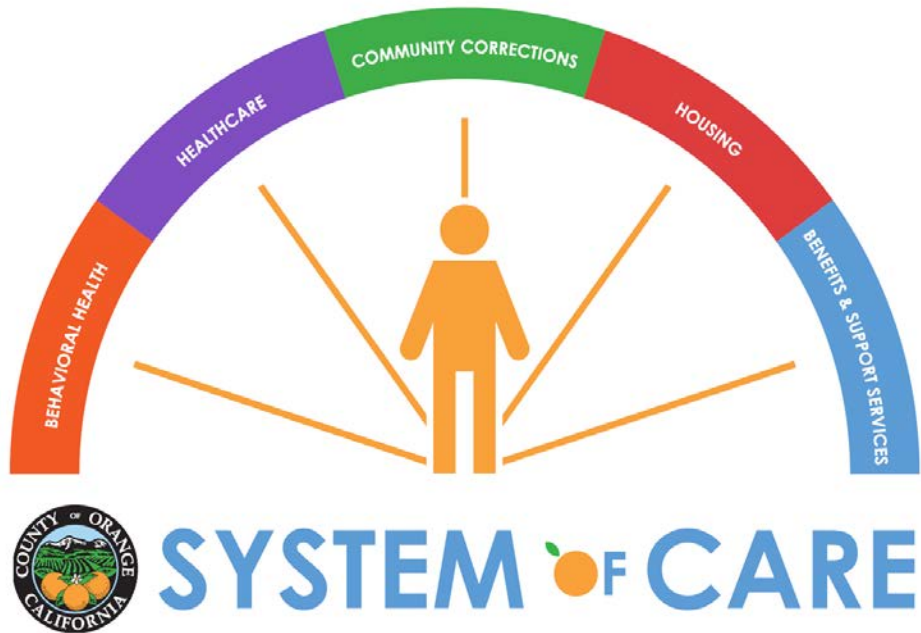
# System of Care Data Integration System





# Data Ad Hoc Workshop Summary – October 4, 2019

→ During the workshop, the County shared its vision of the System of Care Data Integration System (SOCDIS) Initiative and the Stakeholder Process



© County of Orange 2019

## County of Orange System of Care Data Integration System

### Stakeholder Process



**Phase 1: Road Map**  
Gartner will take into account your data and needs in designing the data integration system.

**Phase 2: Development**

**Phase 3: Full Navigation**



**To clarify common language, the following terms and definitions were provided for discussion and feedback:**

- **Data** – Data elements captured in databases for programs across the jurisdiction. Data is captured to meet a determined need, to inform program delivery and to track outcomes. Examples include: demographics, status, eligibility, and linkages.
- **Accessing Data** – The act of obtaining data elements about an individual for the purpose of care coordination. There is a reasonable expectation that access will be determined by (1) consent as given by the individual being served and (2) the need for the individual accessing the information.
- **Data Sharing** – Data Sharing occurs in two steps:
  - Consent is given between organizations to exchange information relevant to care coordination of an individual.
  - The exchange of information is accomplished via technology and communication



# Identified Homelessness Services System Intersections

| Outreach  | Shelter System  | Healthcare   | Behavioral Health  | Housing  | Specialty Populations   | Custody Operations  | Probation  |
|---|---|--|--|--|---|---|--|
| <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Shelter inventory availability</li> <li>Available behavioral health programs for referral</li> <li>Designated Care Coordinator</li> <li>Availability of resources</li> </ul>                              | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Identified High Utilizers of Shelters</li> <li>Information relevant to <u>public benefits eligibility</u></li> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Available behavioral health programs for referral</li> </ul> | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Identified High Utilizers of EMS</li> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Shelter inventory availability</li> <li>Available behavioral health programs for referral</li> <li>Expanded pre-hospital care information</li> </ul> | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Available behavioral health programs for referral</li> </ul> | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Identified High Utilizers of Outreach, Shelters, EMS, and Custody Operations</li> <li>Information relevant for <u>housing programs eligibility</u></li> </ul>                  | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Veterans Status</li> <li>Identified High Utilizers of Outreach, Shelters, EMS, and Custody Operations</li> <li>Information relevant to <u>public benefits eligibility</u></li> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Available behavioral health programs for referral</li> </ul> | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Identified High Utilizers of Custody Operations</li> <li>Information relevant to <u>public benefits eligibility</u></li> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Available behavioral health programs for referral</li> <li>Shelter inventory availability</li> </ul> | <p><u>Data Point Needed?</u></p> <ul style="list-style-type: none"> <li>Identified High Utilizers of Probation</li> <li>Information relevant to <u>public benefits eligibility</u></li> <li>Information relevant for <u>housing programs eligibility</u></li> <li>Available behavioral health programs for referral</li> <li>Shelter inventory availability</li> </ul> |
| <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>OC Sheriff's Department</li> <li>Health Care Agency</li> <li>Non-profit Providers</li> <li>Local Law Enforcement</li> <li>OC Community Resources</li> <li>Shelter Operators</li> <li>CalOptima</li> </ul> | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>Shelter Operators</li> <li>OC Community Resources</li> <li>Social Services Agency</li> <li>Health Care Agency</li> <li>CalOptima</li> <li>Animal Services</li> </ul>  | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>Health Care Agency</li> <li>OC Fire Authority</li> <li>Hospitals</li> <li>OC Community Resources</li> <li>Shelter Operators</li> <li>CalOptima</li> </ul>  | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>OC Community Resources</li> <li>Health Care Agency</li> <li>Hospitals</li> <li>CalOptima</li> </ul>                                | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>Hospitals</li> <li>OC Sheriff's Department</li> <li>Local Law Enforcement</li> <li>Non-profit Providers</li> <li>OC Community Resources</li> <li>Health Care Agency</li> </ul> | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>OC Community Resources</li> <li>Veterans Administration</li> <li>Probation Agency</li> <li>Health Care Agency</li> <li>Social Services Agency</li> <li>Courts</li> <li>OC Community Resources</li> <li>Shelter Providers</li> </ul>   | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>OC Sheriff's Department</li> <li>Health Care Agency</li> <li>Social Services Agency</li> <li>Probation Agency</li> <li>CalOptima</li> <li>Courts</li> <li>OC Community Resources</li> <li>Shelter Operators</li> </ul>  | <p><u>Who Owns the Data?</u></p> <ul style="list-style-type: none"> <li>OC Sheriff's Department</li> <li>Health Care Agency</li> <li>Social Services Agency</li> <li>Probation Agency</li> <li>CalOptima</li> <li>Courts</li> <li>OC Community Resources</li> <li>Shelter Operators</li> </ul>   |



# Stakeholder Feedback for SOCDIS platform

**Deduplicate Intake Processes**

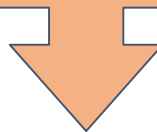


**Identify Available Resources**



**Provide Access to:**

- Housing Information – Eligibility and available housing units
- Behavioral Health Information – Both public and private providers
- Healthcare Information – Pre-hospital and primary care information



**Result: Measured and Improved Outcomes**

