



REGULATORY/ MEDICAL HEALTH SERVICES

EMERGENCY MEDICAL SERVICES

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DATE: March 10, 2020

TO: BASE HOSPITAL COORDINATORS
ERC MEDICAL DIRECTORS
ERC MANAGERS
FIRE EMS COORDINATORS/MANAGERS
FIRE CHIEFS
AMBULANCE PROVIDERS
IFT-ALS NURSE COORDINATORS
HOSPITAL EMERGENCY MANAGERS

FROM: TAMMI McCONNELL, MSN, RN, PHM
ORANGE COUNTY EMS DIRECTOR

SUBJECT: HEALTH CARE AGENCY – AGENCY OPERATIONS CENTER
MODERATE LEVEL (II) ACTIVATION

The Health Care Agency (HCA) Agency Operations Center (AOC) has increased activation to Moderate Level (II). AOC hours of operation will remain from 8:30 a.m. to 5:00 p.m Monday through Friday. This level of activation is increased to support public health and medical system participants and will coordinate system needs according to local policies and procedures.

Inquiries, Questions, Resource Requests:

Public questions / inquiries should be referred to: Public Health Referral Line 800-564-8448

Media inquiries should be forwarded to jgood@ochca.com or Media Line 714-834-2178

All Hospitals and Health Care Providers are encouraged to access the HCA – Agency Operations at: http://www.healthdisasteroc.org/ems/health_emergency_management/hca_agency_operations_center