



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2019/2020 3rd QUARTER ACTIVITY REPORT
 JANUARY 2020 - MARCH 2020
 REGION A
 (Placentia, Yorba Linda, Unincorporated Brea)
 Emergency Ambulance Service, Inc.**

Response Time Compliance

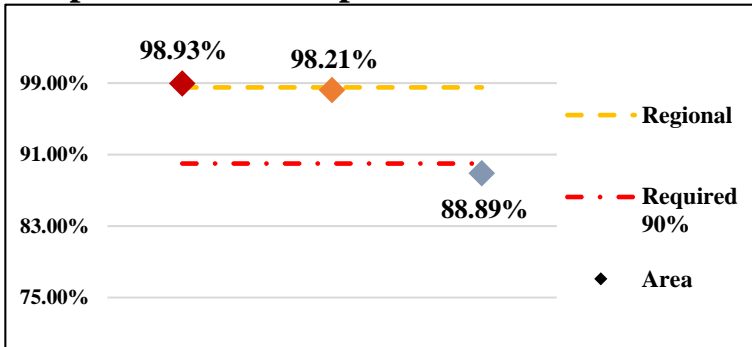


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	98.51%
Placentia	98.93%
Yorba Linda	98.21%
Unincorporated Brea	88.89%

Dispatches

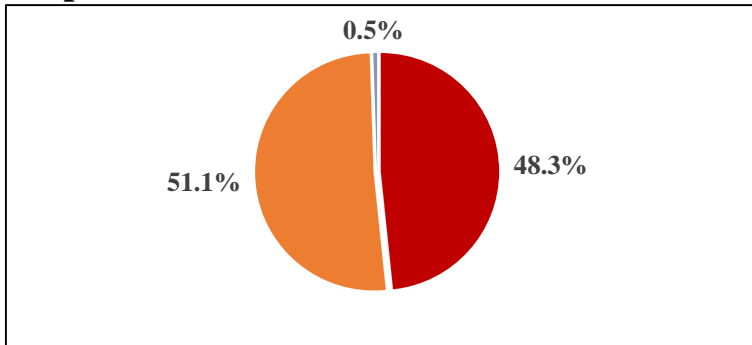


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	1748
Placentia	845
Yorba Linda	894
Unincorporated Brea	9

Transports

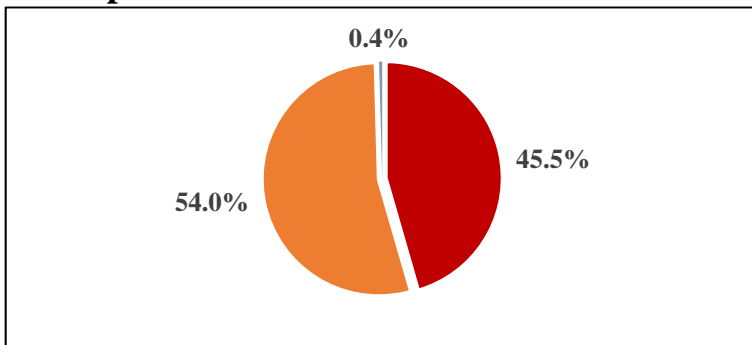


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	1164
Placentia	530
Yorba Linda	629
Unincorporated Brea	5