

QRTips

Behavioral Health Services
 Authority and Quality Improvement Services
 AOABH / CYPBH / Managed Care / Certification and Designation
 Support Teams

Included Diagnosis List Update – Effective October 1, 2019

The California Department of Health Care Services (DHCS) has posted the updated Included Diagnosis List. The updated list can be located on both AQIS AOABH and CYPBH BHS Downloads pages: [AOABH](#) and [CYPBH](#). Please see below table from the DHCS Behavioral Health Information Notice No: 20-043 for the changes in this update. Please also note that F50.8 Other Eating Disorders is a header and cannot be billed.

CHANGES TO INCLUDED DIAGNOSES FOR OUTPATIENT SPECIALTY MENTAL HEALTH SERVICES

ICD-10 Diagnosis Code	Diagnosis Description	Change
F32.81	Premenstrual dysphoric disorder	These diagnoses codes are ADDED to Outpatient Services.
F84.0	Autistic disorder (Autism spectrum disorder)	
G21.0	Neuroleptic malignant syndrome	This diagnosis description is CORRECTED to "Malignant neuroleptic syndrome."
R69	Diagnosis deferred (Illness, unspecified)	This diagnosis code is DELETED from the covered diagnosis list. Diagnosis Deferred is no longer supported by and was removed from DSM-5.
Z03.89	No diagnosis	This diagnosis description is CHANGED from "No Diagnosis" to "Encounter for observation for other suspected diseases and conditions ruled out." Examples for use of Z03.89 ICD-10 diagnosis code may include: when providing crisis intervention, crisis stabilization, or during the assessment phase of a beneficiary's treatment when a diagnosis has yet to be established. This description has been detailed in order to meet the requirements for a "billable code," effective on October 1, 2019, with the 2020 edition of ICD-10-CM.

TRAININGS & MEETINGS



AOABH Online Trainings

[New Provider Training
 \(Documentation & Care Plan\)](#)

[2019-2020 AOABH
 Annual Provider Training](#)

AOABH Core Trainers

*County Core Trainers Meeting
 WebEx Mtg. 9/3/2020 1030-1130am*

*Contract Core Trainers Meeting
 WebEx Mtg. 9/10/2020 130-3pm*

CYPBH Online Trainings

[2019-2020 CYPBH Integrated
 Annual Provider Training](#)

*CYPBH QRT Meeting
 WebEx Mtg. 9/3/2020 1pm*

**More trainings on CYPBH ST website*

HELPFUL LINKS



[AQIS AOABH Support Team](#)

[AQIS CYPBH Support Team](#)

[BHS Electronic Health Record](#)

[Medi-Cal Certification](#)

Telehealth Email Acknowledgment Form Update

The Telehealth Email Acknowledgment Form is now posted on the [Medi-Cal Provider Information Page](#) underneath Informed Consent for Telehealth and Telephonic Services. This form is to be reviewed and signed by beneficiary/client at the time of scheduling telehealth appointment. Please refer to the [May 2020 QRTips](#) for more details.

Provider Directory Lobby Notice Update

The [Medi-Cal MHP Handbook and Provider Directory Lobby Notice](#) has been updated to include Simplified Chinese. The notice is posted on the [BHS Medi-Cal Provider Information webpage](#).

Guide for Use of Modifiers on Progress Notes

The [Guide for Use of Modifiers on Progress Notes](#) is now posted on the AQIS website on the QRTips page and available for your reference. This guide will provide you the definitions and instructions to help appropriately select modifiers when completing progress notes. You are allowed to use up to four modifiers per progress note. Modifiers tied to billing (e.g., GT Telehealth) should be given priority. Staff should consult with supervisor for further guidance to determine the priority when selecting modifiers.

AQIS QRTips Past Topics

The AQIS QRTips Topics lists by fiscal year are now posted on both [AOABH QRTips](#) and [CYPBH QRTips](#) pages. We cover many important topics in QRTips every month and the lists of past topics will help with locating the information with ease.

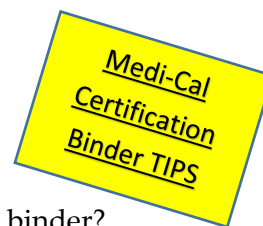
QRTips



AQIS QRTips Topics


- [FY 19-20](#)
- [FY 18-19](#)

Medi-Cal Certification/Re-Certification Reminders



MC Certification Binder - Category 3 Physical Plant - Section A

- ✓ Has the Physical Plant Inspection Checklist been completed and included in the binder?
If there were any safety issues have they been corrected?
- ✓ Are all confidential and protected health information (PHI) secure? Are the Client Records Room and Client Records Cabinets locked (site specific procedures on ensuring that PHI is secured)?
Client Records Room Procedures must address:
 - Who opens and closes records cabinets and room?
 - How are keys/control cards to records room secured?
 - Who has access to cabinet keys?
 - How are keys to client records cabinets secured?
 - How does program ensure PHI is secured if Maintenance or Cleaning Company has access to records room or not allowed?

Physical Plant Inspection Checklist				
		HCABHS Medi-Cal Certification/Re-Certification Physical Plant Inspection Checklist Per DHCS Medi-Cal Protocol (Program to complete checklist and return to AQIS 6 weeks prior to site visit)		
Provider Name: <input type="text"/>		Provider Number: <input type="text"/>		
Address: <input type="text"/>		Provider's Inspection Date: <input type="text"/>		
City & Zip Code: <input type="text"/>		Provider's Correction Date (if applicable): <input type="text"/>		
Telephone #: <input type="text"/>		Provider's Inspection Conducted by: <input type="text"/>		
Category 3: Physical Plant (page 8) Observe the building and grounds for actual and potential hazards (e.g. loose or torn carpeting, electrical cords that might pose a hazard). Is the facility and its property clean, sanitary, and in good repair? Free from hazards that might pose a danger to the beneficiary?		CCR, Title 9, Section 1819.435 (b) (2) (b) In selecting individual or group providers with which to contract, the MHP shall require that each individual or group provider: (2) Maintain a safe facility.		
Evaluation Criteria	Yes	No	Comments	If No, Corrective Action Plan
Fire exits clear and unobstructed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Aisles and hallways unobstructed and in good condition.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Air floors clean, dry and in good repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Is the condition of all carpeting clean, intact and in good repair? No torn or loose or stained carpeting.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Tile floors are intact with no loose or missing tiles – tripping hazard.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Walls clean and in good repair, no holes, base boards are attached.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Furniture clean and in good repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
Are all computer cables, telephone cords, and wires properly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

Medi-Cal Certification/Re-Certification information is available at:

<https://www.ochealthinfo.com/bhs/about/aqis>

If you have any questions please contact:

AOABH or CYPBH STRTP: Sara Fekrati, LMFT sfekrati@ochca.com

CYPBH: Elizabeth Sobral, LMFT esobral@ochca.com

ANNOUNCEMENTS

A new mailbox for the AQIS Support Teams has been created to better serve programs. Please send any documentation questions for AOABH and CYPBH Support Teams to AOISSupportTeams@ochca.com.

For inquiries and submissions regarding the Final Rule requirements such as the Provider Directory and Clinical Supervision Requirements, please continue to use AQISManagedCare@ochca.com.

REMINDERS

Service Chiefs and Supervisors, please remember to submit monthly updates on program and provider changes for Provider Directory to AQISManagedCare@ochca.com.

Please document the review of QRTips in staff meetings. Thank you!

***Disclaimer:** The AQIS Quality Assurance (QA) and Quality Improvement (QI) Division develops and distributes the monthly QRTips newsletter to County and County Contracted Behavioral Health providers as a tool to assist with compliance with various QA/QI regulatory requirements. IT IS NOT an all-encompassing document. Programs and providers are responsible for ensuring their understanding and compliance with all local, state, and federal regulatory requirements.*

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