

QRTips

Behavioral Health Services
Authority and Quality Improvement Services
AOABH / CYPBH / Managed Care / Certification and Designation
Support Teams

14-Day Documentation Rule Is Changing – Effective September 30, 2020

Effective September 30, 2020, the 14-day documentation rule is changing to allow documentation of a service up to 30 days from the date of service, with the date of service being Day 1. For example, if a service is provided on October 1, the provider has until October 30 to complete and sign the progress note to be compliant. The provider will still write the progress note beyond October 30, but the service will no longer be billable and must be documented using a Non-Compliant CPT code.

No content changes may be made after Day 30; however, technical changes that do not involve memory such as change in CPT code or diagnosis may be made past the 30-day period.

Please keep in mind that the best practice for documenting services is still the same day documentation. The 14-day documentation report (BHS DDD Audit Report) will also remain the same to continue to track performance and timeliness of documentation.

Guide for Use of Modifiers on Progress Notes Revised

The *Guide for Use of Modifiers on Progress Notes* has been revised on August 17, 2020 and is available [here](#) for reference. This guide provides the definitions and instructions to help appropriately select modifiers when completing progress notes. Please remember to consult with supervisor for further guidance on determining priority when selecting modifiers.

TRAININGS & MEETINGS



AOABH Online Trainings

[New Provider Training
\(Documentation & Care Plan\)](#)

[2019-2020 AOABH
Annual Provider Training](#)

AOABH Core Trainers

County Core Trainers Meeting
WebEx Mtg. 10/1/20 1030-1130am

Contract Core Trainers Meeting
WebEx Mtg. 10/8/20 130-3pm

CYPBH Online Trainings

[2019-2020 CYPBH Integrated
Annual Provider Training](#)

CYPBH QRT Meeting
WebEx Mtg. 10/1/20 830-10am

**More trainings on CYPBH ST website*

HELPFUL LINKS



[AOIS AOABH Support Team](#)

[AOIS CYPBH Support Team](#)

[BHS Electronic Health Record](#)

[Medi-Cal Certification](#)

Medi-Cal Certification/Re-Certification Reminders

Programs that have been Medi-Cal Certified/Re-Certified during COVID-19 will be receiving an email from AQIS. The email has the following items:

- A notification that your program has been approved by the state regarding your Medi-Cal Certification/Re-Certification
- An Information Notice (IN) 20-009 that explains waving the fire clearance and onsite inspection during the approval 1135 Waiver period



Please review the entire email, letter and IN 20-009 because further information is provided specifically addressing your program's Medi-Cal Certification/Re-Certification and items that are pending.

If you have any questions please contact:

AOABH: Chris Uyeno, LCSW cuyeno@ochca.com

AOABH or CYPBH STRTP: Sara Fekrati, LMFT sfekrati@ochca.com

CYPBH: Elizabeth Sobral, LMFT esobral@ochca.com

New LPS Outpatient Designation Process

Providers seeking to become LPS Outpatient Designated or LPS Outpatient Re-Designated will be trained for both 5150 and 5585 Designation and are required to follow the new process effective August 31, 2020. The memo, training and forms can be found on the AQIS Certification and Designation Supportive Services website at https://www.ochealthinfo.com/bhs/about/aqis/certification_and_designation.

AQIS - Certification and Designation
Supportive Services



LPS Outpatient Designation Process

Training

- [AQIS Revised 5150-5585 LPS Outpatient Designation Training 2020](#) (open in Google Chrome) **NEW!**

Forms

- [AQIS 5150-5585 Outpatient Confirmation Form](#) **NEW!**
- [Instructions to take 5150-5585 LPS Outpatient Designation Exam - Initial Process](#) **NEW!**
- [Instructions to take 5150-5585 LPS Outpatient Designation Exam Re-Designation Process](#) **NEW!**
- [AQIS 5150-5585 LPS Outpatient Training Memo 2020.08.27](#) **NEW!**
- [Return LPS Outpatient Designation Card Memo](#) **NEW!**

5150/5585 Form

- [AQIS 5150 5585 Form Memo 2020.07.01](#)
- [AQIS 5150 5585 Form - DHCS 1801 \(12-2019\)](#)
- [AQIS Designation Support Team New 5150 5585 Form 2020 Training Guideline Instructions 2020.06.25](#)

REMINDERS

Service Chiefs and Supervisors:

All Quarterly logs are due on **October 10, 2020**.

Change of Provider/2nd Opinion logs:

AOABH - AQISManagedCare@ochca.com | CYPBH - AQISManagedCare@ochca.com

Med Monitoring packets:

AOABH - [Brenda Truong](mailto:Brenda.Truong@ochca.com) and CC [Sharon Hoang](mailto:Sharon.Hoang@ochca.com) | CYPBH - cysqrt@ochca.com (ATTN: Irene Adams)

Please remember to submit monthly updates on program and provider changes for Provider Directory to AQISManagedCare@ochca.com.

Please document the review of QRTips in staff meetings. Thank you!

***Disclaimer:** The AQIS Quality Assurance (QA) and Quality Improvement (QI) Division develops and distributes the monthly QRTips newsletter to County and County Contracted Behavioral Health providers as a tool to assist with compliance with various QA/QI regulatory requirements. IT IS NOT an all-encompassing document. Programs and providers are responsible for ensuring their understanding and compliance with all local, state, and federal regulatory requirements.*

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