

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
July Report 2020

| Hospital                             | 2020 Totals |                                     |                 | July 2020  |                                     |                          |                            |                 |
|--------------------------------------|-------------|-------------------------------------|-----------------|------------|-------------------------------------|--------------------------|----------------------------|-----------------|
|                                      | Transports  | 90th Percentile APOT Time (Min:Sec) | Diversion Hours | Transports | 90th Percentile APOT Time (Min:Sec) | Mean APOT Time (Min:Sec) | Median APOT Time (Min:Sec) | Diversion Hours |
| Anaheim Global Medical Center        | 1,806       | 26:28                               | 343             | 243        | 28:57                               | 13:51                    | 10:09                      | 131             |
| Anaheim Regional Medical Center      | 3,258       | 32:13                               | 167             | 458        | 34:25                               | 16:23                    | 11:39                      | 84              |
| Chapman Global Medical Center        | 434         | 12:12                               | 84              | 63         | 11:56                               | 5:37                     | 3:58                       | 6               |
| Children's Hospital of Orange County | 1,325       | 14:23                               | 0               | 162        | 13:20                               | 7:21                     | 5:07                       | 0               |
| Foothill Regional Medical Center     | 797         | 35:08                               | 18              | 126        | 70:15                               | 23:13                    | 10:21                      | 12              |
| Fountain Valley Reg Hosp and MC      | 4,754       | 19:43                               | 0               | 631        | 21:59                               | 12:23                    | 9:57                       | 0               |
| Garden Grove Hosp and MC             | 2,368       | 28:59                               | 0               | 408        | 45:40                               | 19:01                    | 10:02                      | 0               |
| Hoag Hospital Irvine                 | 3,794       | 14:20                               | 0               | 541        | 14:31                               | 8:13                     | 6:42                       | 0               |
| Hoag Memorial Hosp Presbyterian      | 9,991       | 14:18                               | 0               | 1,550      | 14:55                               | 8:35                     | 7:58                       | 0               |
| Huntington Beach Hospital            | 2,260       | 24:53                               | 27              | 329        | 26:00                               | 13:18                    | 8:26                       | 20              |
| Kaiser Permanente - Anaheim MC       | 2,571       | 28:11                               | 283             | 398        | 29:53                               | 15:52                    | 12:15                      | 38              |
| Kaiser Permanente - Irvine MC        | 2,357       | 22:39                               | 2               | 370        | 22:46                               | 13:39                    | 12:12                      | 0               |
| La Palma Intercommunity Hospital     | 1,598       | 77:23                               | 152             | 103        | 76:48                               | 37:18                    | 19:23                      | 22              |
| Los Alamitos Medical Center          | 3,480       | 56:35                               | 184             | 424        | 82:26                               | 34:31                    | 20:33                      | 19              |
| Mission Hospital - Laguna Beach      | 1,827       | 23:22                               | 8               | 272        | 17:47                               | 10:12                    | 8:46                       | 0               |
| Mission Hospital Regional MC         | 7,451       | 33:19                               | 173             | 1,072      | 36:45                               | 17:25                    | 11:50                      | 27              |
| Orange Coast Memorial MC             | 2,786       | 23:43                               | 131             | 415        | 24:38                               | 14:26                    | 12:30                      | 2               |
| Orange County Global MC              | 3,964       | 23:16                               | 359             | 569        | 31:27                               | 13:47                    | 8:38                       | 100             |
| Placentia Linda Hospital             | 2,253       | 16:17                               | 0               | 364        | 16:07                               | 8:51                     | 7:26                       | 0               |
| Saddleback Memorial MC               | 4,443       | 19:42                               | 122             | 634        | 20:23                               | 11:39                    | 10:14                      | 26              |
| South Coast Global Medical Center    | 1,295       | 18:09                               | 29              | 215        | 19:19                               | 11:57                    | 8:43                       | 0               |
| St. Joseph Hospital                  | 5,776       | 24:47                               | 80              | 778        | 36:06                               | 17:25                    | 11:26                      | 56              |
| St. Jude Medical Center              | 7,438       | 33:24                               | 131             | 929        | 37:43                               | 19:22                    | 13:05                      | 29              |
| UCI Medical Center                   | 5,034       | 32:00                               | 381             | 793        | 36:52                               | 16:03                    | 7:49                       | 70              |
| West Anaheim Medical Center          | 4,426       | 32:10                               | 285             | 583        | 41:30                               | 19:58                    | 13:45                      | 86              |

**Median Hospital 90th Percentile APOT Time** 24:47 28:57  
**InterQuartile Range** 19:42, 32:10 19:19, 36:52

|  |               |              |               |              |                                    |          |
|--|---------------|--------------|---------------|--------------|------------------------------------|----------|
| <b>OC EMS System Total (Aggregate)</b> | <b>87,488</b> | <b>25:48</b> | <b>12,430</b> | <b>29:38</b> | <b>Diversion Hours</b>             | 728      |
| <b>OCEMS System Mean APOT Time</b>     | 13:22         |              |               | 15:05        | <b>Diversion Days</b>              | 30 of 31 |
| Standard Deviation                     | +/- 15:21     |              |               | +/- 18:26    | <b>Hospitals/Day Range</b>         | 0-13/day |
| <b>OCEMS System Median APOT Time</b>   | 9:31          |              |               | 10:09        | <b>Incidents w/ APOT 30-60min</b>  | 858      |
| InterQuartile Range                    | 05:33, 15:30  |              |               | 05:55, 17:00 | <b>Incidents w/ APOT &gt;60min</b> | 348      |

\*\*\*LACoFD implemented a new reporting mechanism resulting in a technical loss of volume for some facilities.\*\*\*  
 \*\*\*A revised report will be published when available.\*\*\*