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**MEDICAL HEALTH SERVICES  
EMERGENCY MEDICAL SERVICES**

**DATE:** December 21, 2020

**TO:** EMS DISTRIBUTION – Orange County Healthcare Facilities

**FROM:** TAMMI McCONNELL, MSN, RN, PHN, ORANGE COUNTY EMS DIRECTOR  
JESSE ALLURED, ASSISTANT ORANGE COUNTY EMS DIRECTOR 

**SUBJECT:** RESOURCES FOR ORANGE COUNTY HEALTHCARE FACILITIES

This memo is to provide updated information on the Health Care Agency cost coverage for emergency medical staffing. As a result of the depletion of CARES Act funds to support the expenses related to nursing registry utilization, all facilities will be invoiced by the registries directly for all expenses. Should additional funding be allocated in the future, we will advise.

Information on how to access emergency staffing registries and/or to submit request for medical supplies and equipment can be found on the Agency Operations Center (AOC) webpage [HCA AOC](#).

These processes are provided to support facilities with urgent needs to maintain operations. All licensed healthcare facilities may also submit staffing requests for California Health Corp resources. Please follow Step #3a & complete the documents needed to request resources from the State.

**Skilled Nursing Facilities to Complete**

Supplemental Staffing Request Form  
MHOAC Facility Situation Report  
Long Term Facility Supplemental Questions  
Signed EMSA MOUs: Health Corps, CalMAT, Contracted Staff

**Acute Care Hospitals to Complete**

Supplemental Staffing Request Form  
MHOAC Facility Situation Report  
General Acute Care Supplemental Questions  
Signed EMSA MOUs: Health Corps, CalMAT, Contracted Staff

Please notify your facility administrators/owners and share this information broadly so that we can coordinate a seamless process to keep patients safe and secure. If you have any questions or concerns, please do not hesitate to contact the OCEMS Duty Officer 714-415-8980.

Cc: Hang Nguyen, RN, MSN, CDPH Orange County District Office  
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