

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, October 28, 2020
2:00 PM – 4:00 PM**

Webinar:
<https://global.gotomeeting.com/join/694403981>

Dial by Phone:
+1 (312) 757-3121

Access Code:
694-403-981

AGENDA

Board Member Names

Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana
Natalie Bui, Veteran Affairs CRRC
Donald Dermit, The Rock Church
Curtis Gamble, Hope Lifted
Vacant
Vacant

Becks Heyhoe, OC United Way
Patti Long, Mercy House
Dawn Price, Friendship Shelter
Albert Ramirez, City of Anaheim
Maricela Rios-Faust, Human Options
George Searcy, Jamboree Housing [Chair]
Tim Shaw, Individual [Vice-Chair]

Call to Order – George Searcy, Chair

Board Member Roll Call – Jeanne Awrey, Secretary

Public Comments: Members of the public may address the Continuum of Care (CoC) Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the CoC Board. Members of the public may address the CoC Board with public comments on agenda items in the business calendar after the CoC Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

In order to address the CoC Board, members of the public are to enter their name and agenda item number in the GoToMeeting chat box to be placed in a queue. CoC Board staff will call your name in the order listed in the chat box.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

- 1. Approve Continuum of Care Board Meeting Minutes from September 23, 2020.**

BUSINESS CALENDAR

- 1. Director of Care Coordination Update** – Jason Austin, Director
- 2. Continuum of Care Manager Update** – Zulima Lundy, Continuum of Care Manager
- 3. Presentations in recognition of National Domestic Violence Awareness Month** – Zulima Lundy, Continuum of Care Manager

- a. Presentation on the intersection of domestic violence and homelessness – Human Options
- b. Presentation on the implementation and progress of the Domestic Violence Bonus Project awarded through the FY 2019 CoC Program Notice of Funding Availability (NOFA) – Interval House

4. FY2020 CoC NOFA Ad Hoc Recommendations – Maricela Rios-Faust, Human Options

- a. Approve the FY 2020 CoC NOFA recommendations related to Project Performance Thresholds and Point allocation for Rapid Rehousing and Permanent Supportive Housing Projects
- b. Recommend the project performance data reviewed by the Data and Performance Management Committee in February and April 2020 for rapid rehousing and permanent supportive housing projects in the FY 2020 CoC NOFA submission

5. CoC Board Election Results – Zulima Lundy, Continuum of Care Manager

- a. Ratify the results from the 2020 CoC Board elections to appoint the following candidates to the seats available during the election:
 - i. Judson Brown for the Public Housing Agency Representative seat
 - ii. Tim Houchen for the persons experiencing homelessness or formerly homeless seat
 - iii. Maricela Rios-Faust for Domestic Violence Representative seat
 - iv. Christina Weckerly-Ramirez for the at-large seat prioritizing Behavior Health background and expertise
 - v. Donald Dermit for the at-large seat prioritizing Faith Based Representation
 - vi. Soledad Rivera for the at-large seat prioritizing Health Care background and expertise
 - vii. Matt Bates and Patti Long for the at-large seats prioritizing expertise on homeless services and/or representation of homeless service providers

Next Meeting: November 18, 2020

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
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MINUTES

Board Member Names

Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana
Natalie Bui, Veteran Affairs CRRC
Donald Dermit, The Rock Church
Curtis Gamble, Hope Lifted
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Albert Ramirez, City of Anaheim
Maricela Rios-Faust, Human Options
George Searcy, Jamboree Housing [Chair]
Tim Shaw, Individual [Vice-Chair]

Call to Order – George Searcy, Chair

Chair George Searcy called the meeting to order at 2:02 p.m.

Board Member Roll Call – Jocelyn Gaspar, Continuum of Care Specialist

Present: Jeanne Awrey Matt Bates, Judson Brown, Natalie Bui, Donald Dermit, Curtis Gamble, Becks Heyhoe, Dawn Price, Patti Long, Albert Ramirez, Maricela Rios-Faust, George Searcy and Tim Shaw.

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- R. Joshua Collins complimented the County of Orange Standards of Care for Emergency Shelter Providers.

CONSENT CALENDAR

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- 1. Approve Continuum of Care Board Meeting Minutes from August 23, 2020.**

Maricela-Rios Faust motioned to approve the item on the Consent Calendar. Matt Bates seconded the motion. The motion passed by unanimous consent.

BUSINESS CALENDAR

1. Continuum of Care Manager Update – Zulima Lundy, Interim Continuum of Care Manager

- a. CoC Board Seat Nomination and Selection Process
Voting for the CoC Board seats commenced on September 21, 2020, and will close October 9, 2020, at 4 p.m. Nominees with the most votes will be presented to the CoC Board for ratification during the October meeting.
- b. COVID-19 Homelessness Response Funding
COVID-19 Homelessness Response funding must be fully expended by June 30, 2022. To date, 80 individuals and 76 family households have been served. This funding source has provided 5,659 nights of non-congregate shelter for people experiencing homelessness during the COVID-19 pandemic.
- c. Request For Proposals (RFP)
The COVID-19 Homelessness and Prevention Response RFP bid started on September 9, 2020 and will end on October 7, 2020. The COVID-19 Homelessness and Prevention Response RFP makes funding available for three project types: homelessness prevention, rapid rehousing and COVID-19 responsive services. The Coordinated Entry for Individuals RFP is anticipated to be released soon.
- d. Racial Equity Analysis
The Scope of Work for a racial equity analysis has been developed in partnership with the Office of Care Coordination and the Vice Chair, Tim Shaw. The Office of Care Coordination will be outreaching to potential consultants.
- e. Policies, Procedures and Standards Committee
The Office of Care Coordination will be working with the Policies, Procedures and Standards (PPS) Committee Chair to establish a meeting schedule. Topics to discuss include: Homeless Management Information System (HMIS) Policies and Procedures, California Emergency Solutions and Housing (CESH) and Homeless Emergency Aid Program (HEAP) project evaluations and the CoC Board seat nomination and selection process.

Public Comments

- Elizabeth Andrade from Families Assistance Ministries asked a question regarding the Policies, Procedures and Standards Committee membership.
- Karen Williams from 2-1-1 Orange County asked a question the COVID-19 Homelessness and Prevention Response RFP.

2. Marching Home to End Homelessness Update – Zulima Lundy, Interim Continuum of Care Manager

- a. Zulima Lundy shared an overview on the Marching Home to End Veteran Homelessness initiative by local and federal partners to prevent and end homelessness among the veteran population in Orange County. The initiative develops a systemic, intentional and sustainable workflow that promotes coordination and collaboration of all partners to meet the needs of veterans. Marching Home to End Veteran Homelessness was adopted by the County of Orange Board of Supervisors on July 2019 and since then, there has been a 17 percent decrease of veteran homelessness.
- b. Becks Heyhoe and Natalie Bui provided an update and the progress to date on Orange County United Way's WelcomeHomeOC Veteran initiative. WelcomeHome OC assist veterans experiencing homelessness search for rental units that accepts HUD-VASH tenant-based vouchers. Forty-nine veteran households have been housed to date. See CoC Board Presentation slides 7-15 for additional information.

3. 2021 Point in Time Update – Zulima Lundy, Interim Continuum of Care Manager

- a. Zulima Lundy shared an overview and possible considerations of the 2021 bi-annual Point in Time count of persons experiencing sheltered and unsheltered homelessness. The Office of Care Coordination anticipates guidance from the U.S. Department of Housing and Urban Development (HUD) in October to safely conduct a Point in Time Count given the current preventative measures related to COVID-19.
- b. Amended Action: Appoint an advisory committee to provide guidance and feedback during the 2021 Point In Time Count’s planning process. Recommended CoC Board Representation for the 2021 Point in Time Advisory Committee:
 - i. At large Representation – Becks Heyhoe
 - ii. Faith-Based Representation – Donald Dermit
 - iii. Veteran Services Representation – Natalie Bui
 - iv. School District Representation – Jeanne Awrey

Dawn Price motioned to approve the amended action. Jeanne Awrey seconded the amended action. The action passed by unanimous consent.

4. FY2020 CoC Notice of Funding Availability (NOFA) Update – Zulima Lundy, Interim Continuum of Care Manager

- a. Zulima Lundy shared an update on the FY2020 CoC NOFA process. The release of the FY2020 CoC NOFA is currently pending from HUD and is anticipated to provide guidance on the structure of this year’s competition. While HUD is currently exploring alternative approaches to distribute the FY2020 CoC NOFA funds, the Office of Care Coordination is preparing should a competitive process be released.
- b. Chair George Searcy nominated Maricela Rios-Faust, Natalie Bui, Becks Heyhoe and Jeanne Awrey to serve on the Ad Hoc for the FY2020 CoC NOFA process on behalf of the CoC and provide recommendations to the CoC Board for the FY2020 CoC NOFA.

5. Overview of the Standards of Care for Emergency Shelter Providers – Karen Betances, Shelter Manager, and Sarah Jones, Shelter Administrator

- a. Karen Betances and Sarah Jones shared an overview of the County of Orange Standards of Care for Emergency Shelter Providers for Homeless Services. The Standards of Care establishes minimum standard requirements designed to promote an environment that is conducive to supporting the complex needs presented by those experiencing homelessness within Orange County. The goal is to promote quality assurance practices for the operations of Emergency Shelters. The Standards of Care will be implemented in conjunction with the requirements of all applicable funding sources and all state and federal guidelines.
- b. Maricela Rios-Faust recommended establishing an annual review process on the Standards of Care.

Meeting Adjourned 3:32 p.m.

Next Meeting: October 28, 2020

Date: October 28, 2020

Subject: FY2020 Continuum of Care (CoC) Notice of Funding Availability (NOFA) Ad Hoc Recommendations

Recommendations:

- a. Approve the FY 2020 CoC NOFA recommendations related to Project Performance Thresholds and Point allocation for Rapid Rehousing and Permanent Supportive Housing Projects
 - i. Increase in the Data Quality thresholds for both project types, permanent supportive housing and rapid rehousing
 - ii. The Days to Permanent Housing Placement threshold for half the points has been updated to be within 3 days of the threshold, which is within 10% of the 30-day threshold as opposed to the previously utilized 10 days.
 - iii. Utilize the remainder of the performance thresholds and rating structure from the FY2019 CoC NOFA for the review and ranking of projects submitted for the FY2020 CoC NOFA.
- b. Recommend the project performance data reviewed by the Data and Performance Management Committee in February and April 2020 for rapid rehousing and permanent supportive housing projects in the FY2020 CoC NOFA submission.

Background:

On September 23, 2020, the Orange County Continuum of Care Board took action to establish an Ad Hoc to review the FY2019 CoC NOFA process and make recommendations for the FY2020 COC NOFA process. The Ad Hoc is comprised of Maricela Rios-Faust, Becks Heyhoe, Natalie Bui and Jeanne Awrey. The Ad Hoc met twice on Friday, October 2 and Friday, October 9, 2020, to review the FY2019 CoC Process in detail and make recommendations on how to adjust the performance thresholds and point allocations for Rapid Rehousing and Permanent Supportive Housing Projects. In support of this process, Erin DeRycke who is the Homeless Management Information System (HMIS) Administrator and lead of the Data and Performance Management Committee participated in the meetings.

The recommendation (a.i.) to increase in the Data Quality thresholds for Rapid Rehousing and Permanent Supportive Housing is as a result of a recommendation previously made by the Data and Performance Management Committee.

The recommendation (a.ii) to adjust the Days to Permanent Housing Placement measure for half points to be within three (3) days of the threshold (30 days) is to align with the other thresholds that are within 10%, as opposed to the previously utilized 10 days. For reference, during the FY2019 CoC NOFA the threshold to receive half points was 40 days, as opposed to 33 days. This adjustment to the performance threshold had also been a recommendation previously made by the Data and Performance Management Committee.

The Ad Hoc agreed to move forward with both the Data and Performance Management Committee's performance threshold recommendations.

The recommendation (a.iii.) to utilize the remainder of the performance thresholds and rating structure as established during the FY2019 CoC NOFA by the Ad Hoc is taking into consideration to how the COVID-19 pandemic has altered the typical planning process for the CoC NOFA at the federal and local level. The remainder of the scoring criteria includes Entries from Homelessness, Increased Income Stayers and

Leavers, Returns to Homelessness, Unit Utilization, Stabilized in Permanent Housing and Successful Exits. Additionally, the Ad Hoc recognized that the performance thresholds and rating structure from the FY2019 COC NOFA process incorporated input and feedback from the homeless service organizations and the CoC Board.

The Data and Performance Management Committee led by 2-1-1 Orange County as the HMIS Administrator, reviews performance reports and discusses thresholds for all project types, includes permanent supportive housing and rapid re-housing projects at least twice a year. This provides an opportunity for homeless service organizations, including those receiving CoC funding, to understand their project performance in comparison to the established thresholds and other organizations operating the same project type. Prior to performance reports being published, homeless service agencies are given the opportunity to review and correct the data to ensure the final performance data is a true reflection of the project's performance. The performance data from February and April 2020 was collected and reviewed prior to the onset of the COVID-19 pandemic, providing a more accurate representation of project performance.

Analysis:

By utilizing the recommended performance thresholds and rating structure the FY2020 COC NOFA process, the Orange County CoC will be positioned to respond in a timely and efficient manner. Currently, the guidance on the FY2020 COC NOFA is still pending from the U.S. Department of Urban Development.

By utilizing, the project performance data reviewed in detail earlier in the year, homeless service organizations are aware of the project performance for renewing projects during the FY2020 COC NOFA and can prepare accordingly.

Attachments:

Attachment A – Project Performance Thresholds and Point allocation for Rapid Rehousing Projects

Attachment B – Project Performance Thresholds and Point allocation for Permanent Supportive Housing Projects

Attachment A

Project Performance Thresholds and Point allocation for Rapid Rehousing Projects

	Scoring Categories	FY2019 Threshold	FY2020 Proposed Threshold	Threshold Source	Point Allocation		
					Met Threshold	<10% from Threshold	>10% from Threshold
1	Average Data Quality	Greater than or equal to 95%	Greater than or equal to 98%	Data and Performance Management Committee	14	7	0
2	Entries from Homelessness	100%	100%	HUD	14	7	0
3	Stayers with Increased Income	Greater than or equal to 40%	Greater than or equal to 40%	2018 NOFA Ad Hoc	11	6	0
4	Leavers with increased Income	Greater than or equal to 44%	Greater than or equal to 44%	2019 NOFA Ad Hoc	13	7	0
5	Successful Exits	Greater than or equal to 80%	Greater than or equal to 80%	NAEH	16	8	0
6	Days until Permanent Housing Placement	Less than or equal to 30 days	Less than or equal to 30 days	NAEH	16	8 (within 3 days)	0
7	Returns to Homelessness	Less than or equal to 10%	Less than or equal to 10%	Data and Performance Management Committee	16	8	0

Attachment B

Project Performance Thresholds and Point allocation for Permanent Supportive Housing Projects

	Scoring Categories	FY2019 Threshold	FY2020 Proposed Threshold	Threshold Source	Point Allocation		
					Met Threshold	<10% from Threshold	>10% from Threshold
1	Average Data Quality	Greater than or equal to 95%	Greater than or equal to 98%	Data and Performance Management Committee	13	7	0
2	Entries from Homelessness	100%	100%	HUD	13	7	0
3	Stayers with Increased Income	Greater than or equal to 61%	Greater than or equal to 61%	2018 NOFA Ad Hoc	8	4	0
4	Leavers with increased Income	Greater than or equal to 42%	Greater than or equal to 42%	2018 NOFA Ad Hoc	10	5	0
5	Maintain PSH / Exit to Permanent Housing/Stabilized in PH	Greater than or equal to 93%	Greater than or equal to 93%	Data and Performance Management Committee	12	6	0
6	Days until Permanent Housing Placement	Less than or equal to 30 days	Less than or equal to 30 days	NAEH	14	7 (within 3 days)	0
7	Returns to Homelessness	Less than or equal to 10%	Less than or equal to 10%	Data and Performance Management Committee	15	8	0
8	Unit Utilization	Greater than or equal to 95%	Greater than or equal to 95%	Data and Performance Management Committee	15	8	0

Date: October 28, 2020

Subject: FY2020 Continuum of Care (CoC) Notice of Funding Availability (NOFA) Ad Hoc Recommendations

Recommendations:

- a. Ratify the results from the 2020 CoC Board elections to appoint the following candidates to the seats available during the election:
 - i. Judson Brown for the Public Housing Agency Representative seat
 - ii. Tim Houchen for the persons experiencing homelessness or formerly homeless seat
 - iii. Maricela Rios-Faust for Domestic Violence Representative seat
 - iv. Christina Weckerly-Ramirez for the at-large seat prioritizing Behavior Health background and expertise
 - v. Donald Dermit for the at-large seat prioritizing Faith Based Representation
 - vi. Soledad Rivera for the at-large seat prioritizing Health Care background and expertise
 - vii. Matt Bates and Patti Long for the at-large seats prioritizing expertise on homeless services and/or representation of homeless service providers

Background:

On July 22, 2020, the Continuum of Care (CoC) Manager provided an update to the CoC Board regarding noting that the Homeless Provider Forum meeting on August 6, 2020 to begin the CoC Board Seat Nomination Process.

The presentation provided at the Homeless Provider Forum meeting on August 6, 2020, focused on providing an overview of the key role and purpose of the CoC and the members of the CoC Board. Additionally, it detailed the CoC Board Voting Process and Timeline.

On August 26, 2020, the Orange County CoC Board took action to prioritize the following areas of expertise/experience for the five (5) At-Large Seats being elected for the Orange County CoC Board, in order to ensure a well-balanced perspective from multiple sectors to best lead the response to homelessness in Orange County.

- One seat for Behavioral Health background and expertise
- One seat for Faith Based Representation
- One seat for Health Care background and expertise
- Two seats for expertise on homeless services / representation of homeless service providers

The action taken by the CoC Board required a slight modification to the CoC Board Voting Process and Timeline, which was communicated to the CoC General Membership and CoC Board Seat Candidates received to date. This would allow for one additional week for interested nominees to complete needed forms and inform the Office of Care Coordination of their interest in a CoC Board Seat.

The table below details is the CoC Board Voting Process and Timeline followed:

Date	Timeline Tasks
8/6/2020	Presentation of process at the Homeless Providers Forum, including overview of nominations
9/2/2020	Nomination process closes
9/11/2020	Nominee candidate interest forms are due
9/17/2020	Homeless Provider Forum for review of voting process. Nominees given opportunity for 5 minute presentations
9/18/2020	General member agencies with CoC voting rights are convened on a webinar for review of voting process.
9/21/2020	Voting will open
10/9/2020	Voting will close
10/28/2020	Nominees with the most votes will be presented to the CoC Board for ratification
11/18/2020	First board meeting for any new members

The Office of Care Coordination as the Collaborative Applicant for the Orange County CoC has facilitated the above described processes for the CoC Board seat elections. The general membership of the Orange County CoC received email communication regarding the process and subsequent emails requesting their participation in the election.

Analysis:

By ratifying the results from the 2020 CoC Board elections, the Orange County CoC Board will appoint the following candidates to the seats for the next two years in support of the Orange County CoC functions:

- i. Judson Brown for the Public Housing Agency Representative seat
- ii. Tim Houchen for the persons experiencing homelessness or formerly homeless seat
- iii. Maricela Rios-Faust for Domestic Violence Representative seat
- iv. Christina Weckerly-Ramirez for the at-large seat prioritizing Behavior Health background and expertise
- v. Donald Dermitt for the at-large seat prioritizing Faith Based Representation
- vi. Soledad Rivera for the at-large seat prioritizing Health Care background and expertise
- vii. Matt Bates and Patti Long for the at-large seats prioritizing expertise on homeless services and/or representation of homeless service providers