ORANGE COUNTY CONTINUUM OF CARE BOARD

Wednesday, June 24, 2020 2:00 PM - 4:00 PM

Webinar:

https://global.gotomeeting.com/joi

n/683772749

Dial by Phone: +1 (571) 317-3122

Access Code: 683-772-749

AGENDA

Board Member Names

Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana
Natalie Bui, Veteran Affairs CRRC
Donald Dermit, The Rock Church
Curtis Gamble, Hope Lifted
Vacant
Vacant

Becks Heyhoe, OC United Way Patti Long, Mercy House Dawn Price, Friendship Shelter Albert Ramirez, City of Anaheim Maricela Rios-Faust, Human Options George Searcy, Jamboree Housing [Chair] Tim Shaw, Individual [Vice-Chair]

<u>Call to Order</u> – George Searcy, Chair

Board Member Roll Call - Jeanne Awrey, Secretary

<u>Public Comments:</u> Members of the public may address the Continuum of Care Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the Continuum of Care Board. Members of the public may address the Continuum of Care Board with public comments on agenda items in the business calendar after the Continuum of Care Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

In order to address the CoC Board, members of the public are to enter their name and agenda item number in the GoToMeeting chat box to be placed in a queue. CoC Board staff will call your name in the order listed in the chat box.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from May 27, 2020.

BUSINESS CALENDAR

- 1. Update from the Office of Care Coordination regarding COVI D-19 response Jason Austin, Director
- 2. Continuum of Care Manager's Report Paul Duncan, CoC Manager
- 3. System of Care Data Integration System (SOCDIS) Paul Duncan, CoC Manager and Natalie Dempster, Care Coordination Manager

- a. Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to share data with the Data Integration Project to ensure increased care coordination, streamline service delivery and deduplication of efforts.
- 4. Homeless Housing, Assistance and Prevention (HHAP) and California Emergency Solutions and Housing (CESH) Round 2 Request for Proposal (RFP) Overview Paul Duncan, CoC Manager
- 5. Resolution for the Black Lives Matters movement Tim Shaw, Vice Chair
 - a. Adopt the OC CoC Board Resolution for the Black Lives Matters movement
 - b. Authorize the allocation of \$50,000 for a consultant to conduct a racial disparities and equity evaluation of CoC Board systems and processes.
- 6. 2020 Housing Inventory County Presentation Erin DeRycke, HMIS Lead

Next Meeting: July 22, 2020

ORANGE COUNTY CONTINUUM OF CARE BOARD

Wednesday, May 27, 2020 2:00 PM - 4:00 PM

Webinar:

https://global.gotomeeting.com/joi

n/511229197

Dial by Phone: +1 (872) 240-3311

Access Code: 511-229-197

MINUTES

Board Member Names

Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana
Natalie Bui, Veteran Affairs CRRC
Donald Dermit, The Rock Church
Curtis Gamble, Hope Lifted
Vacant
Vacant

Becks Heyhoe, OC United Way Patti Long, Mercy House Dawn Price, Friendship Shelter Albert Ramirez, City of Anaheim Maricela Rios-Faust, Human Options George Searcy, Jamboree Housing [Chair] Tim Shaw, Individual [Vice-Chair]

Call to Order - George Searcy, Chair

Board Member Roll Call - Jocelyn Gaspar, CoC Specialist

Present: Jeanne Awrey, Matt Bates, Judson Brown, Natalie Bui, Donald Dermit, Curtis Gamble, Becks Heyhoe, Patti Long, Dawn Price, Albert Ramirez, Maricela Rios-Faust, George Searcy and Tim Shaw.

Absent Excused: none

<u>Public Comments:</u> Members of the public may address the Continuum of Care Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the Continuum of Care Board. Members of the public may address the Continuum of Care Board with public comments on agenda items in the business calendar after the Continuum of Care Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

No Public Comments

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from March 26, 2020 and the Continuum of Care Board Retreat Minutes from April 29, 2020.

Dawn Price motioned to approve the Consent Calendar. Becks Heyhoe seconded the motion. The motion passed by unanimous consent.

BUSINESS CALENDAR

1. Update form the Office of Care Coordination regarding COVI D-19 response - Jason Austin, Director

Five motel sites are available throughout Orange County as a part of the County's Homelessness COVID-19 response. Two of the motel sites are for individuals that are sick or symptomatic with COVID-19, the other sites are for the vulnerable individuals experiencing homelessness who are considered high-risk for severe COVID-19 illness based on the Centers for Disease Control guidance. The Office of Care Coordination has established a Project Roomkey hotline to support with service referrals to Project Roomkey and answer any Project Roomkey related questions.

2. Update from the Continuum of Care (CoC) Manager regarding COVID-19 response - Paul Duncan, CoC Manager

See agenda items 4 and 5.

3. System of Care Data Integration System (SOCDIS) - Paul Duncan, CoC Manager and Natalie Dempster, Care Coordination Manager

Amended action:

- a. Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to participate and provide input on the OC Health Care Agency's Data Integration Project.
- b. Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to share data with the Data Integration Project for purposes related only to build out the project, but not shared for care coordination.
- c. Assign the Continuum of Care Manager or designee as the program expert on behalf of the Continuum of Care to design and implement the Data Integration Project in partnership with the OC Health Care Agency.

Maricela Rios-Faust motioned to approve the amended action. Patti Long seconded the amended action. The motion passed by unanimous consent.

Chair George Searcy requested that a roadmap, goals and outcomes, and a timeline for stakeholder involvement be shared with the CoC Board. In addition, Chair George Searcy requested that the County staff contact all agency participating in HMIS to inform them of the development of the integration project and the client data sharing.

Public Comments

- Karen Williams, 2-1-1 Orange County, commented on agency engagement and data sharing in the SOCDIS project.
- Stephanie Smolkin, Serving People in Need, commented on high utilizers and its definition.
- Charles Guiam commented on Sonoma County's data integration and why it is a good example for Orange County to follow.
- Callie Rutter commented on SOCDIS end-users and their case management experience working with clients experience homelessness.
- Julie Thomas commented on including grassroots organizations into SOCDIS conversation.

4. Update on COVID-19 Funds Expended To Date - Paul Duncan, CoC Manager

The Orange County CoC Board at the March Special meeting authorized the Chair and Vice-Chair of the CoC Board to work with Office of Care Coordination staff to identify areas for funding need and to direct funding to areas that were specific to COVID-19 response. The Chair and Vice-Chair allocated \$500,000 in funding to provide isolation space for families and individuals.

All homeless shelter providers and/or cities operating shelters in Orange County may access up to \$500,000 of the COVID-19 funding allocated to the Orange County CoC from the State to provide immediate resources and/or alternative shelters for the following three segments of the homeless population and related eligible activities:

- a. Sheltered and Unsheltered Individuals who are at Higher Risk for Severe COVID-19 Illness
- b. Sheltered and Unsheltered Individuals Experiencing COVID-19 symptoms (does not have to be confirmed COVID-19); and
- c. Unsheltered families.

Funding commitments to date:

- a. Projected Costs based on County's Approvals \$340,213
- b. Accounts Receivable to Date \$144,732.88
- c. Remaining Funds for Alternative Shelter Placement \$159,787
- 5. Utilization of funding update for HHAP, California Emergency Solutions and Housing (CESH), Emergency Solutions Grants Programs (ESG) CARES Paul Duncan, CoC Manager

The Orange County CoC has received \$13,751,854.50 in HHAP, CESH and ESG-CV funding to address and prevent homelessness. Of the above funding amount, there is \$11,618,001 that is currently unallocated. The funding sources have a range of requirements for utilization, including eligible program types and time frame for expending funds.

In addition to the above identified funding, there are additional allocations that will be made to specifically address COVID-19. Of the currently available funding there is \$3,281,888 that must be allocated to address COVID-19, while the remaining \$8,336,112 can be used for a wider range of services, including COVID-19 response. The Office of Care Coordination engaged with the Chair and Vice-Chair to discuss options for balancing a number of priorities for the utilization of available funds in the Orange County CoC.

Judson Brown commented on using an RFP process for the available funding.

Chair George Searcy suggested the CoC Board, County staff and entitlement cities discuss utilization of CARES Act funding to ensure a coordinated response throughout the county.

Public Comments:

- Erin DeRycke, 2-1-1 Orange County, commented on funding for 2-1-1 Orange County to support the data integration project.
- Brooke Weitzman commented on minimum acceptable health standards in shelters.
- 6. Analysis of Homeless Housing, Assistance and Prevention (HHAP) infrastructure allocations and Family Solutions Collaborative funding allocation Paul Duncan, CoC Manager

Amended Action:

- a. Authorize the allocation of an additional \$50,000 to the Family Solutions Collaborative from HHAP funding for a total of \$100,000, to support structural shifts in the operations of the Family Solutions Collaborative
- b. Direct the Chair and Vice Chair to work with County staff to identify eligible activities for the remaining HHAP funds.

Vice Chair Tim Shaw motioned to approve the amended action. Donald Dermit seconded the amended action. Patti Long and Maricela Rios-Faust abstained from voting. The motion passed.

7. Creation of a Coordinated Entry System (CES) Ad Hoc to update prioritization policy in response to COVID-19 - Paul Duncan, CoC Manager

Recommended Action:

a. Authorize the creation of an Ad Hoc Committee with authority to research, review and change CES prioritization policies for the purpose of COVID-19 response. Any prioritization policy changes will be specific to the period of COVID-19 pandemic response and will revert to the preceding policies at the point that COVID-19 response ends.

b. Ad Hoc Committee will be responsible for reporting back at the monthly CoC Board meeting any time there is a change made to the CES prioritization policy for COVID-19 response.

The action did not move forward to a vote. Rather, the CoC Board agreed to create an Ad Hoc with representatives from the Santa Ana Housing Authority and Anaheim Housing Authority, the Shelter Committee Chair and CES Committee Chair. The Ad Hoc will work with County staff to develop prioritization policy recommendations to share with the CoC Board for adoption, if a need is found. The CoC Board agreed that a special meeting may be called to approve the proposed recommendations.

8. HUD 2019 CoC Notice of Funding Availability Competition Debrief - Paul Duncan, CoC

No presentation on the item.

9. Authorize the extension of CoC Board member seats through October 2020 - Paul Duncan, CoC Manager

Recommended Action:

- a. Authorize the extension of expiring CoC Board Member seats through October 2020.
- b. Authorize the extension of George Searcy as Board Chair, Tim Shaw as the Vice Chair, and Jeanne Awrey as Secretary until the point at which an election is done to fill expiring board seats.
- c. Assign County staff to conduct further research and analysis of timeline and if there are alternatives that can be made for conducting the process, such as a virtual process with a general CoC members meeting.

Maricela Rios-Faust motioned to approve the recommendation. Jeanne Awrey seconded the motion. The motion passed by unanimous consent.

Public Comments:

- Brooke Weitzman commented on holding public nominations online.
- Callie Rutter Commented on CoC Board member seat nominations and expressed an interest in a CoC
- Paul Hyeck expressed an interest in a CoC Board seat and commented on issues with motel housing.
- Peter Warner commented on meals served and the bussing system in place at Bridges at Kraemer.

10. Board Member Comments:

Judson Brown commented on agenda item 5: utilization of funding update for HHAP, CESH and ESG CARES.

Meeting Adjourned: 4:48 p.m. Next Meeting: June 24, 2020

Date: June 24, 2020

From: Paul Duncan, OC Health Care Agency

To: Continuum of Board

Subject: System of Care Data Integration System (SOCDIS), continued from May 27, 2020.

Recommendations:

1. Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to share data with the Data Integration Project to ensure increased care coordination, streamline service delivery and deduplication of efforts.

History:

On May 27, 2020, the CoC Board approved the following recommendations and requested additional information be provided to the CoC Board to approve the use of data sharing for care coordination.

- Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to participate and provide input on the OC Health Care Agency's Data Integration Project.
- 2. Authorize 2-1-1 Orange County as the HMIS Administrator for Orange County Continuum of Care to share data with the Data Integration Project for purposes related only to build out the project, but not shared for care coordination.
- 3. Assign the Continuum of Care Manager or designee as the program expert on behalf of the Continuum of Care to design and implement the Data Integration Project in partnership with the OC Health Care Agency.

The sharing of data will be governed by the Memorandum of Understanding (MOU) established through Assembly Bill (AB) 210 Homeless Multidisciplinary Personnel Team. This bill authorized counties to establish a homeless adult and family multidisciplinary personnel team, as defined, with the goal of facilitating the expedited identification, assessment, and linkage of homeless individuals to housing and supportive services. AB 210 allows provider agencies to share confidential information, as specified, for the purpose of coordinating housing and supportive services to ensure continuity of care.

The bill requires the sharing of information be governed by protocols developed in each county, as specified, and requires each county to provide a copy of its protocols to the State Department of Social Services. Attached is the County's AB 210 MOU as submitted to the State for reference and has been reviewed and signed by each of the County agencies to ensure compliance.

The County of Orange (County) identified the creation of a coordinated data-sharing platform as a priority to serve both internal and external stakeholders with the goal of improving care coordination and delivery of services to its most vulnerable residents. The solution proposed will address the need amongst stakeholders to share information necessary for care coordination for those high-utilizers of

the County's System of Care. High-utilizers are individuals who have accessed services and/or resources and are found in three programs within the System of Care. The System of Care includes Behavioral Health, Healthcare, Housing, Benefits and Supportive Services, and Community Corrections. The Data Integration Project will be developed in phases, integrating different County systems based on the identified cohort that will receive intense care coordination.

The goal of the data-sharing initiative includes:

- a. Increased care coordination through improved information sharing capabilities
- b. Tracking and reporting on aggregated data and outcomes
- c. Improved efficiency in service delivery and eliminating duplication of services
- d. Streamlined referral process and reduction in barriers to access
- e. Continuous monitoring and improvement of quality of care
- f. Achievement of targeted benchmarks and outcomes through measurement and tracking of key performance indicators.
- g. Increased data tracking, reporting and data analytics that improve planning and future investments in all segments of the System of Care.

The approach and model of the Data Integration Project is based on successful data sharing solutions currently implemented in other jurisdictions using an International Business Machines Corporation (IBM) developed-platform. The County collaborated with these other jurisdictions on best practices and lessons learned during their development and implementation processes.

Analysis:

The first cohort to receive intense care coordination utilizing this data-sharing platform will be those experiencing homelessness. The Orange County Continuum of Care HMIS data is an integral piece to the Data Integration Project as it is the primary source of data for those experiencing homelessness in Orange County. The data-sharing platform will connect HMIS to other data systems within the County to improve care coordination and referral linkage to behavioral health programs, housing programs, and supportive services.

The County serves as: a services provider for vulnerable populations including those experiencing with homelessness, a funder of a broad range of shelter and housing solutions and as the Administrative Entity for the Continuum of Care in partnership with the CoC Board of Governors. In these varied capacities the County provides a broad capability to coordinate these various functions affecting data sharing, analysis and reporting.

The data will be staged with the appropriate administrative, technical and physical controls in place for protection of data. The standards of privacy and security are established by HIPAA. There will be appropriate security controls in place for data at rest and in transmission across the entire network architecture. Access to the application shall be managed by built-in administrative and technical controls in a tiered approach. Credentials provided to the end users shall be built on role-based access and a policy matrix.



System of Care Data Integration System

AB 210

AB 210 Multidisciplinary Team (MDT)

- Purpose: Allows agencies to share certain confidential information on those individuals and families experiencing homelessness with the members of the MDT, and their designees
- Objectives of AB 210 MDT:
 - Reduce duplication of efforts and services;
 - Expedite the identification, assessment and linkage of individuals and families experiencing homelessness to housing and supportive services;
 - Increase efficiency and streamline processes and referrals to services for staff coordinating care
- Agency Directors authorize their respective employees to serve as members of the MDT
 - MDT members: Persons trained in the identification and treatment of adults and families experiencing homelessness, and who are qualified to provide a broad range of services related to homelessness

System of Care Data Integration Design

To enhance the coordination of services for the "high utilizers" of the County's System of Care, the County is seeking a solution that provides for coordinated data sharing across Departments



Business Process for Data Sharing

WPC HMIS Behavioral Health OCSD Public Health Probation Department Services Agency OC Housing Authority Creates Virtual Client Record and Client Care Plan within Watson Care Manager Share information among

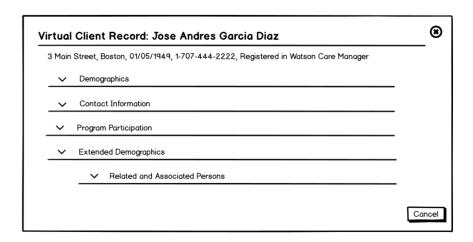
multidisciplinary team members to improve care coordination

Source Databases

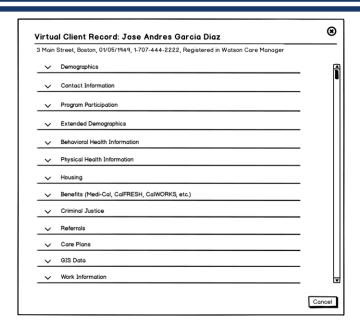
Roadmap

- Data to be shared from Clarity
 - Demographics
 - Contact Information
 - Program Participation
 - Related Persons
 - · Housing Information
- · Database Integration
 - First phase: Behavioral Health, Whole Person Care, HMIS
 - Go live September 2020
 - Second phase: ArcGIS, CalWIN, Probation
 - Go live December 2020
 - Third phase: TechCare, IJMS, Housing Pro
 - Go live June 2021

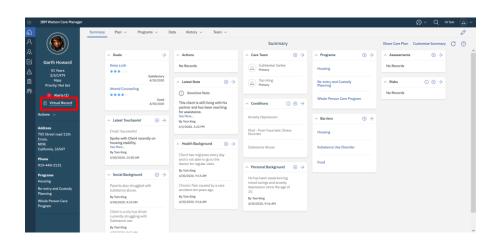
Virtual Client Record - Release 1a



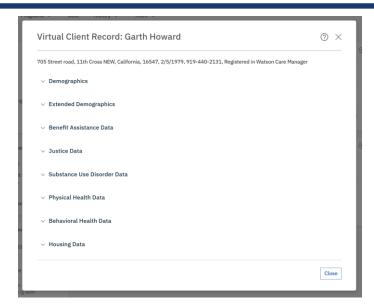
Complete Virtual Client Record



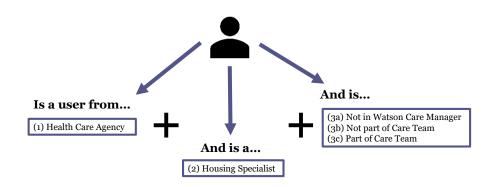
Care Plan Summary - Example



Virtual Client Record - Example



Access to Data



And therefore should have access to which of the following?

- Demographics
- Contact Information
- Program Participation
- Related Persons



System of Care Data Integration System

Date: June 24, 2020

From: Tim Shaw, CoC Board Vice Chair

To: Continuum of Board

Subject: Orange County Continuum of Care Board Black Lives Matter Resolution

Recommendations:

1. Adopt the OC CoC Board Resolution in support of the Black Lives Matters movement.

2. Authorize the allocation of \$50,000 for a consultant to conduct a racial disparities and equity evaluation of CoC Board systems and processes.

Comment:

See Resolution attached

Orange County Continuum of Care Board Resolution

June 2020

WHEREAS, the purpose of the Orange County Continuum of Care (CoC) Board is to promote a communitywide commitment to ending homelessness, minimize the trauma and dislocation caused to homeless individuals, families and communities by homelessness, promote access and utilization of programs by homeless individuals and families, and optimize self-sufficiency among individuals and families experiencing homelessness; and

WHEREAS, Black people are significantly overrepresented in Orange County's Point in Time (PIT) count of people experiencing homelessness compared to the racial composition of Orange County; and

WHEREAS, the CoC Board understands its work to end homelessness in the context of historical and persistent discrimination faced by Black people when seeking to secure housing for themselves and their families; and

WHEREAS, the CoC Board recognizes that homelessness, and the attendant trauma inflicted upon Black individuals and families, can't be ended until housing discrimination ends; and

WHEREAS, the CoC Board directs the allocation of millions of dollars annually to end homelessness; and

WHEREAS, the suffering and pain caused by the tragic murder of George Floyd has amplified the disparities and continued injustices inflicted upon the Black community, not only in policing, but in all corners of society; and

WHEREAS, the CoC Board understands and acknowledges the persistence of anti-Black systemic racism and affirms that Black Lives Matter, therefore;

Be it Resolved, by public action taken on this date by the Orange County Continuum of Care Board, the Board does hereby proclaim solidarity with those protesting anti-Black racism and injustice in all its manifestations, and does recommit to policies, processes, resources, self-assessment and action to end homelessness and housing discrimination for our Black neighbors.

Dated this 24th day of June 2020

Date: June 24, 2020

From: Erin DeRycke, HMIS Lead

To: Continuum of Board

Subject: 2020 HIC and Sheltered PIT Submission

Recommendations: No motion needed; this is an information update only.

History: The Housing Inventory Count (HIC) is a point-in-time inventory of housing programs within a Continuum of Care (CoC) that provide beds and units dedicated to serve people experiencing homelessness (or for permanent housing projects, were experiencing homelessness at entry). The project types included in the HIC are Emergency Shelter, Transitional Housing, Rapid Re-housing, Safe Haven, and Permanent Supportive Housing. The U.S. Department of Housing and Urban Development (HUD) requires the submission of the HIC on an annual basis.

The Point in Time (PIT) count is a count of people experiencing homelessness on a single night in January. HUD requires that CoCs conduct an annual count of people experiencing homelessness who are sheltered in Emergency Shelter, Transitional Housing, and Safe Havens on a single night. CoCs also must conduct a count of unsheltered people experiencing homelessness every other year (odd numbered years).

The HIC and Sheltered PIT counts were conducted on 1/27/20 for Orange County. Usually the HIC and PIT are due to HUD at the end of April, but HUD extended the deadline to June 30th due to the pandemic.

Analysis:

HIC

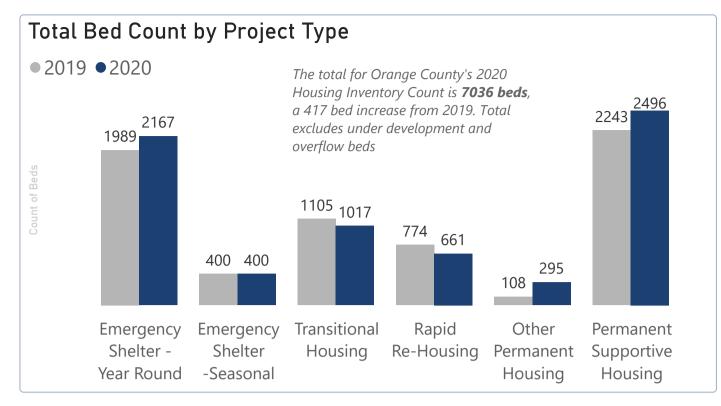
- The number of beds in the CoC is 7,036 as of January 2020, which is an increase of 417 beds from the 2019 HIC.
- There are slightly more year-round beds for Households without Children than Households with Children and Adults.
- At least half of the beds in all project types are for Households with Children and Adults, except for Emergency Shelter.
- There are 1,109 veteran beds, 678 chronically homeless beds, 416 domestic violence beds, and 34 youth beds in the CoC.
- The project types with the lowest participation in HMIS are Emergency Shelter and Transitional Housing projects.
- 93% of all beds on the HIC that were available for occupancy were in use on the night of the HIC.

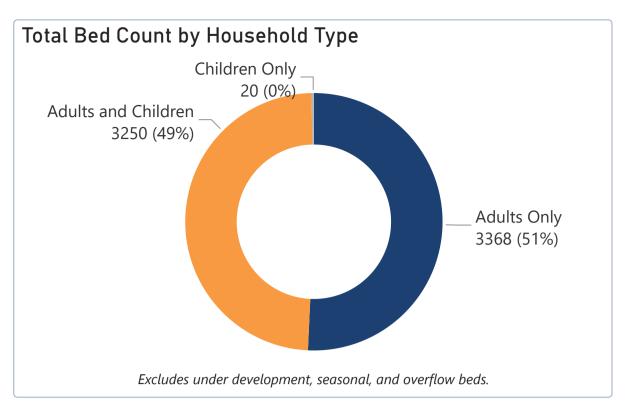
PIT

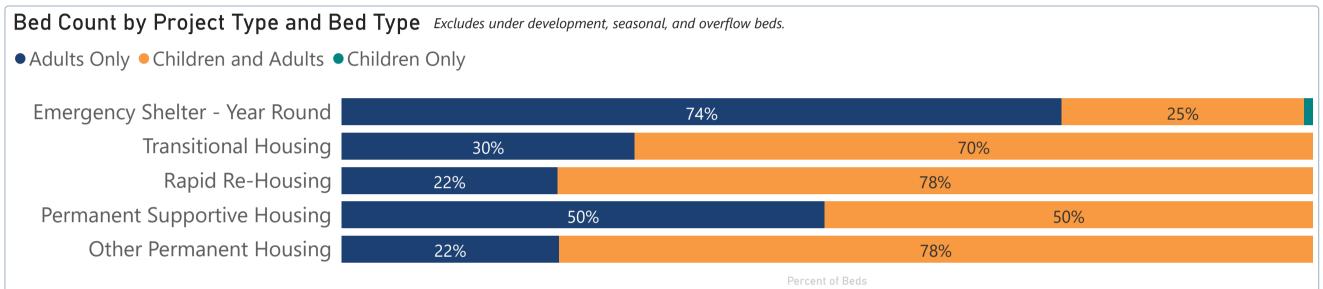
• On the night of the PIT, there were 3,017 people staying in Emergency Shelters or Transitional Housing projects, which is an increase of 118 people from the 2019 PIT.

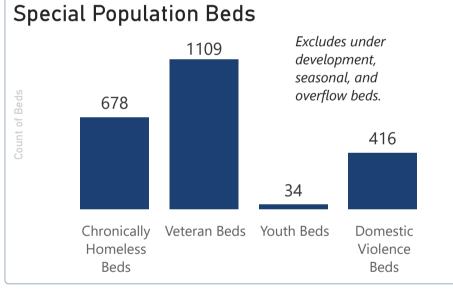
- 64% of those counted were in Households without Children, while 36% were in Households with Children and Adults.
- Black or African American clients account for 14% of the PIT, while they only account for 2% of
 the population in Orange County according to the 2010 Census. On the other hand, Asian clients
 account for 3% of the PIT population, and 21% of the Orange County population. Black or
 African American residents of Orange County experience homelessness at much higher rates
 than other racial groups, while Asian residents of Orange County experience homelessness at
 much lower rates.
- On the night of the PIT, there were 130 veterans, 127 youth, 825 chronically homeless clients, and 261 domestic violence clients counted in shelters.
- 37% of sheltered clients reported at least one disability.

Orange County, CA (CA-602): 2020 Housing Inventory Count



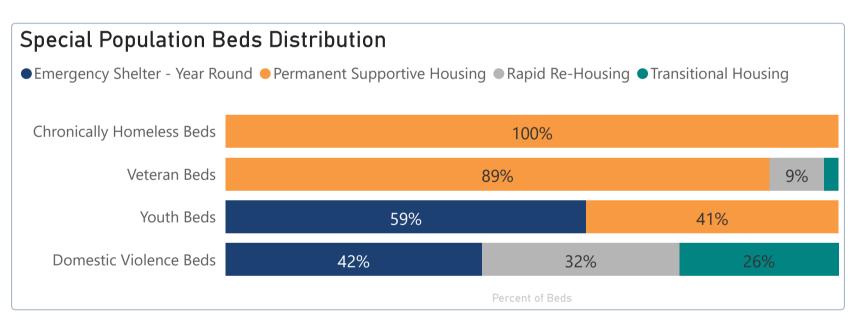






Permanent Supportive Housing

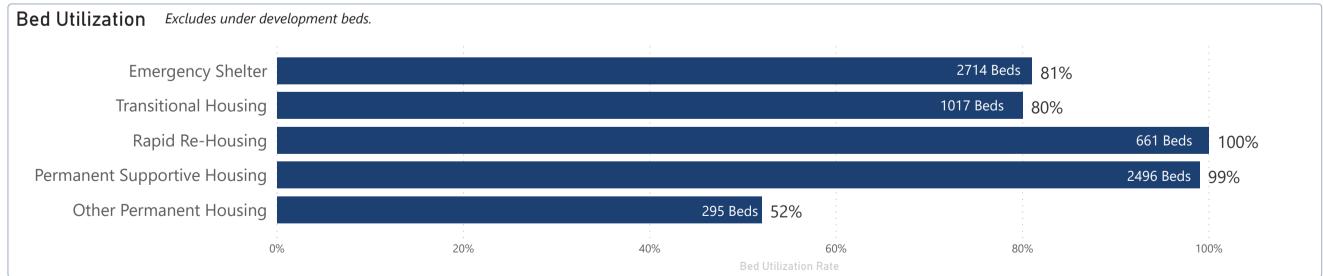
Other Permanent Housing



97%

100%

Percent of Beds

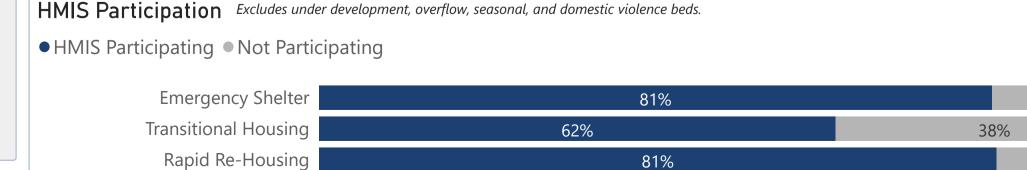




12 Emergency Shelter 8 Transitional Housing

a Transitional Housing
1 Rapid Re-Housing

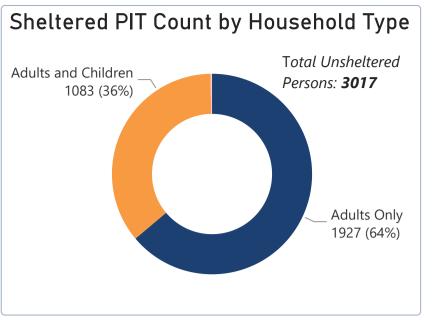
2 Permanent Supportive Housing

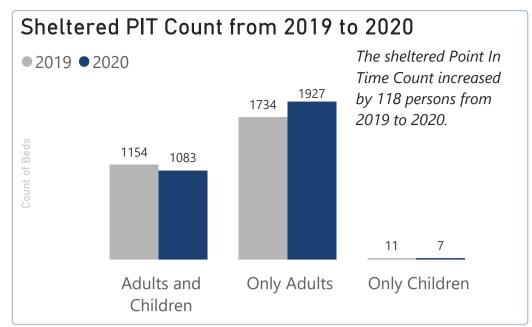


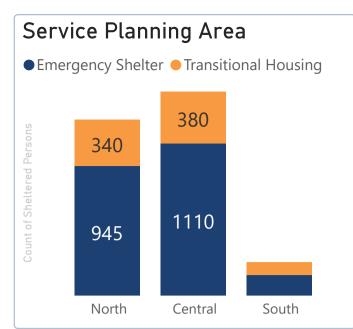
19%

19%

Orange County, CA (CA-602): 2020 Sheltered Point In Time Count

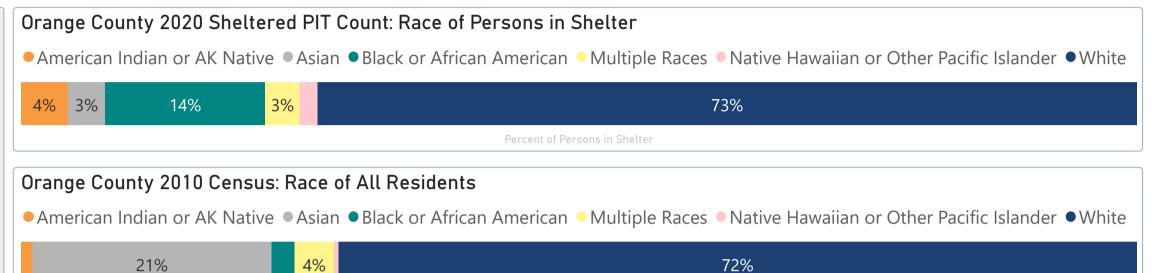






Racial Disparity Black or African American residents of Orange County experience homelessness at much higher rates than other racial groups, while Asian residents of Orange County experience

homelessness at much lower rates.



Percent of General Population



