

**ORANGE COUNTY
CONTINUUM OF CARE BOARD
Wednesday, November 20, 2019
2:00 PM – 4:00 PM**

**County of Orange
1501 E St. Andrew Pl
Conference Room 134
Santa Ana, CA 92705**

MINUTES

Board Member Names

Jason Austin, OC Health Care Agency
Jeanne Awrey, OC Dept. of Education [Secretary]
Matt Bates, City Net
Judson Brown, City of Santa Ana
Paul Cho, Illumination Foundation
Donald Dermit, The Rock Church
Curtis Gamble, Hope Lifted
Vacant, Veterans

Becks Heyhoe, OC United Way
Patti Long, Mercy House
Dawn Price, Friendship Shelter
Albert Ramirez, City of Anaheim
Maricela Rios-Faust, Human Options
George Searcy, Jamboree Housing [Chair]
Tim Shaw, Individual [Vice-Chair]

Call to Order – George Searcy, Chair

Chair George Searcy called the meeting to order at 2:03 pm.

Pledge of Allegiance – Jeanne Awrey, OC Department of Education

Jeanne Awrey led the Pledge of Allegiance.

Board Member Roll Call – Jeanne Awrey, OC Department of Education

Present: Jason Austin, Jeanne Awrey, Matt Bates, Judson Brown, Paul Cho, Curtis Gamble, Becks Heyhoe, Dawn Price, Albert Ramirez, Maricela Rios-Faust, George Searcy and Tim Shaw.

Absent Excused: Donald Dermit and Patti Long.

Public Comments: Members of the public may address the Continuum of Care Board on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the Continuum of Care Board. Members of the public may address the Continuum of Care Board with public comments on agenda items in the business calendar after the Continuum of Care Board member discussion. Comments will be limited to three minutes. If there are more than five public speakers, this time will be reduced to two minutes.

Callie Rutter commented on shelter policies and procedures, requested assistance with housing and advocated for moving people out of shelters within 30 days.

Welcome and Introductions - George Searcy, Chair

Chair George Searcy welcomed Continuum of Care Board members and attendees.

Shannon Legere introduced the Homeless Services Division's new Shelter Manager, Jonathan Chi. Jonathan was previously employed at the Los Angeles Homeless Services Authority.

CONSENT CALENDAR

All matters are approved by one motion unless pulled by a Board Member for discussion or separate action. The CoC Board requests that only pertinent information be discussed during this time.

1. Approve Continuum of Care Board Meeting Minutes from October 23, 2019.

2. Continuum of Care Committee/Working Group Reports

- A. Data and Performance
- B. Orange County's Homeless Provider Forum
- C. Street Outreach Team

Erin DeRycke pulled the Data and Performance Report for discussion. The Data and Performance Report included a new report, the Goals and Outcome Report, to accompany the monthly Project Performance Reports shared during the Data and Performance Management meetings. The reports may be found on the ochmis.org website.

Jason Austin motioned to approve the report provided by Erin DeRycke on behalf of the Data and Performance Management Workgroup. Matt Bates motioned to second the motion. The motion passed by unanimous consent.

Maricela Rios-Faust motioned to approve the balance of the Consent Calendar. Becks Heyhoe motioned to second the balance of the Consent Calendar. The motion passed by unanimous consent.

BUSINESS CALENDAR

1. Office of Care Coordination Updates – Susan Price, Director of Care Coordination

On November 19, 2019, the Orange County Board of Supervisors approved the contract agreement for the construction of the Yale Transitional Center in Santa Ana set to replace the Courtyard Transitional Center. A Request for Proposals will be released by the County of Orange to select a Program Operator that will manage the daily operations of the Yale Transitional Center.

The OC Community Resources' Homeless Services Division and the County Executive Office's Office of Care Coordination have transferred to the Health Care Agency and will operate as the Office of Care Coordination. In addition, three new positions will be created to support Emergency Shelter Operations.

The Office of Care Coordination is working on key systems for data integration including Whole Person Care and Homeless Management Information System. The current goal is to have an operating data sharing platform by end of year 2020.

2. Continuum of Care Updates – Paul Duncan, CoC Manager

Updates on the Orange County Continuum of Care include:

- FY 2019 CoC Notice of Funding Availability (NOFA) survey results

Project applicants and public feedback received from the FY2019 CoC NOFA application process was overall positive this year. CoC staff shared highlights from the survey, such as an effective application process with clear communication, and shared areas for improvement, such as a consistent annual ranking process for project applicants.

- Emergency Shelter Live Bed Management System Pilot
Erin DeRycke reported on the status of the Emergency Shelter Live Bed Management Pilot in the Homeless Management Information System. The Emergency Shelter Live Bed Management has been piloted for nearly a month with the Family Solutions Collaborative, Pathways of Hope and Mercy House Living Centers. Feedback from the service providers has been positive with a desire to continue the pilot after the pilot's end date, April 2020. Susan Price is interested in seeing a pilot with ArcGIS to connect outreach to available shelter beds.

3. Emergency Shelter Working Group Report Recommendations – Dawn Price, Friendship Shelter

The CoC Board requested previous recommendations from October 23, 2019 CoC Board Meeting be re-agendized to allow the Emergency Shelter Working Group to provide further clarity and amend the recommendations to be action items for the CoC Board to vote on. The CoC Chair, Vice Chair and Shelter Work Group Liaison have since reviewed the report's recommendations and are making action item recommendations.

Judson Brown motioned to amend the recommendation to include the wording "tied to" in recommendation number one. Paul Cho seconded the motion. The recommendation passed unanimously.

Jason Austin recommended a second amendment to amend recommendation two bullet point four from, "Provide some form of walk-up or similar service that facilitates direct access to individuals experiencing homelessness" to, "Provide services that facilitate direct access to individuals experiencing homelessness, i.e. walkups or other innovative access". Jason Austin motioned to approve the recommendation. Maricela Rios-Faust seconded the motion. Judson Brown opposed the motion. The recommendation passed.

Public Comments

- John Underwood emphasized shelter staff certifications, training programs and creating staff standards.

The CoC Board voted on approving the following recommendation as amended by the CoC Board.

1. Prioritize for funding decisions made by or tied to the CoC Board shelters that have the following characteristics:
 - Adoption of housing-focused shelter operational models.
 - Use of prioritization rather than restriction when focusing on client as geographic ties.
 - Targeted and proportional (based on PIT counts) services to youth and medically fragile individuals.
 - Provide services that facilitate direct access to individuals experiencing homelessness, i.e. walkups or other innovative access.
2. Allocate funding to ensure coverage of all Service Provision Areas (SPA) by:
 - Ensuring funding reaches all SPAs.
 - Evaluating operational plans for programs that indicate County-wide or multi-SPA coverage.

The recommendation as amended passed unanimously.

4. Veteran CoC Board Representation Recommendation – Paul Duncan, Continuum of Care Manager

CoC staff presented Natalie Bui, Senior Social Worker CRRC Coordinator, Department of Veteran Affairs (CRRC), as the candidate to fill the vacated and unexpired Veteran Seat for the CoC Board's consideration. This seat has a term through June 30, 2021.

Dawn Price motioned to approve the recommended candidate for the Veteran CoC Board seat. Vice Chair Tim Shaw seconded the motion. The motion passed by unanimous consent.

5. Family Unification Program Memorandum of Understanding – Marie Vu, Orange County Housing Authority & Judson Brown, Santa Ana Housing Authority

The Family Unification Program application deadline is December 17, 2019, and the Orange County Housing Authority and Santa Ana Housing Authority are requesting that the Board Chair and CoC Manager enter into a Memorandum of Understanding between the Orange County Housing Authority, Orange County Social Services Agency, the CoC and the Santa Ana Housing Authority.

Chair George Searcy suggested that in the future a written Memorandum of Understanding be shared with the CoC Board for approval.

The CoC Board voted on the motion to approve the Family Unification Program Memorandum of Understanding. Jason Austin, Jeanne Awrey, Matt Bates, Paul Cho, Curtis Gamble, Becks Heyhoe, Dawn Price, Albert Ramirez, Maricela Rios-Faust, Chair George Searcy and Vice Chair Tim Shaw voted in favor. Judson Brown abstained from voting. The motion passed.

6. State Funding Ad Hoc Update –Paul Duncan, Continuum of Care Manager and Tim Shaw, Vice Chair

Paul Duncan and Vice Chair Tim Shaw provided an update and a summary of the initial recommendations from the State Funding Ad Hoc meeting held on November 8, 2019. The Ad Hoc is supportive of issuing a Request for Information (RFI) to understand the need in the community and types of programs applicants are interested in. The RFI will inform the Request for Proposals that is forthcoming. The Ad Hoc also commented on a need for a gap analysis and recommended regional coordination among the cities and the County as a priority for the future proposals.

Public Comments

Christa Johnson from the City of Laguna Beach commented in favor of the proposed RFI and advocated on behalf of the City of Laguna Beach for additional funding to continue operating the ASL Emergency Shelter in Laguna Beach. Lastly Ms. Johnson asked for clear dates and a short application for the RFI.

7. Continuum of Care Board Retreat – George Searcy, Chair

The 2020 Continuum of Care Board Retreat is scheduled for February 7, 2020 from the hours of 9:00 a.m. to 2:00 p.m.

8. California State University, Fullerton Presentation – Dixie Koo and Joshua Yang

The California State University, Fullerton members Dixie Koo and Joshua Yang presented on the purpose of the project, goals for the project, the research methodology and data needed to carry out the project.

Action: Approve the release of CES and HMIS data to California State University, Fullerton for the project presented.

The action was tabled until the January 22, 2020 CoC Board meeting.

9. Public Comments

Peter Warner commented on vetting drivers and contractors to improve the service quality provided by service providers.

Paul Hyeck commented on the Amory Emergency Shelters.

10. Board Member Comments

Vice Chair Tim Shaw commented on the Housing Advocacy and Housing Committee working with United to End Homelessness.

Curtis Gamble commented on the La Paz Mobile Home Park and the opportunity for shared housing.

Meeting Adjournment: Meeting adjourned at 4:09 P.M.

Next Meeting: January 22, 2019

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