

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
January Report 2020

Hospital	2020 Totals			January 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	310	31:00	39	310	31:00	14:41	8:55	39
Anaheim Regional Medical Center	568	36:30	24	568	36:30	16:56	12:52	24
Chapman Global Medical Center	66	10:16	0	66	10:16	6:17	4:30	0
Children's Hospital of Orange County	304	15:07	0	304	15:07	7:35	5:56	0
Foothill Regional Medical Center	169	30:02	0	169	30:02	16:14	7:12	0
Fountain Valley Reg Hosp and MC	882	18:44	0	882	18:44	10:21	8:30	0
Garden Grove Hosp and MC	379	39:29	0	379	39:29	16:27	11:41	0
Hoag Hospital Irvine	736	14:13	0	736	14:13	8:25	7:24	0
Hoag Memorial Hosp Presbyterian	1,762	14:21	0	1,762	14:21	8:33	8:12	0
Huntington Beach Hospital	359	42:38	0	359	42:38	16:35	8:01	0
Kaiser Permanente - Anaheim MC	429	29:55	80	429	29:55	15:29	12:31	80
Kaiser Permanente - Irvine MC	387	21:29	2	387	21:29	13:00	11:47	2
La Palma Intercommunity Hospital	345	117:52	60	345	117:52	43:11	14:58	60
Los Alamitos Medical Center	535	65:56	105	535	65:56	29:27	21:09	105
Mission Hospital - Laguna Beach	286	22:37	5	286	22:37	11:42	9:00	5
Mission Hospital Regional MC	1,242	34:46	74	1,242	34:46	16:14	11:15	74
Orange Coast Memorial MC	431	32:42	89	431	32:42	18:04	13:25	89
Orange County Global MC	648	20:27	83	648	20:27	11:24	7:19	83
Placentia Linda Hospital	405	15:27	0	405	15:27	9:18	8:08	0
Saddleback Memorial MC	779	20:44	34	779	20:44	11:13	9:11	34
South Coast Global Medical Center	207	18:23	0	207	18:23	10:58	8:49	0
St. Joseph Hospital	1,022	27:31	4	1,022	27:31	14:02	9:40	4
St. Jude Medical Center	1,229	43:38	48	1,229	43:38	21:00	15:24	48
UCI Medical Center	802	40:18	108	802	40:18	15:47	7:05	108
West Anaheim Medical Center	716	33:42	68	716	33:42	16:58	12:42	68

<b>Median Hospital 90th Percentile APOT Time</b>	29:55	29:55
<b>InterQuartile Range</b>	18:44, 36:30	18:44, 36:30

<b>OC EMS System Total (Aggregate)</b>	<b>14,998</b>	<b>28:36</b>	
<b>OCEMS System Mean APOT Time</b>	14:16	14:16	<b>Diversion Hours</b> 823
<b>Standard Deviation</b>	+/- 16:54	+/- 16:54	<b>Diversion Days</b> 31 of 31
<b>OCEMS System Median APOT Time</b>	9:40	9:40	<b>Hospitals/Day Range</b> 3-11/day
<b>InterQuartile Range</b>	05:41, 16:12	05:41, 16:12	<b>Incidents w/ APOT 30-60min</b> 976
			<b>Incidents w/ APOT &gt;60min</b> 329

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
February Report 2020

Hospital	2020 Totals			February 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	614	30:03	91	304	29:57	14:38	8:41	51
Anaheim Regional Medical Center	1,124	40:18	36	556	43:14	19:28	13:34	12
Chapman Global Medical Center	130	9:52	18	64	9:07	8:05	5:10	18
Children's Hospital of Orange County	548	14:57	0	244	13:33	7:50	6:43	0
Foothill Regional Medical Center	289	27:57	0	120	24:04	14:46	8:06	0
Fountain Valley Reg Hosp and MC	1,667	19:44	0	785	20:57	11:25	9:52	0
Garden Grove Hosp and MC	755	41:11	0	376	43:13	18:01	10:51	0
Hoag Hospital Irvine	1,337	14:02	0	601	13:28	7:54	7:13	0
Hoag Memorial Hosp Presbyterian	3,292	14:24	0	1,530	14:25	8:36	8:05	0
Huntington Beach Hospital	673	41:54	3	314	40:36	17:07	10:37	3
Kaiser Permanente - Anaheim MC	794	29:59	158	365	30:09	16:01	12:25	79
Kaiser Permanente - Irvine MC	751	22:09	2	364	23:05	13:05	10:52	0
La Palma Intercommunity Hospital	636	105:14	86	291	84:57	32:23	14:38	27
Los Alamitos Medical Center	1,067	55:16	127	532	50:08	25:45	19:09	23
Mission Hospital - Laguna Beach	545	27:10	5	259	29:46	14:34	10:47	0
Mission Hospital Regional MC	2,434	34:04	88	1,192	33:12	15:50	11:20	14
Orange Coast Memorial MC	873	28:59	117	442	25:18	14:53	12:17	28
Orange County Global MC	1,262	21:50	98	614	24:13	12:29	7:35	15
Placentia Linda Hospital	778	17:42	0	373	20:32	10:38	8:09	0
Saddleback Memorial MC	1,477	20:47	52	698	20:44	11:14	9:44	18
South Coast Global Medical Center	375	19:51	0	168	20:07	11:08	9:22	0
St. Joseph Hospital	1,959	25:01	4	937	22:52	11:28	8:44	0
St. Jude Medical Center	2,514	40:55	63	1,285	39:39	19:40	14:31	15
UCI Medical Center	1,563	41:25	215	761	42:39	15:30	6:23	107
West Anaheim Medical Center	1,385	34:05	91	669	35:17	17:42	13:26	23

**Median Hospital 90th Percentile APOT Time** 27:57 25:18  
**InterQuartile Range** 19:51, 40:18 20:44, 39:39

<b>OC EMS System Total (Aggregate)</b>	<b>28,843</b>	<b>28:31</b>
<b>OCEMS System Mean APOT Time</b>		14:15
<b>Standard Deviation</b>		+/- 16:31
<b>OCEMS System Median APOT Time</b>		9:45
<b>InterQuartile Range</b>		05:43, 16:18

<b>13,844</b>	<b>28:26</b>
	14:15
	+/- 16:07
	9:51
	05:44, 16:28

**Diversion Hours** 432  
**Diversion Days** 29 of 29  
**Hospitals/Day Range** 1-9/day  
**Incidents w/ APOT 30-60min** 890  
**Incidents w/ APOT >60min** 301

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
March Report 2020

Hospital	2020 Totals			March 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	874	28:12	96	260	20:39	13:17	8:10	5
Anaheim Regional Medical Center	1,566	36:45	36	442	26:58	12:48	10:10	0
Chapman Global Medical Center	200	11:17	61	70	14:09	7:35	6:01	43
Children's Hospital of Orange County	762	15:10	0	214	16:33	8:26	6:14	0
Foothill Regional Medical Center	414	30:18	0	125	31:38	15:56	8:24	0
Fountain Valley Reg Hosp and MC	2,323	19:25	0	656	18:11	10:21	8:49	0
Garden Grove Hosp and MC	1,066	34:17	0	311	21:12	12:28	9:01	0
Hoag Hospital Irvine	1,861	14:23	0	524	15:28	8:46	7:36	0
Hoag Memorial Hosp Presbyterian	4,692	14:20	0	1,400	14:10	8:31	8:01	0
Huntington Beach Hospital	995	33:39	4	322	24:25	13:03	8:35	1
Kaiser Permanente - Anaheim MC	1,169	28:19	166	375	24:18	13:16	11:23	8
Kaiser Permanente - Irvine MC	1,121	22:47	2	371	24:10	13:24	11:01	0
La Palma Intercommunity Hospital	911	97:44	107	275	43:46	22:33	10:52	21
Los Alamitos Medical Center	1,611	51:29	139	544	39:17	21:50	18:09	12
Mission Hospital - Laguna Beach	805	25:07	5	260	21:30	11:57	9:32	0
Mission Hospital Regional MC	3,494	31:31	121	1,060	25:39	13:12	9:45	33
Orange Coast Memorial MC	1,270	26:43	117	397	21:42	12:58	11:26	0
Orange County Global MC	1,865	21:22	109	603	20:59	10:41	7:43	10
Placentia Linda Hospital	1,064	17:41	0	286	17:06	9:21	8:23	0
Saddleback Memorial MC	2,138	20:48	75	661	20:46	11:28	9:50	23
South Coast Global Medical Center	567	19:11	0	192	18:07	8:47	7:22	0
St. Joseph Hospital	2,824	23:37	4	865	20:06	10:17	8:00	0
St. Jude Medical Center	3,681	36:19	73	1,167	26:01	14:42	12:39	10
UCI Medical Center	2,213	39:01	215	650	28:55	12:20	6:33	0
West Anaheim Medical Center	2,087	32:12	93	702	27:13	15:02	11:46	2

<b>Median Hospital 90th Percentile APOT Time</b>	26:43	21:30
<b>InterQuartile Range</b>	19:25, 33:39	18:11, 26:01

<b>OC EMS System Total (Aggregate)</b>	<b>41,575</b>	<b>26:37</b>	<b>12,732</b>	<b>22:39</b>	<b>Diversion Hours</b>	168
<b>OC EMS System Mean APOT Time</b>		13:37		12:10	<b>Diversion Days</b>	20 of 31
<b>Standard Deviation</b>		+/- 15:45		+/- 13:42	<b>Hospitals/Day Range</b>	0-6/day
<b>OC EMS System Median APOT Time</b>		9:37		9:09	<b>Incidents w/ APOT 30-60min</b>	510
<b>InterQuartile Range</b>		05:38, 15:48		05:30, 14:44	<b>Incidents w/ APOT &gt;60min</b>	132

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
April Report 2020

Hospital	2020 Totals			April 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,090	26:29	105	216	20:42	11:09	8:01	9
Anaheim Regional Medical Center	1,926	33:18	36	360	20:06	10:10	8:12	0
Chapman Global Medical Center	260	11:05	61	60	10:49	6:30	5:25	0
Children's Hospital of Orange County	881	15:09	0	119	13:18	6:54	5:09	0
Foothill Regional Medical Center	496	28:36	0	82	25:07	13:19	8:14	0
Fountain Valley Reg Hosp and MC	2,859	18:54	0	536	16:36	9:07	7:46	0
Garden Grove Hosp and MC	1,347	29:32	0	281	17:54	10:05	8:28	0
Hoag Hospital Irvine	2,291	14:17	0	430	14:03	7:30	5:50	0
Hoag Memorial Hosp Presbyterian	5,760	14:08	0	1,068	13:11	8:06	7:40	0
Huntington Beach Hospital	1,293	28:04	4	298	14:52	8:03	6:40	0
Kaiser Permanente - Anaheim MC	1,489	27:37	166	320	23:22	13:52	12:05	0
Kaiser Permanente - Irvine MC	1,392	22:26	2	270	20:05	12:18	10:57	0
La Palma Intercommunity Hospital	1,096	90:12	107	185	29:24	16:48	12:31	0
Los Alamitos Medical Center	2,054	51:46	139	443	54:06	25:31	18:01	0
Mission Hospital - Laguna Beach	1,005	24:02	5	200	19:20	10:29	8:40	0
Mission Hospital Regional MC	4,383	31:05	121	889	26:49	13:14	9:37	0
Orange Coast Memorial MC	1,578	24:59	117	308	17:49	10:48	10:10	0
Orange County Global MC	2,358	20:59	114	493	20:21	9:52	7:31	6
Placentia Linda Hospital	1,313	16:59	0	249	15:35	8:52	8:00	0
Saddleback Memorial MC	2,644	20:15	77	506	18:30	10:38	9:21	2
South Coast Global Medical Center	706	18:32	4	139	15:52	8:16	6:10	4
St. Joseph Hospital	3,498	22:25	4	674	17:39	9:26	7:48	0
St. Jude Medical Center	4,509	33:27	73	828	18:14	10:48	9:53	0
UCI Medical Center	2,772	34:18	215	559	20:18	9:29	6:00	0
West Anaheim Medical Center	2,675	30:04	95	588	23:39	12:51	10:44	2

Median Hospital 90th Percentile APOT Time 24:59  
InterQuartile Range 18:54, 30:04

18:30  
15:52, 20:42

<b>OC EMS System Total (Aggregate)</b>	<b>51,676</b>	<b>25:06</b>
OCEMS System Mean APOT Time	13:05	
Standard Deviation	+/- 14:52	
OCEMS System Median APOT Time	9:24	
InterQuartile Range	05:31, 15:13	

<b>10,101</b>	<b>20:03</b>
	10:54
	+/- 10:14
	8:43
	05:05, 13:16

Diversion Hours 23  
Diversion Days 9 of 30  
Hospitals/Day Range 0-2/day  
Incidents w/ APOT 30-60min 298  
Incidents w/ APOT >60min 67

County of Orange  
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Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)  
May Report 2020**

Hospital	2020 Totals			May 2020				
	90th Percentile APOT Time			90th Percentile APOT Time		Mean APOT Time	Median APOT Time	Diversion Hours
	Transports	(Min:Sec)	Hours	Transports	(Min:Sec)	(Min:Sec)	(Min:Sec)	
Anaheim Global Medical Center	1,333	25:33	141	243	23:01	12:46	9:17	37
Anaheim Regional Medical Center	2,351	32:03	36	425	24:27	12:25	9:32	0
Chapman Global Medical Center	304	11:51	61	44	12:33	6:41	4:04	0
Children's Hospital of Orange County	1,023	14:47	0	142	12:06	6:17	4:59	0
Foothill Regional Medical Center	570	28:16	4	74	26:39	15:21	7:52	4
Fountain Valley Reg Hosp and MC	3,448	18:44	0	589	18:17	9:41	7:49	0
Garden Grove Hosp and MC	1,672	26:49	0	325	16:41	9:45	8:01	0
Hoag Hospital Irvine	2,752	14:11	0	461	13:51	7:13	5:58	0
Hoag Memorial Hosp Presbyterian	7,056	14:06	0	1,296	14:01	8:21	7:53	0
Huntington Beach Hospital	1,604	25:09	5	311	15:04	8:51	7:00	1
Kaiser Permanente - Anaheim MC	1,846	26:38	166	357	22:03	12:50	11:12	0
Kaiser Permanente - Irvine MC	1,670	22:05	2	278	21:17	12:17	10:58	0
La Palma Intercommunity Hospital	1,267	83:52	107	171	50:36	25:20	17:48	0
Los Alamitos Medical Center	2,520	50:48	143	466	43:04	22:55	17:43	4
Mission Hospital - Laguna Beach	1,263	24:06	8	258	23:53	11:37	9:31	2
Mission Hospital Regional MC	5,363	31:25	121	980	33:19	15:17	10:40	0
Orange Coast Memorial MC	1,964	23:41	117	386	19:03	11:14	10:16	0
Orange County Global MC	2,881	21:22	166	523	23:09	11:27	8:03	52
Placentia Linda Hospital	1,568	16:21	0	255	13:07	7:15	6:04	0
Saddleback Memorial MC	3,186	19:47	83	542	17:15	9:45	8:46	5
South Coast Global Medical Center	883	18:00	19	177	13:55	7:45	6:46	15
St. Joseph Hospital	4,195	21:32	4	697	17:45	9:35	7:44	0
St. Jude Medical Center	5,427	31:56	73	918	25:00	14:04	11:31	0
UCI Medical Center	3,496	30:53	225	724	24:23	11:04	6:46	10
West Anaheim Medical Center	3,263	29:52	124	588	26:50	13:51	10:46	29

**Median Hospital 90th Percentile APOT Time** 24:06 21:17  
**InterQuartile Range** 18:44, 29:52 15:04, 24:27

<b>OC EMS System Total (Aggregate)</b>	<b>62,907</b>	<b>24:31</b>	<b>11,230</b>	<b>22:02</b>	<b>Diversion Hours</b>	159
<b>OC EMS System Mean APOT Time</b>	12:49			11:35	<b>Diversion Days</b>	25 of 31
<b>Standard Deviation</b>	+/- 14:22			+/- 11:42	<b>Hospitals/Day Range</b>	0-4/day
<b>OC EMS System Median APOT Time</b>	9:18			8:50	<b>Incidents w/ APOT 30-60min</b>	372
<b>InterQuartile Range</b>	05:28, 15:00			05:11, 14:00	<b>Incidents w/ APOT &gt;60min</b>	79

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
June Report 2020

Hospital	2020 Totals			June 2020				
	90th Percentile APOT Time	Mean APOT Time	Median APOT Time	90th Percentile APOT Time	Mean APOT Time	Median APOT Time	Diversion Hours	
	Transports (Min:Sec)	Transports (Min:Sec)	Transports (Min:Sec)	Transports (Min:Sec)	Transports (Min:Sec)	Transports (Min:Sec)	Hours	
Anaheim Global Medical Center	1,563	25:58	212	230	28:59	14:22	10:23	71
Anaheim Regional Medical Center	2,800	31:22	84	449	30:13	14:54	10:48	48
Chapman Global Medical Center	371	12:09	78	67	13:55	6:16	4:57	17
Children's Hospital of Orange County	1,163	14:27	0	140	12:32	6:47	4:58	0
Foothill Regional Medical Center	671	29:15	6	101	36:09	19:23	8:33	2
Fountain Valley Reg Hosp and MC	4,123	19:27	0	675	23:58	12:32	9:22	0
Garden Grove Hosp and MC	1,960	26:51	0	288	26:18	13:18	8:18	0
Hoag Hospital Irvine	3,253	14:19	0	501	14:55	7:33	6:04	0
Hoag Memorial Hosp Presbyterian	8,441	14:10	0	1,385	14:28	8:36	8:01	0
Huntington Beach Hospital	1,931	24:43	7	327	21:34	11:19	7:59	1
Kaiser Permanente - Anaheim MC	2,173	27:49	246	327	37:10	17:26	13:25	79
Kaiser Permanente - Irvine MC	1,987	22:38	2	317	25:59	15:03	12:17	0
La Palma Intercommunity Hospital	1,495	77:28	129	228	65:43	31:57	19:36	22
Los Alamitos Medical Center	3,056	54:01	164	536	75:28	34:54	23:51	22
Mission Hospital - Laguna Beach	1,555	24:19	8	292	25:43	12:42	9:06	1
Mission Hospital Regional MC	6,379	32:27	145	1,016	37:08	17:32	11:59	24
Orange Coast Memorial MC	2,371	23:29	129	407	22:29	13:56	12:33	12
Orange County Global MC	3,395	22:10	258	514	27:33	14:07	8:57	92
Placentia Linda Hospital	1,889	16:19	0	321	15:23	8:55	7:03	0
Saddleback Memorial MC	3,809	19:37	95	623	18:38	11:07	9:52	13
South Coast Global Medical Center	1,080	17:58	29	197	17:04	9:40	6:44	10
St. Joseph Hospital	4,998	22:52	24	803	29:44	14:56	10:50	20
St. Jude Medical Center	6,509	32:29	102	1,082	34:27	18:17	14:00	29
UCI Medical Center	4,241	31:30	311	745	32:07	13:34	7:00	86
West Anaheim Medical Center	3,843	30:46	199	580	35:31	17:52	12:49	75

**Median Hospital 90th Percentile APOT Time** 24:19 26:18  
**InterQuartile Range** 19:44, 30:46 18:38, 34:27

<b>OC EMS System Total (Aggregate)</b>	<b>75,058</b>	<b>25:08</b>	<b>12,151</b>	<b>28:37</b>	<b>Diversion Hours</b>	624
<b>OC EMS System Mean APOT Time</b>		13:05		14:26	<b>Diversion Days</b>	29 of 30
Standard Deviation	+/-	14:44	+/-	16:27	<b>Hospitals/Day Range</b>	0-11/day
<b>OC EMS System Median APOT Time</b>		9:24		9:57	<b>Incidents w/ APOT 30-60min</b>	795
InterQuartile Range		05:30, 15:14		05:44, 16:49	<b>Incidents w/ APOT &gt;60min</b>	269

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
July Report 2020

Hospital	2020 Totals			July 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	1,806	26:28	343	243	28:57	13:51	10:09	131
Anaheim Regional Medical Center	3,258	32:13	167	458	34:25	16:23	11:39	84
Chapman Global Medical Center	434	12:12	84	63	11:56	5:37	3:58	6
Children's Hospital of Orange County	1,325	14:23	0	162	13:20	7:21	5:07	0
Foothill Regional Medical Center	797	35:08	18	126	70:15	23:13	10:21	12
Fountain Valley Reg Hosp and MC	4,754	19:43	0	631	21:59	12:23	9:57	0
Garden Grove Hosp and MC	2,368	28:59	0	408	45:40	19:01	10:02	0
Hoag Hospital Irvine	3,794	14:20	0	541	14:31	8:13	6:42	0
Hoag Memorial Hosp Presbyterian	9,991	14:18	0	1,550	14:55	8:35	7:58	0
Huntington Beach Hospital	2,260	24:53	27	329	26:00	13:18	8:26	20
Kaiser Permanente - Anaheim MC	2,571	28:11	283	398	29:53	15:52	12:15	38
Kaiser Permanente - Irvine MC	2,357	22:39	2	370	22:46	13:39	12:12	0
La Palma Intercommunity Hospital	1,598	77:23	152	103	76:48	37:18	19:23	22
Los Alamitos Medical Center	3,480	56:35	184	424	82:26	34:31	20:33	19
Mission Hospital - Laguna Beach	1,827	23:22	8	272	17:47	10:12	8:46	0
Mission Hospital Regional MC	7,451	33:19	173	1,072	36:45	17:25	11:50	27
Orange Coast Memorial MC	2,786	23:43	131	415	24:38	14:26	12:30	2
Orange County Global MC	3,964	23:16	359	569	31:27	13:47	8:38	100
Placentia Linda Hospital	2,253	16:17	0	364	16:07	8:51	7:26	0
Saddleback Memorial MC	4,443	19:42	122	634	20:23	11:39	10:14	26
South Coast Global Medical Center	1,295	18:09	29	215	19:19	11:57	8:43	0
St. Joseph Hospital	5,776	24:47	80	778	36:06	17:25	11:26	56
St. Jude Medical Center	7,438	33:24	131	929	37:43	19:22	13:05	29
UCI Medical Center	5,034	32:00	381	793	36:52	16:03	7:49	70
West Anaheim Medical Center	4,426	32:10	285	583	41:30	19:58	13:45	86

**Median Hospital 90th Percentile APOT Time** 24:47 28:57  
**InterQuartile Range** 19:42, 32:10 19:19, 36:52

<b>OC EMS System Total (Aggregate)</b>	<b>87,488</b>	<b>25:48</b>	<b>12,430</b>	<b>29:38</b>	<b>Diversion Hours</b>	728
<b>OCEMS System Mean APOT Time</b>	13:22			15:05	<b>Diversion Days</b>	30 of 31
Standard Deviation	+/- 15:21			+/- 18:26	<b>Hospitals/Day Range</b>	0-13/day
<b>OCEMS System Median APOT Time</b>	9:31			10:09	<b>Incidents w/ APOT 30-60min</b>	858
InterQuartile Range	05:33, 15:30			05:55, 17:00	<b>Incidents w/ APOT &gt;60min</b>	348

\*\*\*LACoFD implemented a new reporting mechanism resulting in a technical loss of volume for some facilities.\*\*\*  
 \*\*\*A revised report will be published when available.\*\*\*

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
August Report 2020

Hospital	2020 Totals			August 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,050	26:23	399	244	23:57	13:03	10:43	56
Anaheim Regional Medical Center	3,767	32:11	181	509	31:27	15:21	10:52	14
Chapman Global Medical Center	493	12:09	86	59	12:09	6:02	4:30	2
Children's Hospital of Orange County	1,481	14:27	0	146	16:54	8:01	6:12	0
Foothill Regional Medical Center	911	36:22	20	114	44:56	24:57	9:22	2
Fountain Valley Reg Hosp and MC	5,354	19:22	0	600	15:55	9:14	7:48	0
Garden Grove Hosp and MC	2,690	28:27	23	322	23:29	14:20	9:31	23
Hoag Hospital Irvine	4,344	14:30	2	550	15:03	8:11	6:54	2
Hoag Memorial Hosp Presbyterian	11,558	14:17	0	1,567	14:10	8:19	7:48	0
Huntington Beach Hospital	2,619	24:36	35	359	23:27	12:00	8:15	8
Kaiser Permanente - Anaheim MC	3,006	28:19	295	425	29:25	15:44	12:51	12
Kaiser Permanente - Irvine MC	2,707	22:52	2	350	25:37	14:26	12:24	0
La Palma Intercommunity Hospital	2,049	66:34	163	279	34:16	14:52	8:40	11
Los Alamitos Medical Center	4,103	56:44	188	540	58:19	26:47	19:33	4
Mission Hospital - Laguna Beach	2,109	23:38	10	282	24:47	13:48	10:35	2
Mission Hospital Regional MC	8,657	33:40	198	1,206	35:49	16:55	12:11	25
Orange Coast Memorial MC	3,182	23:19	151	396	20:39	12:55	11:21	20
Orange County Global MC	4,548	23:39	384	584	25:08	14:08	9:15	25
Placentia Linda Hospital	2,641	16:08	1	377	15:16	8:26	6:25	1
Saddleback Memorial MC	5,106	19:55	136	663	20:58	11:38	9:51	13
South Coast Global Medical Center	1,493	18:11	29	198	18:29	9:17	7:29	0
St. Joseph Hospital	6,580	24:19	81	803	22:03	11:23	8:43	2
St. Jude Medical Center	8,888	32:48	163	1,058	32:16	16:14	12:03	32
UCI Medical Center	5,908	32:04	409	845	32:37	14:01	7:36	28
West Anaheim Medical Center	5,034	32:11	353	608	32:31	16:18	12:19	68

**Median Hospital 90th Percentile APOT Time** 24:19 23:57  
**InterQuartile Range** 19:22, 32:11 18:29, 32:16

<b>OC EMS System Total (Aggregate)</b>	<b>101,280</b>	<b>25:50</b>	<b>13,084</b>	<b>26:21</b>	<b>Diversion Hours</b>	351
<b>OCEMS System Mean APOT Time</b>		13:21		13:23	<b>Diversion Days</b>	31 of 31
<b>Standard Deviation</b>		+/- 15:16		+/- 14:51	<b>Hospitals/Day Range</b>	1-8/day
<b>OCEMS System Median APOT Time</b>		9:31		9:35	<b>Incidents w/ APOT 30-60min</b>	755
<b>InterQuartile Range</b>		05:32, 15:30		05:31, 15:44	<b>Incidents w/ APOT &gt;60min</b>	228



County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
September Report 2020

Hospital	2020 Totals			September 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,217	26:29	422	167	29:22	13:58	9:07	24
Anaheim Regional Medical Center	4,260	31:47	181	493	30:01	14:06	9:47	0
Chapman Global Medical Center	532	12:22	86	39	13:50	6:41	4:57	0
Children's Hospital of Orange County	1,632	14:40	0	151	15:59	8:39	7:10	0
Foothill Regional Medical Center	1,011	35:42	20	100	24:42	12:46	8:14	0
Fountain Valley Reg Hosp and MC	5,960	19:15	0	606	17:45	9:58	8:32	0
Garden Grove Hosp and MC	3,016	28:19	23	326	25:32	12:41	9:44	0
Hoag Hospital Irvine	4,857	14:29	2	513	14:19	7:49	6:31	0
Hoag Memorial Hosp Presbyterian	13,098	14:14	0	1,540	13:47	8:18	7:45	0
Huntington Beach Hospital	2,915	24:32	38	296	23:25	13:10	8:55	3
Kaiser Permanente - Anaheim MC	3,404	27:54	307	398	25:16	14:14	11:57	12
Kaiser Permanente - Irvine MC	3,057	22:47	2	350	22:03	12:42	11:22	0
La Palma Intercommunity Hospital	2,328	59:47	170	279	25:26	11:24	8:06	7
Los Alamitos Medical Center	4,641	56:20	189	538	52:45	25:14	19:20	1
Mission Hospital - Laguna Beach	2,384	23:40	10	275	24:26	12:26	10:03	0
Mission Hospital Regional MC	9,887	34:02	214	1,230	35:51	17:33	12:22	16
Orange Coast Memorial MC	3,591	23:00	160	409	20:53	12:01	10:46	10
Orange County Global MC	5,094	23:41	418	546	24:33	12:20	8:39	34
Placentia Linda Hospital	3,013	15:57	1	372	13:35	7:53	6:30	0
Saddleback Memorial MC	5,826	20:00	141	720	20:33	10:51	9:28	5
South Coast Global Medical Center	1,661	18:14	29	168	18:22	9:08	7:23	0
St. Joseph Hospital	7,383	24:10	81	803	21:30	10:54	8:11	0
St. Jude Medical Center	9,940	32:51	187	1,052	33:23	17:08	13:03	24
UCI Medical Center	6,721	32:31	454	813	33:44	13:59	7:10	45
West Anaheim Medical Center	5,680	31:59	373	646	30:24	15:27	12:07	20

**Median Hospital 90th Percentile APOT Time** 24:10 24:26  
**InterQuartile Range** 19:15, 31:59 18:22, 29:22

<b>OC EMS System Total (Aggregate)</b>	<b>114,110</b>	<b>25:48</b>	<b>12,830</b>	<b>25:37</b>	<b>Diversion Hours</b>	201
<b>OC EMS System Mean APOT Time</b>		13:18		12:57	<b>Diversion Days</b>	24 of 30
<b>Standard Deviation</b>		+/- 15:04		+/- 13:27	<b>Hospitals/Day Range</b>	1-7/day
<b>OC EMS System Median APOT Time</b>		9:30		9:30	<b>Incidents w/ APOT 30-60min</b>	666
<b>InterQuartile Range</b>		05:31, 15:30		05:28, 15:24	<b>Incidents w/ APOT &gt;60min</b>	213

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
October Report 2020

Hospital	2020 Totals			October 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,422	26:55	454	205	29:58	14:10	9:44	32
Anaheim Regional Medical Center	4,782	33:07	189	522	39:04	17:38	12:22	8
Chapman Global Medical Center	588	12:09	86	56	8:40	5:15	4:01	0
Children's Hospital of Orange County	1,796	14:46	0	164	15:00	7:22	5:07	0
Foothill Regional Medical Center	1,095	34:16	20	84	18:15	11:12	8:44	0
Fountain Valley Reg Hosp and MC	6,572	19:10	0	612	18:16	10:17	8:17	0
Garden Grove Hosp and MC	3,363	27:12	23	347	20:33	11:37	8:56	0
Hoag Hospital Irvine	5,388	14:31	2	531	14:58	8:15	7:17	0
Hoag Memorial Hosp Presbyterian	14,634	14:07	0	1,536	13:11	7:57	7:32	0
Huntington Beach Hospital	3,236	24:25	43	321	22:42	11:33	8:06	5
Kaiser Permanente - Anaheim MC	3,800	27:43	333	396	25:28	14:48	12:07	26
Kaiser Permanente - Irvine MC	3,384	22:47	2	327	23:02	13:50	12:01	0
La Palma Intercommunity Hospital	2,584	54:47	189	256	25:47	12:14	9:56	19
Los Alamitos Medical Center	5,174	55:47	189	533	49:42	24:38	18:50	0
Mission Hospital - Laguna Beach	2,649	24:31	14	265	28:25	15:04	10:54	4
Mission Hospital Regional MC	11,137	34:07	241	1,250	35:10	16:56	13:00	27
Orange Coast Memorial MC	4,054	22:43	169	463	21:21	12:32	11:09	9
Orange County Global MC	5,679	23:52	471	585	26:33	13:12	8:56	53
Placentia Linda Hospital	3,362	15:41	1	349	13:00	7:35	6:11	0
Saddleback Memorial MC	6,517	20:04	147	691	20:39	11:55	10:53	6
South Coast Global Medical Center	1,840	18:34	29	179	20:00	10:51	7:48	0
St. Joseph Hospital	8,240	24:00	81	857	22:25	11:31	8:57	0
St. Jude Medical Center	11,117	34:09	211	1,177	45:24	19:49	13:02	24
UCI Medical Center	7,505	31:54	517	784	28:48	12:09	6:25	63
West Anaheim Medical Center	6,315	31:40	402	635	29:54	14:40	11:50	29

**Median Hospital 90th Percentile APOT Time** 24:25 22:42  
**InterQuartile Range** 19:10, 31:54 18:16, 28:48

<b>OC EMS System Total (Aggregate)</b>	<b>127,235</b>	<b>25:54</b>	<b>13,125</b>	<b>26:36</b>	<b>Diversion Hours</b>	305
<b>OC EMS System Mean APOT Time</b>		13:18		13:16	<b>Diversion Days</b>	29 of 31
<b>Standard Deviation</b>		+/- 14:55		+/- 13:30	<b>Hospitals/Day Range</b>	0-7/day
<b>OC EMS System Median APOT Time</b>		9:32		9:40	<b>Incidents w/ APOT 30-60min</b>	830
<b>InterQuartile Range</b>		05:31, 15:33		05:33, 15:58	<b>Incidents w/ APOT &gt;60min</b>	200

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)  
November Report 2020**

Hospital	2020 Totals			November 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,600	26:54	539	178	26:43	13:20	9:07	85
Anaheim Regional Medical Center	5,237	33:41	211	455	44:19	17:09	11:15	22
Chapman Global Medical Center	656	12:09	86	68	9:42	5:59	4:44	0
Children's Hospital of Orange County	1,978	14:41	0	182	14:04	7:12	5:45	0
Foothill Regional Medical Center	1,195	35:37	22	100	43:29	21:07	10:40	1
Fountain Valley Reg Hosp and MC	7,192	19:25	12	620	23:17	12:04	9:14	12
Garden Grove Hosp and MC	3,722	26:53	25	359	24:28	14:05	9:11	2
Hoag Hospital Irvine	5,925	14:36	5	537	15:47	8:12	6:35	3
Hoag Memorial Hosp Presbyterian	16,133	14:09	0	1,499	14:24	8:26	7:48	0
Huntington Beach Hospital	3,556	24:49	56	320	27:07	12:42	9:07	13
Kaiser Permanente - Anaheim MC	4,211	27:55	371	411	29:14	15:12	12:36	37
Kaiser Permanente - Irvine MC	3,683	22:54	2	299	26:07	16:20	13:39	0
La Palma Intercommunity Hospital	2,874	50:37	200	290	28:23	12:20	9:06	11
Los Alamitos Medical Center	5,805	56:30	201	631	64:24	29:18	19:31	12
Mission Hospital - Laguna Beach	2,884	24:26	14	235	22:48	12:54	10:10	0
Mission Hospital Regional MC	12,247	33:39	273	1,110	30:20	15:17	12:15	31
Orange Coast Memorial MC	4,523	22:58	206	469	23:43	13:42	11:27	37
Orange County Global MC	6,237	24:07	526	558	26:17	13:22	7:58	55
Placentia Linda Hospital	3,733	15:27	1	371	13:55	8:41	6:51	0
Saddleback Memorial MC	7,220	20:13	161	703	21:04	12:25	10:31	14
South Coast Global Medical Center	1,985	18:46	29	145	23:30	11:29	7:59	0
St. Joseph Hospital	9,066	24:12	87	826	25:54	12:22	8:13	6
St. Jude Medical Center	12,184	34:51	234	1,067	41:37	19:10	13:22	23
UCI Medical Center	8,309	32:01	606	804	34:17	14:27	6:57	89
West Anaheim Medical Center	7,012	31:32	452	697	29:28	15:18	13:01	50

**Median Hospital 90th Percentile APOT Time** 24:26 26:07  
**InterQuartile Range** 19:25, 32:01 22:48, 29:28

<b>OC EMS System Total (Aggregate)</b>	<b>140,169</b>	<b>26:05</b>
<b>OCEMS System Mean APOT Time</b>		13:21
Standard Deviation	+/-	15:00
<b>OCEMS System Median APOT Time</b>		9:33
InterQuartile Range		05:31, 15:37

<b>12,934</b>	<b>28:10</b>
	13:56
	+/- 15:42
	9:48
	05:32, 16:22

**Diversion Hours** 503  
**Diversion Days** 28 of 30  
**Hospitals/Day Range** 0-10/day  
**Incidents w/ APOT 30-60min** 855  
**Incidents w/ APOT >60min** 253

County of Orange  
Health Care Agency  
Emergency Medical Services

**Ambulance Patient Offload Time (APOT-1)**  
December Report 2020

Hospital	2020 Totals			December 2020				
	Transports	90th Percentile APOT Time (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT Time (Min:Sec)	Mean APOT Time (Min:Sec)	Median APOT Time (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,793	28:30	724	193	51:24	24:21	12:23	185
Anaheim Regional Medical Center	5,741	35:59	346	504	60:46	25:26	16:57	135
Chapman Global Medical Center	752	13:16	124	96	33:18	20:37	7:20	37
Children's Hospital of Orange County	2,156	14:26	0	178	11:43	6:25	5:22	0
Foothill Regional Medical Center	1,328	43:01	44	133	91:29	42:22	12:36	22
Fountain Valley Reg Hosp and MC	7,855	21:15	177	663	52:57	23:10	13:36	165
Garden Grove Hosp and MC	4,207	31:53	165	485	85:15	29:30	13:39	140
Hoag Hospital Irvine	6,614	15:28	43	689	22:56	12:22	9:00	38
Hoag Memorial Hosp Presbyterian	17,827	14:39	63	1,694	20:08	11:57	9:45	63
Huntington Beach Hospital	3,925	27:07	207	369	49:45	22:22	12:11	151
Kaiser Permanente - Anaheim MC	4,673	30:36	491	462	69:13	31:09	19:06	120
Kaiser Permanente - Irvine MC	4,065	24:03	11	382	41:23	21:24	15:23	9
La Palma Intercommunity Hospital	3,261	51:46	379	387	60:49	27:35	14:00	179
Los Alamitos Medical Center	6,451	59:58	290	646	92:49	37:35	24:03	90
Mission Hospital - Laguna Beach	3,145	24:24	14	261	22:45	12:45	10:24	0
Mission Hospital Regional MC	13,509	33:40	297	1,262	33:49	16:46	12:36	25
Orange Coast Memorial MC	4,967	24:46	402	444	67:18	27:20	15:44	196
Orange County Global MC	6,868	25:41	625	631	40:03	19:28	11:24	99
Placentia Linda Hospital	4,318	17:00	43	585	35:00	16:14	9:41	42
Saddleback Memorial MC	7,977	20:30	183	757	23:07	13:03	11:26	22
South Coast Global Medical Center	2,297	20:30	44	312	40:31	19:58	12:19	15
St. Joseph Hospital	10,193	25:33	139	1,127	41:11	19:52	12:53	51
St. Jude Medical Center	13,586	37:21	319	1,402	60:41	27:07	16:40	85
UCI Medical Center	9,250	33:18	780	941	39:03	17:16	7:55	174
West Anaheim Medical Center	7,512	33:50	705	500	73:28	33:04	20:02	253

**Median Hospital 90th Percentile APOT Time** 25:41 41:23  
**InterQuartile Range** 20:30, 33:40 33:49, 60:49

<b>OC EMS System Total (Aggregate)</b>	<b>155,272</b>	<b>27:46</b>	<b>15,103</b>	<b>45:00</b>	<b>Diversion Hours</b>	2296
<b>OCEMS System Mean APOT Time</b>	14:05			20:51	<b>Diversion Days</b>	21 of 21*
Standard Deviation	+/- 17:00			+/- 28:52	<b>Hospitals/Day Range</b>	9-20/day
<b>OCEMS System Median APOT Time</b>	9:45			12:10	<b>Incidents w/ APOT 30-60min</b>	1624
InterQuartile Range	05:37, 16:08			06:43, 22:40	<b>Incidents w/ APOT &gt;60min</b>	956

**\*Diversion Suspension 12/15 - 12/26**

## Ambulance Patient Offload Time (APOT-1) January Report 2021

Hospital	2021 Totals			January 2021				
	90th Percentile APOT Time Diversion			90th Percentile Mean Median APOT Time APOT Time APOT Time Diversion				
	Transports	(Min:Sec)	Hours	Transports	(Min:Sec)	(Min:Sec)	(Min:Sec)	Hours
Anaheim Global Medical Center	226	53:09	39	226	53:09	21:21	9:14	39
Anaheim Regional Medical Center	380	45:49	51	380	45:49	21:19	13:26	51
Chapman Global Medical Center	72	42:30	32	72	42:30	17:56	4:44	32
Children's Hospital of Orange County	155	14:09	0	155	14:09	7:43	6:11	0
Foothill Regional Medical Center	110	66:39	22	110	66:39	26:15	13:37	22
Fountain Valley Reg Hosp and MC	662	38:21	62	662	38:21	19:26	12:44	62
Garden Grove Hosp and MC	374	43:15	72	374	43:15	21:30	11:56	72
Hoag Hospital Irvine	517	17:58	69	517	17:58	9:23	7:38	69
Hoag Memorial Hosp Presbyterian	1,545	18:54	29	1,545	18:54	11:04	9:11	29
Huntington Beach Hospital	354	52:41	51	354	52:41	22:10	12:58	51
Kaiser Permanente - Anaheim MC	487	43:54	24	487	43:54	21:39	13:48	24
Kaiser Permanente - Irvine MC	451	33:16	8	451	33:16	17:23	13:14	8
La Palma Intercommunity Hospital	191	28:00	63	191	28:00	16:45	2:58	63
Los Alamitos Medical Center	618	58:07	47	618	58:07	28:59	19:53	47
Mission Hospital - Laguna Beach	296	29:27	2	296	29:27	15:30	12:00	2
Mission Hospital Regional MC	1,228	28:20	3	1,228	28:20	14:40	11:48	3
Orange Coast Memorial MC	451	69:02	49	451	69:02	28:24	16:44	49
Orange County Global MC	593	40:57	57	593	40:57	17:57	10:34	57
Placentia Linda Hospital	426	40:38	32	426	40:38	16:13	8:11	32
Saddleback Memorial MC	725	20:51	14	725	20:51	12:43	10:42	14
South Coast Global Medical Center	237	46:09	30	237	46:09	19:33	10:45	30
St. Joseph Hospital	1,017	30:43	41	1,017	30:43	15:52	10:46	41
St. Jude Medical Center	1,256	44:18	35	1,256	44:18	21:58	12:57	35
UCI Medical Center	946	35:50	41	946	35:50	15:35	8:00	41
West Anaheim Medical Center	543	62:17	76	543	62:17	27:01	17:13	76

**Median Hospital 90th Percentile APOT Time** 40:57 40:57  
**InterQuartile Range** 29:27, 46:09 29:27, 46:09

<b>OC EMS System Total (Aggregate)</b>	<b>13,860</b>	<b>38:02</b>	<b>13,860</b>	<b>38:02</b>	<b>Diversion Hours</b>	949
<b>OCEMS System Mean APOT Time</b>		17:51		17:51	<b>Diversion Days</b>	5 of 10*
<b>Standard Deviation</b>		+/- 21:14		+/- 21:14	<b>Hospitals/Day Range</b>	1-24/day
<b>OCEMS System Median APOT Time</b>		11:30		11:30	<b>Incidents w/ APOT 30-60min</b>	1351
<b>InterQuartile Range</b>		06:33, 20:22		06:33, 20:22	<b>Incidents w/ APOT &gt;60min</b>	586

**\*Diversion Suspension 1/4/21 - 1/25/21**