



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT JUNE - SEPTEMBER 2015 REGION B

(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated)
 Care Ambulance Service, Inc.

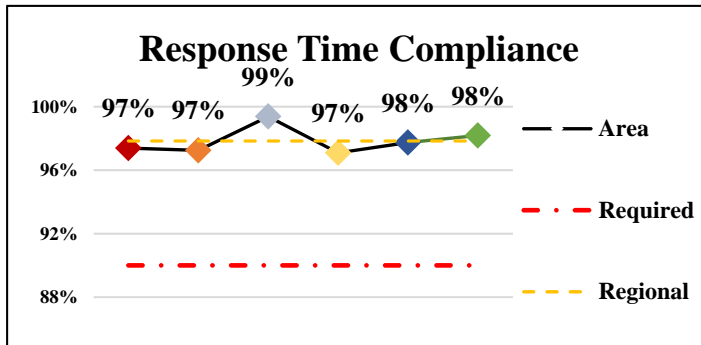
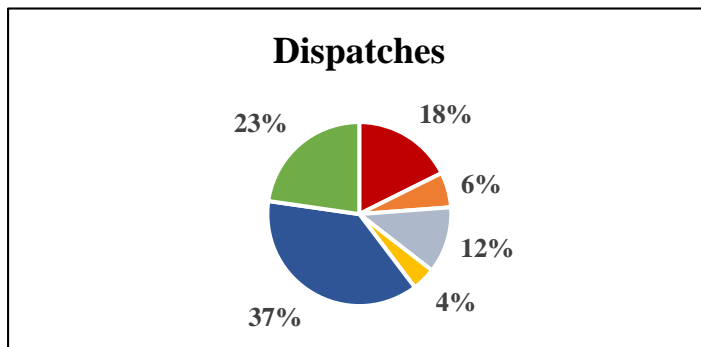


Fig. 1: Response Time Performance - combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

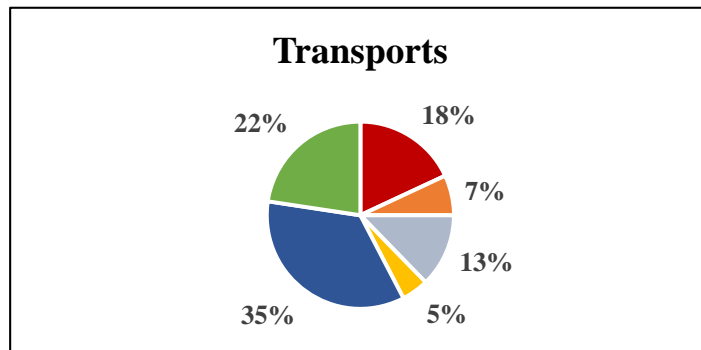
REGION DISPATCHES	97.84%
Cypress	97%
La Palma	97%
Los Alamitos	99%
Seal Beach	98%
Stanton	98%
Unincorporated	97%



REGION DISPATCHES	4121
Cypress	727
La Palma	254
Los Alamitos	482
Seal Beach	1549
Home Wellness	40
Stanton	937
Unincorporated	172

Home Wellness - a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Fig. 2: Dispatch - a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls



REGION TRANSPORTS	2790
Cypress	504
La Palma	194
Los Alamitos	354
Seal Beach	977
Stanton	631
Unincorporated	130

Fig. 3: Transport - the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance