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| Health Care Agency Behavioral Health Services Policies and Procedures | Section Name: | Client's Rights |
| | Sub Section: | Informing Materials |
| | Section Number: | 02.06.04 |
| | Policy Status: | <input checked="" type="checkbox"/> New <input type="checkbox"/> Revised |

| | SIGNATURE | DATE APPROVED |
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| Chief of Operations Behavioral Health Services | _____ | _____ |

SUBJECT: Mandatory Postings for Providers

PURPOSE:

To establish a policy and guidelines for Behavioral Health Services (BHS) regarding posted information about providers that is required by multiple regulations.

POLICY:

Behavioral Health Services shall comply with regulatory requirements to provide consumers with information about providers.

SCOPE:

This Policy and Procedure applies to all BHS staff.

REFERENCES:

California Business and Professions Code, Section 680.5

California Business and Professions Code, Section 2936

California Code of Regulations, Title 16, Section 1355.4

PROCEDURES:

Posting of information for consumers is required in a variety of regulations

- I. All staff licensed under Division 2 of the California Business and Professions Code are required to post at their principal work location, information specified in California Business and Professions Code Section, Section 680.5.
 - A. Required information is indicated as checked within this grid:

SUBJECT: Mandatory Postings for Providers

| Division 2 | License Type | Name | License | Highest Level of Academic Degree | Board Certification (ABMS/MBC) |
|--------------|--|------|---------|----------------------------------|--------------------------------|
| Chapter 2 | Chiropractors | | | | |
| Chapter 3 | Clinical Lab Technology | X | X | X | X |
| Chapter 4 | Dentistry | | | | X |
| Chapter 5 | Medicine (MD, DO) | | | | |
| Chapter 5.1 | Research Psychoanalysts | | | | X |
| Chapter 5.3 | Speech-Language Pathologist and Audiologist | | | | X |
| Chapter 5.5 | Registered Dispensing Opticians | | | | X |
| Chapter 5.6 | Occupational Therapist | | | | X |
| Chapter 5.65 | Dieticians | | | | X |
| Chapter 5.67 | Perfusionist | | | | X |
| Chapter 5.7 | Physical Therapy | | | | X |
| Chapter 6 | Nursing (RN, NP, Nurse Anesthetist, Public Health Nurse Certification, Clinical Nurse Specialists) | | | X | X |
| Chapter 6.5 | Vocational Nursing (LVN) | | | X | X |
| Chapter 6.6 | Psychologists | | | | X |
| Chapter 7 | Optometry | | | | X |
| Chapter 7.5 | Hearing Aid Dispensers | X | X | X | X |
| Chapter 7.7 | Physician Assistants | | | | X |
| Chapter 7.8 | Polysomnographic Technologist | | | | X |
| Chapter 8 | Osteopathic Medicine | | | | X |
| Chapter 8.2 | Naturopathic Doctors | | | | X |
| Chapter 8.3 | Respiratory Therapy | X | X | X | X |
| Chapter 9 | Pharmacy | | | | X |
| Chapter 10 | Psychiatric Technicians (LPT) | | | X | X |
| Chapter 11 | Veterinary Medicine | X | X | X | X |
| Chapter 12 | Acupuncture | | | | X |
| Chapter 13 | Marriage and Family Therapists (MFT) | X | X | X | X |
| Chapter 13.5 | Educational Psychologist | | | | X |
| Chapter 14 | Social Workers (LCSW) | X | X | X | X |
| Chapter 16 | Licensed Professional Counselors. | | | | X |

B. This posting is the responsibility of the individual clinician.

C. Information must be in at least 24 font.

II. All licensees of the Medical Board of California must post a notice to consumers as required by California Code of Regulations, Title 16, Sec. 1355.4.

A. The required language is as follows:

1. NOTICE TO CONSUMERS: Medical Doctors are licensed and regulated by the Medical Board of California. (800) 633-2322 www.mbc.ca.gov

B. While there are several methods permitted by regulations for informing consumers, Behavioral Health Services has selected to meet this requirement by means of posting the notice in all clinic lobbies.

- C. The clinic Service Chief shall insure that the required notice is posted.
 - D. The statement must be prominently posted in an area visible to patients on the premises where services are provided.
 - E. The statement must be in at least 48 point font, in Arial font.
- III. All Board of Psychology licensees and registrants must post at their principal psychological business office language as specified by California Business and Professions Code Section 2936
- A. The required language is as follows:
 - 1. "NOTICE TO CONSUMERS: The Department of Consumer Affairs Board of Psychology receives and responds to questions and complaints regarding the practice of psychology. If you have questions or complaints, you may contact the board on the Internet at www.psychboard.ca.gov, by calling 1-866-503-3221, or by writing to the following address: Board of Psychology, 1422 Howe Avenue, Suite 22, Sacramento, California 95825-3236"
 - B. Behavioral Health Services has selected to meet this requirement by means of posting the notice in all clinic lobbies.
 - C. The clinic Service Chief shall insure that the required notice is posted.
 - D. An 8 ½ x 11 copy of a posting that meets the requirements is available in English, Spanish, Chinese, and Korean at the Board of Psychology Website, <http://www.psychboard.ca.gov/consumers/consum-stat.shtml>