



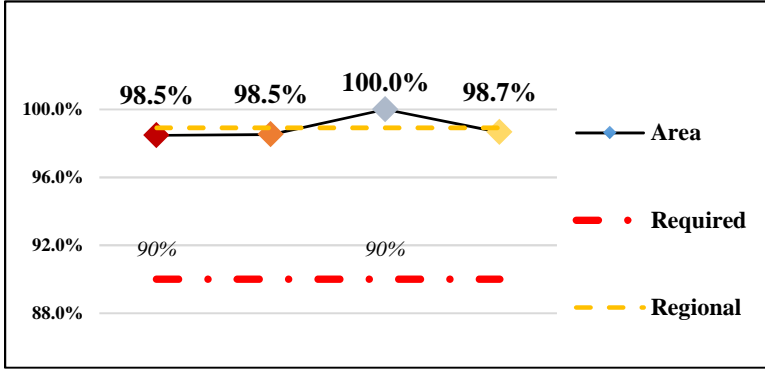
County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2015/2016 3rd QUARTER ACTIVITY REPORT
 JANUARY - MARCH 2016
 REGION C**

(Tustin, Irvine, Villa Park, Unincorporated Areas)
 Care Ambulance Service, Inc.

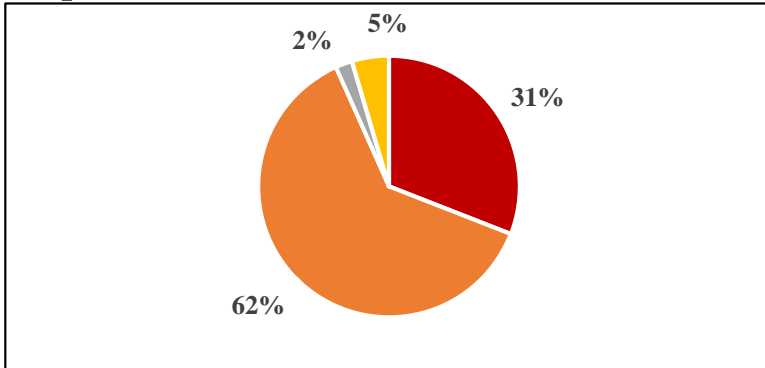
Response Time Compliance



REGION COMPLIANCE	98.91%
Tustin	98.5%
Irvine	98.5%
Villa Park	100.0%
Unincorporated	98.7%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

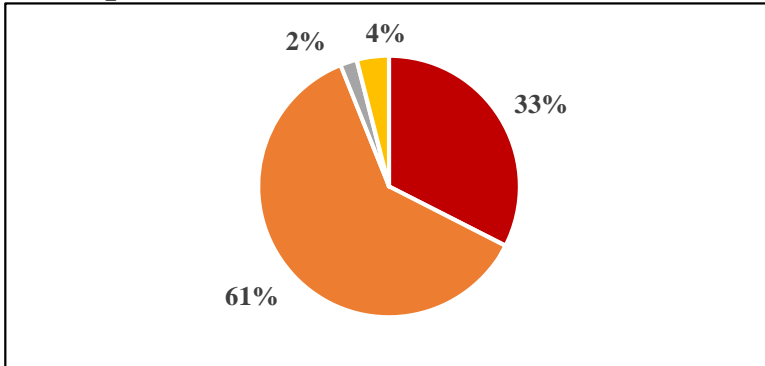
Dispatches



REGION DISPATCHES	4863
Tustin	1504
Irvine	3035
Villa Park	101
Unincorporated	223

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls

Transports



REGION TRANSPORTS	3136
Tustin	1019
Irvine	1927
Villa Park	65
Unincorporated	125

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance