



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2015/2016 4th QUARTER ACTIVITY REPORT
 APRIL - JUNE 2016
 REGION E**

(Lake Forest, Mission Viejo, Rancho Santa Margarita, San Juan Capistrano, Unincorporated Areas)
 Care Ambulance Service, Inc.

Response Time Compliance

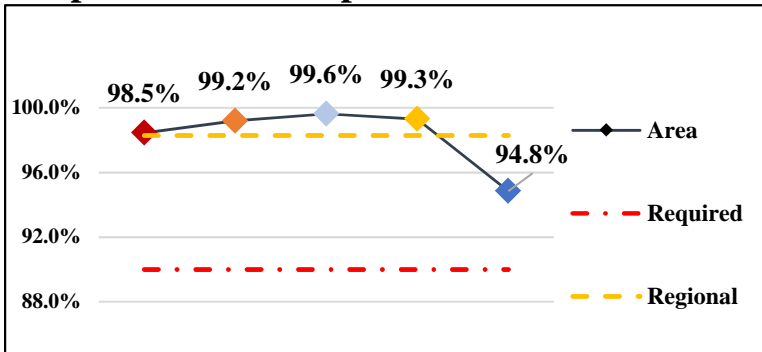


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	98.3%
Lake Forest	98.5%
Mission Viejo	99.2%
Rancho Santa Margarita	99.6%
San Juan Capistrano	99.3%
Unincorporated	94.8%

Dispatches

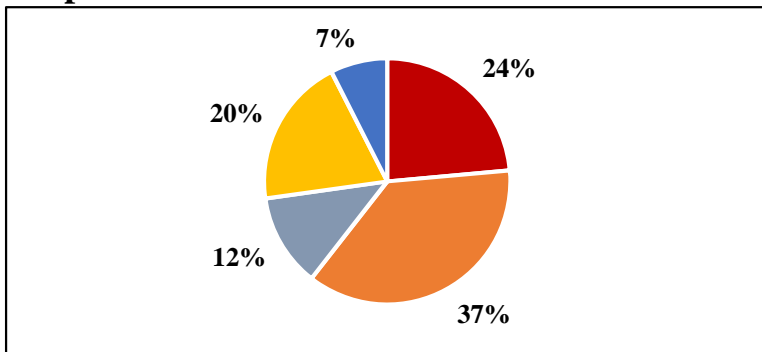


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

REGION DISPATCHES	4406
Lake Forest	1038
Mission Viejo	1630
Rancho Santa Margarita	539
San Juan Capistrano	869
Unincorporated	330

Transports

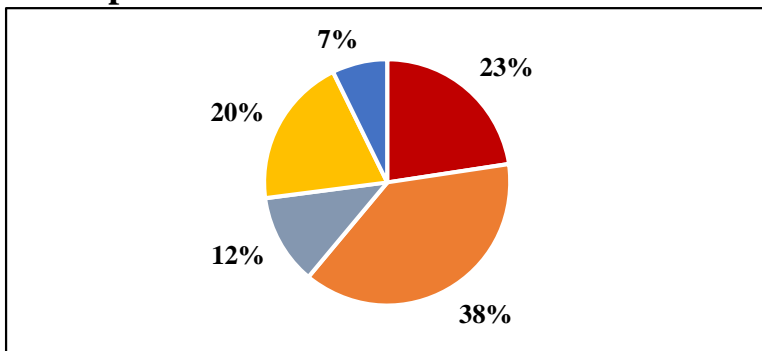


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border

REGION TRANSPORTS	2978
Lake Forest	673
Mission Viejo	1145
Rancho Santa Margarita	354
San Juan Capistrano	590
Unincorporated	216