

# QRTips

September 2016

## Medi-Cal Informing Materials (available in all threshold languages)

**The following informing materials must be provided to all Medi-Cal consumers and/or legal guardians at the time of the intake:**

- ♦ MHP Guide to Medi-Cal Mental Health Services
- ♦ The MHP Provider List
- ♦ The County Notice of Privacy Practices
- ♦ The receipt of the County Notice of Privacy Practices. Contract programs, in addition to the County NPPs, should issue their own Notice of Privacy Practices.
- ♦ Information on Car Seat Regulation (only **county** clinics are monitored on this item)
- ♦ ***If consumers cannot read***, then the audio CD containing the informing materials must be ***offered*** to the consumer. The CDs are ***not*** meant for all consumers, only those who cannot read. The consumer/legal guardian may take the CD home or just listen to it at the clinic (optional). To obtain more copies of the CDs: County clinics must contact AQIS and Contract clinics must contact their Contract Monitor/Consultant.
- ♦ Acknowledgement that Voter Registration Material was provided (only **county** clinics are monitored on this item).

**For Consumers 18 years and older:** Verification that the Advance Directive Information Sheet was provided.

**Annual Reviews:** All of the informing materials must again be ***offered*** to the consumer with the exception of the Notice of Privacy Practices.

**All of the information materials are available on the following websites for printing:**

- ♦ [The CYBH AQIS download](#)
- ♦ [The BHS Medi-Cal Provider Information](#)

**Important!!** By September 30, 2016 many of these informing materials will be updated. Avoid printing ahead large supplies of the material prior to the update.