



Civic Center Update

March 2017



System of Care

Clark Commons

Clark Commons is an affordable housing apartment community that's part of a 12-acre planned development created with City Ventures and the City of Buena Park in Orange County. Clark Commons by Jamboree is one of the first two housing communities to be built on the 12-acre site that was originally purchased by the city for its revitalization initiative in early 2012.

The city's renewal program transformed a previously blighted site that included a non-conforming retail center, the city's public works maintenance yard, an auto repair facility and a commercial/industrial development into a residential development that seamlessly integrates into the community.

Clark Commons is conveniently located near local schools and local transit, and is 250 yards from the future site of The Source, a mixed-use retail and entertainment center. This jobs-rich environment makes it possible for



residents to eliminate commuting time, reducing traffic and pollution and increasing quality of life.

Common area amenities are conveniently located throughout the property to allow neighbors access to these features. Coordinating services with local community partners, such as the elementary school located across the street, will allow Jamboree's Community Impact Group to expand services beyond its residents and into the entire neighborhood. Activities such as

homework assistance and tutoring for young people, plus health and wellness programs, are provided. An onsite program coordinator is available to assist residents in accessing local community services.

To learn more about Clark Commons visit:

<https://www.jamboreehousing.com>.

System of Care

Potter's Lane

Potter's Lane, a project of American Family Housing (AFH), is the first-of-its-kind affordable housing development for homeless veterans utilizing recycled shipping containers manufactured by GrowthPoint Structures. This innovative project reduces development costs, increases sustainability and energy efficiency, creates opportunities to leverage scarce resources and provides a solution to increased access to affordable permanent supportive housing without the long development cycles associated with conventional site-built construction and financing. Since breaking ground in June 2016, the project has garnered local and national attention. After just seven months, the project is now complete and 15 veterans who were once chronically homeless will be given a second chance at life in their beautiful new homes.

A two-story development with 16, 480-square-foot units, Potter's Lane amenities include a community room designed to provide tenants with a space for special programs as well as a casual place to socialize with neighbors and host events such as birthday parties and family gatherings. The grounds are



enhanced by beautiful plants, flowering shrubs, in addition to a barbecue grill and tables and chairs for outside events. There's even a Veteran's Memorial Walk comprised of individual name-bearing pavers and a fitness court where residents can exercise.

By leveraging valuable partnerships with state, county, public and private benefactors, and most importantly with the support and generous contributions of the community, Potter's Lane now provides homes. As AFH presses forward,

it plans to duplicate this project in other Southern California communities with potential expansion beyond the state's borders possible in the not-so-distant future. It's AFH's hope that other organizations across the nation are encouraged to duplicate this innovative model for combatting homelessness. To learn more visit www.AFHUSA.org.

Photo Credit: Bonnie Lin Fitzsimmons

Crisis Stabilization Services

On Tuesday, February 24, 2017, the Orange County Board of Supervisors approved the agreement for crisis stabilization services with Exodus Recovery, Inc., for the period of July 1, 2017, through June 30, 2020. The crisis stabilization services are designed to serve as a viable option for persons in psychiatric crisis. Services include: psychiatric assessment, physical screening, medication services, collateral history, therapy, crisis intervention, education, nursing assessment, coordination of referrals to continuing care and emergency housing, discharge planning and facilitation of transfer of clients to inpatient treatment facilities when clinically appropriate and indicated.

The target population is youth ages 13 and above and adults who are experiencing a psychiatric emergency, cannot wait for a regularly scheduled appointment and are at risk for hospitalization or out of home placement. The crisis stabilization unit (CSU) will provide services to all persons meeting criteria who arrive on a walk-in basis, by police-drop off and emergency department referral. The CSU will operate on a 24-hours-a-day, seven-days-a-week basis. As a designated outpatient facility, the CSU may evaluate and treat clients for no longer than 23 hours and 59 minutes.

Services will be provided in a facility in the City of Garden Grove that will have a separate entrance, as well as waiting and treatment areas for youth apart from the adult client population.



Motel Assistance for Behavioral Health Homeless

Behavioral Health Services (BHS) Outreach & Engagement staff can offer temporary housing in the form of motel stays to individuals struggling with a mental health or substance use disorder, on a case-by-case basis.

The goals of the motel stay are to assist with linkage to behavioral health programs, complete housing assessments or support recuperative care.

To be eligible for this opportunity there must be a plan established by the Outreach & Engagement staff with the participant. Examples of approved stays include: an individual who has an approved housing unit through any process but needs an additional week before the unit is ready, an individual who has been difficult to link to a BHS program as part of their treatment goals, an individual who needs a few days off the streets to focus on non-emergent wound care or recovery.

Motel stays cannot exceed seven days per episode, with a maximum of three episodes per year.

Outreach & Engagement staff provide the participant transportation to the identified motel and check in on them daily to work on their plan.

Every motel stay is approved through the Outreach Service Chief or Program Supervisors only.

Behavioral Health Services

Behavioral Health Services (BHS) staffing includes staff members working Monday through Friday, 8:30 a.m. to 5 p.m. at The Courtyard and the Civic Center. BHS staff continue to coordinate with the Public Health Nursing Division and Social Services Agency to link participants to health services and register for benefit programs.

Civic Center

For the period of operation from January 16, 2017, through February 10, 2017:

- BHS Outreach & Engagement staff reported 740 outreach contacts at the Civic Center resulting in 64 referral services being made and an additional 15 confirmed linkages to services.

Week	1/16 – 1/20	1/23 – 1/27	1/30 – 2/3	2/6 – 2/10
BHS Outreach & Engagement				
Street Outreach Contacts	236	321	179	4
Referrals	16	24	21	3
Linkages	7	1	7	0

The Courtyard

For the period of operation from January 16, 2017, through February 10, 2017:

- BHS Outreach & Engagement staff reported 582 outreach contacts at The Courtyard resulting in 78 referrals for services being made and an additional 55 confirmed linkages to services.
- Mental Health Association (MHA) was contracted by the Orange County Health Care Agency to provide outreach during evenings and weekends at The Courtyard. MHA reported 878 outreach contacts resulting in an additional 102 referrals and 26 linkages to services.
- BHS Outpatient Clinician reported 202 contacts and 25 referrals to behavioral health services, medical detox and substance use disorder program.
- BHS Substance Use Disorder (SUD) Outreach Clinician reported 24 contacts with eight referrals to SUD services.

Week	1/16 – 1/20	1/23 – 1/27	1/30 – 2/3	2/6 – 2/10
BHS Outreach & Engagement				
Street Outreach Contacts	181	231	137	33
Referrals	34	21	22	1
Linkages	12	26	14	3
MHA Contracted Outreach				
Street Outreach Contacts	166	264	227	221
Referrals	9	37	30	26
Linkages	2	14	6	6
BHS Outpatient Clinician				
Contacts	14	111	67	10
Referrals	6	10	8	1
BHS SUD Clinician				
Contacts	10	8	6	0
Referrals	4	3	1	0



The Social Services Agency (SSA) deployed its Mobile Response Vehicle (MRV) to The Courtyard four times during the month of February and received 283 inquiries for services. Inquiries for services include eligibility determinations and re-determinations, as applicable, for CalFresh, Medi-Cal and General Relief (GR).

The chart to the right provides a brief summary of the SSA program requests received.

*This does not add up to the total number of inquiries as the total number of inquiries reflects each individual that approached SSA staff, regardless of the inquiry.

Date	2/2/2017	2/9/2017	2/16/2017	2/23/2017
Total Inquiries for Services	81	67	61	74
Type of Request*				
Medi-Cal Applications	5	10	2	6
CalFresh Applications	10	10	7	3
General Relief applications	13	13	15	11
Inter-County Transfers	1	3	2	2
EBT Card Distribution	15	21	18	14
Beneficiary Identification Card Distribution (Medi-Cal card)	6	7	9	12
Redeterminations	4	2	5	3
Bus passes	14	13	17	12

Public Health Nurses

The Public Health Nursing Division continues to provide ongoing expanded services of the Comprehensive Health Assessment Team-Homeless (CHAT-H) at the Civic Center and The Courtyard.

As Civic Center clients graduate from The Courtyard or are linked with new housing by other agencies, CHAT-H Public Health Nurses (PHN) continue to provide case management for their health needs.

Week	Brief Encounters with Referrals/Linkages		Intensive Encounters with Case Management		Total Weekly Client Contacts	
	CC	TC	CC	TC	CC	TC
2/1 – 2/3	0	16	4	18	4	34
2/6 – 2/10	5	6	3	22	8	28
2/14 – 2/17	3	0	6	16	9	16
2/21 – 2/24	6	0	2	11	8	11
2/27 – 2/28	1	0	1	6	1	7

*CC – Civic Center; TC – The Courtyard

MEDICAL CARE CONNECTION

A PHN assisted a former Civic Center client in obtaining needed medical care. Previously the client obtained medical care through the emergency room and free clinics. The PHN assisted the client in finding a primary care doctor, transportation and follow-up care with multiple specialists. The PHN's intervention resulted in the client following up with medical care independently including the successful treatment of Hepatitis C, and the client has not used the emergency room for medical care in more than two years. The PHN maintains regular contact with the client to help navigate the medical care system.



Homeless Prevention Unit

The Homeless Prevention Unit is part of the Housing & Community Development & Homeless Prevention (HCD/HP) Agency of the Orange County Community Resources (OCCR) Department. Homeless Prevention is supported by three individuals Jim Wheeler, Continuum of Care Manager; Kelly Lupro, Homeless Prevention Coordinator; and Juanita Preciado, Homeless Programs Manager. Among the three of them with support from the Director of HCD/HP, Julia Bidwell, they oversee, implement and coordinate various homeless initiatives and activities.

Armory Program

The Homeless Prevention Unit oversees the operation of the County of Orange Armory Emergency Shelter Program. The County's Armory Program was established in 1987 and is a collaborative effort between the County of Orange agencies, State of California National Guard, contracted operator Mercy House Living Centers, Inc. (Mercy House) and other non-profit service providers to provide overnight emergency shelter, food and supportive services to the homeless (up to 400 per night) at the Santa Ana and Fullerton National Guard Armories and alternate site locations from November through April.

The Courtyard

The Homeless Prevention Unit also coordinated and provided the needed supplies and infrastructure to help start the operation of The Courtyard Transitional Shelter on October 5, 2016, at Santa Ana Civic Center and continues to work closely with contracted operators, The Midnight Mission and City Net, by monitoring and supporting the operations.

Year-Round Emergency Shelter

The Homeless Prevention Unit works collaboratively with other County Agencies and cities to develop a permanent year-round emergency shelter. The Board of Supervisors approved the purchase of the site for the County's first Year-Round Emergency Shelter/Multi-Service Center located at 1000 N. Kraemer Place in Anaheim, approved Mercy House to operate and maintain the site on September 13, 2016, then later approved the operator agreement and a multi-phase construction process on December 13, 2016. Phase I of construction is estimated to be completed by late spring 2017 and provide 100 beds. Phase II is expected in 2018 with the full 200 beds.

Continuum of Care

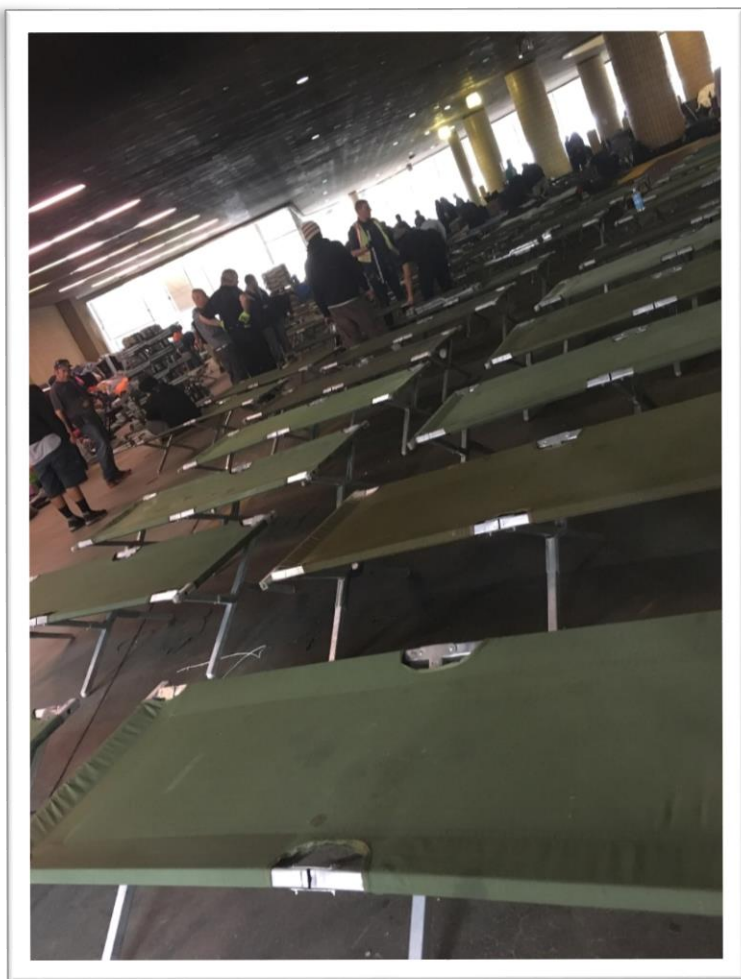
This team is also tasked with the completion and submission of the yearly application for funding to the U.S. Department of Housing and Urban Development (HUD) for homeless assistance along with the coordination and implementation of the Continuum of Care (CoC), a system of prevention, street outreach, emergency, transitional and permanent housing for homeless individuals and families Countywide.

Other County-Wide Efforts

As the primary group tasked with implementation of homeless programs, staff are also involved in County-wide efforts related to homeless issues such as:

- **Whole Person Care Program (WPC)** – collaborate on the development and implementation regarding the health related needs of high utilizers of the emergency medical system, which includes the homeless community
- **Stepping Up Initiative (SUI)** – collaborate on development and implementation of this Stepping Up Initiative and its intersection between homeless issues and the correctional system
- **Emergency Solutions Grant (ESG)** – as a recipient and implementation of ESG in coordination with the other ESG entitlement cities in Orange County
- **Emergency Food and Shelter Grant (EFSP)** – participate in the development and implementation of this Federal funding for emergency services (homeless prevention, shelter and food insecurity)
- **Emergency Operations** – participate in the County's emergency planning process to represent and inform on the needs of homeless in the development and implementation of emergency policies and procedures

The Courtyard



Updates from The Midnight Mission

The operations of The Courtyard are managed by The Midnight Mission. The Midnight Mission has been working with the clients of The Courtyard to make improvements that benefit all. Below are some updates that took place during February:

- A new layout of The Courtyard includes delineated sections for men, women, couples, people with pets and people with disabilities.
- The Midnight Mission received a donation of 300 cots and 64 metal bedframes, which were set up with the help of clients.
- The Midnight Mission ongoing engagement is encouraging individuals to be accountable, connect with available resources at The Courtyard and keep appointments, and follow-up whenever necessary.
- Additional services requested by clients are being brought into The Courtyard. These include continuing education programs from Santa Ana College, and Alcoholics Anonymous and Narcotics Anonymous meetings.
- New guidelines state:
 - Clients at The Courtyard are to limit belongings, and all belongings must be easily stored underneath the cot or bedframe.
 - Clients participating in Safe Sleep at The Courtyard are encouraged to wake up at 7:30 a.m.
 - Clients participating in Safe Sleep must be at The Courtyard by 8:30 p.m. Clients who are working or attending school and cannot make curfew must work with The Midnight Mission staff to ensure access to Safe Sleep.

Ongoing Needs

City Net, which coordinates the Guest Chef program at The Courtyard and facilitates the collection of donations to help ongoing operations, maintains a Needs List. If you are interested in donating items to The Courtyard, below is a list of ongoing supplies needed. You may deliver items to The Courtyard – 400 W. Santa Ana Blvd., Santa Ana, CA, 92702. Staff at the front desk can receive items between 7 a.m. and 7 p.m. every day. Donation receipts are available upon request. The Courtyard staff will distribute items to guests as needed.

- Ground or whole bean coffee
- Coffee fixings – creamer, sugar and sugar substitute
- “Just add hot water” meals and granola bars
- Bus passes – can be purchased at local grocery stores
- Gift cards – Target, dollar stores, pharmacy
- Relocation funds – donations to purchase tickets to reunite client with family

If you are interested in making a monetary donation, please make checks payable to City Net and send them to P.O. Box 90243, Long Beach, CA, 90809. Rest assured that every penny of tax-deductible donations designated for “Courtyard Guest” will be spent on resources for homeless neighbors.

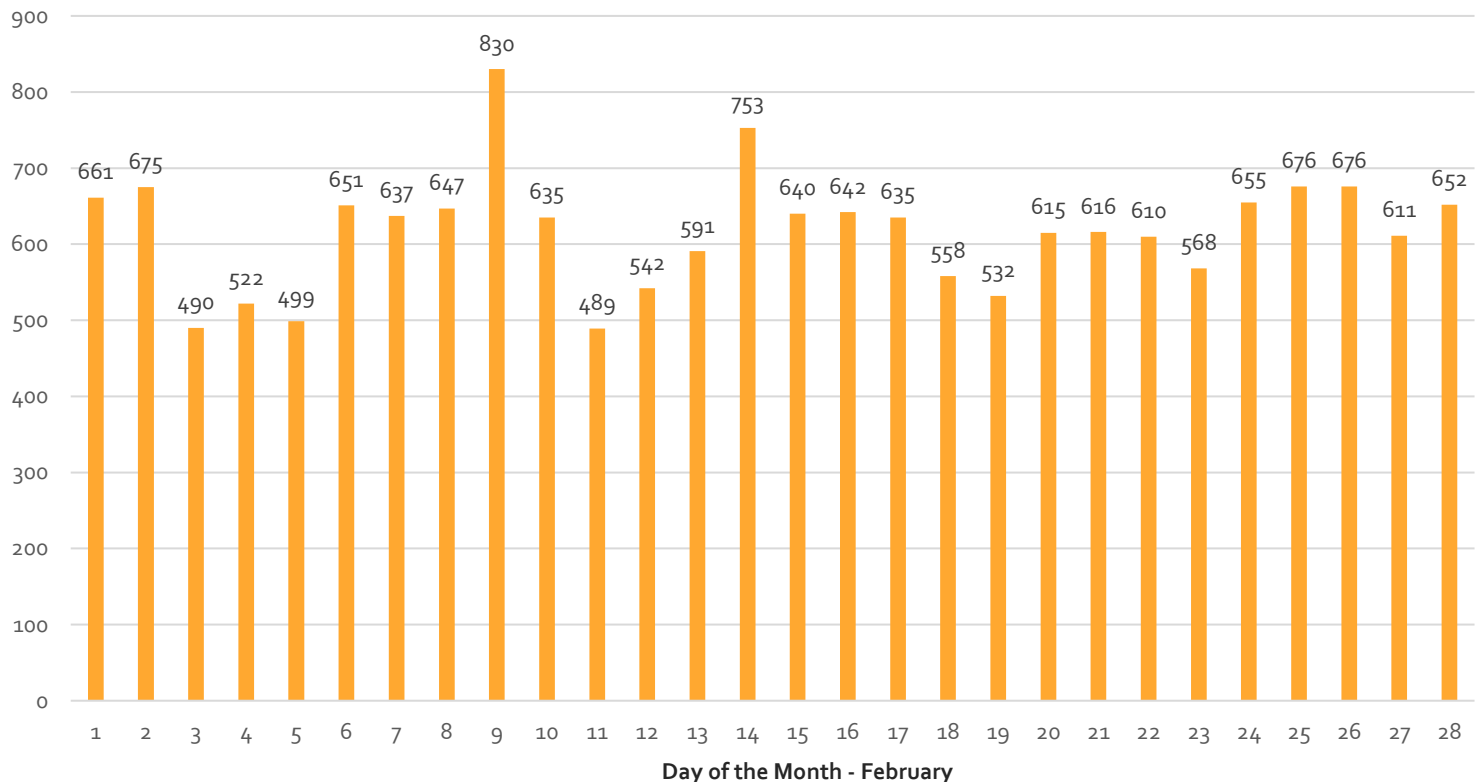
Collaborative Case Management

City Net held its first Collaborative Case Management meeting for The Courtyard on Tuesday, February 14, 2017. The meeting was attended by 13 county agencies and non-profit organizations. During the meeting, case managers discussed difficult cases and brainstormed together alternative options to explore, shared progress made with hard to serve clients, and discussed ongoing coordination for case management provision at The Courtyard.

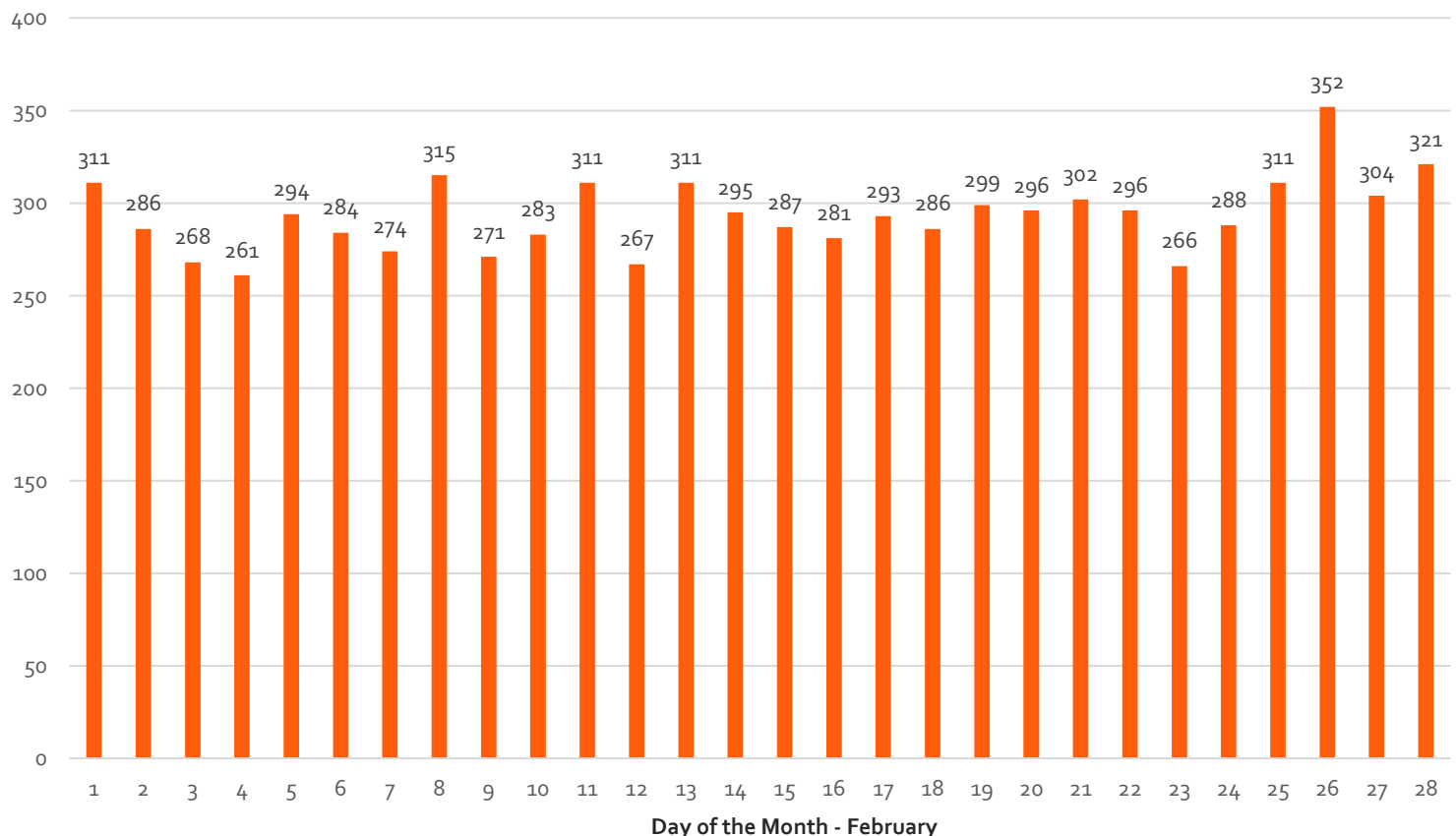
A subset of this group is meeting separately as they work together on an action plan that targets the most medically frail and highest utilizers of emergency medical services, recognizing that their conditions would be improved with housing. The action plan includes completing assessments and collecting documentation required for Coordinated Entry System, ensuring clients are connected to CalFresh, General Relief, and Medi-Cal as appropriate, and providing follow-up assistance as clients make progress towards housing opportunities.

The Courtyard Statistics for February

Daily Entries at The Courtyard (Duplicate)



Number of Persons Utilizing Safe Sleep Program at The Courtyard



Successes to Celebrate

Successful Motel Assistance for Behavioral Health Homeless

- BHS Outreach & Engagement staff had been working with a woman who was matched for a housing opportunity through Coordinated Entry System (CES). Her housing unit was not going to be ready for move-in for one additional week, and she was going to have foot surgery on February 24, 2017. Outreach & Engagement staff were able to get her into a motel until the unit was ready and also cleared it with the motel to have her friend stay with her after her foot procedure.
- During the last week of February, Outreach & Engagement staff had been working with a gentleman on the riverbed who had been matched for a housing opportunity through CES and would be ready for move-in on February 28, 2017. Staff offered him a motel room to get him off the riverbed until his unit was ready. He cried, saying that he had not showered in weeks and would be very happy to use this service.
- A homeless family had sought shelter at the Cold Weather Armory as they searched for housing opportunities. The family identified a unit that would allow them to move in five days. Outreach & Engagement staff provided them transportation to the motel and paid for the motel until their unit was ready.

Working towards Housing

Clients T.P. and S.H. have been working with BHS Outreach & Engagement staff to link to services. Most recently, T.P. and S.H. were awarded a Shelter Plus Care voucher. Outreach & Engagement connected T.P. and S.H. to City Net to assist them in their housing search and provide them guidance through the process.

Increasing Income

Client A.P. has been a resident of The Courtyard since December 2016. He initially was receiving General Relief benefits but these were discontinued. A.P. worked with City Net and the CHAT-H staff to submit his application for Supplemental Security Income (SSI). After a couple of months of submitting required medical paperwork and going to the Social Security Administration office he was approved for SSI. A.P. is now interested in finding a housing opportunity for himself and continues to work with City Net.

Whatever – it – Takes

Clients A.F. and T.E. were staying at The Courtyard and the Santa Ana Armory. They found a room for rent that they would be able to maintain with their limited income but needed assistance with the security deposit. Through collaborative case management they were able to connect with City Net and City Net utilized their "Whatever-it-Takes" funds to provide the security deposit.

Community Involvement and Support

Thank you to the generous donors and volunteers. During February the community has contributed the following to The Courtyard:

- 280 non-perishable sack lunches and snack bags for Valentine's Day
- 320 pounds of ground coffee beans and fixings – sugar, creamer, cups and stir sticks
- \$1,080 cash donation from Xanh Corporation and Newsong Church for "Whatever it takes" funds to support residents transition from The Courtyard
- 26,457 meals served at The Courtyard,
 - The average number of meals served daily in February:
 - 333 for breakfast
 - 310 for lunch
 - 302 for dinner

46

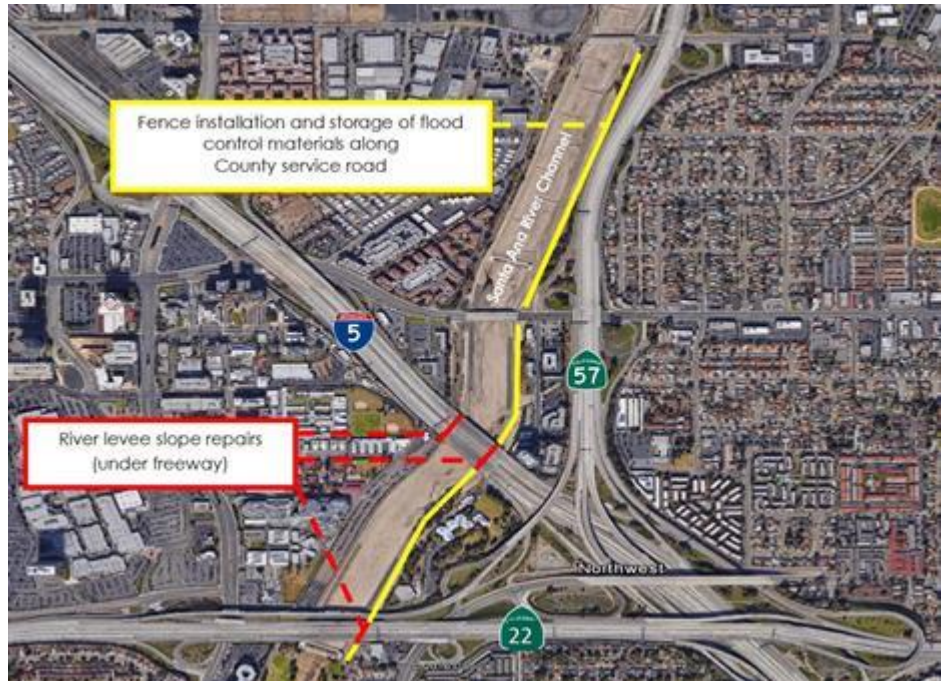
Individuals have graduated to housing options since the opening of The Courtyard.

Santa Ana Riverbed

Behavioral Health Services - Outreach & Engagement

Starting on Wednesday, February 8, 2017, Health Care Agency (HCA) Behavioral Health Services (BHS) Outreach & Engagement worked with OC Public Works (OCPW) and OC Sheriff's Department (OCSO) to engage homeless individuals living in the areas of the Santa Ana Riverbed where OCPW would be working on the Flood Control Channel Maintenance and Security Project.

The focused outreach consisted of morning and afternoon teams resulting in the following data for the month of February 2017.



Who Was Served

(pie charts on the right)

- **Total Duplicated Participants:** 266
- **Most Spoken Language:** English
- **Largest Ethnic Group:** Caucasian/White
- **Largest Age Group:** 26 – 59 years of Age

What We Did

- **Total Street Outreach:** 266
- **Total Referrals:** 164
- **Referral Sources Include:**
 - The Courtyard
 - Armories
 - Department of Motor Vehicle (DMV) – Identification Card Vouchers
 - Substance use treatment
 - HCA Behavioral Health Outpatient Clinics
 - Colette's Children's Home
 - HIS House
 - The Salvation Army – Hospitality House
 - Methadone Detox
 - Orange County Rescue Mission
 - Urgent Care

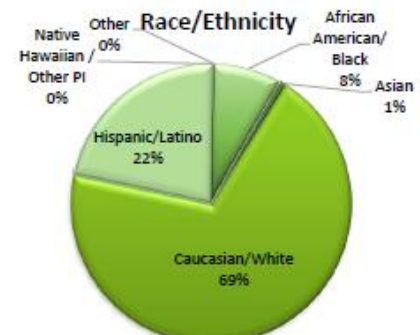
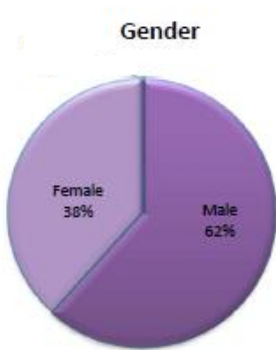
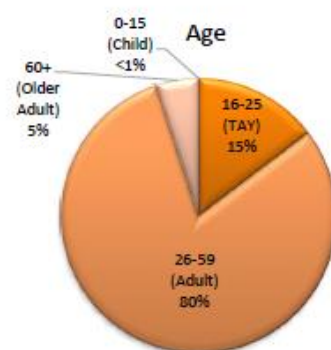
Flood Control Channel Maintenance and Security Project

The project area is adjacent to the County maintenance road along the east side of the Santa Ana River in Orange and will stretch from Orangewood Ave. to just south of the Garden Grove Freeway (22), at levee slopes under the east and west sides of the Santa Ana Freeway (5) and under the east side of the Garden Grove Freeway (22).

OC Public Works has a webpage that answers some of the most commonly asked question about the project as well as how the project impacts homeless encampments in the area. For more information visit:

http://www.ocflood.com/sarp/q_and_a_flood_control_channel#2

Demographics of Individuals Served



Calendar of Services for March 2017 *

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
		7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 1:30pm – 3:30pm HCA – Medical Detox	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8am – 4pm SSA – CalFresh, General Relief, Medi-Cal 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm OC Bar Association – Legal Services 11am – 1pm Sa Rang Community Church – Faith Engagement Services 3:15pm – 6:30pm OC Rescue Mission – Mobile Medical Clinic 4pm – 6:30pm Trinity Law School – Mobile Legal Clinic	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 10am – 12pm Mariposa – Step Forward Program 10am – 12pm WISE Place – Family Support 10am – 12pm OC Public Defender's Office – Legal Services 11am – 1pm OC Veteran Services Office – Referrals for Veterans	7am – 10am Illumination Foundation – Resource Referrals	7am – 10am Illumination Foundation – Resource Referrals 10am – 11am Anaheim Alana Club – Recovery Meetings
6	7	8	9	10	11	12
7am – 10am Illumination Foundation – Resource Referrals 7am – 8:30am VA CRRC – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 2pm – 5pm Illumination Foundation and City Net - Case Management	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 11am HCA – Veteran Services 10am – 12pm Salvation Army – Housing Counseling 12pm – 2pm Mercy House and Coast to Coast – Case Management 1pm – 3pm OC Rescue Mission – Transitional Housing	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm Illumination Foundations – Mobile Medical Clinic 1:30pm – 3:30pm HCA – Medical Detox	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8am – 4pm SSA – CalFresh, General Relief, Medi-Cal 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm OC Bar Association – Legal Services 11am – 1pm Sa Rang Community Church – Faith Engagement Services 3:15pm – 6:30pm OC Rescue Mission – Mobile Medical Clinic 4pm – 6:30pm Trinity Law School – Mobile Legal Clinic	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 10am – 12pm Mariposa – Step Forward Program 10am – 12pm WISE Place – Family Support 10am – 12pm OC Public Defender's Office – Legal Services 11am – 1pm OC Veteran Services Office – Referrals for Veterans	7am – 10am Illumination Foundation – Resource Referrals	7am – 10am Illumination Foundation – Resource Referrals 10am – 11am Anaheim Alana Club – Recovery Meetings

13	14	15	16	17	18	19
7am – 10am Illumination Foundation – Resource Referrals 7am – 8:30am VA CRRC – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 2pm – 5pm Illumination Foundation and City Net - Case Management	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 11am HCA – Veteran Services 10am – 12pm Salvation Army – Housing Counseling 12pm – 2pm Mercy House and Coast to Coast – Case Management 1pm – 3pm OC Rescue Mission – Transitional Housing	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 1:30pm – 3:30pm HCA – Medical Detox	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8am – 4pm SSA – CalFresh, General Relief, Medi-Cal 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm OC Bar Association – Legal Services 11am – 1pm Sa Rang Community Church – Faith Engagement 3:15pm – 6:30pm OC Rescue Mission – Mobile Medical Clinic 4pm – 6:30pm Trinity Law School – Mobile Legal Clinic	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 10am – 12pm Mariposa – Step Forward Program 10am – 12pm WISE Place – Family Support 10am – 12pm OC Public Defender's Office – Legal Services 11am – 1pm OC Veteran Services Office – Referrals for Veterans	7am – 10am Illumination Foundation – Resource Referrals 10am – 11am Alcoholic Anonymous and Narcotics Anonymous Meetings	7am – 10am Illumination Foundation – Resource Referrals 10am – 11am Anaheim Alana Club – Recovery Meetings
20	21	22	23	24	25	26
7am – 10am Illumination Foundation – Resource Referrals 7am – 8:30am VA CRRC – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 2pm – 5pm Illumination Foundation and City Net - Case Management	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 11am HCA – Veteran Services 10am – 12pm Salvation Army – Housing Counseling 12pm – 2pm Mercy House and Coast to Coast – Case Management 1pm – 3pm OC Rescue Mission – Transitional Housing	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm Illumination Foundations – Mobile Medical Clinic 1:30pm – 3:30pm HCA – Medical Detox	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8am – 4pm SSA – CalFresh, General Relief, Medi-Cal 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm OC Bar Association – Legal Services 11am – 1pm Sa Rang Community Church – Faith Engagement 3:15pm – 6:30pm OC Rescue Mission – Mobile Medical Clinic 4pm – 6:30pm Trinity Law School – Mobile Legal Clinic	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 10am – 12pm Mariposa – Step Forward Program 10am – 12pm WISE Place – Family Support 10am – 12pm OC Public Defender's Office – Legal Services 11am – 1pm OC Veteran Services Office – Referrals for Veterans	7am – 10am Illumination Foundation – Resource Referrals	7am – 10am Illumination Foundation – Resource Referrals 10am – 11am Anaheim Alana Club – Recovery Meetings

27	28	29	30	31		
7am – 10am Illumination Foundation – Resource Referrals 7am – 8:30am VA CRRC – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 2pm – 5pm Illumination Foundation and City Net - Case Management	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 11am HCA – Veteran Services 10am – 12pm Salvation Army – Housing Counseling 12pm – 2pm Mercy House and Coast to Coast – Case Management 1pm – 3pm OC Rescue Mission – Transitional Housing	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 1:30pm – 3:30pm HCA – Medical Detox	7am – 10am Illumination Foundation – Resource Referrals 7am – 8am 1736 Family Crisis Center – Veteran Services 8am – 4pm SSA – CalFresh, General Relief, Medi-Cal 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 9am – 12pm OC Bar Association – Legal Services 11am – 1pm Sa Rang Community Church – Faith Engagement 4pm – 6:30pm Trinity Law School – Mobile Legal Clinic	7am – 10am Illumination Foundation – Resource Referrals 8:30am – 5pm HCA – Outreach & Engagement, and BHS Clinician 10am – 12pm Mariposa – Step Forward Program 10am – 12pm WISE Place – Family Support 10am – 12pm OC Public Defender's Office – Legal Services 11am – 1pm OC Veteran Services Office – Referrals for Veterans		

*This schedule is subject to change.