WHOLE PERSON CARE



What is It?

Whole Person Care (WPC) is the coordination of physical, behavioral health, and social services in a patient centered approach with the goals of improved health and well-being through more efficient and effective uses for Medi-Cal beneficiaries struggling with homelessness.

When a WPC beneficiary enters an Orange County, CA...







Is referred through the OC Health Care Agency



CHAT-HPublic Health
Services Nurse

Behavioral Health
Services (BHS)
Outreach and
Engagement
(or other BHS program)







Electronic system is notified and the beneficiary's care plan is created. The system has the capacity to share data across multiple providers.



Beneficiary is connected to wraparound, applicable programs and services that may include: 1 Recuperative Care (24/7/365)

2017: **6,688** bed days

2018: **19,908** bed days

2019: **21,808** bed days

2020: **21,808** bed days



One-on-One CalOptima personal care coordinator





into permanent supportive housing



Linkage to mental health and/or substance use disorder treatment





