



Health Care Agency Behavioral Health Services Policies and Procedures	Section Name:	Compliance
	Sub Section:	Credentialing
	Section Number:	07.04.03
	Policy Status:	<input checked="" type="checkbox"/> New <input type="checkbox"/> Revised
SIGNATURE		DATE APPROVED
Director of Operations Behavioral Health Services	<u>Signature on File</u>	<u>11/13/17</u>
SUBJECT:	Drug Medi-Cal Organized Delivery System Provider Selection and Retention Practices	

PURPOSE:

To ensure compliance with provider selection and retention requirements for the Drug Medi-Cal Organized Delivery System (DMC-ODS).

POLICY:

It is the policy of Behavioral Health Services (BHS) that selection and retention of providers to participate in the provision of DMC-ODS services:

- I. Shall include credentialing and re-credentialing criteria as set out by Department of Health Care Services (DHCS);
- II. Shall not discriminate against particular providers that serve high-risk populations or specialize in conditions that require costly treatment;
- III. Shall not allow employment or subcontracting with providers excluded from participation in Federal health care programs;
- IV. Shall comply with additional requirements established by DHCS.

SCOPE:

The provisions of this policy are applicable to the BHS procedures for selection and retention of providers to participate in the provision of DMC-ODS services.

PROCEDURE:

- I. Selection of providers shall include implementation of provider credentialing and re-credentialing requirements set out by DHCS. The process for implementing these requirements is set out in BHS Policy and Procedure 07.04.02 Verification of Individual NPI Numbers and Professional Licenses at Initial Drug Medi-Cal Certification and Drug Medi-Cal Re-Certification.
- II. Selection of providers is the joint responsibility of BHS Director of Adult and Older Adult Services (AOABH), and the BHS Director of Children, Youth and Prevention Behavioral

Health Services (CYPBH), in partnership with the Division Manager of Health Care Agency (HCA) Contract Services. The Directors and the Division Manager of HCA Contract Services are jointly responsible for ensuring that BHS does not discriminate against particular providers that serve high-risk populations or specialize in conditions that require costly treatment. The County Contract Policy Manual provides additional guidance for ensuring there is a fair contracting process.

- III. Selection of providers shall include processes to ensure that County employed or County contracted provider are not excluded from participation in Federal health care programs. The process for implementing this is set out in BHS Policy and Procedure 07.04.02 Verification of Individual NPI Numbers and Professional Licenses at Initial Drug Medi-Cal Certification and Drug Medi-Cal Re-Certification.
- IV. Policies and procedures will be added or modified to comply with any additional requirements from DHCS in this area.