

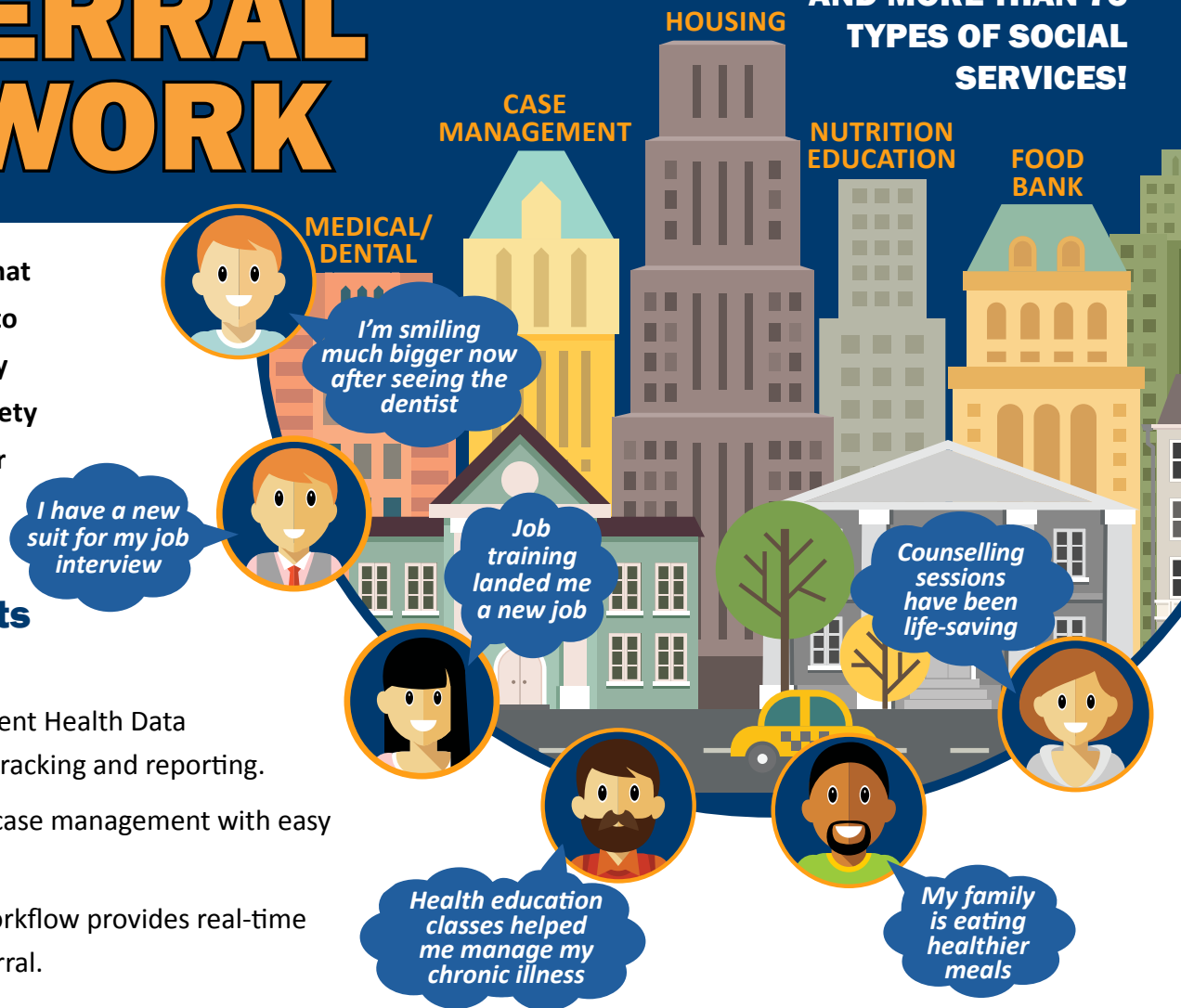
COMMUNITY REFERRAL NETWORK

FACILITATE REFERRALS FOR MEDICAL, DENTAL AND MORE THAN 75 TYPES OF SOCIAL SERVICES!

An easy-to-use tool that allows organizations to quickly and accurately refer clients for a variety of services in a matter of seconds.

System Benefits Include:

- ❖ Comprehensive Client Health Data Management, for tracking and reporting.
- ❖ Improved referral case management with easy user interface.
- ❖ Fully integrated workflow provides real-time status of each referral.



OUR MISSION IS TO BRIDGE SERVICE GAPS, CREATE A STRONGER NETWORK OF SERVICES, AND ACHIEVE A HEALTHY, EMPOWERED COMMUNITY. OUR NETWORK WILL CREATE AWARENESS OF UNDERUTILIZED SERVICES THAT ARE AVAILABLE TO UNDERSERVED POPULATIONS.

The program is FREE thanks to contributions from:

Kaiser Permanente ❖ St. Joseph Health System ❖ Orange County Community Foundation ❖ United Healthcare
The County of Orange ❖ Coalition of Orange County Community Health Centers ❖ Tides Foundation

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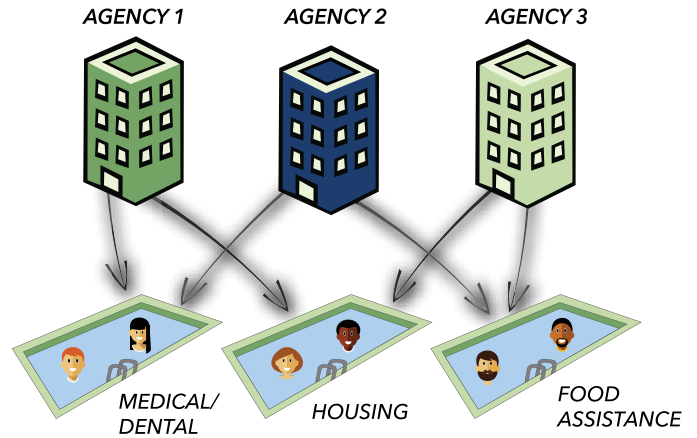
OC
health
CARE AGENCY

Testonnac
Free Clinic

SOCIAL SERVICE REFERRALS

SOCIAL SERVICE POOL

When an agency creates a Social Service Referral, the client is placed in a Service Pool where a corresponding agency in the client's service area may pull the client from the Service Pool to provide them the service they requested.



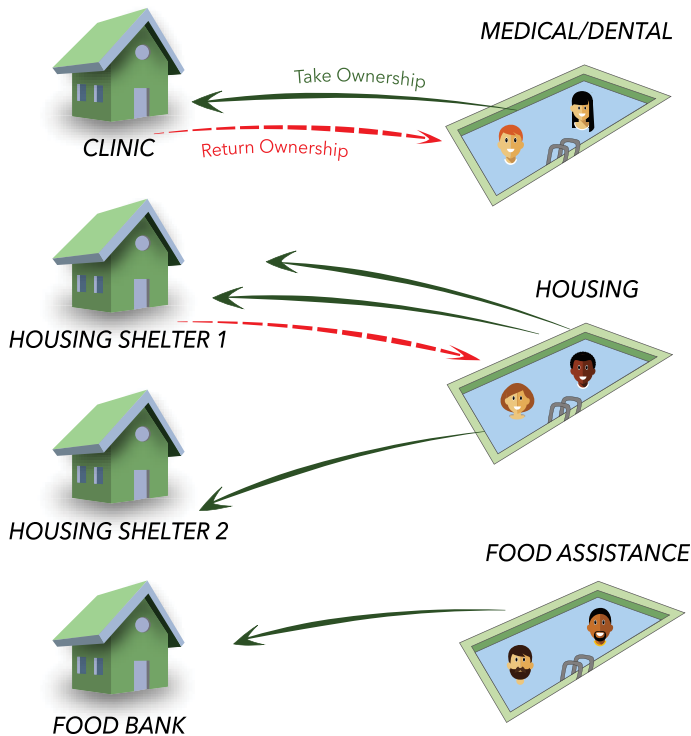
CREATE A REFERRAL (enter clients into the Service Pool)

This screenshot shows the 'Demographic' tab of a referral form. It includes fields for Client Identification (First Name, Middle, Last Name, Gender, Date of Birth) and Client Information (Home Phone, Alternate Phone, County, City, Language, Consent, Veteran, Homeless, Reference #, Authorization #).

SUBMIT UP TO 5 SOCIAL SERVICES AT A TIME!

This screenshot shows the 'Services' tab of a referral form. It lists three service requests with their respective reasons for referral:

- Service Requested: Clothing, Maternity & Baby; Reason for Referral: new baby (test)
- Service Requested: Food, CalFresh (Food Stamps); Reason for Referral: needs food (test)
- Service Requested: Health, Well Woman Exam; Reason for Referral: needs annual exam (test)



RECEIVE A REFERRAL

(remove clients from the Service Pool)

In order to Take Ownership of a referral, the agency must pull the client out of the Service Pool. Once that happens, the client will no longer appear in the Service Pool. If for any reason the agency is unable to assist the client, they may Return Ownership therefore sending the client back into the Service Pool for another agency to help.

TO GET STARTED, PLEASE CONTACT: Roseann Peters, Program Manager

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