

**9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT
JULY - SEPTEMBER 2017
ALL REGIONS**



Response Time Compliance

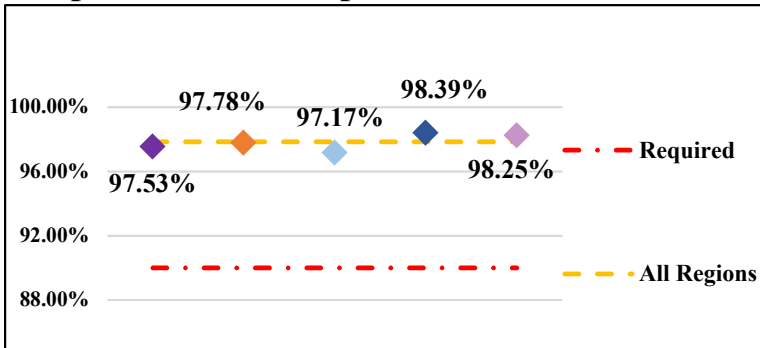


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

ALL REGIONS COMPLIANCE	97.85%
Region A	97.53%
Region B	97.78%
Region C	97.17%
Region D	98.39%
Region E	98.25%

Dispatches

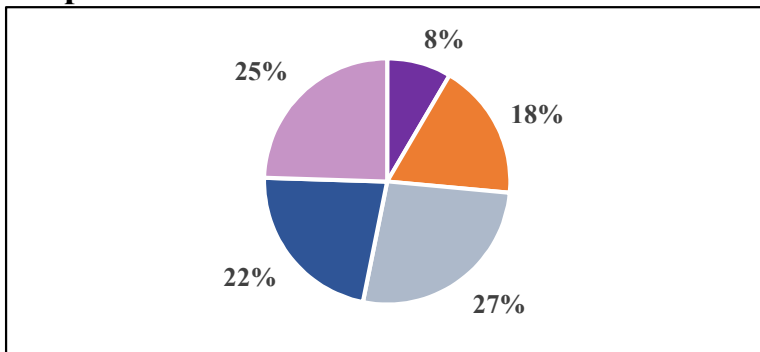


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

ALL REGIONS DISPATCHES	19192
Region A	1621
Region B	3461
Region C	5121
Region D	4279
Region E	4710
Home Wellness	94

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Transports

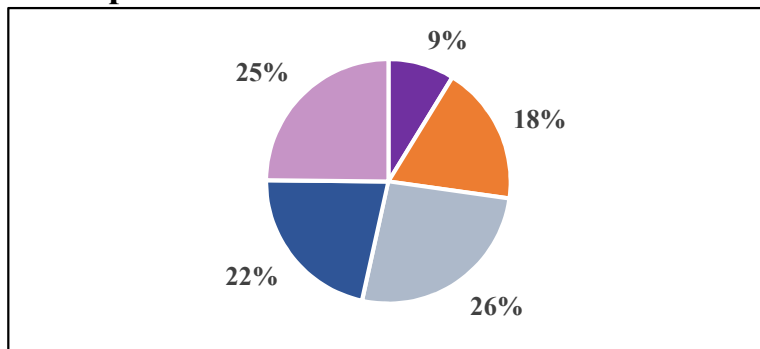


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

ALL REGIONS TRANSPORTS	12561
Region A	1105
Region B	2317
Region C	3292
Region D	2726
Region E	3121



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT
 JULY - SEPTEMBER 2017
 REGION A
 (Placentia, Yorba Linda, Unincorporated Brea)
 Emergency Ambulance Service, Inc.**

Response Time Compliance

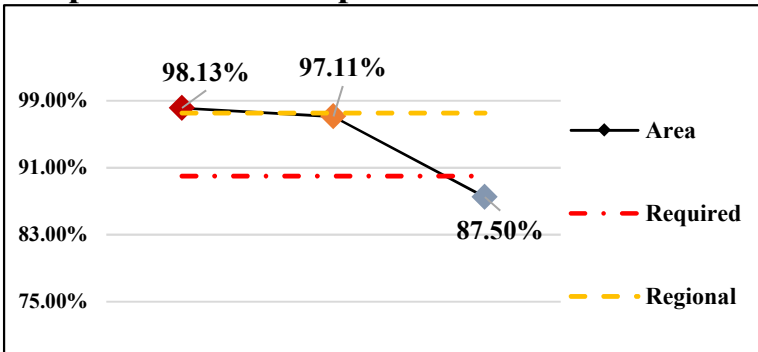


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	97.53%
Placentia	98.13%
Yorba Linda	97.11%
Unincorporated Brea	87.50%

Dispatches

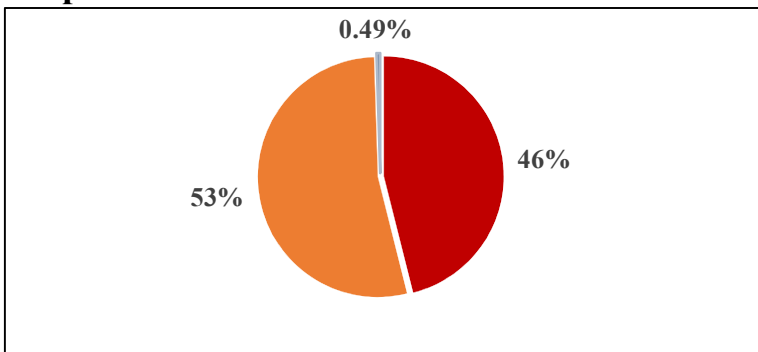


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	1621
Placentia	747
Yorba Linda	866
Unincorporated Brea	8

Transports

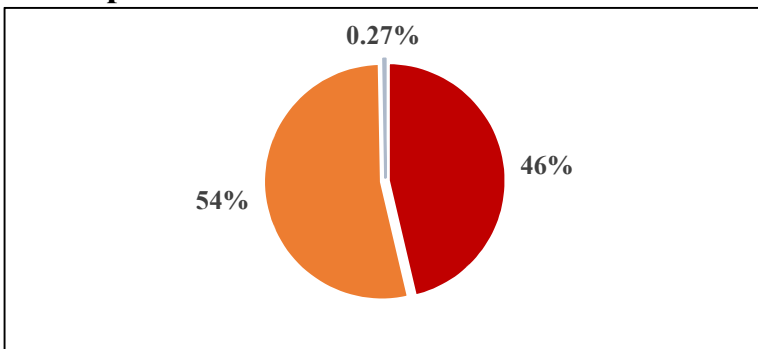


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	1105
Placentia	512
Yorba Linda	590
Unincorporated Brea	3

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2017/2018 1th QUARTER ACTIVITY REPORT JULY - SEPTEMBER 2017 REGION B

(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated Areas)

Care Ambulance Service, Inc.

Response Time Compliance

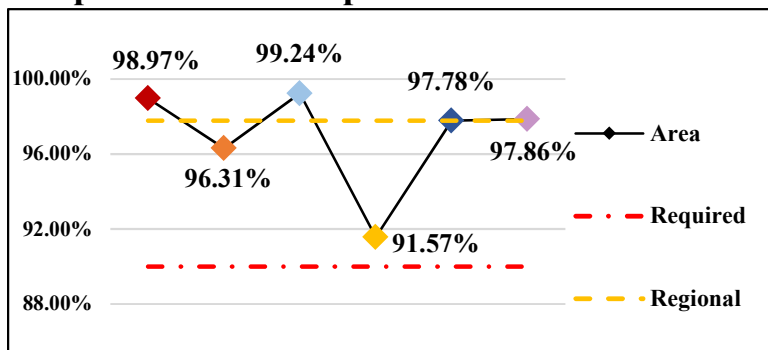


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	
Cypress	98.97%
La Palma	96.31%
Los Alamitos	99.24%
Seal Beach	97.78%
Stanton	97.86%
Unincorporated	91.57%

Dispatches

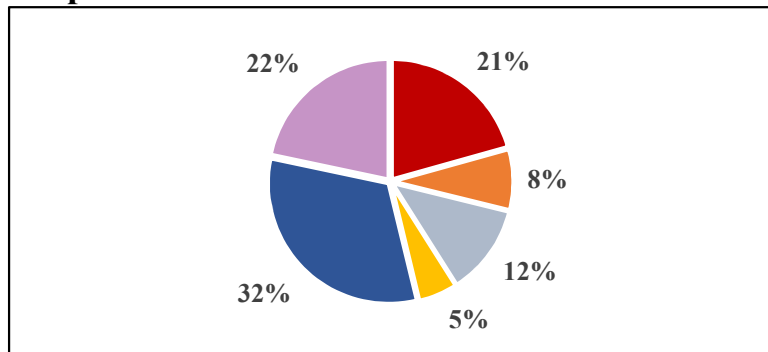


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	
Cypress	715
La Palma	283
Los Alamitos	422
Seal Beach	1110
Stanton	751
Unincorporated	180
Home Wellness	16

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Transports

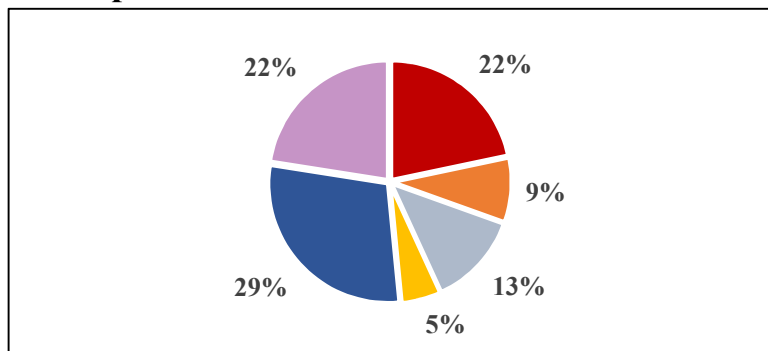


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	
Cypress	503
La Palma	203
Los Alamitos	294
Seal Beach	672
Stanton	522
Unincorporated	123



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**9-1-1 EMERGENCY AMBULANCE
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REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.**

Response Time Compliance

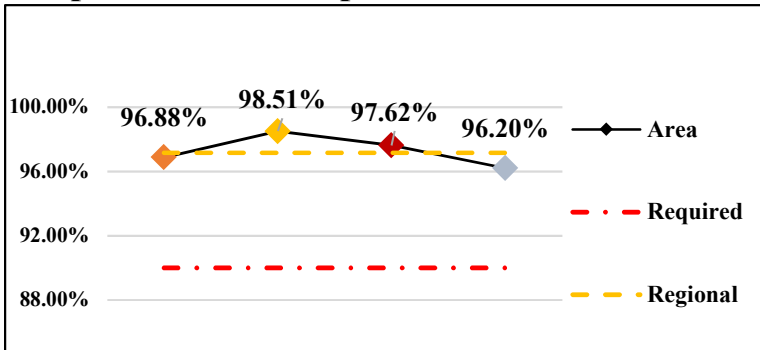


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	97.17%
Tustin	97.62%
Irvine	96.88%
Villa Park	96.20%
Unincorporated	98.51%

Dispatches

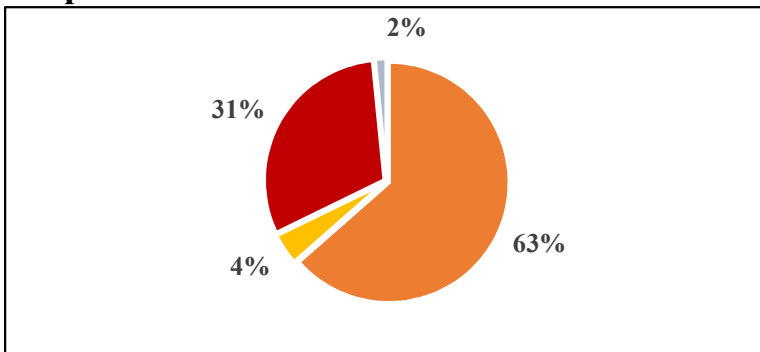


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	5121
Tustin	1570
Irvine	3254
Villa Park	80
Unincorporated	217

Transports

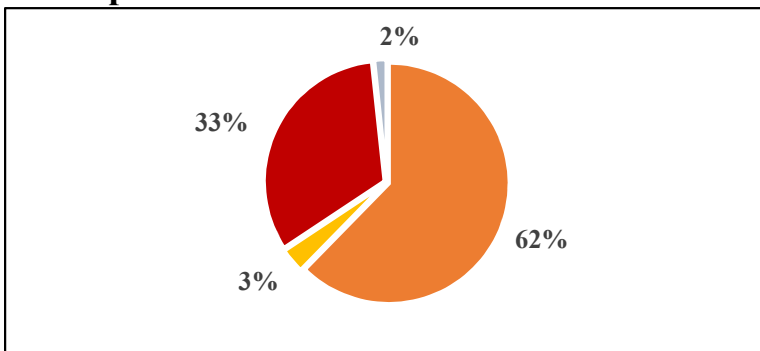


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	3292
Tustin	1075
Irvine	2051
Villa Park	55
Unincorporated	111

9-1-1 EMERGENCY AMBULANCE FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT JULY - AUGUST 2017 REGION D

(Laguna Woods, Laguna Niguel, Laguna Hills, Dana Point, Aliso Viejo, Unincorporated Areas)

Care Ambulance Service, Inc.

Response Time Compliance

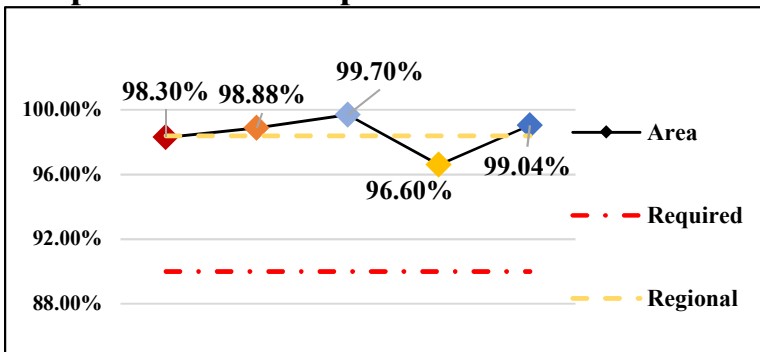


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	
Lag. Woods	98.30%
Laguna Niguel	98.88%
Laguna Hills	99.70%
Dana Point	96.60%
Aliso Viejo	99.04%

Dispatches

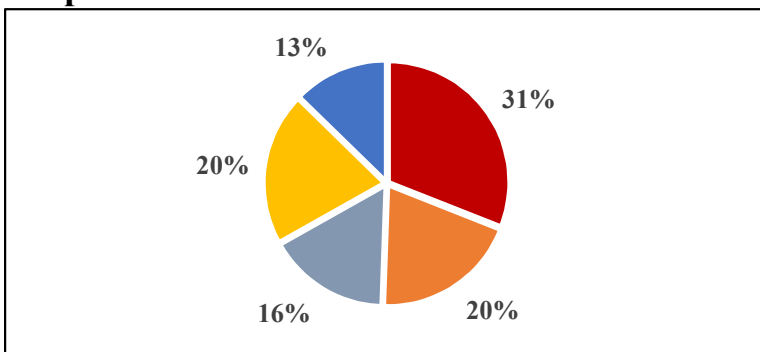


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	
Lag. Woods	1326
Laguna Niguel	836
Laguna Hills	699
Dana Point	875
Aliso Viejo	543
Home Wellness	94

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Transports

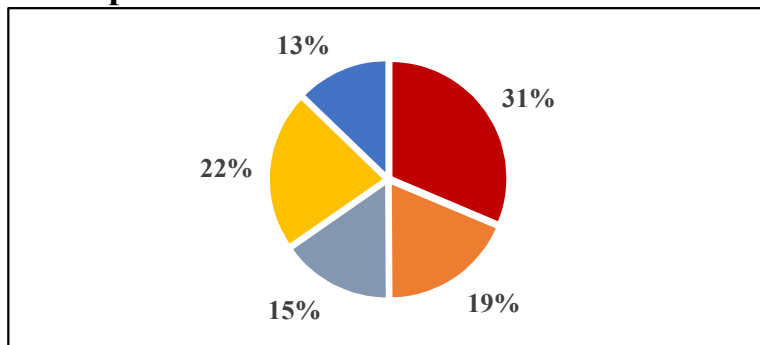


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	
Lag. Woods	811
Laguna Niguel	559
Laguna Hills	473
Dana Point	509
Aliso Viejo	374

**9-1-1 EMERGENCY AMBULANCE
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REGION E**

(Lake Forest, Mission Viejo, Rancho Santa Margarita, San Juan Capistrano, Unincorporated Areas)

Care Ambulance Service, Inc.

Response Time Compliance

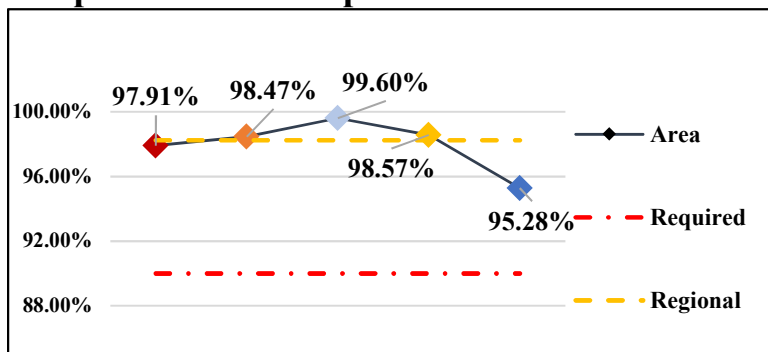


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	98.25%
Lake Forest	97.91%
Mission Viejo	98.47%
Rancho Santa Margarita	99.60%
SJC	98.57%
Unincorporated	95.28%

Dispatches

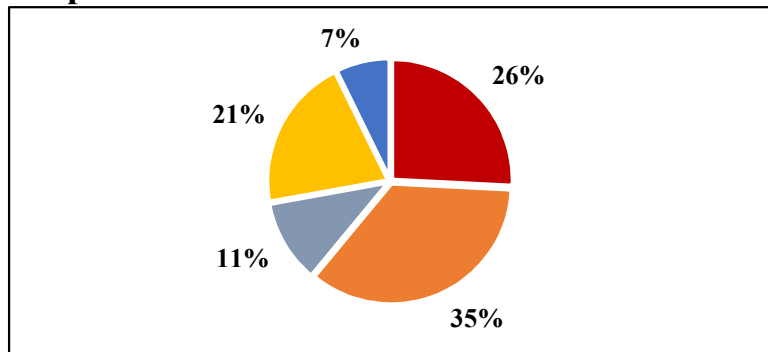


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

REGION DISPATCHES	4710
Lake Forest	1214
Mission Viejo	1659
Rancho Santa Margarita	526
SJC	970
Unincorporated	341

Transports

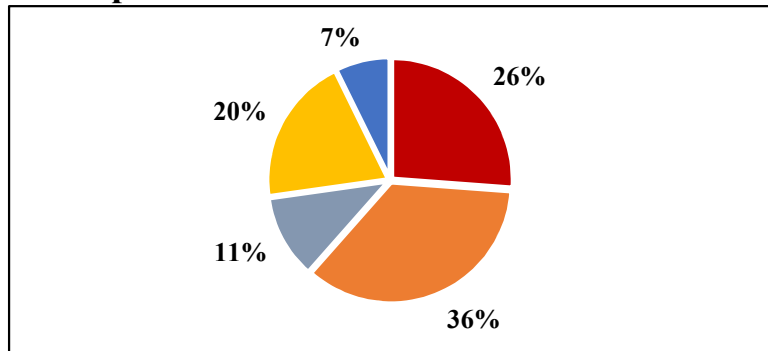


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

REGION TRANSPORTS	3121
Lake Forest	817
Mission Viejo	1103
Rancho Santa Margarita	351
SJC	623
Unincorporated	227