| ER Diversion Comparison 2017 vs 2018 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Time Period | 2016 (hrs) | 2017 (hrs) | 2018 (hrs) | $\begin{gathered} \hline \text { \% Difference } \\ (2017 / 2018) \\ \hline \end{gathered}$ |  |
| Week 1 | 1/1-1/7 | 252 | 355 | 829 | 134\% | $C E O C$ |
| Week 2 | 1/8-1/14 | 178 | 210 | 234 | 11\% |  |
| Week 3 | 1/15-1/21 | 253 | 146 | 138 | -5\% | $\cdots$ |
| Week 4 | 1/22-1/28 | 157.5 | 182 | 72 | -60\% |  |
| Week 5 | 1/29-2/4 | 223 | 212.5 | 122 | -43\% |  |
| Week 6 | 2/5-2/11 | 332 | 143.5 | 133 | -7\% | III 3 |
| Week 7 | 2/12-2/18 | 408 | 154 | 78 | -49\% | \% |
| Week 8 | 2/19-2/25 | 290 | 106 | 43.5 | -59\% |  |
| Week 9 | 2/26-3/4 | 248.5 | 119 | 101 | -15\% | , |
|  |  |  |  |  | $\begin{aligned} & \hline \text { \% Difference } \\ & \text { (2016/2017) } \end{aligned}$ | CY MEDICP |
| Week 51 | 12/17-12/23 | 26.25 | 190 |  | 624\% |  |
| Week 52 | 12/24-12/30 | 202 | 859 |  | 325\% |  |

Orange County Emergency Medical Services (OCEMS) authorizes OC Emergency Departments (ED) to temporarily divert ambulance-transported patients to 1) Assure the transport of patients with an emergency medical condition to an appropriate ED that is safely staffed, equipped \& prepared to provide emergency medical care and 2) Assure service provider units (fire, ambulance) are not reasonably removed from their area of primary response when transporting patients to an ED.

When an ED determines that ED resources are fully committed \& it is unsafe to accept additional ambulance patients, they will advise the EMS system of "diversion" status \& indicate the conditions which made diversion necessary (short staff, ED beds full, admitted patients in ED beds, full waiting room, etc.) OCEMS uses a web-based system to monitor in real-time ED status (open-diverting). All EDs are to make every effort to reopen as soon as possible and extended diversion time (over 2 hours) requires notification of the Hospital Administrator. OCEMS monitors the frequency and duration of ED diversion hours and has observed an increase in the number of hospitals diverting due to a high volume of patients.
A summary of ED diversion is provided quarterly to the system \& all reports from 2015-2017 can be found at:
http://www.healthdisasteroc.org/ems/system_reports/health_care_facilities.
Total Hours of Diversion (25 OC Hospitals)
Dec 2017: 1236.82
Dec 2016: 497.74
Dec 2015: 887.77

## ED Diversion Hrs by Week



