

# MHSA Outcomes:

- **Navigation / Access and Linkage**
- **Crisis Services**
- **Residential Treatment**
- **Recovery and Support Services**

**from the FY 2018-19 Annual Plan**

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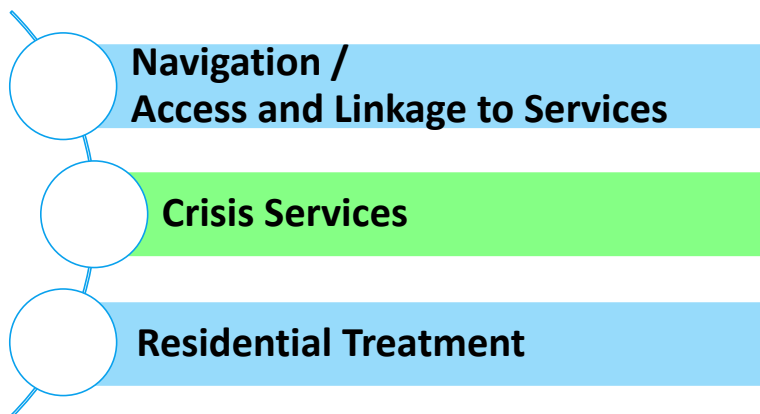
MHSA Coordinator

September 17, 2018



## Overview

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# Navigation / Access & Linkage to Services

**What?** Link individuals to an appropriate level of care

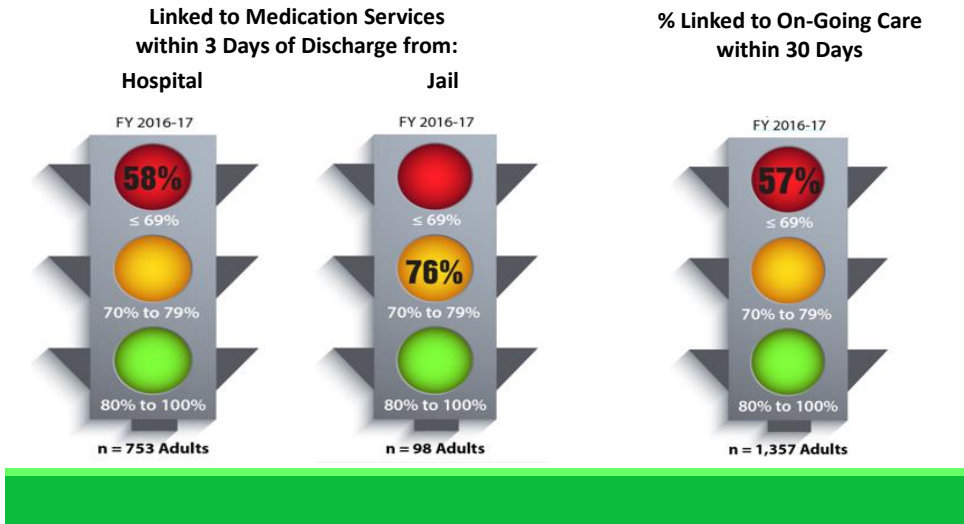
**Who?** People of all ages living with a mental health condition.

*(to meet PEI Regulations criteria, must be designed to link individuals living with SED or SMI to the most appropriate higher level of care)*

## Navigation/ Access to Linkage Services

Program	# Served	Referrals	Linkages
OCLinks (pg 63)	14,152	16,798	4,456
BHS O&E (pg 65)	29,744	9,225	2,576
O&E Collaborative (pg 65)	36,240	22,424	8,407
The Courtyard (since December) (pg 68)	5,130	826	278
Open Access (page 69)	1,357	NA	426
AOT Assessment and Linkage (pg 71)	193 AOT-eligible (697 referrals)		193 (147 vol.)
CHS Jail to Community Re-Entry (pg 73)	New	New	

# Recovery Open Access



## Crisis Services

**What?** Support those experiencing a behavioral health emergency

**Who?** People of all ages

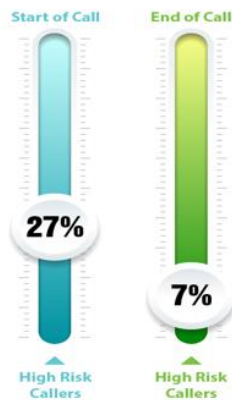
# Crisis Services

Program	# Served		
	Children	TAY/Adult	Total
Crisis Prevention Hotline (pg 74)			<b>6,807</b>
CAT / PERT (pg 76)	<b>3,039</b>	<b>4,568</b>	<b>7,607</b>
Crisis Stabilization Units (pg 79)	New	New	
In-Home Crisis Stabilization (pg 80)	<b>404</b>	New	<b>404</b>
Crisis Residential (pg 82)	<b>243</b>	<b>486</b>	<b>729</b>



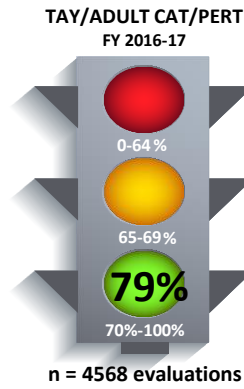
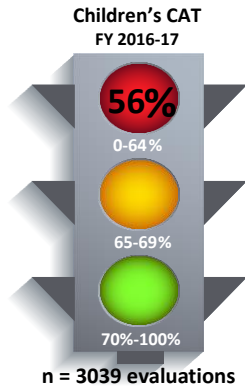
# Crisis Prevention Hotline

**Percentage of High Risk Callers: At Call Start and End**  
FY 2016-17



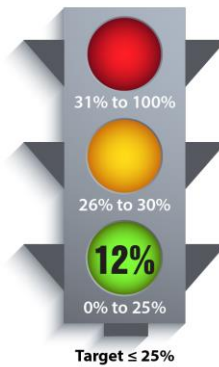
# Crisis Assessment Teams

Dispatch-to-Arrival Rate in 30 min. or Less:  $\geq 70\%$  target



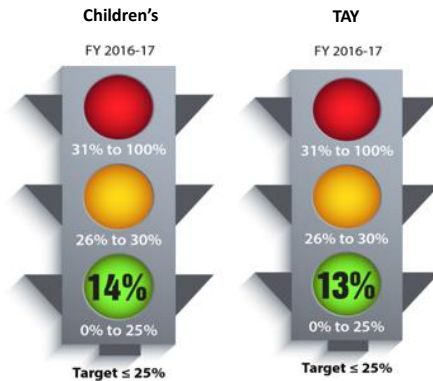
# Children's In-Home Crisis Stabilization

Hospitalization Rate - Up to 60 Days Following Discharge  
Children's In Home Crisis Stabilization  
FY 2016-17

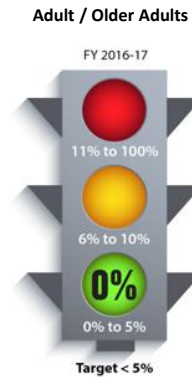


## Crisis Residential Programs

### Hospitalization Rate Up to 60 Days Following Discharge



### Hospitalization Rate Up to 48 Hours Following Discharge



## *Residential Treatment*

**What?** 24-hour care in a residential setting for individuals whose needs exceed the capacity of outpatient programs.

**Who?** Foster Youth requiring high level of care;

TAY and Adults/Older Adults with co-occurring substance use and mental health needs

# Residential Treatment

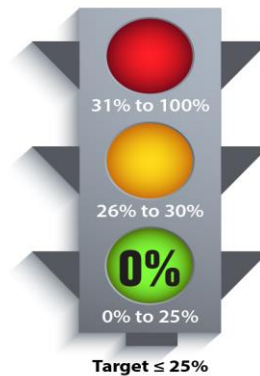
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Program	# Served		
	Adolescent	Adult	Total
TAY Social Rehabilitation Program (pg 85)	26	-	26
Youth Core Services – Residential Track (pg 87)	New	-	
Co-Occurring Mental Health and Substance Use Disorders Residential Treatment (pg 88)	75	New	75

## TAY Social Rehabilitation Program

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Hospitalizations up to 60 Days  
Following Discharge TAY SRP  
FY 2016-17



# Recovery and Supportive Services

**What?** Programs designed to augment and expand and individual's gains made in clinical programs

**Who?** People of all ages in programs designed to meet their specialized needs

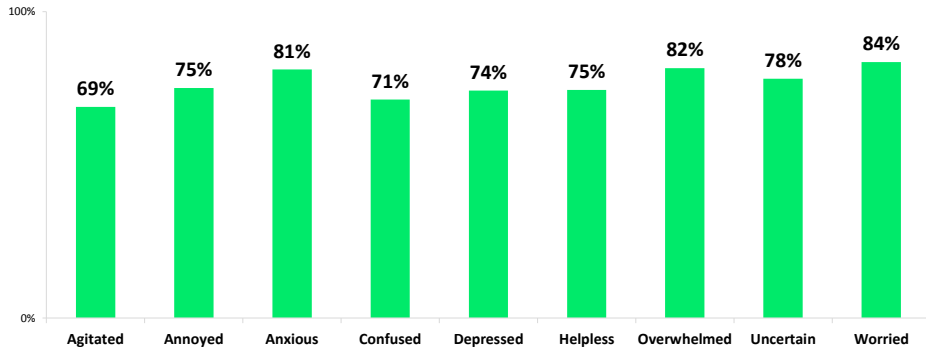
## RSS: Peer Support

Program	# Served		
	TAY	Adult	Total
<b>Warmline</b> (pg 152)			<b>48,317</b>
<b>Step Forward: On-Site Engagement in the Collaborative Courts</b> (pg 154)	-	68	68
<b>Peer Mentoring</b> (pg 156)	-	755	755
<b>Behavioral Health Services for Independent Living</b> (pg 158)	New	New	
<b>Wellness Centers</b> (pg 159)			<b>2,424</b>



# Warmline

## Improvement in Negative Mood States at End of Call FY 2016-17



## Step Forward: On-Site Engagement in the Collaborative Courts

### Increased Awareness of Services

FY 2016-17

Behavioral Health  
Services

**6%** ↑

Intake: 3.2  
Follow Up: 3.4

Supportive  
Services

**17%** ↑

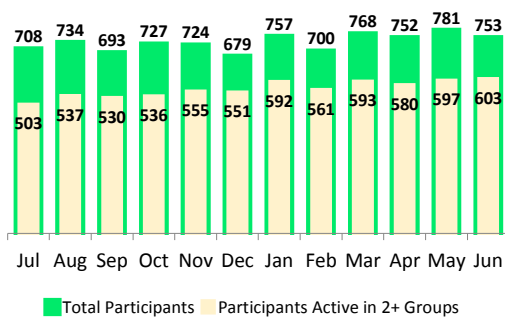
Intake: 2.9  
Follow Up: 3.4

## Peer Mentoring

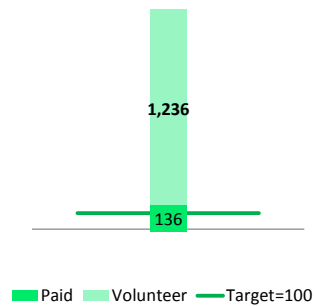
Peer Mentoring Track	# Served	Successful Completion of Goals	Successful Linkage to Appointment (BH, medical)	%
Track 1 (additional support in meeting short-term treatment goals)	352	248	-	70%
Track 2 (additional support linking individuals being discharged from the CSU or hospital EDs to on-going services)	403	-	216	54%

## Wellness Centers

Monthly Consumer Participation in Groups  
FY 2016-17



Annual Employment  
FY 2016-17



# RSS: Family Support

Program	# Served		
	Children	TAY/Adult	Total
Parent Education Services (pg 162)	8	2,309	2,317
Family Support Services (pg 164)	151	1590	1741
Children's Support and Parenting Program (pg 166)	433	632	1065
Mentoring for Children and Youth (pg 168)	175	21	196



# RSS: Family Support

## PARCA-SE

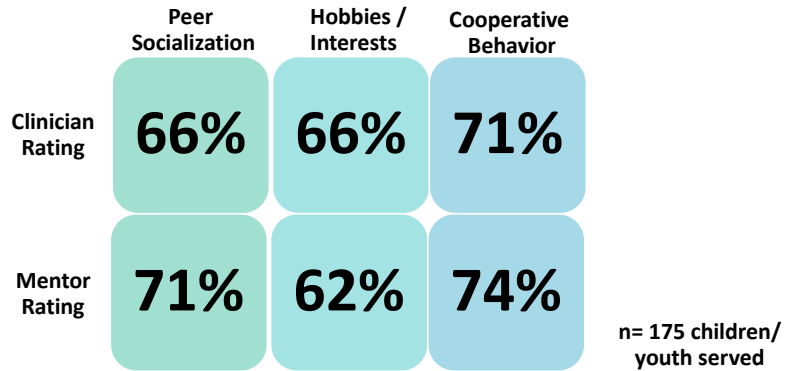
FY 2016-17

	Supporting Good Behavior	Setting Limits	Proactive Parenting	Overall Score
PESS	5%↑	11%↑	9%↑	9%↑
FSS	12%↑	16%↑	18%↑	16%↑
CSPP	5%↑	10%↑	8%↑	16%↑



## Mentoring for Children and Youth

**% Making Significant Goal Progress**  
FY 2016-17



## RSS: Veterans Services

Program	# Served		
	Children	TAY/Adult	Total
Continuum of Care for Veterans & Military Children and Families (pg 169)	New	New	

## RSS: General Supportive Services

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Program	# Served		
	Children	TAY/Adult	Total
<b>Supported Employment</b> (pg 171)	-	<b>405</b>	<b>405</b>
<b>Training in Physical Fitness and Nutrition</b> (pg 173)	-	<b>68</b>	<b>68</b>
<b>Transportation</b> (pg 174)	New	New	New

## Next Steps

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- Review Outpatient Programs from the 2018-19 Annual Plan
- October 15, 2018

