

2018 STATEWIDE MEDICAL AND HEALTH EXERCISE COMMUNITY CLINIC, SURGICAL CENTER & DIALYSIS OBJECTIVES

APPLICABLE CAPABILITIES

- Health Care Preparedness and Response Capability 2: Health Care and Medical Response Coordination
Goal for Capability 2: Health care organizations, Health Care Coalitions, and their jurisdictions collaborate to share and analyze information, manage resources, and coordinate strategies to deliver acute medical care to all populations during emergencies and planned events. Simultaneous response and recovery operations result in a return to normal or improved operations.
- Health Care Preparedness and Response Capability 3: Continuity of Health Care Service Delivery
Goal for Capability 3: Health care organizations, with support from the Health Care Coalition and the Emergency Support Function-8 (ESF-8) lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery result in a return to normal or, ideally, improved operations.
- Health Care Preparedness and Response Capability 4: Medical Surge
Goal for Capability 4: Health care organizations – including hospitals, emergency medical services (EMS), and out of hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The Health Care Coalition coordinates information and all available resources for its members to maintain conventional surge response. When an emergency overwhelms the Health Care Coalition's collective resources, the Health Care Coalition facilitates the health care system's transition to contingency and crisis surge response and its return to conventional standards of care.

PROPOSED OBJECTIVES

OBJECTIVE ONE

Maintain awareness of the common operating picture by gathering and sharing real-time information related to the emergency, the current state of the health care delivery system, and situational awareness through coordination with their local jurisdiction emergency management and local Health Care Coalition partners. *Health Care Preparedness and Response Capability (HCPRC) 2: Health Care and Medical Response Coordination*

Tasks Identified:

- Develop information sharing procedures specific to the incident response and document these procedures for clinic staff within 30 minutes of incident notification
- Identify and document information access and data protection procedures within 45 minutes of incident notification
- Utilize and test redundant communication systems such as email, fax, phone, etc. to notify city jurisdiction (SimCell) and/or other response partners of the center's status and resource needs if any, within 60 minutes.
- Coordinate and document response strategies and resource availability and needs to city jurisdiction (SimCell) within 60 minutes utilizing the Sit-Stat form.
- Complete and submit confidential reports of suspected cases of novel virus to Orange County Health Care Agency Epidemiology.

OBJECTIVE TWO

Activate the Incident Command System (ICS) and the facility Command Center (if applicable) within 45 minutes of incident notification, to provide a structured and successful emergency response. *Health Care Preparedness and Response Capability (HCPRC) 2: Health Care and Medical Response Coordination*

Tasks Identified:

- Identify immediate resource needs for the next operational period and communicate them to the EMS DOC within 45 minutes
- Initiate and coordinate Incident Action Planning by conducting a briefing for all staff and beginning to compile an Incident Action Plan (IAP) within 60 minutes
- Communicate with clinical and non-clinical staff, to notify them of Command Center activation and incident response strategies, as appropriate, within 30 minutes of activation

OBJECTIVE THREE

Determine the center's priorities for ensuring key functions are maintained throughout the emergency, including the provision of care to existing and new patients within 30 minutes. *Health Care Preparedness and Response Capability (HCPRC) 3: Continuity of Health Care Service Delivery*

Tasks Identified:

- Determine those services that are critical to patient care and those that could be suspended or transferred to a different facility and report back to the Command Center within 45 minutes

- Activate the facility's Emergency Operations Plan (EOP) and notify all staff of plan activation within 30 minutes
- Ensure the provision of continued staff and resources for Administrative and Finance functions throughout response
- Consider the need for patient screening, patient referral or closure and notify staff within 15 minutes of the decision to initiate any such actions.
- Activate Continuity of Operations Plans (COOP) where applicable and include COOP status updates within staff briefings and operational objectives
- Put in place succession planning to maintain operations if primary positions become vacant due to the implications of the event
- Ensure that business operations are sustainable for a potentially long-term event, and identify strategies for sustainability in a long-term recovery plan and/or objectives

OBJECTIVE FOUR

Ensure processes and procedures are in place throughout response to provide the following to all clinical and non-clinical staff and their families: appropriate Personal Protective Equipment (PPE), and other interventions specific to the emergency to protect health care workers from illness or injury. *Health Care Preparedness and Response Capability (HCPRC) 3: Continuity of Health Care Service Delivery*

Tasks Identified:

- Conduct a safety briefing within 60 minutes of incident notification that addresses the availability and appropriate use of PPE and other available resources

OBJECTIVE FIVE

Prepare for medical surge operations by activating appropriate plans (e.g., Medical Surge Plan, Pandemic Plan, Mass Casualty Plan, etc.) for all levels of care and populations, and ensure all personnel have been trained in their use. *Health Care Preparedness and Response Capability (HCPRC) 4: Medical Surge*

Tasks Identified:

- Activate any medical surge and/or pandemic procedures in the clinic's Emergency Operations Plan
- Assign present staff roles and responsibilities in preparing the clinic to receive a surge of patients, such as treatment area setup, provision of additional resources, and space re-allocation within the clinic