

2018 STATEWIDE MEDICAL AND HEALTH EXERCISE HOSPICE & HOME HEALTH PROVIDER OBJECTIVES

APPLICABLE CAPABILITIES

- Health Care Preparedness and Response Capability 2: Health Care and Medical Response Coordination

Goal for Capability 2: Health care organizations, Health Care Coalitions, and their jurisdictions collaborate to share and analyze information, manage resources, and coordinate strategies to deliver acute medical care to all populations during emergencies and planned events. Simultaneous response and recovery operations result in a return to normal or improved operations.

- Health Care Preparedness and Response Capability 3: Continuity of Health Care Service Delivery

Goal for Capability 3: Health care organizations, with support from the Health Care Coalition and the Emergency Support Function-8 (ESF-8) lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery result in a return to normal or, ideally, improved operations.

- Health Care Preparedness and Response Capability 4: Medical Surge

Goal for Capability 4: Health care organizations – including hospitals, emergency medical services (EMS), and out of hospital providers – deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The Health Care Coalition coordinates information and all available resources for its members to maintain conventional surge response. When an emergency overwhelms the Health Care Coalition’s collective resources, the Health Care Coalition facilitates the health care system’s transition to contingency and crisis surge response and its return to conventional standards of care.

PROPOSED OBJECTIVES

OBJECTIVE ONE

Activate the Incident Command System (ICS) and the facility Command Center (if applicable) within 45 minutes of incident notification, to provide a structured and successful emergency response. *Health Care Preparedness and Response Capability (HCPRC) 2: Health Care and Medical Response Coordination*

Tasks Identified:

- Identify immediate resource needs for the next operational period and communicate them to their city emergency management (SimCell) within 60 minutes
- Initiate and coordinate Incident Action Planning by conducting a briefing for all staff and beginning to compile an Incident Action Plan (IAP) within 30 minutes

OBJECTIVE TWO

Maintain situational awareness by gathering and sharing real-time information related to the emergency, and the current state of the health care delivery system through coordination with their local jurisdiction emergency management and local Health Care Coalition partners.. *Health Care Preparedness and Response Capability (HCPRC) 2: Health Care and Medical Response Coordination*

Tasks Identified:

- Develop information sharing procedures specific to the response and document these procedures for staff.
- Utilize and test redundant communication systems such as email, fax, phone, etc., to notify staff and response partners of the status and resource needs of their patients.

Ensure that business operations are sustainable for a potentially long-term event, and identify strategies, such as triaging, for sustainability in a long-term recovery plan and/or objectives.

OBJECTIVE THREE

Determine the center's priorities for ensuring key functions are maintained throughout the emergency, including the provision of care to existing patients within 2 hours. *Health Care Preparedness and Response Capability (HCPRC) 3: Continuity of Health Care Service Delivery*

Tasks Identified:

- Activate the Emergency Operations Plan (EOP) and notify all staff of plan activation
- Consider the need for notification for staff of infectious disease event and reporting of staff and patients exhibiting symptoms.
- Put in place succession planning to maintain operations if primary positions become vacant due to the implications of the event

OBJECTIVE FOUR

Prepare for medical surge operations by activating appropriate plans (e.g., Emergency Operation Plan, Medical Surge Plan, Pandemic Plan, Mass Casualty Plan, etc.) for all levels of care and populations, and ensure all personnel have been trained in their use. *Health Care Preparedness and Response Capability (HCPRC) 4: Medical Surge*

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Tasks Identified:

- Activate any medical surge and/or pandemic procedures in the Emergency Operations Plan
- Assign present staff roles and responsibilities in preparing to redistribute patients to adjusted staffing levels.
- Reevaluate surge patient status in order adjust appropriate staffing.
- Reevaluate staff PPE and distribute appropriately.