

Commission to End Homelessness

Wednesday, January 16, 2019

9:00 a.m. – 10:30 a.m.

Orange County Transportation Authority Headquarters

Board Room – Conference Room 07-08

550 South Main Street, Orange CA

Commission Membership

Andrew Do, First District, Board of Supervisors
Michelle Steel, Second District, Board of Supervisors
Ken Domer, North Service Planning Area
Vacant, Central Service Planning Area
John Pietieg, South Service Planning Area
Sue Parks, Philanthropic Representative
Tom Kisela, Chief of Police
Randy Black, Orange County Fire Authority
Richard Afable, Hospital Representative
Jim Palmer, Faith-based Community Representative

Jack Toan, Business Representative
Daniel Young, Business Representative
Don Barnes, Orange County Sheriffs' Department
Scott Larson, Affordable Housing Development
Marshall Moncrief, Behavioral Health Representative
Vacant, At Large Member
Vacant, At Large Member
Vacant, Continuum of Care Board Representative
Vacant, Continuum of Care Board Representative

Agenda

- I. **Call to Order**
- II. **Pledge of Allegiance**
- III. **Roll Call**
- IV. **Approve Commission to End Homelessness Minutes from November 29, 2018 meeting**
- V. **Presentation by Director of Care Coordination**
 - a. Attachment A – Powerpoint Presentation
 - b. Attachment B – Organizational Chart
 - c. Attachment C – Homeless Services Continuum of Care Document
 - d. Attachment D – System of Care – Integration Document
- VI. **Housing Finance Trust Fund Update by Frank Kim**
- VII. **2019 Point in Time Count Update by City Net**
 - a. Attachment E – 2019 PIT Count Fact Sheet
- VIII. **Public Comment**
- IX. **Commission Members Comments**
- X. **Adjournment**

Next Meeting: March 20, 2019

Find the Agenda and additional information here:

<http://www.ocgov.com/gov/ceo/care/commendhom>



Commission to End Homelessness

Thursday, November 29, 2018

2:00 p.m. – 4:00 p.m.

Orange County Transportation Authority Headquarters

Board Room - Conference Room 07

550 South Main Street, Orange, CA

Commission Membership

Andrew Do, First District, Board of Supervisors	Jack Toan, Business Representative
Michelle Steel, Second District, Board of Supervisors	Daniel Young, Business Representative
Ken Domer, North Service Planning Area	Don Barnes, Orange County Sheriffs' Department
Robert Cortez, Central Service Planning Area	Scott Larson, Affordable Housing Development
John Pietig, South Service Planning Area	Marshall Moncrief, Behavioral Health Representative
Sue Parks, Philanthropic Representative	Vacant, At Large Member
Tom Kisela, Chief of Police	Vacant, At Large Member
Randy Black, Orange County Fire Authority	Vacant, Continuum of Care Board Representative
Richard Afable, Hospital Representative	Vacant, Continuum of Care Board Representative
Jim Palmer, Faith-based Community Representative	

MINUTES

I. Call to Order

Susan Price called the Commission to End Homelessness meeting to order at 2:05pm.

a. Pledge of Allegiance

Supervisor Andrew Do led the Pledge of Allegiance.

Present: Supervisor Andrew Do, Supervisor Michelle Steel, Ken Domer, Robert Cortez, Sue Parks, Tom Kisela, Randy Black, Jim Palmer, Jack Toan, Daniel Young, Don Barnes, Scott Larson, Marshall Moncrief, Susan Price

Absent Excused: John Pietig and Richard Afable

II. Elect Chairperson and Vice Chairperson

Supervisor Steel motioned to approve Supervisor Andrew Do as Chair and Dan Young as Vice Chair of the Commission. Don Barnes seconded the motion. The motion passed with unanimous approval.

III. Establish Meeting Calendar for 2019

Supervisor Andrew Do motioned to approve the meeting from 9:00am – 11:00am on the proposed calendar dates: January 16, 2019; March 20, 2019; May 1, 2019; July 17, 2019; September 18, 2019; November 20, 2019. Sue Parks seconded the motion. The motion passed with unanimous approval.



IV. Establish Membership Committee to Make Recommendations for Vacant Seats

The subcommittee members appointed by Supervisor Do are Susan Price, Dan Young, Supervisor Michelle Steel and Supervisor Andrew Do.

a. Two At-large Members

The subcommittee will bring back recommendations for the two at-large members to the Commission to End Homelessness.

b. Two Continuum of Care Board Representatives

The subcommittee will bring back recommendations for the two Continuum of Care Board representatives to the Commission to End Homelessness.

V. Adopt the County of Orange System of Care Priorities

Commission members are to send their comments to Susan Price to incorporate into the next draft for the Commission to consider.

VI. State Funding Update

Susan Price provided an overview of all the additional State funding coming to Orange County.

VII. Public Comment

Catherine Wyatt spoke

Bob Dinh spoke

VIII. Commission Members Comments

Supervisor Steel suggested the creation of a subcommittee to review the by-laws for this new Commission to End Homelessness membership. If the subcommittee is created, then Scott Larson, Jim Palmer, Supervisor Andrew Do and Ken Domer volunteered to serve on it. Scott Larson informed the Commission of the Homeless Persons' Interreligious Memorial Services on December 21, 2018, at Christ Cathedral in Garden Grove.

Supervisor Andrew Do discussed the meeting on Monday, November 26, 2018, with CalHFA to extend the SNHP program until June 30, 2022.

IX. Adjournment

Supervisor Andrew Do adjourned the meeting at 3:10pm.

Commission to End Homelessness

January 16, 2019

County of Orange



Attachment A

Community Outreach and Education

- Promote Community Understanding About Homelessness
- Overcome NIMBY to Support Solutions
- Increase Stakeholder Engagement
- Reduce Stigma
- The Role of Media, Social Media
- United to End Homelessness Campaign – United Way



Prevention/Diversion

- Homeward Bound Program (HEAP)
- Family Resource Centers (SSA)
- Correctional Re-Entry Programs (Sheriff, Probation, HCA)
- Collaborative Courts



Clinical Treatment Pathways

- Substance Abuse Recovery
- Mental Health Treatment
- Human Trafficking Interventions
- Domestic Violence Counseling



Outreach and Engagement

- “Blue Shirts” Behavioral Health Teams (HCA)
- Homeless Liaison Officers/Law Enforcement
- Regionally Coordinated Outreach Teams
 - ▶ North Service Planning Area - City Net (Public Safety Task Force)
 - ▶ Central Service Planning Area - City Net (HEAP)
 - ▶ South Service Planning Area - Mercy House (HEAP)
- Develop a Safety Net for Transitional - Aged Youth (HEAP)
 - ▶ Age 13 – 24 years old
 - ▶ Unaccompanied

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Attachment A



Building Regional Shelter Capacity

- Expanding the Emergency Shelter System
 - ▶ Placentia – 80 to 100 beds (HEAP)
 - ▶ Buena Park – 150 to 200 beds (HEAP)
 - ▶ Anaheim – 325 beds
 - ▶ Santa Ana – 200 temporary beds
 - ▶ Renovation of Alternative Sleeping Location in Laguna Beach – 45 beds (HEAP)
 - ▶ Re-locate The Courtyard – 400 beds
 - Santa Ana MOU w/ the County of Orange – 125 beds (HEAP)
 - County purchased Yale site
 - ▶ Tustin – 50 temporary emergency shelter beds
- Bridge and Transitional Housing (HCA, AB 109)

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Attachment A



Overcoming Barriers to Housing: Building Self-Sufficiency

- Employment Program – Chrysalis
- Landlord Incentive Program
- Role of Public Housing Authorities
 - ▶ Set-aside vouchers
- AB 448 OC Housing Finance Trust Fund
 - ▶ Build 2,700 Units of Permanent Supportive Housing

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Attachment A



Homeless Data System Integration

- The Goal to Create System Flow/Better Target Resources
 - ▶ ArcGIS
 - Mobile app for street outreach contact
 - ▶ Homeless Management Information System (HMIS)
 - U.S. Department of Housing and Urban Development (HUD) mandated programs funded by the Continuum of Care grant and Emergency Solutions Grant to use the jurisdictions' HMIS software platform
 - ▶ Whole Person Care (WPC) Connect
 - Electronically coordinates the physical health, behavioral health and social needs of individuals experiencing homelessness admitted to hospital emergency rooms
 - ▶ Social Services Agency, law enforcement, probation, school districts, VA, etc.

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Attachment A



Intersecting Systems & Homelessness

→ Integrate and Develop System Flow Across Multiple Sectors

- ▶ Healthcare
- ▶ Behavioral Health – Mental Health/Additional Recovery Centers
- ▶ Correctional Realignment/Re-Entry Programs
- ▶ School Districts
- ▶ Crime Victims, Domestic Violence, Human Trafficking
- ▶ Foster Youth, Transitional – Aged Youth populations
- ▶ Senior Services



Commission to End Homelessness Role

→ Stewards for System Integration

- ▶ Collaborate with County government, City governments, philanthropy, business sector, healthcare community and faith based organizations and other interested stakeholders to promote an effective response to homelessness within the County of Orange
 - Regional policy recommendations
 - Build strategic partnerships
 - Regional affordable housing development



Continuum of Care Board Role

- Membership outlined by the “HEARTH Act”
- Coordinate the projects funded under the CoC program and Emergency Solutions Grants program
- Operate the Homeless Management Information System (HMIS) for the geographic area – 211OC
- Coordinated Entry System (CES) led by County of Orange
 - ▶ Family component is contracted to Family Solutions Collaborative
 - ▶ Individual component is being led by County of Orange
 - ▶ 2-1-1 Orange County Helpline as the Virtual Front Door

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Attachment A



Continuum of Care Board

- Subcommittees to Coordinate Continuum of Care System
 - ▶ Street outreach
 - ▶ HMIS – Data
 - ▶ Coordinated Entry System
 - ▶ Housing
 - ▶ Special Initiatives – Families, youth, veterans
- HUD Priorities
 - ▶ End Chronic Homelessness
 - ▶ End Family Homelessness
 - ▶ End Transitional – Aged Youth Homelessness
 - ▶ End Veteran Homelessness

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Attachment A



End Veteran Homelessness

- VASH Vouchers – 1,363
 - ▶ Orange County Housing Authority (OCHA) - 989
 - ▶ Anaheim Housing Authority - 94
 - ▶ Santa Ana Housing Authority – 280
- Supportive Services Veterans & Families (SSVF)
- Placentia Veterans Village – 50 units
- Santa Ana Veterans Village – 75 units
- Veteran Registry will be Reconciled during 2019 PIT Count
- CES – Public Housing Authorities, VA Hospital & Providers Coordinate Housing Placements



Aligning Community Initiatives

- United Way – United to End Homelessness Campaign
- Be Well OC – Mental Health Care
 - ▶ Reduce Stigma
 - ▶ Prevent and Act Early
 - ▶ Close Treatment Gaps and Improve Access
 - ▶ Strengthen Crisis Response
 - ▶ Establish Community Wellness Hubs
 - ▶ Align Partners, Policies and Programs
- Stepping Up Initiative
 - ▶ Intersection of Mental Health and Correctional System



Policy Implications that Impact the System of Care

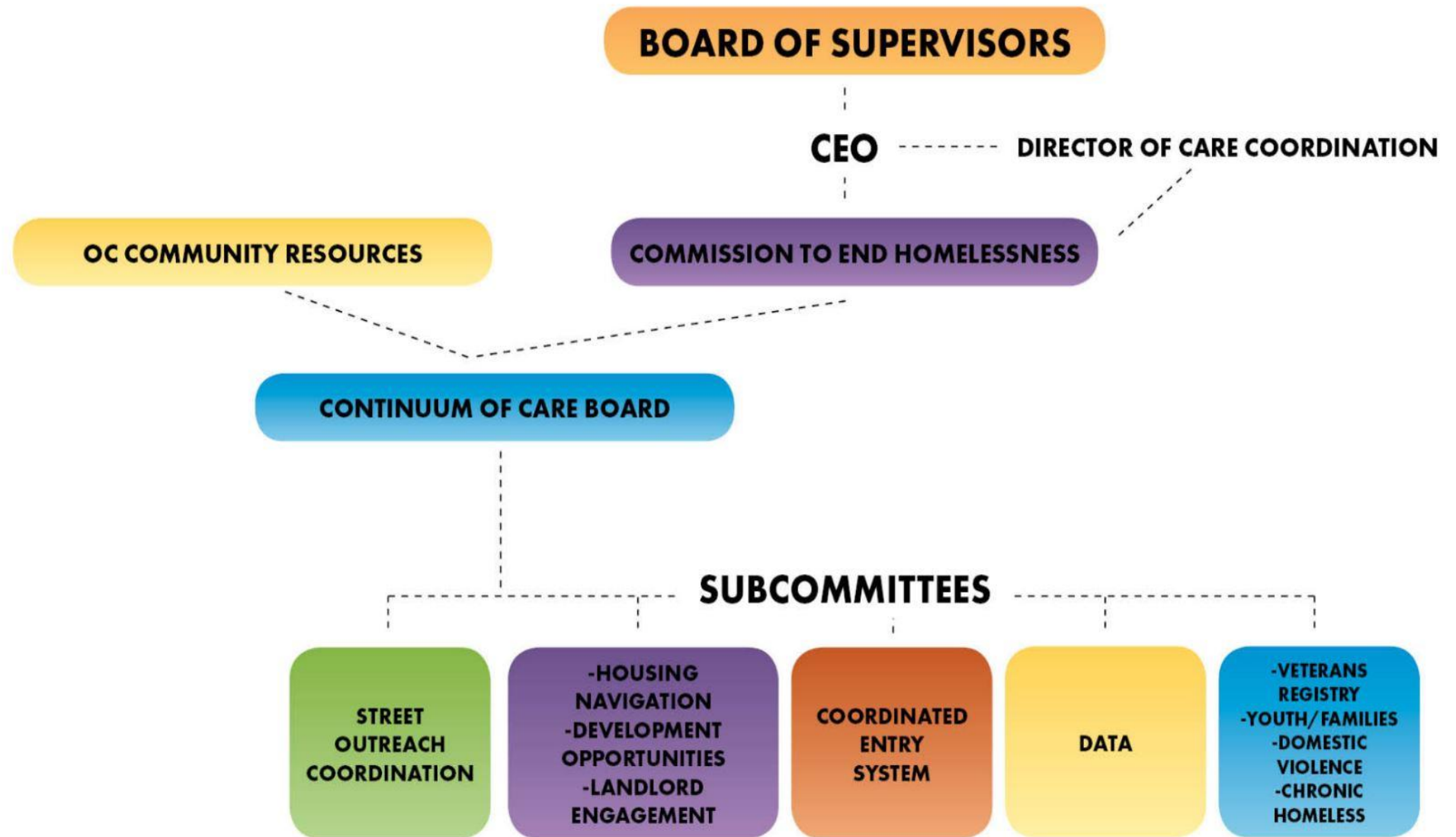
- Orange County Catholic Worker vs. Orange County
 - ▶ Cities: Anaheim, Costa Mesa, Orange (Santa Ana and Tustin)
- U.S. Court of Appeals for the 9th Circuit – Martin v. City of Boise Ruling
- SB 1152 – Hospital Patient Discharge Process
- Correctional Realignment – AB 109, Prop 47, Prop 57
- AB 1810 – Mental Health Diversion Law
- State SB 2 – Direct Allocations to Cities to Respond to Homelessness



A Great System of Care...

- Evaluates Causative Factors/Tributaries
- Performs Gaps Analysis – Mapping Needs to Available Resources
- Promotes Alignment of Processes and Funding Sources
- Captures Quality Data – Measures What Matters
- Builds System Capacity
- Ensures Sustainability









Substance Use Treatment

- Detoxification
- Residential Treatment Beds
- Recovery Services

Mental Health Treatment

- Crisis Stabilization Centers
- Crisis Residential Programs
- Full Service Partnership Programs
- MHSA Residential Treatment and Housing

Criminal Justice System

- Collaborative Courts
- Probation
- AB 109 Transitional Living Facilities
- Criminal record
- Legal Barriers

Physical Health System

- CalOptima
- Medical Homes
- Recuperative Care
- Board and Care Facilities

System of Care - Integration

Coordinated Entry System

A mechanism for allocating existing resources across the System of Care

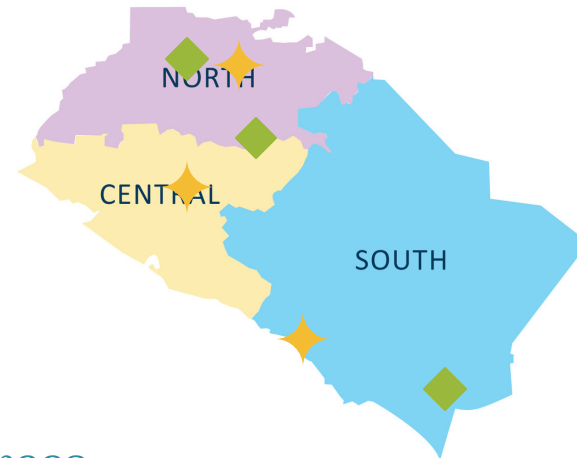
Prioritization Policy

1. Regional Targeting
 - a. City where project is located
 - b. Within Service Planning Area
2. Length of Homelessness in Orange County
3. Match Available Housing Resources to People on Prioritization List



Access Points

- Street Outreach
- Regional Navigation Centers
- Emergency Shelters
- Bridge Housing



HUD Housing Resources

Homeward Bound

- Short length of homelessness
- Looking to reunite with support network
- Displaced

Rapid Rehousing

- Employed
- Awaiting/Pending PSH unit (Bridge Housing)
- Short Length of Homelessness
- Domestic Violence
- Transitional - Aged Youth

CoC Permanent Supportive Housing

- Special Needs Population
- Most Vulnerable
- High-utilizers of the EMS
- Connected to supportive services
- Longest lengths of homelessness

HUD Veterans Affairs Supportive Housing

- Chronically Homeless Veterans
- Paired with housing navigation
- Landlord Incentive Program
- Project - Based Developments

Section 8 Set Aside

- Seniors on fixed income
- Individuals with disability on fixed income
- Member of household with disability
- Graduating from PSH
- Paired with Housing Navigation

Let's Make Sure Everyone Counts In Orange County!



Fact Sheet

WHY? The U.S. Department of Housing and Urban Development (HUD) requires more than 400 Continuum of Care jurisdictions across the nation to complete a biennial unsheltered count and an annual sheltered count of all individuals experiencing homelessness in the community on a single point in time during the last ten days of January.

WHEN? The 2019 Sheltered Point In Time Count will take place the night of Tuesday, January 22, 2019, with the 2019 Unsheltered Point In Time Count taking place over two days, Wednesday, January 23 and Thursday, January 24, 2019.

HOW? Teams comprised of one Team Captain and three to five Surveyors will be deployed into the community to canvas a geographic area of Orange County. As homeless individuals are encountered by the team, the team will administer a survey utilizing Survey 123, a smart phone application, to collect demographics, subpopulation information and answer to local questions.

WHERE? The 2019 Point In Time will be taking place across Orange County on Wednesday, January 23, 2019. Teams will be deployed into each city to canvas the area and survey individuals during their volunteer shifts. Teams will be deploying from the Deployment Centers listed below. Thursday, January 24, 2019, the teams will recanvas areas that may have been missed on Wednesday.

Deployment Centers

Supervisory District	Maps Being Deployed from Center
1st District: OC Community Resources 1300 S. Grand Ave., Santa Ana, CA 92705	Garden Grove, Orange, Santa Ana, Tustin, and Villa Park
2nd District: Colette's Children's Home 7372 Prince Dr., Huntington Beach, CA 92647	Costa Mesa, Fountain Valley, Huntington Beach, Newport Beach, Seal Beach, and Westminster
3rd District: South County Outreach 7 Whatney, Suite B, Irvine, CA 92618	Aliso Viejo, Irvine, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Mission Viejo, Rancho Santa Margarita and County Unincorporated
4th District: Magnolia Baptist Church 720 S. Magnolia Ave., Anaheim, CA 92804	Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Los Alamitos, Placentia, Stanton, Yorba Linda, and County Unincorporated
5th District: Family Assistance Ministries 1030 Calle Negocio, San Clemente, CA 92673	Dana Point, San Clemente, San Juan Capistrano and County Unincorporated



Volunteer Opportunities

FIELD VOLUNTEERS

Field Surveyor Team Captains

Morning Opportunities

- *Arrival Time: 4:15 AM*
- *Shift Time: 5 AM – 9 AM*
- *Checkout Time: 9:30 AM*

Evening Opportunities

- *Arrival Time: 6:45 PM*
- *Shift Time: 7:30 PM – 11:30 PM*
- *Checkout Time: 12 AM*

Field Surveyors

Morning Opportunities

- *Arrival Time: 4:15 AM*
- *Shift Time: 5 AM – 9 AM*
- *Checkout Time: 9:30 AM*

Evening Opportunities

- *Arrival Time: 6:45 PM*
- *Shift Time: 7:30 PM – 11:30 PM*
- *Checkout Time: 12 AM*

DEPLOYMENT CENTER VOLUNTEERS

Host Lead

Morning Opportunities

- *Shift Time: 3 AM – 10 AM*

Evening Opportunities

- *Shift Time: 5:30 PM – 12:30 AM*

Host Team Members

Morning Opportunities

- *Shift Time: 3:30 AM – 10 AM*

Evening Opportunities

- *Shift Time: 6:00 PM – 12:30 AM*

What is the Point In Time?

The Point In Time is a biennial count of people experiencing homelessness on a given point in time during the last days in January. The count provides vital information that helps the County better understand homelessness in the community. Orange County will be conducting the 2019 Point In Time count on:

Main Count Day: Wednesday, January 23, 2019
Secondary Count Day: Thursday, January 24, 2019

Training Dates & Locations

North Service Planning Area

EvFree Fullerton

801 N Brea Blvd, Fullerton, CA 92835

- Saturday, January 12, 2019 at 9 AM
- Wednesday, January 16, 2019 at 6:30 PM
- Thursday, January 17, 2019 at 7:30 AM
- Thursday, January 17, 2019 at 9:30 AM

Central Service Planning Area

OC Animal Care Center Training Center

1630 Victory Road, Tustin, CA 92782

- Saturday, January 12, 2019 at 9 AM
- Wednesday, January 16, 2019 at 6:30 PM
- Thursday, January 17, 2019 at 7:30 AM
- Thursday, January 17, 2019 at 9:30 AM

South Service Planning Area

Norman P. Murray Community and Senior Center
24932 Veterans Way, Mission Viejo, CA 92692

- Saturday, January 12, 2019 at 9 AM
- Wednesday, January 16, 2019 at 6:30 PM
- Thursday, January 17, 2019 at 8 AM
- Thursday, January 17, 2019 at 10 AM