



FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS November 9, 2021

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement. Physical site visits have been temporarily suspended but focused surveys were completed including key personnel interviews and applicable documents reviewed.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

Mission Hospital – Mission Viejo

(Review Period 2018-2021)

Stroke Neuro Receiving Center (SNRC)

SNRC DQ Done: 10/5/2021
Site Survey: Online Only
Program Review: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Recommendations: None

Endorsement Consideration: Three years (November 2021 – August 2024)

Cardiovascular Receiving Center (CVRC)

SNRC DQ Done: 11/1/2021
Site Survey: Online Only
Program Review: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Recommendations: None

Endorsement Consideration: Three years (November 2021 – August 2024)

Mission Hospital – Laguna Beach

(Review Period 2018 - 2021)

Emergency Receiving Center (ERC):

ERC DQ Done: 11/1/2021
Criteria Deficiencies:

Deficiency 1: Data collection/reporting of Hospital Discharge Data

Condition 1: Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50 “ERC/Specialty Center Data Reporting Criteria”

Deficiency 2: HEAR Network Validation

Condition 2: Hospital will submit a written plan of corrective action plan addressing compliance to OCEMS Policy #853.00 “Hospital Emergency Administrative Radio (HEAR)” when response rate is below county standard (currently 90%)

Endorsement Consideration: Three years (September 2021 – August 2024) (conditional)



Hoag Hospital Newport Beach

(Review Period 2018-2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 10/29/2021
Site Survey: Online Only
Program Review: 2018-2021
Criteria Deficiencies: None
Endorsement Conditions: None
Recommendations: None

Endorsement Considerations: Three years (November 2021 – August 2024)

Stroke Neuro Receiving Center (SNRC)

SNRC DQ Done: 10/29/2021
Site Survey: Online Only
Program Review: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Recommendations: None

Endorsement Consideration: Three years (November 2021 – August 2024)

Fountain Valley Regional Hospital

(Review Period 2018-2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 11/1/2021
Site Survey: Online Only
Program Review: 2018-2021
Criteria Deficiencies:

Deficiency 1: Data collection/reporting of Hospital Discharge Data

Condition 1: Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50 "ERC/Specialty Center Data Reporting Criteria"

Endorsement Considerations: Three years (September 2021 – August 2024) (conditional)

Stroke Neuro Receiving Center (SNRC) – Pending

Huntington Beach Hospital

(Review Period 2018 - 2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 10/27/2021
Site Survey: Online Only
Criteria Deficiencies: None
Endorsement Conditions: None
Recommendations: None

Endorsement Consideration: Three years (November 2021 – October 2024)



Orange County Global Medical Center

(Review Period 2018 - 2021)

Emergency Receiving Center (ERC):

ERC DQ Done: 10/28/2021

Site Survey: Online Only

Criteria Deficiencies:

Deficiency 1: Hospital will have a process to limit the ERC's total annual ED Diversion hours to a maximum of 6% as described in OCEMS Policy 600.00

Condition 1: Hospital annual ED Diversion rate was 7.06% for 2020. Hospital will submit a plan of correction to bring annual diversion rate below 6%

Endorsement Consideration: Three years (November 2021 – October 2024) (conditional)

Cardiovascular Receiving Center (CVRC):

CVRC DQ Done: 10/21/2021

Site Survey: Online Only

Program Review Period: 8/2018 – 6/2021

Criteria Deficiencies: None

Endorsement Conditions: None

Conditions: None

Endorsement Consideration: Three years (October 2021 – September 2024)

Stroke Neurology Receiving Center (SNRC): - Pending

St. Jude Medical Center

(Review Period 2018 - 2021)

Stroke Neurology Receiving Center (SNRC):

SNRC DQ Done: 10/31/2021

Site Survey: Online Only

Program Review: 8/2018 – 6/2021

Criteria Deficiencies: None

Endorsement Conditions: None

Endorsement Consideration: Three years (October 2021 – September 2024)

Cardiovascular Receiving Center (CVRC):

CVRC DQ Done: 11/1/2021

Site Survey: Online Only

Program Review: 8/2018 – 6/2021

Criteria Deficiencies: None

Endorsement Conditions: None

Endorsement Consideration: Three years (October 2021 – September 2024)

Placentia Linda Hospital

(Review Period 2018 - 2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 10/29/2021

Site Survey: Online Only

Program Review: 8/2018 – 6/2021

Criteria Deficiencies: None

Endorsement Conditions: None

Endorsement Consideration: Three years (November 2021 – October 2024)



University of California, Irvine Medical Center (UCIMC)

(Review Period 2018 - 2021)

Emergency Receiving Center (ERC):

ERC DQ Done: 10/27/2021
Site Survey: Online Only
Program Review: 8/2018 – 6/2021
Criteria Deficiencies:

Deficiency 1: Hospital will have a process to limit the ERC's total annual ED Diversion hours to a maximum of 6% as described in OCEMS Policy 600.00

Condition 1: Hospital annual ED Diversion rate was 6.89% for 2019 and 8.9% for 2020. Hospital will submit a plan of correction to bring annual diversion rate below 6%

Endorsement Consideration: Three years (November 2021 – October 2024) (conditional)

Stroke Neuro Receiving Center (SNRC)

SNRC DQ Done: 10/25/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Condition 1: None

Endorsement Consideration: Three years (September 2021 – August 2024)

Cardiovascular Receiving Center (CVRC)

CVRC DQ Done: 10/26/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Conditions: None

Endorsement Consideration: Three years (September 2021 – August 2024)

Orange Coast Memorial Medical Center

(Review Period 2018-2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 10/29/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies:

Deficiency 1: Data collection/reporting of Hospital Discharge Data

Condition 1: Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50 "ERC/Specialty Center Data Reporting Criteria"

Endorsement Consideration: Three years (November 2021 – August 2024) (conditional)



St Joseph Hospital

(Review Period 2018-2021)

Stroke Neuro Receiving Center (SNRC)

SNRC DQ Done: 11/1/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Conditions: None

Endorsement Consideration: Three years (November 2021 – September 2024)

Cardiovascular Receiving Center (CVRC)

CVRC DQ Done: 11/1/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None
Conditions: None

Endorsement Consideration: Three years (September 2021 – August 2024)

Emergency Receiving Center (ERC): - Pending

Anaheim Global Medical Center

(Review Period 2018-2021)

Emergency Receiving Center (ERC):

ERC DQ Done: 8/19/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies:

- Deficiency 1:** Data collection/reporting of Hospital Discharge Data
- Condition 1:** Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50 "ERC/Specialty Center Data Reporting Criteria"
- Deficiency 2:** Hospital will have a process to limit the ERC's total annual ED Diversion hours to a maximum of 6% as described in OCEMS Policy 600.00
- Condition 2:** Hospital annual ED Diversion rate was 7.96% for 2020. Hospital will submit a plan of correction to bring annual diversion rate below 6%

Endorsement Conditions:

- Condition 1:** Diversion hours due to CT downtime with upward trend. Hospital will submit corrective action plan demonstrating active initiatives to mitigate diversion hours

Endorsement Consideration: Three years (September 2021 – August 2024) (conditional)



Childrens Hospital Orange County (CHOC)

(Review Period 2018 - 2021)

Comprehensive Childrens Emergency Receiving Center/ERC (CERC/ERC)

CCERC DQ Done: 10/29/2021
Site Survey: Online Only
Program Review: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None

Endorsement Consideration: Three years (November 2021 – October 2024)

Saddleback Memorial Medical Center

(Review Period 2018-2021)

Cardiovascular Receiving Center (CVRC)

CVRC DQ Done: 9/13/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies: None
Endorsement Conditions: None

Endorsement Consideration: Three years (September 2021 – August 2024)

Emergency Receiving Center (ERC)

ERC DQ Done: 10/26/2021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies:

Deficiency 1: Data collection/reporting of Hospital Discharge Data
Condition 1: Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50
“ERC/Specialty Center Data Reporting Criteria”

Endorsement Consideration: Three years (November 2021 – September 2024) (conditional)

La Palma Intercommunity Hospital

(Review Period 2018-2021)

Emergency Receiving Center (ERC)

ERC DQ Done: 11/1/021
Site Survey: Online Only
Program Review Period: 8/2018 – 6/2021
Criteria Deficiencies:

Deficiency 1: Data collection/reporting of Hospital Discharge Data
Condition 1: Hospital will submit a corrective action plan addressing compliance to OCEMS Policy # 300.50
“ERC/Specialty Center Data Reporting Criteria”

Endorsement Consideration: Three years (September 2021 – August 2024) (conditional)