

Hi Testers!

I hope everyone is doing well. We are opening the test cage up starting on May 16<sup>th</sup> for recertifications and new testers. The appointments will be offered Monday-Thursday at 8:00 AM, 9:30 AM, 11:00 AM, 1:00 PM, and 2:30 PM. This email and the attachment contain instructions for signing up for an appointment and for the day of your test.

**For recertification** follow the following steps:

Step 1- [Click here to schedule an backflow tester recertification appointment.](#)

Step 2- Enter your first name, last name, and cell phone #. Your cell phone number is associated to your appointment. Cell phone numbers cannot be shared by multiple testers. Click next ->

Step 3- Enter your email address and business name (if applicable). Click next->

Step 4- Select the **Backflow Tester Button** and select **Backflow Test Scheduling**. Click next->

Step 5- Select **Schedule an appointment for another day and time**. Click next->

Step 6- Select the date and time of your appointment. You will receive a text message with information about your appointment.

Step 7- Enter your email. Click next->

Step 8- Enter your OC Tester # or New, the date of your last refresher class or new, and the refresher class provider or new. Click next->

Step 9- Click done

Step 10- Additional email instructions (see attachment ) will be mailed to you from the QLess system. Please ensure to read these instructions thoroughly and complete all required paperwork prior to your appointment. If you do not receive the email, check your junk mail and allow for emails from the QLess system.

**Congratulations!** You are scheduled for a recertification appointment. Ensure you are in the lobby at your scheduled appointment time, with a method to pay the required fee(s) and a completed application. The backflow test will be 1 hour and will include testing of 4 backflow devices and 3 written trouble shooting questions per the USC manual of Cross-Connection Control Tenth Edition.

**For new Testers to Orange County**, contact us at 714-433-6155 Please provide documentation for the 40-hour backflow class you have passed and we will help you schedule the written test and the hands-on practical.

**Note:** If you have become a certified backflow tester through the American Water Works Association (AWWA) within the last year (including renewals), we can waive the practical test and proceed to processing your renewal application and payment. Email a copy of your AWWA certification and the

completed application to [OCbackflowtests@ochca.com](mailto:OCbackflowtests@ochca.com). We can assist scheduling an [office appointment](#) to pay for the renewal or you can mail a check to our office at:

Orange County Environmental Health  
PO Box 25400  
Santa Ana, CA 92799

*\*Ensure to include a copy of your application and your tester name and number on the check.*

**For testers who have let their OC Backflow tester certifications expire**, please call us at 714-433-6155 to discuss your next steps to get recertified.

**IMPORTANT:**

If you think that you may have COVID-19, have been exposed to someone who is positive with COVID-19, or have the symptoms of fever, cough, or shortness of breath; please cancel your appointment and stay home. You may make a new appointment at [ochealthinfo.com/eh](http://ochealthinfo.com/eh) when you are feeling better.

We are taking additional safety precautions due to COVID-19. Please follow current COVID-19 prevention measures at the time of your appointment.

Please feel free to contact me with any questions or concerns.