

Referral List

KEY WORD/ COMPLAINT		RESPONSIBLE AGENCY/ DEPARTMENT	CONTACT NUMBER
ACUPUNCTURE RELATED	FACILITY SELLING HERBS	ENVIRONMENTAL HEALTH - HOWARD SNITOWSKY	714-433-6000
	ILLEGAL NEEDLE DISPOSAL	ENVIRONMENTAL HEALTH - MEDICAL WASTE DPT	
ADULT ABUSE/ ADULT PROTECTIVE SERVICES		ADULT PROTECTIVE SERVICES -ORANGE COUNTY	800-451-5155
AIR QUALITY	OUTSIDE	AIR QUALITY MANAGEMENT DISTRICT	800-288-7664
	INSIDE FACILITIES		
	INSIDE FACILITIES (ODOR)	LOCAL FIRE DEPARTMENT	911
ALCOHOL BEVERAGE CONTROL		STATE OF CALIFORNIA - ABC	714-558-4101
ALCOHOL & DRUG TREATMENT PROGRAMS		CALIFORNIA DPT OF ALCOHOL AND DRUG PROG WWW.ADP.CA.GOV	916-445-7771
ANIMALS	DEAD ANIMALS, BIRDS, PET SHOPS, BITES, ABUSED, LOOSE, DEAD ON PUBLIC STREET,	LOCAL ANIMAL CONTROL OR COUNTY ANIMAL CONTROL	714-935-6848
	NUMBER OF ANIMALS	LOCAL CODE ENFORCEMENT	LINK -city
	PET FOOD	STATE FOOD & DRUG BRANCH	800-495-3232
	HORSE MANURE	OC VECTOR CONTROL	714-971-2421
	ANIMALS UNDER/INSIDE HOME	PRIVATE PEST CONTROL	
ANTS	FIRE ANTS MOUND		800-491-1899
	ALL OTHER ANT QUESTIONS	PRIVATE PEST CONTROL	
ASBESTOS	GENERAL RESIDENTIAL INFO	ENVIRONMENTAL HEALTH	714-433-6000
	DISPOSAL OF ASBESTOS		
ASSISTED LIVING	SOCIAL SERVICES	STATE SOCIAL SERVICE AGENCY	714-703-2840
	STATE LICENSING		
BEACH CLOSURES	WATER QUALITY	ENVIRONMENTAL HEALTH	714-433-6000
BEAUTY/BARBER/NAIL SALONS	COMPLAINTS ON FACILITIES	STATE BARBERING/COSMETOLOGY ENFORCEMENT UNIT	916-574-7574
		CONSUMER AFFAIRS	800-952-5210

Referral List

BEES	INFESTATION	PRIVATE PEST CONTROL	
	OUTSIDE		
	BEE HIVES		
BIRDS	BIRD DROPPINGS -UNDER CAGES ONLY	ENVIRONMENTAL HEALTH	714-433-6000
	DEAD BIRDS	VECTOR CONTROL	714-971-2421
BOARD & CARE	LICENSING	STATE SOCIAL SERVICE AGENCY COMMUNITY CARE	714-703-2840
	COMPLAINTS ON FACILITIES	LICENSING	
BOTTLED WATER	COMPLAINTS	STATE FOOD & DRUG ADMINISTRATION	800-495-3232
CHEMICAL	SPILLS	LOCAL FIRE DEPARTMENT	
	ODORS		

CHILD CARE	CHILD CARE LICENSING (Family home day care, After school care, Child care centers)	STATE DEPARTMENT OF SOCIAL SERVICES	714-703-2800
	CHILD ABUSE/NEGLECT	CHILD ABUSE REGISTRY	714-940-1000
COCKROACHES	IN FOOD FACILITY	ENVIRONMENTAL HEALTH	714-433-6000
	INSIDE RENTAL UNITS		
	OUTSIDE OR OWNER OCCUPIED HOMES	PRIVATE PEST CONTROL	
COLLEGES/UNIVERSITY	FOOD FACILITIES & POOLS	ENVIRONMENTAL HEALTH	714-433-600
	UCI (FOOD & POOL NOT REGULATED BY OCEH)	JAMES PACK	949-824-4170
	CSU FULLERTON (FOOD & POOL NOT REGULATED BY OCEH)	SCOTT BOURDON	714-278-3083
CONTAMINATION	GROUND WATER OR SOIL	ENVIRONMENTAL HEALTH	714-433-6000
CONSTRUCTION SITE	ON NOISE, CHEMICAL TOILETS	CITY CODE ENFORCEMENT	LINK-city
	COMPLAINTS WITHIN CITY LIMITS		
	COMPLAINTS IN UNINCORPORATED AREAS	COUNTY CODE ENFORCEMENT	949-558-4451
	COMPLAINTS FROM EMPLOYEES	CAL OSHA	714-558-4451
CONVALESCENT HOMES	COMPLAINTS	STATE DEPARTMENT OF HEALTH/LICENSING	714-456-0630
	KITCHEN	ENVIRONMENTAL HEALTH	714-433-6000
COSMETOLOGY	NAIL SALONS	STATE BARBERING/COSMETOLOGY ENFORCEMENT UNIT	916-574-7574
	DIRTY BARBER		
	NAIL FUNGUS		
CODE ENFORCEMENT	COUNTY CODE		866-552-8120

Referral List

	CITY CODE ENFORCEMENT		LINK-city
CROSS-CONNECTION-BACKFLOW	TESTING	ENVIRONMENTAL HEALTH	714-433-6000
	COMPLAINTS		
CUSTODIAN OF RECORDS	SUBPOENA	CUSTODIAN OF RECORDS	714-834-3536
	MEDIA INQUIRY	CUSTODIAN OF RECORDS	714-834-2178
	PUBLIC INQUIRY ON RECORDS	ENVIRONMENTAL HEALTH	714-433-6000
DAY CARE	STATE LICENSING	STATE SOCIAL SERVICES/LICENSING	714-703-2800
	COMPLAINTS		
DENTIST	OFFICE DIRTY	ORANGE COUNTY DENTAL SOCIETY	714-634-8944
	COMPLAINTS		
	MEDIAL WASTE	ENVIRONMENTAL HEALTH	714-433-6000
DOCTORS	OFFICE DIRTY	BOARD OF MEDIAL QUALITY ASSURANCE	916-236-2528
	COMPLAINTS		
	MEDIAL WASTE	ENVIRONMENTAL HEALTH	714-433-6000
DOG	ACCUMULATION OF DOG DROPPING IN PUBLIC PARK	CITY/COUNTY PARK	
	ACCUMULATION OF DOG DROPPINGS IN COMMON AREAS(CONDO/APT)	HOME OWNERS ASSOCIATION/APT MANAGEMENT	
	COMPLAINTS OF UNLEASHED DOG	LOCAL ANIMAL CONTROL OR COUNTY ANIMAL CONTROL	
	NOISE/BARKING	LOCAL CODE ENFORCEMENT	LINK-city
	DROPPINGS HOSED INTO STORM DRAIN	COUNTY STORM DRAIN AND OPERATION	714-567-6363
DRUGS (LEGAL)	COMPLAINTS	STATE FOOD AND DRUG BRANCH	800-495-3232
	DISPOSAL	ENVIRONMENTAL HEALTH	714-433-6000
DUCKS	DUCK DROPPINGS IN PUBLIC POOLS	ENVIRONMENTAL HEALTH	714-433-6000
	DUCKS IN SWIMMING POOLS	LICENSED ANIMAL REMOVAL COMPANY	
	DUCKS LIVING AROUND THE POOL		
DUMP/LAND FILL/TRANSFER STATION	FEES, HOURS, WHAT IS ACCEPTED	OC WASTE & RECYCLING	714-834-6752
	NUISANCES (ODORS, DUST, BIRDS)	ENVIRONMENTAL HEALTH	714-433-6404
ENVIRONMENTAL HEALTH DEPARTMENTS IN OTHER COUNTIES	LONG BEACH	www.longbeach.gov/health/eh	562-570-4132
	LOS ANGELES CO.	www.lapublichealth.org	626-430-5200
	RIVERSIDE CO.	www.rivcoeh.org	951-358-5172
	SAN BERNARDINO CO.	www.sbcounty.gov/dehs	909-884-4056
	SAN DIEGO CO	www.sdcounty.ca.gov/deh	619-338-2222

Referral List

ENVIRONMENTAL PROTECTION AGENCY	FEDERAL	www.epa.gov/region9/	800-300-2193
EPIDEMIOLOGY	COMMUNICABLE DISEASE	ORANGE COUNTY EPIDEMIOLOGY	714-834-8180
	HEAD LICE		
	QUESTIONS ON DISEASE PROCESS		
FLIES	INSIDE FOOD FACILITY	ENVIRONMENTAL HEALTH	714-433-6000
	OUTSIDE	NO REFERRAL	
FOOD FACILITY COMPLAINTS	RESTAURANTS, BARS, HOTEL KITCHENS, SUPERMARKETS	ENVIRONMENTAL HEALTH	714-433-6000
	CARTS, CATERING TRUCKS, PRODUCE TRUCKS, VENDING MACHINE		
	JAILS		
	SCHOOLS: PUBLIC & PRIVATE		
	SCHOOLS: GRADE 1-12 PR COLLEGES		
	SCHOOLS - PRESCHOOL AND/OR KINDERGARTEN	STATE SOCIAL SERVICES/LICENSING	714-703-2840
GYM/ HEALTH CLUBS	DIRTY EQUIPMENT/FACILITY	GYM MANAGEMENT	
		CONSUMER AFFAIRS	800-952-5210
	DIRTY POOL	ENVIRONMENTAL HEALTH	714-433-6000
HAZARDOUS WASTE	ILLEGAL STORAGE	ENVIRONMENTAL HEALTH	714-433-6000
	ILLEGAL DUMPING		
	HOUSE HOLD WASTE	INTEGRATED WASTE MANAGEMENT	714-834-4000
HOSPITALS	KITCHEN/FOOD	ENVIRONMENTAL HEALTH	714-433-6000
	IMPROPER DISPOSAL OF MEDICAL WASTE		
	ALL OTHER COMPLAINTS	CAL. DEPT OF PUBLIC HEALTH	714-456-0630
HOTELS	FACILITY COMPLAINTS	ENVIRONMENTAL HEALTH	714-433-6000
	TRASH ACCUMULATION		
	FOOD COMPLAINTS		
HOUSING	RENTAL - LANDLORD /TENANT DISPUTE	OC FAIR HOUSING	714-569-0823
	RENTAL- COCKROACH, RODENTS INSIDE DWELLING	ENVIRONMENTAL HEALTH	714-433-6000

Referral List

	RENTAL - UPKEEP OF PROPERTY	LANDLORD, LOCAL BUILDING DEPARTMENT, CODE ENFORCEMENT UNIT	
INDOOR AIR POLLUTION	MOLD (General information only)	ENVIRONMENTAL HEALTH	714-433-6000
	ASBESTOS		
	FORMALDEHYDE		
MOBILE HOME PARKS	City Jurisdiction Park-	ENVIRONMENTAL HEALTH	714-433-6000
	Anaheim; Cypress; Dana Point; Fountain Valley;		
	Garden Grove; Irvine; Los Alamitos; Placentia; San Clemente San Juan Capistrano; Seal Beach; Yorba Linda		
	State (HCD) Jurisdiction Parks:	DEPT. OF HOUSING & COMMUNITY DEVELOPMENT	800-952-5275
	County Unincorp. Areas; Brea; Buena Park; Costa Mesa;		
	Fullerton; Huntington Beach; La Habra; Laguna Beach;		
	Lake Forest; Newport Beach; Orange; Santa Ana; Stanton; Tustin; Westminster		
NAIL SALONS	COMPLAINTS	STATE BARBERING/COSMETOLOGY ENFORCEMENT UNIT	916-445-0713
	CLEANLINESS		
POOLS	PUBLIC POOLS (GREEN, DIRTY CLOUDY)	ENVIRONMENTAL HEALTH	714-433-6000
	PRIVATE POOLS (GREEN, DIRTY, CLOUDY)	OWNER/ OC VECTOR CONTROL/CITY CODE ENFORCEMENT	714-971-2421
RODENTS	INSIDE FOOD FACILITY	ENVIRONMENTAL HEALTH	714-433-6020
	INSIDE RENTAL UNITS		
	OUTSIDE FACILITY	OC VECTOR CONTROL	714-971-2421
SEWAGE SPILLS	IN FOOD FACILITY	ENVIRONMENTAL HEALTH	714-433-6000
	RENTAL UNITS		
	OUTSIDE		
SMOKING	BY FOOD FACILITY EMPLOYEES INSIDE FACILITY	ENVIRONMENTAL HEALTH	714-433-6000
	BY CUSTOMERS, VICINITY TO BUILDING	TOBACCO USE PREVENTION PROGRAM (TUPP)	714-541-1444
TATTOO SHOP	PERMITTING	ENVIRONMENTAL HEALTH	714-433-6000

CITY HALLS

ANAHEIM	200 S. Anaheim Blvd. 92805	714-765-5158	www.anaheim.net
BREA	1 Civic Center Cr 92621	714-990-7139	www.ci.brea.ca.us
BUENA PARK	6650 Beach Blvd. 90622	714-652-3629	www.buenapark.com
COSTA MESA	77 Fair Dr. 92626	714-754-5625	www.ci.costa-mesa.ca.us
CYPRESS	5275 Orange Ave. 90630	714-229-6726	www.ci.cypress.ca.us
DANA POINT	33282 Golden Lantern 92629	949-248-3564	www.danapoint.org
FOUNTAIN VALLEY	10200 Slater Ave. 92708	714-593-4444	www.fountainvalley.org
FULLERTON	303 W. Commonwealth 92632	714-738-6553	www.ci.fullerton.ca.us
GARDEN GROVE	11222 Acacia Pkwy 92640	714-741-5358	www.ci.garden-grove.ca.us
HUNTINGTON BEACH	2000 Main St. 92648	714-375-5155	www.ci.huntington-beach.ca.us
IRVINE	1 Civic Center Plaza 92623	949-724-6326	www.cityofirvine.org
LAGUNA BEACH	505 Forest Ave. 92651	949-497-0301	www.lagunabeachcity.net
LAGUNA HILLS	24035 El Toro Rd. 92653	949-707-2662	www.ci.laguna-hills.ca.us
LAGUNA NIGUEL	27801 La Paz Rd. 92677	949-362-4360	www.ci.laguna-niguel.ca.us
LAGUNA WOODS	24264 El Toro Rd. 92637	949-639-0522	www.lagunawoodscity.org
LA HABRA	201 E. La Habra Blvd. 90633	562-905-9694	www.ci.la-habra.ca.us
LA PALMA	7822 Walker St. 90623	714-690-3342	www.cityoflapalma.org
LAKE FOREST	25550 Commercentre Dr. 92630	949-461-3474	www.lakeforestca.gov
LOS ALAMITOS	3191 Katella Ave. 90720	562-431-3538 x304	www.ci.los-alamitos.ca.us
MISSION VIEJO	200 Civic Center 92691	949-470-3055	www.cityofmissionviejo.org
NEWPORT BEACH	3300 Newport Blvd 92663	949-644-3213	www.newportbeachca.gov
ORANGE	300 E. Chapman 92866	714-744-7244	www.cityoforange.org
PLACENTIA	401 E. Chapman 92870	714-993-8124	www.placentia.org
RSM	22112 El Paseo 92688	949-635-1800 x6703	www.cityofrsm.org
SAN CLEMENTE	100 Avenida Presidio 92672	949-361-6100	www.san-clemente.org
SJC	32400 Paseo Adelanto 92675	949-443-6341	www.sanjuancapistrano.org
SANTA ANA	20 Civic Center Dr. 92701	714-6672780	www.ci.santa-ana.ca.us
SEAL BEACH	211 8th St. 90740	562-431-2527 x1327	www.ci.seal-beach.ca.us
STANTON	7800 Katella Ave. 90680	714-379-9222 x220	www.ci.stanton.ca.us
TUSTIN	300 Centennial Way 92780	714-573-3134	www.tustinca.org
VILLA PARK	17855 Santiago Blvd 92861	714-998-1500	www.villapark.org
WESTMINSTER	8200 Westminster 92683	714-898-3311 x256	www.westminster-ca.gov
YORBA LINDA	4845 Casa Loma Ave. 92885	714-961-7138	www.ci.yorba-linda.ca.us

UN-INCORPORATED AREAS

Planning & Development Services 714-831-2300 www.ocplanning.net

Aliso Viejo		Lemon Height		Rossmoor
Blackstar Canyon		Midway City		Santa Ana Canyon
Capistrano Beach		Modjeska Canyon		South Laguna/Arch Bay
Coto De Caza		Orange Park Acres		Sunsent Beach
Cowan Heights		Ortega		Trabuco Canyon
Dove Canyon		Panorama Heights		

COUNTY CODE ENFORCEMENT 866-552-8120 www.orangecountyda.com

City of Santa Ana code 92705 goes through **County Code**

