

Service Table 2-Crisis Intervention Codes

Crisis Intervention is an unplanned, expedited service, to or on behalf of a beneficiary to address a condition that requires more timely response than a regularly scheduled visit. Crisis intervention is an emergency response service enabling the beneficiary to cope with a crisis, while assisting the beneficiary in regaining their status as a functioning community member. The goal of crisis intervention is to stabilize an immediate crisis within a community or clinical treatment setting.

This service includes one or more of the following service components:

- Assessment
- Collateral
- Therapy
- Referral

[Title 9, CCR, § 1840.366](#) states that “the maximum amount claimable for Crisis Intervention in a 24-hour period is 8 hours.”

Service	Code	SD/MC Allowable Disciplines	Allowable Place of Service	Lockout Codes <small>Note: The below outpatient services are locked out against inpatient and 24-hour services except for the date of admission.</small>	Dependent on Codes	Medicare COB Required?	Maximum Units that Can be Billed	Allowable Modifiers
Crisis Intervention Service, per 15 Minutes	H2011	All disciplines found in Table 1, including non-licensed practitioners	All except 09 and 15	No	No	No	32	GC HL HV SC

* Except with modifiers 59, XE, XP, or XU. Modifiers have to be on the target or excluded service.

** Except with modifiers 27, 59, XE, XP, XU. Modifiers have to be on the target or excluded service.