

Service Table 2-Crisis Intervention Codes

Crisis Intervention is an unplanned, expedited service, to or on behalf of a beneficiary to address a condition that requires more timely response than a regularly scheduled visit. Crisis intervention is an emergency response service enabling the beneficiary to cope with a crisis, while assisting the beneficiary in regaining their status as a functioning community member. The goal of crisis intervention is to stabilize an immediate crisis within a community or clinical treatment setting.

This service includes one or more of the following service components:

- Assessment
- Collateral
- Therapy
- Referral

[Title 9, CCR, § 1840.366](#) states that “the maximum amount claimable for Crisis Intervention in a 24-hour period is 8 hours.”

| Service | Code | SD/MC Allowable Disciplines | Allowable Place of Service | Lockout Codes <small>Note: The below outpatient services are locked out against inpatient and 24-hour services except for the date of admission.</small> | Dependent on Codes | Medicare COB Required? | Maximum Units that Can be Billed | Allowable Modifiers |
|--|-------|--|----------------------------|---|--------------------|------------------------|----------------------------------|----------------------|
| Crisis Intervention Service, per 15 Minutes | H2011 | All disciplines found in Table 1, including non-licensed practitioners | All except 09 and 15 | No | No | No | 32 | GC HL HV SC |

* Except with modifiers 59, XE, XP, or XU. Modifiers have to be on the target or excluded service.

** Except with modifiers 27, 59, XE, XP, XU. Modifiers have to be on the target or excluded service.