Planning Advisory Committee (PAC) Meeting
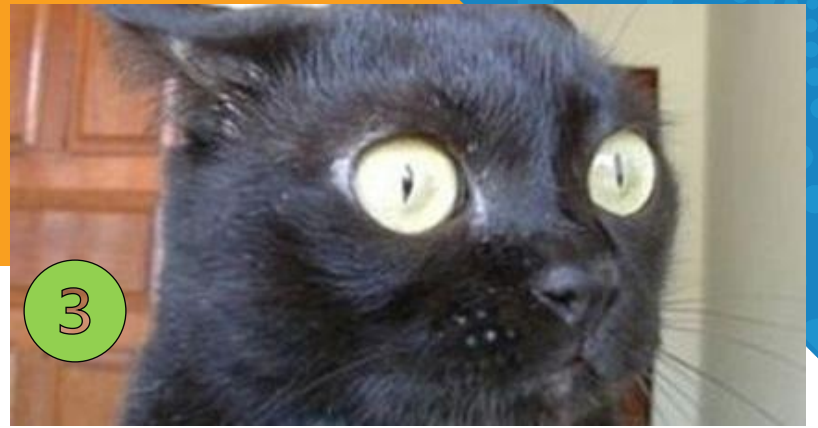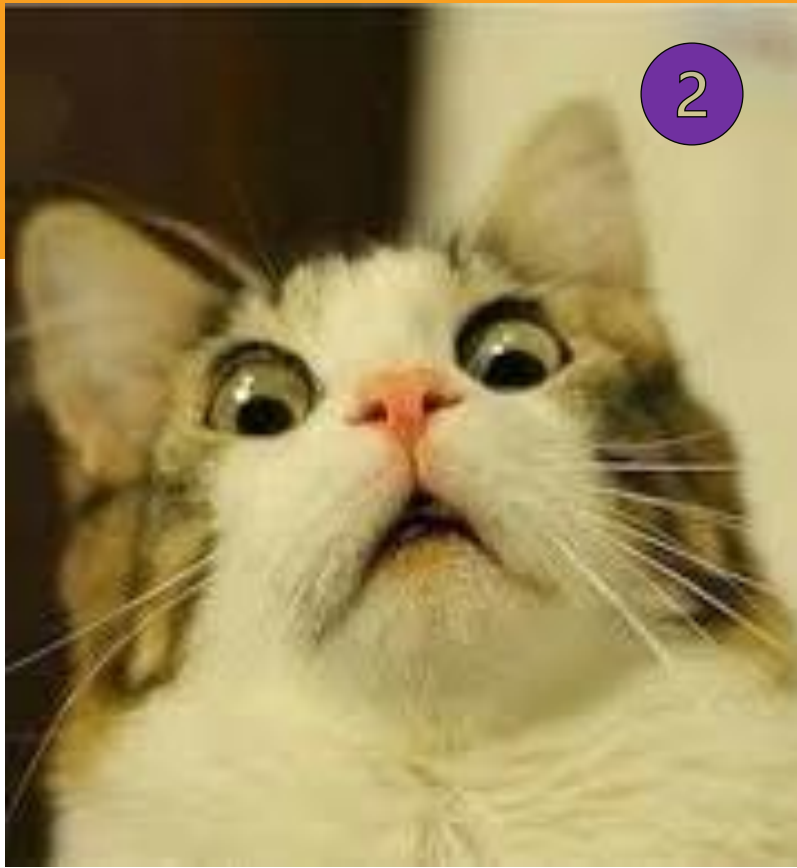
Mental Health Services Act (MHSA)
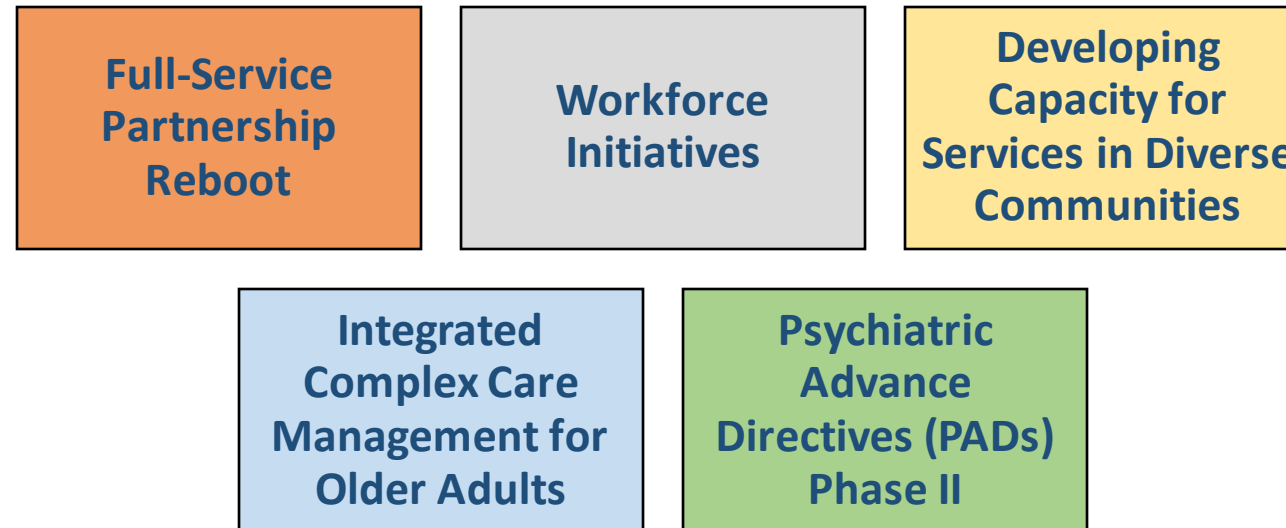
June 20, 2024

Today's Agenda

- Welcome and Introductions

- Innovation Concept Planning
  - Overview of Feedback
  - Next Steps

- FY 2023-24 Community Program Planning (CPP) Review

- CPP Planning Discussion
  - Timeline, Topics, and Opportunities

- Announcements – PAC Meeting will be dark July 2024

- Closing

Which # are you feeling today?

Innovation Planning Review

- During the May 16th PAC Meeting, Innovation Staff facilitated a World Café activity to gather community feedback on project concepts:

Full-Service Partnership Reboot	**Workforce Initiatives**	**Developing Capacity for Services in Diverse Communities**
Integrated Complex Care Management for Older Adults	**Psychiatric Advance Directives (PADs) Phase II**	

- **~70** stakeholders attended and participated in the activity

- Innovation Staff reviewed and summarized the feedback received into general categories

Full-Service Partnership Reboot

Q1. What are the things that a provider could look at to measure a client's/person's wellbeing/success?

- Treatment progress, reaching identified goals
- Screening and assessment
- Basic needs
- Quality of life
- Employment
- Access to resources
- Support system

Q2. What outcomes help you know what the FSP program has been successful?

- Self-report
- Peer Specialist and provider reports
- Client's involvement/participation in treatment
- Improved client outcomes
- Continuity of care
- Treatment approach

Workforce Initiatives

Q1. What challenges do you foresee in developing a countywide public behavioral health workforce initiative?

- Knowledge and awareness
- Community perception
- Incentives
- Administrative
- Systemic
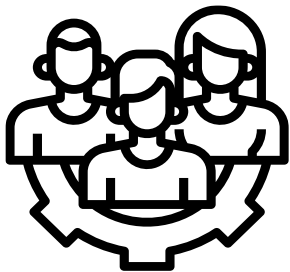
**Q2. What has been successful in creating a seamless pathway from education/training to employment?**

- Paid work experience, supervision, mentorship
- Developing career pathways
- Early recruitment
- Identify intern needs
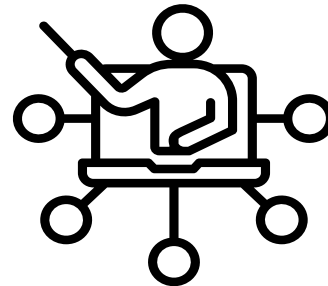
Q3. What factors contribute to recruiting/retaining qualified staff?

- Compensation and incentives
- Work environment
- Treatment approaches
- Trainings
- Supervision
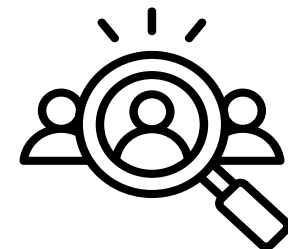
Developing Capacity for Services in Diverse Communities

Q1. What challenges do you think we will encounter as we help CBOs to become specialty mental health providers?

- Staffing/workforce
- Infrastructure and technology
- Training and education
- Community population focus
- Regulatory compliance
- Support and engagement
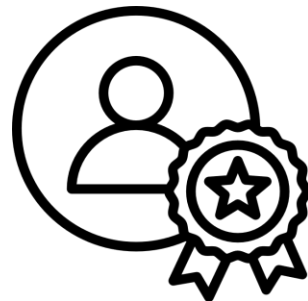
Q2. How can we incorporate effective cultural practices while still being able to bill for Medi-Cal?

- Collaboration and integration
- Billing and funding strategies
- Advocacy
- Innovation flexibility

Integrated Complex Care Management for Older Adults

Q1. Who else should be included as part of the multi-disciplinary team?

- Medical health care professionals
- Supportive care services
- Community organizations
- Educational institutions
- Specialized services

Q2. In the proposed model of care above, what other areas should be included, if any?

- Accessibility and affordability
- Housing/living arrangements
- Spiritual care

# PADs Phase II

Q1. What strategies would be useful in getting hospitals to use or access PADs?

- Engagement
- Awareness, education and trainings
- Integration into daily operations
- Access
- Identification

Q2. What challenges do you see as we introduce PADs to the community?

- Awareness, education & training
- Integration into daily operations
- Access
- Stigma
- Safety and privacy
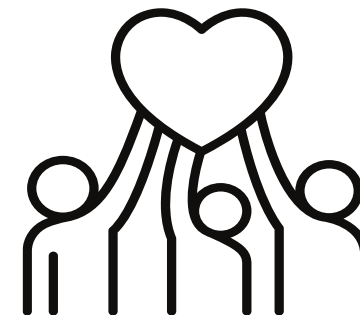
Next Steps

- Develop Innovation project proposals, with the support of consultants and subject matter experts

- Submit proposals for approval by the Mental Health Services Oversight and Accountability Commission
  - Goal is to obtain approvals by Fall 2024

- Provide ongoing proposed project updates to community members

What is Community Program Planning (CPP)

Community Program Planning **(CPP)** provides a structured process that the County uses in partnership with stakeholders in determining how best to serve communities through the programs contained in the MHSA Three-Year Program and Expenditure Plan and Annual Updates.

- Allows continuous communication between the agency and our stakeholders regarding our services, outcomes, and other information related to the public behavioral health system.

- Helps identify community issues related to mental illness, including challenges identified during implementation of MHSA programs/services.

- Analyze mental health needs in the community.

- Identify and re-evaluate priorities and strategies to meet identified mental health needs.

Title 9 CCR § 3300

Community Program Planning (CPP)

This required part of MHSA encourages stakeholder contribution to improve behavioral health outcomes for MHSA program recipients.

CPP efforts include informing stakeholders of:

Fiscal Trends

Policy Updates

Program Evaluation

Program Improvement

Obtaining Feedback

CPP is an evolving practice. BHS consistently evaluates the CPP process and adjusts.

Who are Stakeholders?

WIC § 5848 identifies the following as stakeholders:

- Adults and seniors living with severe mental illness,
- Families of children, adults, and seniors living with severe mental illness,
- Providers of services,
- Law Enforcement/criminal justice agencies,
- Education, social services agencies,
- Veterans, representatives from Veterans organizations,
- Providers of alcohol and drug services,
- Health care organizations, and
- Other important interests.

What Else is Required?

Stakeholder should reflect the diversity of the demographics of the County, including but not limited to:	Consistency with recovery philosophy, principles, and practices
• Geographic Location • Age • Gender • Race/Ethnicity	• Hope, Respect, and Self - Determination • Personal Empowerment • Social Connections and Self-Responsibility

Tell us about yourself

Community Program Planning

FY 2023-24 Year in Review

- Overview of PAC Meetings
  - Who participated
  - How we reached out
- Opportunities
  - Stakeholder meetings not included in the metrics
  - Stepping up our game
- Next 18 months
  - Timeline
  - Meeting Cadence

Community Program Planning

Starting in August 2023, MHSA Program Planning and Administration began collecting data and information related to MHSA hosted stakeholder engagement meetings for FY 2023/24. The data do not include meetings that were hosted in collaboration with other entities.

FY 2022/23

1,317

estimated participants

FY 2023/24

1,296

unduplicated participants

Note: numbers reflect one additional month

FY 22/23

3,553

FY 23/24

8,693

Social Media Impressions

FY 22/23

816

FY 23/24

859

Views of the posted draft plan

FY 22/23

74

FY 23/24

114

Views of the posted video

Community Program Planning

Who Participated

COUNTY REGION

29% North
31% Central
25% South
16% Other/Decline

CONSUMER/FAMILY MEMBER

26% Consumer
20% Family Members

MILITARY SERVICE

5% Current
6% Previous
85% None
5% Decline

AGE (YEARS)

- 16-25
- 26-59
- 60+
- Declined

4%
15%
73%
9%
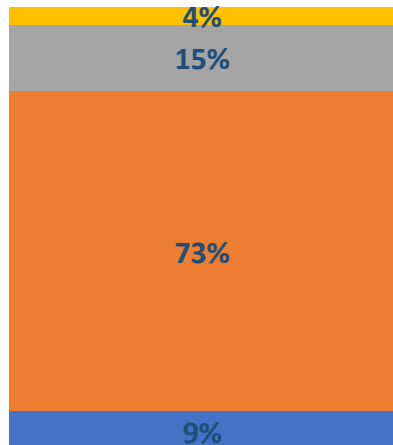
LANGUAGE

84% English
7% Spanish
3% Vietnamese
1% Farsi
1% Korean
1% Chinese
2% Other

GENDER IDENTITY

32% Male
63% Female
1% Transgender
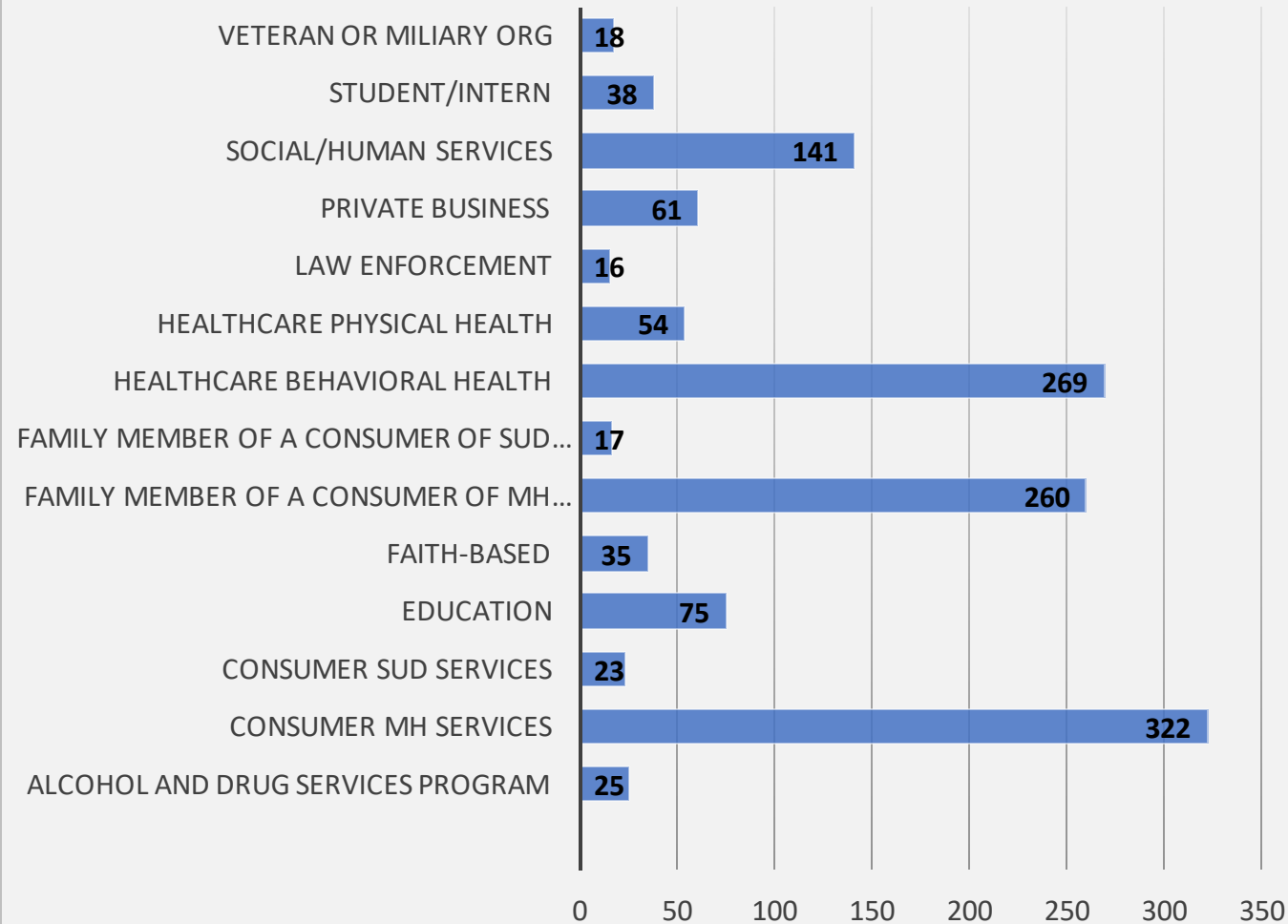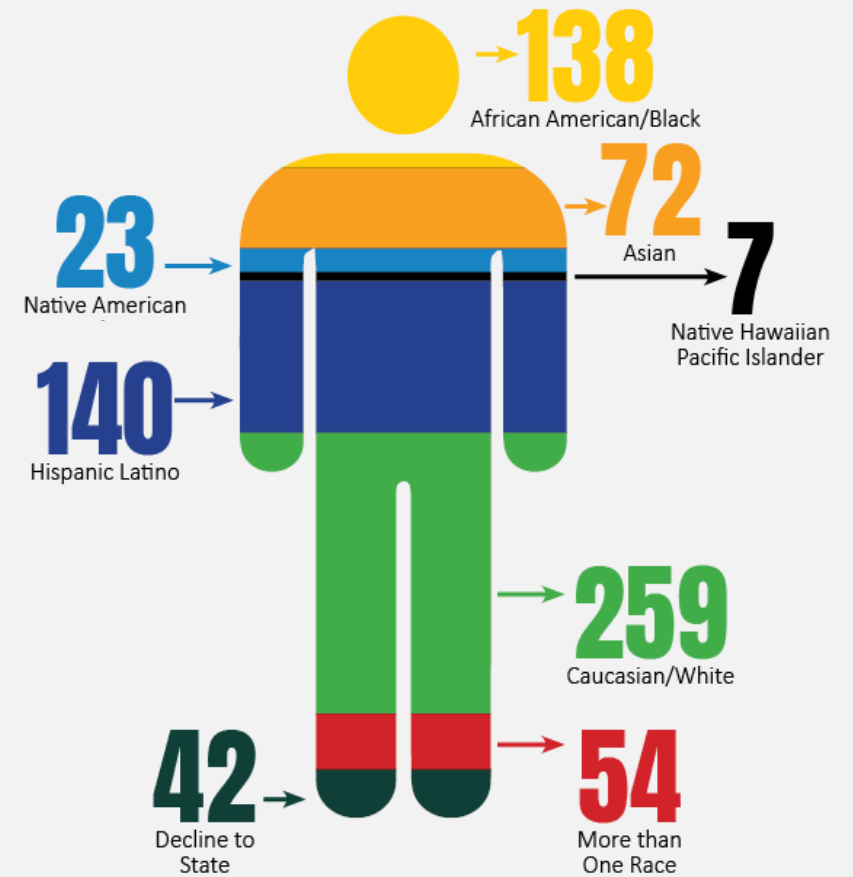1% Nonbinary

Community Program Planning

Who Participated

STAKEHOLDER GROUPS

Group	Count
VETERAN OR MILIARY ORG	18
STUDENT/INTERN	38
SOCIAL/HUMAN SERVICES	141
PRIVATE BUSINESS	61
LAW ENFORCEMENT	16
HEALTHCARE PHYSICAL HEALTH	54
HEALTHCARE BEHAVIORAL HEALTH	269
FAMILY MEMBER OF A CONSUMER OF SUD...	17
FAMILY MEMBER OF A CONSUMER OF MH...	260
FAITH-BASED	35
EDUCATION	75
CONSUMER SUD SERVICES	23
CONSUMER MH SERVICES	322
ALCOHOL AND DRUG SERVICES PROGRAM	25

(Axis: 0, 50, 100, 150, 200, 250, 300, 350)

RACE/ETHNICITY

- 138 African American/Black
- 72 Asian
- 7 Native Hawaiian Pacific Islander
- 23 Native American
- 140 Hispanic Latino
- 259 Caucasian/White
- 42 Decline to State
- 54 More than One Race

Community Program Planning

Behavioral Health Equity Committee (BHEC)

BHEC includes the following sub-committees:

- Spirituality
- Deaf and Hard of Hearing
- Black/African-American
- LGBTQI+
- Latinx
- Asian and Pacific Islander
- Substance Use Disorder (pending)

FY 2022-2023 Results:

Monthly Meeting

100 unduplicated attendees

47 Community Organizations

Types of Organizations:

Community

Managed Care Plan

Behavioral Health Providers

Hospitals

Cultural/Ethnic Communities

Child Serving Organizations

Homeless Services Organizations

Faith-Based Organizations

Families

LGBTQI+

Consumer

Education

Review & Look at all eleven (11) Strategies

- First, submit in the chat **three (3)** strategies that you believe are not effective.

- Next, submit in the chat **two (2)** strategies that needs improvement.

- Lastly, submit in the chat **four (4)** strategies, that have been your primary method of being engaged.

Strategies – How BHS Reached Out

Emails — 1
Newsletters — 2
Flyers — 3
Presentations — 4
Panel Discussions — 5
Press Releases — 6
Interviews — 7
News Articles — 8
Social Media — 9
Webpage Postings — 10
Meeting Announcements — 11

NOTE - You CAN submit a # strategy that you have already entered.

Opportunities

Throughout the year, regular **Stakeholder Meetings** were held. Examples include:

- Behavioral Health Advisory Board (BHAB) and subcommittees
- MHSA Planning Advisory Committee (PAC)
- Behavioral Health Equity Committee (BHEC), along with workgroups
- Community Suicide Prevention Committee (CSPC)
- Crisis Intervention Team (CIT) Steering Committee
- Innovation Planning Meetings
- PHS Contracted Provider Meetings
- Community Quality Improvement Committee (CQIC)

Opportunities

Throughout the year, MHRS participated in **System Planning Meetings**.
Examples include:

- CalOptima/ HCA Collaborative Meeting

- OC Department of Education Superintendent Mental Health Planning Meetings

- Veterans Collaborative

- Housing Provider Meeting

- Master Plan on Aging

- Street Outreach Team Meeting

- Orange County Juvenile Justice Coordinating Council

- Continuum of Care Reform System of Care Coordination Steering Committee

- First 5 Technical Advisory Committee

- MHSA Internal Planning Committee

- County Health Improvement Project Mental Health and Substance Use Committees

Opportunities

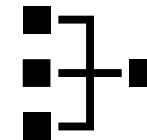- Discussion – CPP Stepping Up "Our" Game? How?

Q: What were the two (2)
most recent stakeholder meeting(s) you attended?
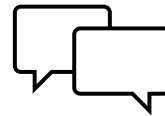
Q: Which types of collaboration are more valued;
hosting- or attending-/partnering- events?

Q: How has system networking increased
stakeholder engagement?

MHSA/BHSA Community Planning Timeline

MHSA

- July 2024 – December 2024
  - MHSA review of available funds
  - Planning for FY 2025-26 Annual Update
- January 2025 – June 2025
  - Develop plan with updates
  - 30 Day Posting and Public Comment
  - Public Hearing
  - Submission to BOS
  - Submission to DHCS and MHSOAC

BHSA

- July 2024 – December 2024
  - RFP for CPP and consultant services
  - Gathering and analysis of data cited in Prop 1
  - Community education materials development
- January 2025 – December 2025
  - New BHSA 18-month transition period begins
  - Begin planning for new BHSA Integrated Plan for ALL funding sources
- January 2026 – June 2026
  - Plan developed
  - 30 day posting and public comment
  - Public Hearing
  - BOS review and approval*
 - DHCS review and approval*
  - Submission of final plan to DHCS/BHSOAC

*The process for the 30-day review by DHCS is not known at the time of this presentation and may change

MHSA Community Planning Timeline

MHSA Planning Advisory Committee (PAC)
Proposed 2024-2025 Meeting Cadence

3rd Thursday of each Month	Tentative Topics	In-Person/ Virtual	Time Frame
July	DARK	-	-
August 15, 2024	BHSA Annual Update FY 2024-2024 – Financial Overview	In-Person Training Center	10am - 2pm Lunch Provided
September 19, 2024	Prevention Early Intervention (PEI) - Overview & Budgetary Update	Virtual	10am - 12pm
October 17, 2024	Prevention Early Intervention (PEI) - Overview & Budgetary Update *Contin.*	Virtual	10am - 12pm
November 21, 2024	Community Services and Support (CSS) - Overview	In-Person Training Center	10am - 2pm Lunch Provided
December 19, 2024	Community Services and Support (CSS) - Budgetary Update	Virtual	10am - 12pm
January 2025 – June 2025	Plan development, 30 day posting, Public Hearing, BOS approval, state submission	In Person/Virtual	TBD

BHSA Community Planning Conceptual Framework
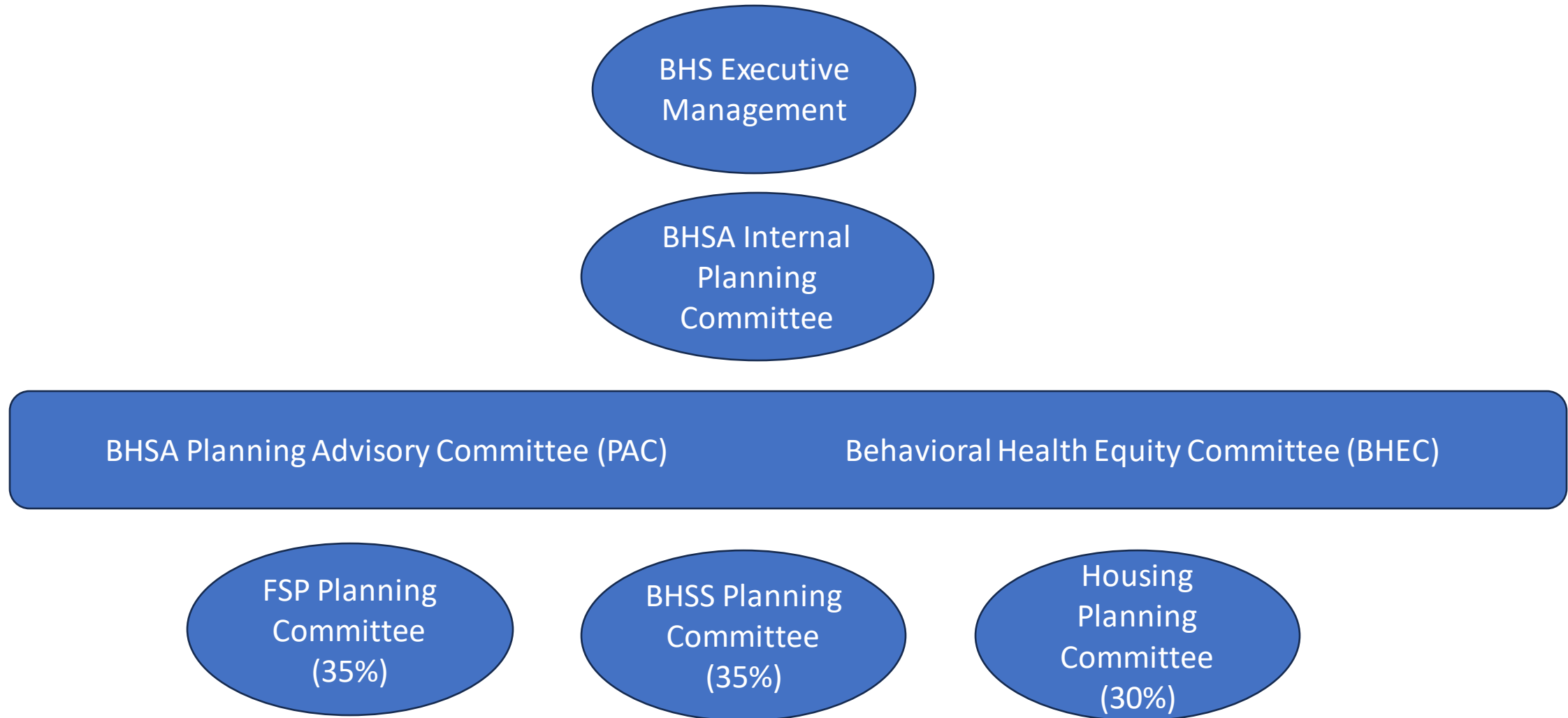
BHS and Stakeholder Announcements

Meeting Satisfaction Survey

Thank you for your participation

For questions or to request a meeting, please contact
Michelle Smith at msmith@ochca.com
or call (714) 834-3104

For MHSA information

please call (714) 834-3104 or email mhsa@ochca.com

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