



Ambulance Patient Offload Time (APOT-1) Report
 April 2024

Hospital	2024 Totals			April 2024				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)		Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports			Transports				
Anaheim Global Medical Center	971	33:55	63	259	32:35	14:22	10:06	15
Anaheim Regional Medical Center	2,658	30:44	91	606	28:50	13:25	10:38	2
Children's Hospital of Orange County	1,514	14:25	0	388	14:25	7:48	6:08	0
Foothill Regional Medical Center	414	44:47	154	93	47:32	19:29	10:16	21
Garden Grove Hosp and MC	1,711	39:05	189	395	32:14	17:51	14:38	25
Hoag Hospital Irvine	3,078	21:35	318	768	20:12	11:43	10:15	55
Hoag Memorial Hosp Presbyterian	6,325	15:10	267	1,538	14:17	8:58	8:22	54
Huntington Beach Hospital	1,776	32:34	217	417	30:00	14:44	10:20	10
Kaiser Permanente - Anaheim MC	1,897	37:39	182	421	36:26	19:02	15:17	58
Kaiser Permanente - Irvine MC	1,955	32:24	52	439	28:20	14:50	11:57	4
La Palma Intercommunity Hospital	1,002	41:57	88	222	36:08	16:53	10:00	0
Mission Hospital - Laguna Beach	1,186	27:11	56	310	27:30	14:41	11:26	8
Mission Hospital Regional MC	6,154	25:18	150	1,465	25:12	13:24	11:44	49
Orange Coast Memorial MC	2,057	24:49	572	478	25:52	15:29	13:13	111
Orange County Global MC	2,743	30:56	604	655	23:54	10:34	6:24	95
Saddleback Memorial MC	3,189	22:37	319	806	20:47	11:39	10:00	56
South Coast Global Medical Center	1,105	36:58	206	244	32:36	15:57	11:52	45
St. Joseph Hospital	4,828	34:15	400	1,197	27:14	13:37	9:33	43
St. Jude Medical Center	5,018	35:57	228	1,316	31:24	16:38	13:35	8
UCI Health - Fountain Valley	3,034	41:34	139	786	30:38	15:15	11:45	6
UCI Health - Los Alamitos	2,403	68:38	224	552	48:42	22:16	17:01	32
UCI Health - Placentia Linda	1,836	23:01	6	371	20:50	10:08	6:38	0
UCI Medical Center	3,775	36:12	968	952	35:33	13:49	6:21	198
West Anaheim Medical Center	3,201	46:40	196	813	36:26	16:52	11:17	7

Median Hospital 90th Percentile APOT Time 33:15 29:25
InterQuartile Range 25:11, 38:01 24:53, 33:20

OC EMS System Total (Aggregate)	63,830	31:19
OCEMS System Mean APOT Time		15:24
Standard Deviation	+/- 16:05	
OCEMS System Median APOT Time		10:56
InterQuartile Range	6:19, 18:22	

15,491	27:25
	13:52
	+/- 13:12
	10:19
	5:58, 17:02

Diversion Hours 902
Diversion Days 30 of 30
Hospitals/Day Range 1-15/day
Transports w/ APOT 30-60min 1047
Transports w/ APOT >60min 215



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Hospital	2024 Totals			May 2024				
	Transports	90th Percentile APOT	Diversion Hours	Transports	90th Percentile APOT	Mean APOT	Median APOT	Diversion Hours
		(Min:Sec)			(Min:Sec)			
Anaheim Global Medical Center	1,282	35:21	78	311	38:18	15:34	10:05	15
Anaheim Regional Medical Center	3,349	31:32	96	691	34:39	15:23	12:01	5
Children's Hospital of Orange County	1,894	14:16	0	380	13:58	7:29	5:55	0
Foothill Regional Medical Center	482	44:00	190	68	36:50	18:31	10:20	36
Garden Grove Hosp and MC	2,158	38:14	217	447	32:45	18:42	14:28	28
Hoag Hospital Irvine	3,840	20:50	377	762	17:12	10:28	9:29	59
Hoag Memorial Hosp Presbyterian	7,910	15:00	335	1,585	13:53	8:37	8:02	68
Huntington Beach Hospital	2,265	32:23	229	489	30:43	15:59	10:52	12
Kaiser Permanente - Anaheim MC	2,329	37:35	204	432	35:59	19:04	14:23	22
Kaiser Permanente - Irvine MC	2,414	31:13	66	459	24:37	14:18	11:55	14
La Palma Intercommunity Hospital	1,274	40:17	88	272	33:23	14:44	9:39	0
Mission Hospital - Laguna Beach	1,481	27:10	56	295	26:34	14:04	11:04	0
Mission Hospital Regional MC	7,709	25:07	166	1,555	23:37	12:14	10:29	16
Orange Coast Memorial MC	2,618	24:06	650	561	21:58	13:23	12:02	78
Orange County Global MC	3,471	29:29	741	728	24:28	11:14	7:00	137
Saddleback Memorial MC	4,022	21:43	362	833	19:26	10:47	9:41	43
South Coast Global Medical Center	1,366	35:51	221	261	28:23	16:05	12:28	16
St. Joseph Hospital	6,128	33:05	460	1,300	28:16	13:46	9:30	60
St. Jude Medical Center	6,362	34:53	231	1,344	30:49	16:05	13:01	3
UCI Health - Fountain Valley	3,859	39:36	149	825	34:52	16:20	12:36	10
UCI Health - Los Alamitos	3,013	65:13	297	610	54:39	25:35	17:32	73
UCI Health - Placentia Linda	2,281	22:15	6	445	17:57	10:09	6:44	0
UCI Medical Center	4,800	35:46	1156	1,025	34:27	13:49	6:33	188
West Anaheim Medical Center	4,013	45:22	211	812	39:19	18:26	13:08	15

Median Hospital 90th Percentile APOT Time 32:44 29:33
 InterQuartile Range 24:52, 37:45 23:12, 34:42

OC EMS System Total (Aggregate)	80,320	30:35	16,490	27:44	Diversion Hours	898
OCEMS System Mean APOT Time	15:06			13:54	Diversion Days	31 of 31
Standard Deviation	+/- 15:41			+/- 13:57	Hospitals/Day Range	2-13/day
OCEMS System Median APOT Time	10:46			10:08	Transports w/ APOT 30-60min	1108
InterQuartile Range	6:13, 18:01			5:55, 16:52	Transports w/ APOT >60min	262

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
April 2024

Hospital	2024 Totals							April 2024						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	10,544	32:31	564 (3.9%)	371 (2.6%)	322 (5.5%)	229 (7.9%)	NA	2,602	30:23	83 (2.3%)	156 (4.3%)	10 (0.7%)	8 (1.1%)	NA
Anaheim Global Medical Center	971	33:55	63 (2.2%)	337 (11.6%)	NA	NA	NA	259	32:35	15 (2.1%)	137 (19.0%)	NA	NA	NA
Anaheim Regional Medical Center	2,658	30:44	91 (3.1%)	34 (1.2%)	92 (3.2%)	NA	NA	606	28:50	2 (0.3%)	19 (2.7%)	2 (0.3%)	NA	NA
Kaiser Permanente - Anaheim MC	1,897	37:39	182 (6.3%)	0 (0.0%)	NA	NA	NA	421	36:26	58 (8.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	5,018	35:57	228 (7.8%)	0 (0.0%)	231 (7.9%)	229 (7.9%)	NA	1,316	31:24	8 (1.1%)	0 (0.0%)	8 (1.1%)	8 (1.1%)	NA
UCI Health - Placentia Linda	1,836	23:01	6 (0.2%)	0 (0.0%)	NA	NA	NA	371	20:50	0 (0.0%)	0 (0.0%)	NA	NA	NA
South Region	15,562	25:07	895 (6.2%)	5 (0.0%)	800 (9.2%)	631 (10.9%)	0 (0.0%)	3,788	23:30	172 (4.8%)	4 (0.1%)	161 (7.4%)	131 (9.1%)	0 (0.0%)
Hoag Hospital Irvine	3,078	21:35	318 (10.9%)	0 (0.0%)	320 (11.0%)	NA	NA	768	20:12	55 (7.7%)	0 (0.0%)	56 (7.7%)	NA	NA
Kaiser Permanente - Irvine MC	1,955	32:24	52 (1.8%)	0 (0.0%)	NA	NA	NA	439	28:20	4 (0.6%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	1,186	27:11	56 (1.9%)	5 (0.2%)	NA	NA	NA	310	27:30	8 (1.1%)	4 (0.5%)	NA	NA	NA
Mission Hospital Regional MC	6,154	25:18	150 (5.2%)	0 (0.0%)	159 (5.5%)	151 (5.2%)	0 (0.0%)	1,465	25:12	49 (6.7%)	0 (0.0%)	49 (6.8%)	49 (6.8%)	0 (0.0%)
Saddleback Memorial MC	3,189	22:37	319 (11.0%)	0 (0.0%)	321 (11.0%)	480 (16.5%)	NA	806	20:47	56 (7.8%)	0 (0.0%)	56 (7.8%)	82 (11.4%)	NA
West Region	6,606	51:19	509 (5.8%)	0 (0.0%)	470 (8.1%)	229 (7.9%)	NA	1,587	34:17	39 (1.8%)	0 (0.0%)	46 (3.2%)	32 (4.5%)	NA
La Palma Intercommunity Hospital	1,002	41:57	88 (3.0%)	0 (0.0%)	NA	NA	NA	222	36:08	0 (0.0%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	2,403	68:38	224 (7.7%)	0 (0.0%)	225 (7.8%)	229 (7.9%)	NA	552	48:42	32 (4.4%)	0 (0.0%)	32 (4.5%)	32 (4.5%)	NA
West Anaheim Medical Center	3,201	46:40	196 (6.8%)	0 (0.0%)	245 (8.4%)	NA	NA	813	36:26	7 (1.0%)	0 (0.0%)	14 (1.9%)	NA	NA
Central Region	17,605	34:15	2300 (11.3%)	17 (0.6%)	2206 (19.0%)	2196 (18.9%)	114 (1.3%)	4,373	27:50	368 (8.5%)	11 (0.3%)	346 (12.0%)	346 (12.0%)	21 (1.0%)
Children's Hospital of OC	1,514	14:25	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	388	14:25	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	1,711	39:05	189 (6.5%)	15 (0.5%)	NA	NA	NA	395	32:14	25 (3.5%)	10 (1.3%)	NA	NA	NA
Orange County Global MC	2,743	30:56	604 (20.8%)	2 (0.1%)	622 (21.4%)	611 (21.1%)	87 (3.0%)	655	23:54	95 (13.2%)	2 (0.2%)	97 (13.4%)	97 (13.5%)	16 (2.2%)
St. Joseph Hospital	4,828	34:15	400 (13.8%)	0 (0.0%)	404 (13.9%)	403 (13.9%)	NA	1,197	27:14	43 (6.0%)	0 (0.0%)	44 (6.1%)	44 (6.1%)	NA
UCI Health - Fountain Valley	3,034	41:34	139 (4.8%)	0 (0.0%)	207 (7.1%)	208 (7.2%)	NA	786	30:38	6 (0.8%)	0 (0.0%)	6 (0.8%)	6 (0.8%)	NA
UCI Medical Center	3,775	36:12	968 (33.3%)	0 (0.0%)	974 (33.5%)	974 (33.5%)	26 (0.9%)	952	35:33	198 (27.6%)	0 (0.0%)	200 (27.7%)	200 (27.7%)	6 (0.8%)
Coastal Region	11,677	21:49	1415 (9.7%)	68 (2.4%)	862 (14.8%)	270 (9.3%)	NA	2,770	20:33	241 (6.7%)	42 (1.2%)	173 (12.0%)	55 (7.6%)	NA
Foothill Regional Medical Center	414	44:47	154 (5.3%)	18 (0.6%)	NA	NA	NA	93	47:32	21 (2.9%)	12 (1.7%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	6,325	15:10	267 (9.2%)	0 (0.0%)	271 (9.3%)	270 (9.3%)	NA	1,538	14:17	54 (7.5%)	0 (0.0%)	54 (7.5%)	55 (7.6%)	NA
Huntington Beach Hospital	1,776	32:34	217 (7.5%)	3 (0.1%)	NA	NA	NA	417	30:00	10 (1.4%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	2,057	24:49	572 (19.7%)	0 (0.0%)	591 (20.3%)	NA	NA	478	25:52	111 (15.4%)	0 (0.0%)	119 (16.6%)	NA	NA
South Coast Global MC	1,105	36:58	206 (7.1%)	47 (1.6%)	NA	NA	NA	244	32:36	45 (6.2%)	29 (4.1%)	NA	NA	NA
Orange County EMS System	63,830	31:19	5690 (7.8%)	461 (0.6%)	4661 (11.5%)	3555 (13.6%)	114 (1.0%)	15,491	27:25	902 (5.2%)	213 (1.2%)	736 (7.3%)	572 (8.8%)	21 (0.7%)

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	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	13,322	32:16	610 (3.3%)	378 (2.1%)	330 (4.5%)	233 (6.4%)	NA	2,778	32:40	46 (1.2%)	7 (0.2%)	8 (0.5%)	3 (0.4%)	NA
Anaheim Global Medical Center	1,282	35:21	78 (2.1%)	337 (9.2%)	NA	NA	NA	311	38:18	15 (2.1%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	3,349	31:32	96 (2.6%)	41 (1.1%)	97 (2.6%)	NA	NA	691	34:39	5 (0.7%)	7 (0.9%)	5 (0.7%)	NA	NA
Kaiser Permanente - Anaheim MC	2,329	37:35	204 (5.6%)	0 (0.0%)	NA	NA	NA	432	35:59	22 (3.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	6,362	34:53	231 (6.3%)	0 (0.0%)	234 (6.4%)	233 (6.4%)	NA	1,344	30:49	3 (0.4%)	0 (0.0%)	3 (0.4%)	3 (0.4%)	NA
UCI Health - Placentia Linda	2,281	22:15	6 (0.2%)	0 (0.0%)	NA	NA	NA	445	17:57	0 (0.0%)	0 (0.0%)	NA	NA	NA
South Region	19,466	24:26	1026 (5.6%)	13 (0.1%)	921 (8.4%)	689 (9.5%)	0 (0.0%)	3,904	21:34	131 (3.5%)	7 (0.2%)	121 (5.4%)	59 (3.9%)	0 (0.0%)
Hoag Hospital Irvine	3,840	20:50	377 (10.3%)	0 (0.0%)	379 (10.4%)	NA	NA	762	17:12	59 (7.9%)	0 (0.0%)	59 (8.0%)	NA	NA
Kaiser Permanente - Irvine MC	2,414	31:13	66 (1.8%)	0 (0.0%)	NA	NA	NA	459	24:37	14 (1.9%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	1,481	27:10	56 (1.5%)	13 (0.3%)	NA	NA	NA	295	26:34	0 (0.0%)	7 (1.0%)	NA	NA	NA
Mission Hospital Regional MC	7,709	25:07	166 (4.5%)	0 (0.0%)	178 (4.9%)	167 (4.6%)	0 (0.0%)	1,555	23:37	16 (2.1%)	0 (0.0%)	19 (2.6%)	16 (2.1%)	0 (0.0%)
Saddleback Memorial MC	4,022	21:43	362 (9.9%)	0 (0.0%)	364 (10.0%)	523 (14.3%)	NA	833	19:26	43 (5.7%)	0 (0.0%)	43 (5.8%)	43 (5.8%)	NA
West Region	8,300	48:54	597 (5.5%)	0 (0.0%)	560 (7.7%)	303 (8.3%)	NA	1,694	37:50	88 (4.0%)	0 (0.0%)	89 (6.0%)	74 (9.9%)	NA
La Palma Intercommunity Hospital	1,274	40:17	88 (2.4%)	0 (0.0%)	NA	NA	NA	272	33:23	0 (0.0%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	3,013	65:13	297 (8.2%)	0 (0.0%)	299 (8.2%)	303 (8.3%)	NA	610	54:39	73 (9.8%)	0 (0.0%)	73 (9.9%)	74 (9.9%)	NA
West Anaheim Medical Center	4,013	45:22	211 (5.8%)	0 (0.0%)	261 (7.1%)	NA	NA	812	39:19	15 (2.0%)	0 (0.0%)	16 (2.2%)	NA	NA
Central Region	22,310	33:17	2723 (10.7%)	43 (1.2%)	2604 (17.8%)	2618 (17.9%)	139 (1.3%)	4,705	27:58	423 (9.5%)	27 (0.6%)	398 (13.4%)	422 (14.2%)	25 (1.1%)
Children's Hospital of OC	1,894	14:16	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	380	13:58	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	2,158	38:14	217 (5.9%)	16 (0.4%)	NA	NA	NA	447	32:45	28 (3.8%)	2 (0.2%)	NA	NA	NA
Orange County Global MC	3,471	29:29	741 (20.3%)	2 (0.0%)	759 (20.8%)	749 (20.5%)	112 (3.1%)	728	24:28	137 (18.4%)	0 (0.0%)	138 (18.5%)	138 (18.5%)	24 (3.3%)
St. Joseph Hospital	6,128	33:05	460 (12.6%)	26 (0.7%)	464 (12.7%)	488 (13.4%)	NA	1,300	28:16	60 (8.1%)	25 (3.4%)	61 (8.1%)	86 (11.5%)	NA
UCI Health - Fountain Valley	3,859	39:36	149 (4.1%)	0 (0.0%)	218 (6.0%)	218 (6.0%)	NA	825	34:52	10 (1.3%)	0 (0.0%)	12 (1.5%)	10 (1.3%)	NA
UCI Medical Center	4,800	35:46	1156 (31.7%)	0 (0.0%)	1163 (31.9%)	1163 (31.9%)	27 (0.7%)	1,025	34:27	188 (25.2%)	0 (0.0%)	189 (25.4%)	189 (25.4%)	1 (0.2%)
Coastal Region	14,641	21:18	1625 (8.9%)	101 (2.8%)	1011 (13.9%)	338 (9.3%)	NA	2,964	19:38	210 (5.6%)	32 (0.9%)	149 (10.0%)	69 (9.2%)	NA
Foothill Regional Medical Center	482	44:00	190 (5.2%)	18 (0.5%)	NA	NA	NA	68	36:50	36 (4.9%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	7,910	15:00	335 (9.2%)	0 (0.0%)	340 (9.3%)	338 (9.3%)	NA	1,585	13:53	68 (9.2%)	0 (0.0%)	69 (9.2%)	69 (9.2%)	NA
Huntington Beach Hospital	2,265	32:23	229 (6.3%)	3 (0.1%)	NA	NA	NA	489	30:43	12 (1.6%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	2,618	24:06	650 (17.8%)	0 (0.0%)	671 (18.4%)	NA	NA	561	21:58	78 (10.5%)	0 (0.0%)	80 (10.8%)	NA	NA
South Coast Global MC	1,366	35:51	221 (6.1%)	80 (2.2%)	NA	NA	NA	261	28:23	16 (2.1%)	32 (4.3%)	NA	NA	NA
Orange County EMS System	80,320	30:35	6588 (7.2%)	535 (0.6%)	5426 (10.6%)	4182 (12.7%)	139 (1.0%)	16,490	27:44	898 (5.0%)	73 (0.4%)	766 (7.4%)	627 (9.4%)	25 (0.9%)