



FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS May 14, 2024

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

Hoag Hospital Newport Beach

Emergency Receiving Center (ERC)

ERC DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-4/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Update surge policy to expand Pediatric section, to include guidelines specific to Pediatric population.
2	Continue efforts to implement having an RN as first contact for patients.
3	Maintain current strong Hospital-wide Throughput efforts, including: <ul style="list-style-type: none"> • Throughput Committee • Education and collaboration of all hospital departments and staff on APOT and Diversion • Bed Board Huddles with Charge Nurses and Department Directors • Inpatient RNs caring for boarders in ED Lobby Discharge initiative

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional

Stroke-Neurology Receiving Center (SNRC)

SNRC DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-04/2024



Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Create a process to record all patients arriving to the ED meeting SNRC criteria via walk-in and EMS. Current Stroke Patient Registry data is inconsistent and does not capture all patients.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional

Cardiovascular Receiving Center (CVRC)

CVRC DQ Completed: 03/01/2024
 Site Survey Conducted: 04/09/2024
 Program Review Dates: 04/2021-04/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Create a process to record all patients arriving to the ED meeting CVRC criteria for STEMI. Current STEMI Report data is inconsistent and does not capture all patients.
2	Track and report Field EKG issues to OCEMS in a timely fashion.
3	Promote Aorta Program (specifically Aortic Emergencies), especially to non-specialty centers.
4	Improve outreach and education to local fire agencies.
5	Strengthen post-discharge patient engagement to help improve patient outcomes and prevent readmission.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional



EMERGENCY MEDICAL SERVICES
Santa Ana, CA 92701



Base Hospital (BH)

BH DQ Completed: 03/01/2024
Site Survey Conducted: 04/09/2024
Program Review Dates: 04/2021-04/2024

Criteria Deficiencies:

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	No deficiencies identified			

The following are recommendations for improvement. Action is expected but not contingent on redesignation.

RECOMMENDATIONS	
1	Continue outreach efforts to assigned ERC and agencies.

Endorsement Consideration: Three (3) years (04/2024-04/2027) – unconditional