



# ORANGE COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

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<http://www.ocalthinfo.com/bhs/about/mhb>

## Adult Mental Health Committee Meeting AGENDA

Tuesday, July 2, 2024  
1:30 p.m. – 3:00 p.m.

### **\*In-Person meeting**

405 W. 5<sup>th</sup> Street., Room 202, Santa Ana, CA 92701

### **Hybrid Option:**

<https://us06web.zoom.us/j/81966493797>

Meeting ID: 819 6649 3797

**1:30 – 1:35 p.m.**

### **Welcome & Introductions**

Members Present: Steve McNally, Alan Albright, Linda Smith

Members of the Public: Helen Cameron, Dwayne Roberts, Val Brauks, Kelita Gardner, Hai Hoang, Vivi Vu, Saisha P., Sarah Challis, Johnice Williams, Liz Andrade, Christine Tran-Le, Michael Arnot, Crystal Bleicher, Kyle Luong,

**1:35 – 1:45 p.m.**

### **Public Comment:**

Kelita Gardner-

Ms. Gardner expressed her concerns with 988 and would like to discuss this item at a future time.

**1:45 – 2:45 p.m.**

### **Behavioral Health Advisory Board**

- Behavioral Health Advisory Board (BHAB) Duties (Wic 5604.2)  
Steve McNally provided a quick summary of the statutory duties of the BHAB.
- County Funded Adult Mental Health Services/Awareness/ Access/ Delivery/  
Steve questioned how many people attended an MHSA Plan related meeting; either a PAC meeting, BHAB meeting, or other community meetings. A few members of the public attended 1 or more meetings. Steve questioned if members of the public are aware of how to access services? Michael Arnot mentioned there is a need for more capacity of existing programs. Kalita mentioned that in their church they have individuals looking for behavioral health resources and they not been successful in locating available services. For example, a member of their church was looking to go into withdraw management, however they were not able to find services for them. They tried to reach out to OC Links, however, they did not answer. Other locations they attempted to call were not successful either. Some of their resources asked to provide insurance. Helen Cameron mentioned we need more warm hand offs, however 211 and OC Links are the best numbers to call first off. Hai Hoang expressed his concerns with the current mechanisms provided and there should be a better streamlined process when a person is looking for services or resources. We need less referral lines so that are less confusing so they can be better streamlined. Christine Tran-Le also expressed concerned with the referral process

for individuals in need. The referral process should be expedited and folks should be able to access services and not have to wait so long. Michael Arnot mentioned that the if the BHAB is going to begin looking at what is going to look into access to services for adults, the need should be looking at system delivery and improving that. What is the county doing to track service delivery and changing the capacity amongst age groups and types of therapists available. It seems the community seems to continue to talk about the same gaps in accessing services, but there is no tracking progress. He questioned how improvements are measured overtime. Val Brauks expressed concern regarding programs who are cutting services and sharing this with their clients during session that their session would be their last session and not providing some sort of structure to better address program budget cuts. This doesn't seem ethical and should be address, also there should be a system of how to direct those individuals to where they can continue services. She also expressed concerns with the capacity for services. Michael mentioned that some programs are being cut a year in advance prior to BHSA. Kelita questioned if there is an accountability issue to be addressed, we should look at data and see how many calls are not being answered, length of calls, and see how we can address the issues. Kelita will provide a list of how you can track what is working and what is not, for a call center.

Liz Andrade appreciates the feedback, suggested working as one team and have measurements of success to address the needs and address what is not working so that we can better serve the community.

Johnice appreciated the discussion; she would like for these meetings to be out in the community so that we can get a larger range of community participation. Peers should be involved and be aware that these BHAB meetings exist and all other BHS meetings. She would like for Peers to be heard and obtain their perspectives, as well as address their concerns. Johnice the need for more more outreach staff in the community in the churches and other places that are lacking information on behavioral health and have a need for linkage to services for their communities.

**2:45 – 2:55 p.m.**

**Meeting- Next Steps:**

- Summarize Discussion into Action Items
- Create a tracking report
- Opt In Contact Lists
- Next Meeting Details

**3:00 p.m.**

**Adjourn**

\*In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the Behavioral Health Advisory Board's Administrative Office 72 hours prior to the meeting at (714) 834-5481\*

You may request supporting documentation distributed to the Behavioral Health Advisory Board as related to the agenda items upon request from Karla Perez, [kperez@ochca.com](mailto:kperez@ochca.com)

Karla Perez is inviting you to a scheduled Zoom meeting.