



OC RESOURCES

FOR COMMUNITY PARTNERS SERVING
THE MATERNAL, CHILD AND ADOLESCENT POPULATION

September
2024

INTRODUCTION

PURPOSE

This document provides support to community partners who serve the maternal, child and adolescent population. The resource is grouped alphabetically into the following general categories: behavioral health, community and non-profit agencies, health care services, public education, and social services. Specific topics covered in this resource include anger management, car seat safety, child care, community agencies (ethnic and cultural), domestic/intimate partner violence, education, employment, financial support, food or clothing, health care and developmental services, health care supportive services, health insurance, housing or shelter, legal assistance, medical or clinical services, mental health, parenting classes and support, protective services, substance use disorder, and transportation.

The following OC Health Care Agency (HCA) services were included in this resource: **Behavioral Health** (Crisis Services, Housing, Navigation Services, Outpatient Programs, and Prevention and Early Intervention), and **Public Health** (Clinical Services, Communicable Disease Control Division, Community and Nursing Services Division, and Community Planning and Health Promotion Division).

A list of the specific programs included from HCA and County of Orange Social Services Agency (SSA) are also included in the appendix for reference.

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ADDITIONAL INFORMATION, QUESTIONS AND UPDATES

This resource is posted on the Orange County Maternal Child and Adolescent Health (MCAH) programs [webpage](#). Programs that serve the MCAH population included in this resource are independent community service providers. This document will be reviewed quarterly. Please submit any suggestions to HRL@ochca.com.

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BEHAVIORAL HEALTH

ANGER MANAGEMENT

C.A.R.E. COUNSELING CENTER

Address: 1614 17th St. D
Santa Ana, CA

Phone: (714) 836-9900

Website: <http://www.carecounseling.net/>

Description: The mission of C.A.R.E. is to prevent Domestic Violence, including Child Abuse and Teen Violence, and invest in the mental health of families by providing a range of early intervention services, affordable treatment, and prevention strategies. C.A.R.E. offers individual, couples, and family therapy, as well as groups for: Domestic Violence, Victims of Violent Crime, Child Abuse, Parenting, Anger Management, Substance Use Disorder including eating disorders, and Grief Recovery.

FAMILY ASSESSMENT COUNSELING & EDUCATION SERVICES INC.

Address: 2030 E. 4th St., Suite 122-A
Santa Ana, CA

Phone: (714) 447-9024

Website: <http://www.facescounseling.org/>

Description: F.A.C.E.S. mission is to provide community based professional counseling and other services for children and their families in crisis from separation and divorce, and to provide education to prevent family violence.

LA VIDA COUNSELING CENTER

Address: 1451 Quail St., Suite 211
Newport Beach, CA

162 N. Glassell St., Suite C
Orange, CA

31726 Rancho Viejo Rd., Suite 204
San Juan Capistrano, CA

Los Angeles County:
17337 Ventura Blvd., Suite 220
Encino, CA

Los Angeles County:
7300 Alondra Boulevard, Suite 201
Paramount, CA

Phone: (714) 883-9156

Website: <https://www.lavidacounselingcenter.com/anger-management.html>

Description: La Vida Counseling Center provides court approved anger management classes for individuals. Anger management classes are offered for youth and adults at La Vida Life Counseling Center. This is a 10-week class that fulfills the requirements of court or probation ordered classes in Orange County, California. Classes are available in English and Spanish. Enrollment Fee is \$50.00, and Class Fee is \$30.00 each class. New classes start every week. All participants can receive progress reports upon request and a Certificate of Completion will be provided at the end of the program.

BEHAVIORAL HEALTH/ ANGER MANAGEMENT

TURNING POINT CENTER FOR FAMILIES

Address: 3151 Airway Ave. F-206A
Costa Mesa, CA

Phone: (714) 547-8111

Website: <https://www.opencounseling.com/united-states/costa-mesa/counseling-agency/turning-point-center-for-families>

Description: Adult Counseling Groups - Anger Management, Domestic Violence Program (English and Spanish), Parenting Program (English and Spanish), Parents of Troubled Teens, Surviving Infidelity (English and Spanish).

Youth Diversion Program - Provides court approved counseling and education (group and individual) for at-risk teens (ages 14-17) and youth (ages 9-13). Alcohol and Substance, Life Skills and Social Skills, Anger Management, Relationships and Sexuality.

WEL-MOR PSYCHOLOGY GROUP

Address: 4019 Westerly Place, #102
Newport Beach, CA 92660

Phone: (714) 540-9070

Website: <http://www.welmortreatment.com/court-programs/#anger>

Description: The Anger Management Program is typically a 10, 12, 22, 26 or 52-week program (the length can be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group is co-ed and meets once a week for an hour and a half. During the program the client will learn the tools to effectively deal with escalating situations and learn skills to help them manage their own anger impulses. Group discussions include understanding passive, assertive and aggressive behaviors, problem solving techniques, learning the connection between thought, emotions and behaviors, relaxation techniques, timeouts and taking responsibility for one's actions. Clients must demonstrate that they have mastered the curriculum and the meaning of the curriculum by interacting with the group facilitator and other peers in the group. This program is currently being offered in our Newport Beach office.

(End of Category)

DOMESTIC VIOLENCE/INTIMATE PARTNER VIOLENCE

HUMAN OPTIONS

Address: 5540 Trabuco Rd., Suite 100
Irvine, CA

Phone: (949) 737-5242

Website: <https://humanoptions.org/>

Description: For assistance with domestic violence issues or information about our shelter and programs, please call the 24-hour hotline at (877) 854-3594.

LAURA'S HOUSE DOMESTIC VIOLENCE ADVOCACY CENTER

Address: 12453 Lewis St., Suite 201
Garden Grove, CA

Phone: 24-7 Hotline: (866) 498-1511

Website: <https://www.laurashouse.org/dvac>

Description: Our staff of legal advocates and therapists provide support services to domestic violence survivors in the court system and across Orange County. Laura's House Domestic Violence Advocacy Center aims to provide clients with the support, encouragement, empowerment, and education necessary to break the cycle of violence and move forward in their lives. With a comprehensive approach that addresses multiple needs, we can help clients build a new foundation of support, self-love, compassion, and individuality with the hope of guiding our clients onto a new path of perpetual growth and overall healing.

NATIONAL DOMESTIC VIOLENCE HOTLINE

Address: N/A

Phone: (800) 799-SAFE or (800) 799-7233; TTY (800) 787-3224 or text "START" to 88788

Website: <https://www.thehotline.org/>

Description: Highly trained advocates are available 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. The National Domestic Violence Hotline provides essential tools and support to help survivors of domestic violence so they can live their lives free of abuse. Contacts to The Hotline can expect highly trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

If you are not able to speak safely, you can log onto <https://www.thehotline.org/> or text "START" to 88788.

NATIONAL TEEN DATING ABUSE HOTLINE (LOVE IS RESPECT)

Address: N/A

Phone: (866) 331-9474 or (800) 787-3224 (TTY) or text "LOVEIS" to 22522

Website: <https://www.loveisrespect.org/>

Description: A project of the National Domestic Violence Hotline, Love is Respect offers 24/7 information, support, and advocacy to young people between the ages of 13 and 26 who have questions or concerns about their romantic relationships. We also provide support to concerned friends and family members, teachers, counselors, and other service providers through the same free and confidential services via phone, text, and live chat. We provide comprehensive education through resources including quizzes, interactive pages, and testimonials, as well as training, toolkits, and curriculum for educators, peers, and parents to promote healthy relationships and prevent future abuse.

If you are not able to speak safely, you can log onto <https://www.loveisrespect.org/get-relationship-help/> or text "LOVEIS" to 22522.

ORANGE COUNTY FAMILY JUSTICE CENTER (OCFJC)

Address: 150 W. Vermont Ave.
Anaheim, CA

Phone: (714) 765-1645 Ext. 1618

Website: <https://www.ocfjcfoundation.org/>

Description: The Orange County Family Justice Center is a safe, confidential, and friendly place where assistance is provided to Survivors of Domestic Violence, Child Abuse, Sexual Assault and Elder/Dependent Adult Abuse. The Orange County Family Justice Center is not a Police Station, but rather a "one-stop place" to secure various social services. The Orange County Family Justice Center works together to make a difference by restoring hope through the fierce dedication of trained advocates, on-site partners and support staff.

RADIANT FUTURES (FORMERLY WOMAN'S TRANSITIONAL LIVING CENTER)

Address: 201 Amerige
Fullerton, CA

Phone: (877) 531-5522

Website: <https://radiantfutures.org/>

Description: Radiant Futures is building a safer community in Orange County. Originally founded as **Women's Transitional Living Center**, we were the first domestic violence agency in Orange County and the third in the country. We are a committed partner providing crisis support, services for all survivors, and education to prevent domestic violence and human trafficking.

Our short and long-term housing programs, counseling and holistic offerings, and legal services are open to all survivors. Our team partners with each survivor to tailor services to their unique situation and goals. We also provide programs for people who have caused harm and education to empower our neighbors to support safety and wellbeing for all.

Domestic violence and human trafficking affect hundreds of people each year across age, gender, sexual orientation, class, and immigration status. For 45 years, we've been working toward a future where everyone in our community lives and thrives free from violence and harm.

Our services include:

- Clinical: Individual, family, and group counseling for children and adults, Therapeutic Art programs, Peer Support Groups, Substance Use Disorder
- Counseling and Group Support
- Workshops and Training: Domestic Violence, Human Trafficking, Bullying, HealthCare Assessment of Domestic Violence, Self Esteem & Health Relationships, Teen Dating
- Legal Advocacy: For all domestic violence and human trafficking related issues such as divorce, legal separation, child support, custody, visitation & restraining orders.

VIOLENCE PREVENTION EDUCATION (VPE) [ORANGE COUNTY DEPARTMENT OF EDUCATION] (OCDE)

Address: 200 Kalmus Dr.
Costa Mesa, CA

Phone: (714) 327-1058

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/school-based-2>

Description: The Violence Prevention Education program's goal is to reduce violence and its impact in schools, local neighborhoods and families. The Orange County Department of Education (OCDE) provides Violence Prevention Education in schools across Orange County in collaboration with a variety of community partners. Services are outreached to all districts within Orange County to ensure that services are available to school sites that are interested in Violence Prevention Education. These are some of the programs under the Violence Prevention Education component: Safe from the Start, Crisis Response Network, Bullying and Media Literacy.

(End of Category)

MENTAL HEALTH

AB109 (NON-SERIOUS, NON-VIOLENT, NON-SEX OFFENDERS) (ADULT & OLDER ADULT) (HCA)

Address and Phone:

Anaheim

1535 E. Orangewood Ave.
Anaheim, CA 92805
Probation Main Lines: (714) 937-4500
HCA Main Line: (714) 569-2325
HCA Fax: (714) 938-0852

Santa Ana

909 N. Main St.
Santa Ana, CA 92701
Probation Main Line: (714) 569-2000
HCA: (714) 569-2325 or (714) 569-2245
HCA Fax: (714) 796-9236

Laguna Hills

23271 Verdugo Dr.
Laguna Hills, CA 92653
Probation Main Line: (949) 206-4160
HCA: (714) 569-2325 or (714) 569-2245
HCA Fax: (949) 206-4060

Westminster

14180 Beach Blvd.
Westminster, CA 92683
Probation Main Line: (714) 896-7500
HCA: (714) 569-2325 or (714) 569-2245
HCA Fax: (714) 373-1175

Main office

401 W. Civic Ctr. Dr. Suite 600
Santa Ana, CA 92701
Main Line: (714) 480-4601
Fax: (714) 850-8455

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/justice-involved-service>

Description: The AB 109 program provides a continuum of mental health, crisis and recovery services to AB 109 adults (non-serious, non-violent, and non-sex offenders) who have mental health and/or substance use issues and are being released from state prison or county jail. Individuals are identified through a collaborative effort by the Orange County Probation Department and Health Care Agency (HCA).

Upon release, individuals who meet criteria for AB 109 and have behavioral health issues are referred by a Probation Office to OC Health Care Agency (HCA) Mental Health, Crisis & Recovery Services (MHRS). A MHRS AB 109 screener who is co-located at Probation meets with the individual, identifies the most appropriate level of care services, and connects that individual to appropriate services. Services are voluntary and designed to promote and support the individual's recovery.

ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (HCA)

Address: 1725 W. 17th St.

Santa Ana, CA 92706

Phone: (714) 567-6229

Website: <https://www.ochealthinfo.com/services/community-and-nursing-services/teen-parenting-programs-alfpcallearn>

Description: Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

ASSISTED OUTPATIENT TREATMENT PROGRAM (AOT) (COURT-ORDERED TREATMENT) (ADULT & OLDER ADULT) (HCA)

Address: N/A

Phone: (855) HCA-1421 or (855) 422-1421

Website: <http://www.ochealthinfo.com/bhs/about/aoabh/ao>

Description: The Assisted Outpatient Treatment (AOT) program, also known as Laura's Law, provides court-ordered treatment for persons with severe mental illness. The program is designed to assist individuals who are resistant to obtaining or maintain treatment.

CALIFORNIA COALITION FOR YOUTH - THE CALIFORNIA YOUTH CRISIS LINE (CYCL) (CHILDREN/YOUTH)

Address: PO Box 161448

Sacramento, CA

Phone: (800) 843-5200

Website: <https://calyouth.org/>

Description: The California Youth Crisis Line (CYCL) operates 24/7 as the statewide emergency response system for youth (age 12-24) and families in crisis. Professionally trained staff and volunteer counselors respond to 17,000 calls annually with crisis intervention counseling and resource referrals to service providers in the caller's local community. We have access to more than 5,500 free or low-cost resources for youth and families across California.

CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

Address and Phone:

CDLF Corporate Office
1650 East 4th St., Suite 101
Santa Ana, CA
(714) 667-5220

508 W. Commonwealth Ave.
Fullerton, CA
(714) 667-5220

Website: <https://casadelafamilia.org/services>

Description: Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family, and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

Hispanic Populations: The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

Trauma: Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

Community: We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

CHILD ABUSE SERVICES TEAM (CAST) (CHILDREN/YOUTH) (HCA)

Address: 401 The City Dr. S
Orange, CA 92868

Phone: (714) 935-7545

Website: <https://ssa.ocgov.com/abuse-reporting/child-abuse-services-team-cast>

Description: Children and Youth Mental Health, Crisis & Recovery Services (MHRS) County staff work with a team consisting of medical, social work, and legal staff to provide assessment and treatment to victims of sexual abuse.

BEHAVIORAL HEALTH/ MENTAL HEALTH

Please see Appendix: HCA SUD Provider List

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

CHILDREN AND YOUTH MOBILE CRISIS ASSESSMENT TEAM (CAT) (CHILDREN/YOUTH) (HCA)

Address: N/A – Mobile Service

Phone: Call OC Links 24/7 at (855) 625-4657

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>
<https://www.ochealthinfo.com/about-hca/behavioral-health-services/adult-and-older-adult-behavioral-health-aoabh/cat-pert-program>

Description: This program serves all minors under the age of 18. Children and Youth Crisis Assessment Team is comprised of social workers, marriage and family therapists, as well as a rotation of Behavioral Health Service Chiefs who provide crisis evaluations for minors to determine if psychiatric hospitalization is required or if the child/youth can be safely referred to a lower level of care. Hours of Operation: 24 hours a day, 7 days a week, 365 days a year. Languages: English, Spanish (additional translation services available)

CHILDREN AND YOUTH OUTPATIENT CLINIC SERVICES (CHILDREN/YOUTH) (HCA)

Address and Phone: Please see the website below for a list of Children & Youth Services (CYS) County Clinics and CYS Contract Clinics

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/children-youth-services/outpatient-services/cys>

Description: Children and Youth Behavioral Health (CYBH) services provides a broad range of outpatient services for behaviorally, emotionally, or mentally disordered children and adolescents, which include evaluation, therapy, medication monitoring, crisis intervention, and collateral services to parents and families.

CHILDREN'S SUPPORT AND PARENTING PROGRAM (CSPP) (CHILDREN/YOUTH) (HCA)

Address: 4000 W. Metropolitan Dr., Suite 400
Orange, CA

Phone: (714) 480-4678

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/parent-family>

Description: This is a prevention program serving a wide range of families from different backgrounds whose stressors make children more vulnerable to developing behavioral health problems. Program services focus on families that have a common parental history of serious substance use disorder and/or mental illness; families whose family member's actual or potential involvement in the juvenile justice system may make them more vulnerable to behavioral health problems; children living with family members who have developmental or physical illnesses/disabilities; children living in families that are impacted by divorce, domestic violence, trauma, unemployment, and/or homelessness; and children of families of active duty military/returning veterans. A multi-week psycho-educational group series is facilitated with a focus on increasing parenting skills and support, increasing child resiliency, and improving the overall strength of the family. Brief family intervention sessions and referrals to community services are available to all participants. Follow-up sessions are provided to graduates as an opportunity to reunite with other families and refresh their learned skills.

CHOC BEREAVEMENT SUPPORT GROUPS (FOR LOSS OF CHILD) (ADULT & OLDER ADULT)

Address: 1201 W. La Veta Ave.

Orange, CA

Phone: (714) 509-8521

Website: <https://www.choc.org/programs-services/social-services/#support-groups>

Description: Bereavement Support Groups for families who have lost a child. Online (virtual) groups available for English and Spanish-speaking adults on the 1st Wednesday evening of each month. Please contact griefsupport@choc.org or 714-509-8521 for more information and click the link to join us online.

CLINICAL EVALUATION AND GUIDANCE UNIT (JUVENILE HALL/PROBATION) (CHILDREN/YOUTH) (HCA)

Address: 301 The City Dr., South

Orange, CA 92868

Phone: (714) 935-6363

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-mhrs/specialized-services>

Description: Children and Youth Behavioral Health Services county staff provide assessment and treatment services to youth during incarceration. This includes incarcerated youth in Juvenile Hall, the Youth Guidance Center, the Joplin Youth Center, and the Youth Leadership Academy.

COMMUNITY COUNSELING & SUPPORTIVE SERVICES (CCSS) (HCA)

Address: 4000 W. Metropolitan Dr., Suite 405

Orange, CA 92868

Phone: (714) 645-8000

Website: <https://ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/outpatient-services/community>

Description: Community Counseling and Supportive Services (CCSS) serves residents of all ages who have, or are at risk of developing, a mild to moderate behavioral health condition and limited or no access to mental health and recovery services. The majority are uninsured or underinsured, monolingual Spanish speaking, and have a history of family or domestic violence and/or early childhood trauma. Beginning FY 2020-21, OC ACCEPT merged with CCSS and expanded its capacity to provide specialized expertise working with individuals identifying as Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning (LGBTIQ), and the important people in their lives.

CCSS is designed to help participants address the early symptoms of depression, anxiety, alcohol and/or drug use, suicidal thoughts, violence and Post Traumatic Stress Disorder (PTSD), as well as the confusion, isolation, grief and loss, high-risk behaviors, self-esteem challenges, victimization by bullying, trauma, homelessness and lack of familial support frequently experienced by individuals identifying as LGBTIQ. Participants are referred to the program by family resource centers, medical offices, community-based organizations, County-operated and County-contracted programs and self-referral.

CRISIS ASSESSMENT AND PSYCHIATRIC EMERGENCY AND RESPONSE TEAMS (CAT/PERT) (ADULT & OLDER ADULT) (HCA)

Address: NA

Phone: Call OC Links at (855) 625-4657

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/crisis-services/crisis-assessment-emergency-1>

Description: The **Crisis Assessment Team (CAT)** provides 24-hour mobile response services to any adult experiencing a behavioral health crisis. Staff members receive calls to provide crisis intervention individuals with mental health issues from law enforcement officers in the field, social services agencies, and concerned family members. CAT conducts risk assessments, initiates involuntary hospitalizations when necessary, provides resources and linkage, and conducts follow-up contacts for individuals assessed. Staff members on **Psychiatric Emergency Response Team (PERT)** are mental health clinicians who ride along with assigned law enforcement officers to address mental health related calls in the assigned city. PERT conducts risk assessments initiates involuntary hospitalizations when necessary and provide resources and education. The program also provides outreach and follow-up services to ensure linkage to ongoing services.

FIRST CANDLE (MISCARRIAGE, STILLBIRTH, AND SIDS/SUID SUPPORT GROUPS) (ADULT & OLDER ADULT)

Address: 21 Locust Ave., Suite 2B

New Canaan, CT 06840 (*Services provided via phone or virtual*)

Phone: 24-hour Grief Line: (800) 221-7437

Website: <https://firstcandle.org/bereavement-support/>

Description: Offers a grief support hotline where grief counselors are available to help individuals through the difficult time following the death of a baby. Also offers 3 online, 24-hour access support groups to connect with communities of those dealing with miscarriage, stillbirth, Sudden Infant Death Syndrome (SIDS), and Sudden Unexpected Infant Death (SUID).

FOREVER FOOTPRINTS

Address: 1944 North Tustin Street, Suite 118

Orange, CA 92865

Phone: (714) 509-0065

Website: <https://www.foreverfootprints.org/>

Description: Serves families who have suffered pregnancy and infant loss through support, education and remembrance. We make sure families receive the best support, comfort, and resources possible. We provide direct services and offer opportunities for remembrance to help families find their own path to healing.

HOAG PREGNANCY AND POSTPARTUM SUPPORT GROUPS

Address: Contact for details

Phone: (949) 764-5333

Website: https://ocnavigator.org/m/ocn/58?resource_id=102362199

Description: Offers perinatal educational classes, postpartum support groups, pregnancy and infant loss support groups, and more. Hoag support groups are available for a multitude of people and specifically for new moms in their first six weeks of breastfeeding; parents and families who have experienced an early pregnancy loss, stillbirth or newborn death; women and couples who lost a baby during pregnancy or infancy and are now pregnant; and new mothers experiencing the baby blues, or are having difficulty adjusting to motherhood. Locations in Irvine, Tustin, Aliso Viejo, Newport Beach Foothill Ranch, Huntington Beach, San Clemente, Costa Mesa, Lake Forest, Laguna Beach, and Fountain Valley.

HOUSING AND RESIDENTIAL CARE FACILITIES (ADULT & OLDER ADULT) (HCA)

Address: N/A

Phone: (714) 796-0200

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/housing-and-residential-care>

Description: Housing and Supportive Services provides a continuum of housing resources for individuals living with serious mental illness who are experiencing homelessness. This includes:

- Adult Residential Care Facility (Residential Rehabilitation Facilities)
- Residential Rehabilitation Facilities
- Short Term Housing
- Bridge Housing
- Permanent Supportive Housing

JUVENILE RECOVERY COURT (JRC) (CHILDREN/YOUTH) (HCA)

Address: 301 The City Dr. South
Orange, CA 92868

Phone: (714) 935-6363

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-mhrs/specialized-services>

Description: A collaboration between Children and Youth Behavioral Health Services (CYBH), Probation, Collaborative Court Full-Service Partnership and Juvenile Court for youth who have committed substance use disorder related offenses.

BEHAVIORAL HEALTH/ MENTAL HEALTH

Please see Appendix: HCA SUD Provider List

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

MARIPOSA WOMAN AND FAMILY CENTER

Address and Phone:

1845 W Orangewood Ave, Suite 300
Orange, CA
(714) 547-6494

29222 Rancho Viejo Rd., Suite
San Juan Capistrano, CA
(949) 429-6888

Website: <https://www.mariposacenter.org/>

Description: At Mariposa **Error! Bookmark not defined.** Women and Family Center, we deliver high-quality, innovative therapy services that are tailored to meet the specific needs of individual. Programs: Group therapy, substance use disorder, CalWORKs, equine therapy, and individual counseling.

MATERNAL MENTAL HEALTH HOTLINE

Address: N/A

Phone: (833) 9-HELP4MOMS or (833) 943-5746; phone or text in English and Spanish. TTY Users can use a preferred relay service or dial 711 and then 1-833-943-5746.

Website: <https://www.hhs.gov/about/news/2022/05/06/hhs-launches-new-maternal-mental-health-hotline.html>

Description: The Maternal Health Hotline provides 24/7, free, confidential support before, during, and after pregnancy. Moms can call or text and connect with a counselor at no charge.

NAMI WARM LINE (EMOTIONAL SUPPORT AND LINKAGE TO OC RESOURCES)

Address: N/A

Phone: (714) 991-6412

Website: <https://www.namIOC.org/>

Description: National Alliance on Mental Illness (NAMI) provides emotional support and Orange County resources 18 hours a day. This is a free and confidential telephone service providing emotional support and resources to Orange County residents. Monday-Saturday: 9am-3am and Sunday, 10am-3am. Please call if you need emotional comfort or resources.

OC CENTER FOR RESILIENCY, EDUCATION, WELLNESS (OCCREW) (ADULT) (HCA)

Address: 4000 W. Metropolitan Dr., Suite 403
Orange, CA

Phone: (714) 480-5100

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early>

Description: The program provides early intervention services to Orange County residents between the ages of 12-25 years old who are experiencing their first episode of psychosis with symptoms that started within the last 24 months. Additionally, the program services the families of eligible youth. Services include screening and needs assessments, clinical case management, individual counseling and family services, psychiatric care,

BEHAVIORAL HEALTH/ MENTAL HEALTH

Please see Appendix: HCA SUD Provider List

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

psychoeducational groups, referrals and linkages to community resources, and community education on “The First Onset of Psychosis.”

OC LINKS (HCA)

Address: N/A

Phone: (855) 625-4657

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/navigation-training/oc-links>

Description: OC Links' Navigators are available to help callers understand what programs or services are the right fit for them. Navigators are available Monday through Friday from 8am to 6pm by phone at (855) OC Links (855-625-4657) or by connecting online through a Chat line at <https://www.chorusplatform.io/m/oc-links/chat>.

OC PARENT WELLNESS PROGRAM (OCPWP) (ADULT) (HCA)

Address: 4000 W. Metropolitan Dr., Suite 404
Orange, CA

Phone: (714) 480-5160

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-1>

Description: The Orange County Parent Wellness Program has been expanded to specialize in supporting families with children under the age of 18. This includes pregnant females and partners affected by the pregnancy or birth of a child within the past 12 months, families that have been reported to Child Protective Services for allegations of child abuse or neglect or families with a young child between the ages of 0 and 8 years who are exhibiting behavioral symptoms that maybe negatively impacting their readiness for school. Services include screening and needs assessments of the family, clinical case management, individual counseling, family collateral services, parent education, psycho-education support groups, referrals and linkages to community resources and community education on Perinatal Mood & Anxiety Disorders.

OUTREACH AND ENGAGEMENT (ADULT & OLDER ADULT) (HCA)

Address: 500 City Parkway West, 4th Floor
Orange, CA 92868

Phone: (714) 834-7742

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/early-0>

Description: Individuals who are homeless or on the verge of become homeless. Among this group, services are offered to individuals of all ages with behavioral health conditions ranging from mild to moderate to severe and chronic mental illness. Staff frequents known gathering places for the homeless including food banks, shelters, and public areas such as parks/libraries to identify potential consumers and screen for program eligibility.

PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

Address: 1207 E. Fruit St.
Santa Ana, CA

Phone: Behavioral Health Intervention and Support Services: (714) 266-3469

Website: <https://phoenixhouseca.org/community-services/>

Description: Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse. to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance use disorder and mental health services, as well as school-based prevention and mental health programs.

School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

POSTPARTUM SUPPORT INTERNATIONAL

Address: N/A

Phone: (800) 944-4773

Website: <https://www.postpartum.net/>

Description: The program offers more than 14 specialty online support groups available 5 days week, including groups for African American mothers, military moms, NICU parents, South Asian moms, queer parents, Spanish-speaking mothers, and many more. Our website has loss and grief resources for those experience the loss of a pregnancy, infant or child. Our mission is to promote awareness, prevention and treatment of mental health issues related to childbearing in every country worldwide.

PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (CYBH PACT) (CHILDREN/YOUTH) (HCA)

Address: 2200 W. Orangewood Ave., Suite 212
Orange, CA 92868

Phone: (714) 645-8045

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/specialized>

Description: PACT (Program for Assertive Community Treatment) is a field-based program for transitional age youth and youth and young adults aged 14-21 living with a chronic and persistent mental illness, who may have a co-occurring substance use disorder, and who are experiencing significant impairments in their daily functioning. Outpatient services include the following intensive mental health services: assessment, individual, family and group therapy, substance use disorder treatment, medication support, crisis intervention, extensive case management, and advocacy.

PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (PACT) (ADULT & OLDER ADULT) (HCA)

Address and Phone:

23228 Madero
Mission Viejo, CA 92691
(949) 454-3940

401 E. Imperial Highway
Fullerton, CA 92835
(714) 447-7000

401 W. Civic Center Dr., Suite 800
Santa Ana, CA 92701
(714) 480-6767

2035 E. Ball Rd., Suite 200
Anaheim, CA 92806
(714) 517-6300

14140 Beach Blvd., Suite 223
Westminster, CA 92683
(714) 896-7566

Older Adult Services
4000 Metropolitan Dr., Suite 120
Orange, CA 92868
(714) 972-3700

Website: <https://www.ochealthcareagency.com/mhp/31447-aoabh-older-adult-services-oas-pact-orange> or <https://www.ochealthcareagency.com/mhp/>

Description: The Adult Program for Assertive Community Treatment is an outpatient program that serves adults living with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning. PACT is an intensive outpatient program that provides assessment, linkage, individual and group therapy,

BEHAVIORAL HEALTH/ MENTAL HEALTH

Please see Appendix: HCA SUD Provider List

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extensive case management, advocacy, medication support, substance use disorder treatment, and a variety of recovery services.

PROVIDENCE FATHER SUPPORT GROUP

Address: 1100 W. Steward Dr. Orange, Ca. 92868

Phone: (714) 771-8101

Website: <https://www.providence.org/locations/socal/saint-joseph-medical-center/patients-and-visitors/support-groups>

Description: Dads groups allow fathers the opportunity to connect, gain practical tips for managing stress, and learn ways to best support their partners.

RECOVERY (OLDER ADULT) (HCA)

Address: 4000 Metropolitan Dr., Suite 120
Orange, CA 92868

Phone: (714) 972-3700

Website: <https://www.ochealthcareagency.com/mhp/31448-aoabh-older-adults-mental-health-recovery-program-2>

Description: This program provides case management, mental health services, medication services and crisis intervention. Services are provided in the community, in clients' homes and at the clinic. This is for Orange County residents aged 60 and up with impairments in functioning related to a mental illness.

SENIOR HEALTH OUTREACH AND PREVENTION PROGRAM (SHOPP) (OLDER ADULT) (HCA)

Address: 4000 Metropolitan Dr., Suite 120
Orange, CA 92868

Phone: (714) 972-3700

Website: <https://www.ochealthcareagency.com/mhp/31449-aoabh-shopp-senior-health-outreach-prevention-program-behavioral-health-3>

Description: SHOPP Behavioral Health Clinicians provide field-based engagement services, crisis intervention, assessment, referral, and linkage to resources for older adults ages 60 and above who are experiencing a functional impairment related to a mental health issue.

SHOPP also provides psychoeducation to families, caregivers, and brief counseling to clients, families, and caregivers.

START WELL (MENTAL HEALTH CONSULTATION FOR EARLY CARE AND EDUCATION)

Address: N/A

Phone: For more information email info@earlychildhoodoc.org

Website: <https://startwelloc.org/>

Description: Start Well program supports Early Care and Education (ECE) providers and families to ensure they are skilled and competent in providing a nurturing environment focused on social and emotional well-being and behavioral health of all children. Using evidence-based practices, they work with ECE providers to implement the following goals:

- Early care and education providers deliver research-based practices which promote children's social and emotional development, prevent challenging behaviors, and identify early mental health needs.
- Parents and Early Care and Education providers have a strong responsive relationship with each other to support the social and emotional development and mental well-being of children.
- Parents understand social and emotional development and are able to support their children's mental health needs.
- Children have access to responsive adults in a nurturing environment to develop their resiliency and social-emotional well-being.
- The systems that support young children are more closely integrated and linked.

SUICIDE & CRISIS LIFELINE - 988 (FORMERLY NATIONAL SUICIDE PREVENTION LIFELINE)

Address: N/A

Phone: 988 / (800) 273-8255 (previous number remains available) – 24/7

Website: <https://suicidepreventionlifeline.org/>

Description: The 988 Suicide & Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) provides free and confidential emotional support to people in suicidal crisis or emotional distress and empowers individuals, advances professional best practices, and builds awareness.

TRANSITIONAL AGE YOUTH/PROGRAM FOR ASSERTIVE COMMUNITY TREATMENT (TAY PACT) (CHILDREN/YOUTH) (HCA)

Address and Phone:

23228 Madero
Mission Viejo, CA 92691
(949) 454-3940

401 E. Imperial Highway
Fullerton, CA 92835
(714) 447-7000

1200 N. Main St., Suite 200
Santa Ana, CA 92701
(714) 480-6767

2035 E. Ball Rd., Suite 200
Anaheim, CA 92806
(714) 517-6300

14140 Beach Blvd., Suite 223
Westminster, CA 92683
(714) 896-7566

3115 Red Hill Ave.
Costa Mesa, CA 92626
(714) 850-8463

Website: <https://www.ochealthinfo.com/about-hca/behavioral-health-services/more-bhs/children-youth-behavioral-health-cybh/crisis-services>

Description: The Program for Assertive Community Treatment for Transitional Age Youth (TAY PACT) provides outpatient services including assessment, linkage, individual and group therapy, extensive case management, advocacy, medication support, substance use disorder treatment, and a variety of recovery services for individuals from age 18-26 who live with severe and persistent mental illness and who are experiencing multiple significant impairments in their community functioning.

VETERANS' SERVICES (OC4VETS) (ADULT & OLDER ADULT) (HCA)

Address: 1300 S. Grand, Bldg. B
Santa Ana, CA 92705

Phone: (714) 480-6555

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/veterans-services>

Description: Veterans' Services provide training, case management for select veteran clients, resource linkage and collaborative partnerships to improve the behavioral health of Orange County veterans.

VETERANS' COURT SERVICES (COURT SUPPORT 4 VETS) (ADULT & OLDER ADULT) (HCA)

Address: 1300 S. Grand, Bldg. B
Santa Ana, CA 92705

Phone: (714) 480-6555

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/veterans-services/court-support-4>

Description: Veterans' Court Services (Court Support 4 Vets) provides case management to veterans in the OC Superior Court system and the Veterans' Non-Criminal Domestic Violence Family Court. This service provides case management to court-assigned veterans who need professional support, referrals, and linkages to the Veteran Administration (VA), Veterans' Center and community organizations that provide treatment and other services to veterans, military, and family members.

WAYMAKERS (CHILDREN'S CRISIS RESIDENTIAL) (CHILDREN/YOUTH)

Address: 980 Catalina
Laguna Beach, CA
(949) 494-4311

7291 Talbert Ave.
Huntington Beach, CA
(714) 842-6600

14632 Yorba St.
Tustin, CA
(714) 714-0780

Phone: (714) 714-0780

Website: <https://waymakersoc.org/sheltering-children>

Description: Waymakers Children's Crisis Residential Program offers a temporary, short-term, six bed crisis stabilization home to adolescents who are in crisis with the goal of reducing at risk behaviors, peer and family problems, out of home placement, and involvement in the child welfare and juvenile justice system among adolescents.

WAYMAKERS (HOMICIDE VICTIM SERVICES)

Address: 401 Civic Center Dr. West
Santa Ana, CA

Telephone: (714) 347-8494

Website: <https://waymakersoc.org/supporting-victims>

BEHAVIORAL HEALTH/ MENTAL HEALTH

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Description: Provides counseling and support services to family members of homicide victims. Works with the homicide unit in the District Attorney's Office. All victims' families are provided with extended services and support during the investigation and prosecution of the case.

YOUTH REPORTING CENTER (CHILDREN/YOUTH) (HCA)

Address: 1001 S. Grand Ave.
Santa Ana, CA 92705

Phone: (714) 667-7770

Website: <https://ocprobation.ocgov.com/bureaus/juvenile-operations/juvenile-field-operations/youth-reporting-centers-yrq>

Description: The Youth Reporting Center (YRC) is a Probation Department alternative to incarceration. The program provides school and mental health, crisis and recovery services for probation youth in the community who are assigned to the program. Children and Youth Behavioral Health Services provides the behavioral health services component to this collaboration with the Probation Department and the Orange County Department of Education.

(End of Category)

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix: HCA SUD Provider List

Please see Appendix: MATCONNECT Clinics

Please see Appendix: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

SUBSTANCE USE DISORDER

ADULT AND OLDER ADULT ABUSE SERVICES (AOABH) SUBSTANCE USE DISORDER TREATMENT (PERINATAL) (ADULT & OLDER ADULT) (HCA)

Address and Phone:

Aliso Viejo Perinatal Services

5 Mareblu, Suite 100
Aliso Viejo, CA 92656
(949) 643-6930

Santa Ana Perinatal Services

401 W. Civic Center Dr.
Santa Ana, CA 92701
(714) 480-6660

Anaheim Perinatal Services

2035 E. Ball Rd., Suite 100-A and 100-P
Anaheim, CA 92806
(714) 517-6140

Westminster Perinatal Services

14140 Beach Blvd., Suite 120
Westminster, CA 92683
(714) 934-4600

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/mhrs-misc/alcohol-drug-abuse-services>

Description: Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder (SUD) treatment programs include crisis intervention, assessment and evaluation; individual, group and family counseling, HIV education, pre- and post-test counseling, and voluntary testing; counseling and testing; referrals to other programs when indicated; and outreach to schools and the general community.

Perinatal Program Services occur at the Outpatient and Residential levels of care and take an active role in promoting the health of our community by offering evidence-based treatment to help pregnant and parenting women create positive change in their recovery. Preference is given both to women who are pregnant and IV drug users. These programs promote an understanding of addiction and the recovery process by providing education, helping women acquire effective coping skills, develop safe living situations, and decrease domestic violence and abuse.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix: HCA SUD Provider List

Please see Appendix: MATCONNECT Clinics

Please see Appendix: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

ADULT AND OLDER ADULT BEHAVIORAL HEALTH (AOABH) (ADULT & OLDER ADULT) (HCA)

Address and Phone:

North Region

2035 E. Ball Rd., Suite 200
Anaheim, CA 92806
(714) 517-6300

West Region

14140 Beach Blvd., Suite 223
Westminster, CA 92683
(714) 896-7566

South Region

5 Mareblu
Aliso Viejo, CA 92656
(949) 643-6901

Pacific Asian Services

14140 Beach Blvd., Suite 223
Westminster, CA 92683
(714) 896-7566

East Region

401 W. Civic Center Dr., Suite 800
Santa Ana, CA 92701
(714) 480-6767

Older Adult Services

4000 W. Metropolitan Dr., Suite 120
Orange, CA 92868
(714) 972-3700

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/adult-18-services/outpatient-services/outpatient>

Description: Adult and Older Adult Behavioral Health (AOABH) provides recovery mental health services and episodic treatment services with emphasis in individual needs, strengths, choices, and involvement in service planning and implementation. Adults who have a serious and present mental disorder and may have co-occurring substance use disorder and impairment in their ability to function in the community or who have a history of recurring substantial functional impairment, hospitalization nor symptoms can access services.

AL-ANON (RELATIVES AND FRIENDS OF ALCOHOLICS)

Address: 12391 Lewis St., Suite 102
Garden Grove, CA 92840

Phone: (714) 748-1113

Website: <https://www.ocalanon.org/>

Description: The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. We believe alcoholism is a family illness and that changed attitudes can aid recovery. Hours of operation: Tuesday, Wednesday, and Thursday 9:30am – 4:30pm.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix: HCA SUD Provider List

Please see Appendix: MATCONNECT Clinics

Please see Appendix: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

ALCOHOL AND OTHER DRUG (AOD) PREVENTION TEAM (HCA)

Address: 4000 W. Metropolitan Dr., Suite 402
Orange, CA 92868

Phone: (714) 954-2900

Website: <https://ochealthinfo.com/about-hca/behavioral-health-services/bh-services/prevention-intervention-services/school-based>

Description: The Alcohol and Other Drug Prevention Team provides staff training, parent education, school-based curriculum, community education and outreach to increase awareness of, prevent alcohol, and drug use/abuse.

ALCOHOLICS ANONYMOUS

Address and Phone:

1526 Brookhollow Dr., Suite 75
Santa Ana, CA 92705-5466
(714) 556-4555 (24 Hours)

1661 E. Chapman Ave., Suite 1H
Fullerton, CA 92831
(714) 773-4357 (24 Hour)

30011 Ivy Glenn Dr., Suite 104
Laguna Niguel, CA 92677
(949) 582-2697 (24 Hours)

Website: <https://oc-aa.org/>

Description: Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix 1: Health Care Agency SUD Provider List

Please see Appendix 3: MATCONNECT Clinics

Please see Appendix 4: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

ANAHEIM LIGHTHOUSE

Address: 1320 West Pearl St.
Anaheim, CA 92801

Phone: (800)736-9295

Website: <https://anaheimlighthouse.com/>

Description: Anaheim Lighthouse prepares a drug addiction treatment plan for each client. The plan is the result of a collaboration between each client and their primary therapist and addiction counselor. Length of treatment will depend entirely on the client's situation, with options for residential detox, residential care, partial hospitalization, and intensive outpatient levels. In addition, we provide trauma group sessions to help clear the way for recovery. All our therapists are addiction specialists with Master's level degrees and above. All our addiction counselors are certified and have personal experience with addiction recovery.

Within our abstinence-based treatment programs, we provide a comprehensive slate of services, such as individual and group counseling, drug and alcohol education, and introduction to the 12-step program. Recognizing the importance of family healing, we also offer a strong family support program. We promote our holistic approach to recovery through treating the mind, body, and soul. We encourage a healthy diet and physical fitness through visits to a nationally recognized gym, yoga, and meditation during a client's stay.

CLEAN PATH BEHAVIORAL HEALTH (SERVES PREGNANT AND PARENTING WOMEN, AND MOTHERS SEEKING RE-UNIFICATION)

Address: 1650 Adams Ave.
Costa Mesa, CA

Phone: (949) 734-7432

Website: <https://cleanpathrecovery.com/perinatal-women-with-children-substance-abuse-program-2/>

Description: Clean Path Behavioral Health's perinatal substance use disorder program serves pregnant women, mothers in need of re-unification with their children and parenting women who decide to keep their children with them while they under-go treatment. Our program offers new mothers the opportunity to participate in classes to improve their parenting skills, receive education on mental health and health and share in group sessions to grown and share their experience with their peers.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix 1: Health Care Agency SUD Provider List

Please see Appendix 3: MATCONNECT Clinics

Please see Appendix 4: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

COLLABORATIVE COURTS-DRUG COURT AND DRIVING-UNDER-THE INFLUENCE (DUI) COURT (HCA)

Address and Phone:

5 Mareblu, Suite 100
Aliso Viejo, CA 92656
(949) 643-6930

3115 Red Hill
Costa Mesa, CA 92626
(714) 517-6140

401 W. Civic Center Dr., Santa
Ana, CA 92701
(714) 480-6767

2035 E. Ball Rd., Suite 100A
Anaheim, CA 92806
(714) 517-6140

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/alcohol-substance-use-services/drug-court-and-dui>

Description: The Drug Court Program is a highly intensive outpatient drug and alcohol rehabilitation program for individuals with felony drug charges facing prison time. The program is a minimum of 18 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent progress review with the judge. The DUI Court Program is a highly intensive outpatient alcohol rehabilitation program for individuals with multiple misdemeanor DUI's. This program is a minimum of 12 months and includes individual treatment, group treatment, drug/alcohol education, drug/alcohol testing, formal probation, and frequent program reviews with the judge.

CORNERSTONE

Address:

1950 17th St., Suite 150
Santa Ana, CA

13682 Yorba St.
Tustin, CA

Phone: (714) 547-5375

Website: <https://www.cornerstonesocal.com>

Description: Cornerstone offers a vast range of therapeutic approaches to addiction and mental health issues including: Cognitive Behavioral Therapy (CBT), Dialectical Behavior Therapy (DBT), Art Therapy, Acceptance and Commitment Therapy (ACT), Person-Centered Therapy, Emotion-Focused Therapy (EFT), Mindfulness, Interpersonal Therapy (IPT), Transactional Analysis, Existential therapy, Psychoeducation, Psychodrama, Schema Therapy, Rational Emotive Behavior Therapy (REBT), Integrative Counseling, Compassion Focused Therapy (CFT), Cognitive Analytic Therapy, Psychodynamic Counseling, Life Skills Work, Nutrition Education, Wellbeing Activities, Treatment Settings.

Financial coordinators are available to work with insurance providers on our behalf. If insurance is not available, we have flexible payment plans. Sorry, we do not accept Medicaid or Medicare. Cornerstone has grown into a 20-home system including 4 residential detox homes, extended care, monitored residential and sober living homes. Cornerstone also boasts an outpatient day treatment facility in Santa Ana.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix 1: Health Care Agency SUD Provider List

Please see Appendix 3: MATCONNECT Clinics

Please see Appendix 4: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

NEW LUNG (SMOKING OR VAPING CESSATION) (HCA)

Address: N/A

Phone: (866) NEW-LUNG (866-639-5864)

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/services/healthy-living/tobacco-use-prevention-program/quit-1>
<https://www.1866newlung.com/>

Description: New Lung offers free countywide services to quit smoking or vaping for teens and adults who live, work, or attend school in Orange County. Call 1-866-NEW-LUNG (1-866-639-5864) or visit the [New Lung website](https://www.1866newlung.com/) (https://www.1866newlung.com/).

You will speak to a counselor who will let you know when and where the next seminar or class is or schedule an individual counseling session with you. You can choose any service that best fits your needs. Adult services are offered in English, Spanish, Vietnamese, Korean, and Farsi. Free Nicotine Patches are available to adults 18 and older who complete any of the adult cessation services.

PHOENIX HOUSE (SUPPORT FOR ADDICTION, BEHAVIORAL HEALTH AND FAMILY SERVICES) (ADULT & OLDER ADULT)

Address: 1207 E. Fruit St.
Santa Ana, CA

Phone: (714) 461-0569 (Behavioral Health Intervention and Support Services)

Website: <https://phoenixhouseca.org/community-services/>

Description: Phoenix House California is dedicated to helping young people, women, and men overcome substance and alcohol abuse to live extraordinary lives in recovery. Services include providing support for addiction, behavioral health and family services to anyone who needs our help through residential and outpatient treatment, recovery support, in-custody substance use disorder and mental health services, as well as school-based prevention and mental health programs. School Based Behavioral Health intervention and Support provides services and curriculum for students and their families for the purpose of preventing and/or interrupting the onset or progression of behavioral health conditions, negative social behaviors, and emotional distress in youth exhibiting early signs of problem behaviors. Services will be delivered to elementary, middle, and high schools in school districts that have the highest indicators of behavioral issues, including dropout rates, expulsion, and suspensions. Curriculum will be implemented at the classroom level for all students to explore a positive approach to the school environment. More intensive curriculum will be implemented of students and families based on assessed need.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix 1: Health Care Agency SUD Provider List

Please see Appendix 3: MATCONNECT Clinics

Please see Appendix 4: MATCONNECT Pharmacies

Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

PROTOTYPES MOTHER AND CHILD RESIDENTIAL HOME

Address: Tustin Location: 15405 Lansdowne Rd.
Tustin, CA

Phone: (714) 566-8432

Website: <https://www.freerehabcenters.org/>

Description: Prototypes' clients are women of all ages and backgrounds whose lives have been disrupted by the traumas of addiction. Participation is voluntary and expected length of stay is 6 to 18 months.

Mother and Child Residential Homes - Tustin Location Brochure:

<https://www.prototypes.org/wp-content/uploads/Tustin-Family-Campus-Brochure.pdf>

Family-center residential program for mothers with substance use disorders. Focus on healthy parenting while addressing other issues that affect the entire family.

Mothers must meet the following requirements:

- Recovering from substance use issues
- Have an open case with Orange County Social Services Agency
- Have up to 3 children (1 child must be under 6 years of age and no children older than 10)

SUBSTANCE USE DISORDER RESOURCES TEAM (START) (HCA)

Address: 4000 Metropolitan Dr.
Orange, CA 92868

Phone: (714) 972-3700

Website: <https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/older-adult-60-services/alcohol-substance-use-0>

Description: START is an in-home service for older adults aged 60 and above who have a serious mental illness and misuse substances such as alcohol, recreational drugs, over the counter and prescription medications. START serves older adults who are unable to access traditional services geared toward drug and alcohol abuse. Services include engagement, brief intervention, mental health and Substance Use Disorder counseling and education, coordination with health care providers, case management, information, and linkage to community services and inpatient treatment programs.

BEHAVIORAL HEALTH/ SUBSTANCE USE DISORDER

Please see Appendix 1: Health Care Agency SUD Provider List

Please see Appendix 3: MATCONNECT Clinics

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Please see Appendix: SUD Adolescent Providers - Drug Medi-Cal Organized Delivery System (DMC-ODS)

TEEN CHALLENGE OF SOUTHERN CALIFORNIA

Address: 416 N. Main St.
Santa Ana, CA

Phone: (714) 835-8822

Website: <https://www.teenchallenge.org/about-us/our-programs/>

Description: Teen Challenges of Southern California has been an effective solution to life-controlling problems. They offer a variety of outreach programs and have a one-year residential drug recovery program for over the age of 18, as well as adolescent boys aged 12-17. The one-year adult program starts with a student entering one of their centers for approximately three months, then transferring to one of two long-term centers for an additional nine months.

TOBACCO USE PREVENTION PROGRAM (TUPP) (HCA)

Address: 1725 W. 17th Street, Suite N, Santa Ana, CA 92706

Phone: (714) 541-1444

Website: <https://www.ochealthinfo.com/services-programs/wellness-safety-prevention/tobacco-use-prevention>

Description: The Tobacco Use Prevention Program (TUPP) collaborates with community partners to prevent people from starting to smoke or vape, prevent secondhand smoke exposure, and help people quit tobacco. TUPP offers the following services throughout Orange County:

- Educational presentations to youth and parents on the harms of vaping and ways to prevent young people from starting to vape
- Youth engagement projects to help young people build leadership skills and help them create healthier, tobacco-free communities
- Free quit smoking and quit vaping services for youth and adults through 1-866-NEW-LUNG (639-5864) and www.1866newlung.com.
- Educational resources and technical assistance to businesses, cities, schools, and organizations on tobacco-related issues

TUPP also coordinates and facilitates the Tobacco and Vape-Free OC Coalition, which is comprised of over 40 different organizations that meet bi-monthly and network to collaborate on tobacco prevention and policy projects throughout Orange County. More information about the coalition and ways to get involved can be found by going to <https://tobaccoandvapefreeoc.com/>.

(End of Category)

COMMUNITY AND NON-PROFIT AGENCIES

COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

Address: 300 W. Carl Karcher Way
Anaheim, CA

Phone: (714) 917-0440

Website: <https://www.accesscal.org/about-us/>

Description: ACS is a culturally and linguistically sensitive health and human services nonprofit organization, which provides social and economic services to local **Arab- and Muslim-Americans**, refugees, and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Services include vocational English training, case management and advocacy in 16 languages, citizenship and immigration services, employment and tax services, emergency financial assistance, educational services, healthcare access services, counseling and support, community service and civic engagement, refugee services, and refugee health assessments.

THE CAMBODIAN FAMILY

Address: 1626 E. 4th St.
Santa Ana, CA

Phone: (714) 571-1966

Website: <http://cambodianfamily.org/>

Description: The **Cambodian** Family is a grassroots, independent community-based organization that provides opportunities for refugee and immigrant families to develop the knowledge, skills, and desires for creating health and well-being in their lives.

KOREAN COMMUNITY SERVICES

Address: 7212 Orangethorpe Ave., Suite 9A
Buena Park, CA

Phone: (714) 503-6550

Website: <http://koreancommunity.org/>

Description: Korean Community Services aims to assist and empower **Korean American** individuals, families, and the greater immigrant community. Korean Community Services is one of the largest behavioral health providers in Orange County specializing in services to mandated populations. Through domestic violence, parenting, child abuse, substance use disorder and anger management programs, Korean Community Services serves clients mandated to treatment by the Orange County Courts, Probation, Social Services and Health Care Agency. Furthermore, Korean Community Services' expertise is in substance use disorder and as such, Korean Community Services encounters many dually diagnosed clients.

COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

LATINO HEALTH ACCESS

Address: 450 West Fourth St., Suite 130
Santa Ana, CA

Phone: (714) 542-7792

Website: <https://www.latinohhealthaccess.org/>

Description: Latino Health Access partners with communities to bring health, equity, and sustainable change through education, services, conscious-raising and civic participation. Programs include family support services, therapy/counseling, empowerment classes, support group, parenting classes, health promotion and disease prevention, children and youth initiative, mental health, domestic violence, and community engagement and advocacy.

MECCA (MULTI-ETHNIC COLLABORATIVE OF COMMUNITY AGENCIES)

Address: 1505 East 17th St., Suite 123
Santa Ana, CA

Phone: (714) 202-4750

Website: <https://www.ocmecca.org/programs/>

Description: MECCA Programs specialize in accessing and serving underserved or hard-to-reach individuals and communities and, as a collaborative, MECCA relies on the credibility and strength of its members agencies who have been serving communities across the county for decades. MECCA's Programs are designed to facilitate cultural integration and wellness for underserved ethnic communities facing barriers (whether linguistic, cultural, economic or otherwise) in accessing services. MECCA successfully provides culturally and linguistically competent outreach services focused on a variety of health equity programs including, Substance Use Disorder Prevention, Mental Health, Physical Health, and Stigma Reduction. Working together MECCA's member agencies are able to reach Orange County's ethnic populations in **Vietnamese, Spanish, Khmer, Korean, Arabic, and Farsi**.

OCAPICA (THE ORANGE COUNTY ASIAN AND PACIFIC ISLANDER COMMUNITY ALLIANCE)

Address: 12912 Brookhurst St., Suite 410
Garden Grove, CA

Phone: (714) 636-9095

Website: <https://www.ocapica.org/>

Description: The Orange County Asian and Pacific Islander Community Alliance (OCAPICA) is dedicated to enhancing the health, and social and economic well-being of **Asians and Pacific Islanders** in Orange County, California. Established in 1997, OCAPICA works to improve and expand the community's opportunities through service, education, advocacy, organizing and research. OCAPICA focuses on Mental Health, Youth Education, Adult Workforce, Homeless Prevention, Health and Policy.

COMMUNITY AND NON-PROFIT AGENCIES/ COMMUNITY AGENCIES (ETHNIC AND CULTURAL)

OMID MULTICULTURAL INSTITUTE FOR DEVELOPMENT (EMPHASIS ON PERSIANS, AFGHANS, AND FARSI SPEAKING FAMILIES)

Address: 2101 Business Center Dr., Suite 150
Irvine, CA

Phone: (949) 502-4721

Website: <https://omidinstitute.org/>

Description: OMID Multicultural Institute for Development is a non-profit organization with the mission to provide mental health, education, outreach, training and research to address the mental health needs of low-income families across Orange County with a special focus on the **Farsi** speaking families (especially, **Persians** and **Afghans**), children, senior citizens and immigrants.

ORANGE COUNTY CHILDREN'S THERAPEUTIC ART CENTER

Address: 2215 N. Broadway St.
Santa Ana, CA

Phone: (714) 547-5468

Website: <http://occtac.org/>

Description: Orange County Children's Therapeutic Art Center is a community-based organization providing access to services for all families either impacted by physical, cognitive, language, social, emotional disabilities, or that are at risk. Most of the families they service are **Latino**, monolingual, and low-income immigrants. They are successful in reaching out to underserved communities that are not seeking traditional therapeutic services due to cultural and linguistic factors. The comprehensive and multicultural curriculum that prioritizes on empowering children and youth of limited resources, from diverse cultural and linguistic backgrounds.

SOUTHLAND INTEGRATED SERVICES, INC. (EMPHASIS ON VIETNAMESE AMERICANS)

Address: 9862 Chapman Ave.
Garden Grove, CA

Phone: (714) 620-7000

Website: <https://www.southlandintegrated.org/>

Description: Southland Integrated Services provides comprehensive health, human, and economic development, supporting services to **Vietnamese Americans** to enable them to become actively participating citizens in the mainstream society through empowerment and the capacity enhancement of each citizen. Southland Integrated Services provides medical and dental assistance as a Federally Qualified Health Center (FQHC) while also offering citizenship, ESL, and computer classes.

(End of Category)

LEGAL ASSISTANCE

COMMUNITY LEGAL AID SOCAL

Address: 2101 N Tustin Ave
Santa Ana, CA

Phone: Local: (714) 571-5200 or Toll-free: (800) 834-5001

Website: <https://www.communitylegalsocal.org/>

Description: Community Legal Aid SoCal promotes equal access to the justice system through advocacy, self-help services, community education, legal counseling and representation. Legal Aid provides free, high quality civil legal services to society's most vulnerable members, whose human rights and basic needs are jeopardized and for whom significant barriers to justice exist.

ELDER LAW & DISABILITY RIGHTS CENTER

Address: 1535 E 17th Street, Suite 110
Santa Ana, CA 92705

Phone: (714) 617-5353

Website: <https://eldrcenter.org/>

Description: Through advocacy, education, and the provision of free and low-cost legal services, the ELDR Center strives to ensure dignity and justice for members of our communities who are elderly, living with disabilities, or experiencing homelessness. Low-income seniors and people with disabilities are among the fastest-growing vulnerable populations falling into a gap in our justice system. We have an obligation to ensure our community can live with dignity and independence regardless of income.

NEW LEAF PROGRAM (PERSONS ON PROBATION OR CONVICTED FELONS)

Address: 801 Civic Center Dr. West, Suite 400
Santa Ana, CA

Phone: (657) 251-6090 or (866) 634-6224

Website: <https://www.pubdef.ocgov.com/programs/new-leaf-program>

Description: Assists clients who are on probation or have been convicted of a felony to reduce their crime to a misdemeanor. Goal of program is to improve opportunities for employment, professional licensing and consumer credit. The Orange County Public Defender "New Leaf Program" assists those who are seeking a fresh start and improved opportunities for employment, professional licensing or consumer credit.

We offer the following "New Leaf" services:

- Sealing Arrest Records
- Sealing Juvenile Records
- Early Probation Termination
- Felony Reduction
- Dismissals
- Rehab and Pardon
- Live Scan
- Modification of Sentence from 365 Days to 364 Days

COMMUNITY AND NON-PROFIT AGENCIES/ LEGAL ASSISTANCE

PUBLIC LAW CENTER

Address: 601 Civic Center Dr. West
Santa Ana, CA

Phone: (714) 541-1010

Website: <https://www.publiclawcenter.org/>

Description: The Public Law Center is a 501(c)(3) nonprofit providing free legal services to low-income residents and other nonprofits in Orange County. Last year, Public Law Center staff and volunteers provided over 65,000 hours of free legal services in handling over 4,500 cases benefiting low-income children, adults and seniors. Our services include counseling, individual representation, community education and strategic policy advocacy and impact litigation to challenge societal injustices.

We serve a wide range of clients, including immigrants, minorities, veterans, seniors, children, and low-income residents of Orange County. The issues range from domestic violence, human trafficking, guardianship, housing, health, bankruptcy, asylum, family law, consumer fraud, immigration, discrimination, and advocacy. Our services range from training seminars to individual legal advice to full representation. We also provide extensive legal support to Orange County nonprofit 501(c)(3) organizations so they can better meet their legal obligations, protect themselves from unnecessary litigation, and focus on delivering critical services to Orange County residents.

(End of Category)

HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see Appendix: OC Low-cost Community Health Centers
Please see Appendix: OC Care Coordination Collaborative For Kids – Transition Resources

HEALTH CARE SERVICES

HEALTH CARE AND DEVELOPMENTAL SERVICES

THE CENTER FOR AUTISM AND NEURODEVELOPMENTAL DISORDERS

Address: 1202 Bristol Street, 2nd Floor
Costa Mesa, CA 92626

Phone: (949) 267-0447 (Intake) Business line: (949) 267-0400

Website: <https://www.thecenter4autism.org/>

Description: Provides information and services to physicians, school personnel and families for children who have/are at risk for autism, ADHD, and other developmental concerns, information/services include:

- Medical evaluation performed by Developmental Pediatrician, Pediatric Neurologist or Psychologist
- Diagnosis and Treatment
- Recommendations and advocacy for intervention and therapeutic services
- Education on autism and other developmental disorder.

HELP ME GROW (CHOC/UCI EARLY DEVELOPMENTAL PROGRAM)

Address: 1120 W. La Veta Ave., Suite 450
Orange, CA

Phone: (866) GROW-025

Website: <http://www.helpmegrowoc.org/>

Description: Help Me Grow connects children and their families to developmental services to enhance the development, behavior and learning of children birth through eight years. Parents, caregivers, child care providers, early educators and health care providers have a point of access to developmental services for all young children who live in Orange County by using the online link or by calling the toll-free number (866) GROW-025 or (866) 476-9025.

HEALTH CARE SERVICES/ HEALTH CARE AND DEVELOPMENTAL SERVICES

Please see Appendix: OC Low-cost Community Health Centers
Please see Appendix: OC Care Coordination Collaborative For Kids – Transition Resources

REGIONAL CENTER OF ORANGE COUNTY

Address: 1525 N. Tustin Ave.
Santa Ana, CA

Phone: (714) 796-5100

Website: <https://www.rcocdd.com/>

Description: Regional Center of Orange County (RCOC) is one of 21 private, nonprofit organizations contracted by the State of California to coordinate lifelong services and supports for individuals with developmental disabilities and their families. The regional center is the first stop for those seeking to obtain local services and supports to help them live safely and with dignity in the community.

REIMAGINE (FORMERLY REHABILITATION INSTITUTE OF SOUTHERN CALIFORNIA)

Address: 1601 E. St. Andrew Place
Santa Ana, CA 92705

Phone: (714) 633-7400

Website: <https://reimagineoc.org/programs/>

Description: In 1950, the Rehabilitation Institute of Southern California began providing therapy to children with disabilities. Since then, we have expanded our abilities to embrace and uplift all people—from infants to seniors—with unique needs. In 2020, our 70th year, Reimagine offers an array of specialized therapies, enrichment services, independent living support, support groups, clinical services and more; with the purpose of enabling all participants to live an enhanced quality of life. Our mission is to relentlessly pursue possibilities throughout the lifespan of every person with disabilities. Our vision is to create a world in which all people with disabilities have equal opportunities to thrive in healthy, inclusive communities.

(End of Category)

HEALTH CARE SUPPORTIVE SERVICES

ADOLESCENT FAMILY LIFE PROGRAM AND CAL-LEARN (CHILDREN/YOUTH) (HCA)

Address: 1725 W. 17th St.
Santa Ana, CA 92706

Phone: (714) 567-6229

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/services/children-families/healthy-pregnancy-and-newborns/teen>

Description: Adolescent Family Life Program (AFLP) and Cal-Learn Program address the social, health, educational and economic challenges of adolescent pregnancy by providing comprehensive case management services to expectant and parenting teens and their children. The programs emphasize building upon an adolescent's strengths and resources. Case managers work closely with youth to improve the health and well-being of themselves and their children.

CALOPTIMA HEALTH + BENTO

Address: N/A

Phone: (800) 936-3022 or Email: adam@gobento.com

Website: <https://www.gobento.com/partners/caloptima-health>

Description: CalOptima Health offers free, healthy, delicious groceries. The program is a partnership with Bento that uses text messaging to access a wide variety of curated grocery orders paired with easy-to-follow recipes and meal ideas. The goal is to provide a customized experience to support a person's whole health needs with ease and convenience.

DENTI-CAL

Address: N/A

Phone: (800) 322-6384

Website: <https://dental.dhcs.ca.gov/>

Description: The Medi-Cal Program currently offers dental services as one of the program's many benefits. Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal members with access to high-quality dental care. This website provides important information about the Medi-Cal Dental Program for members and providers.

FAMILY CAREGIVER RESOURCE CENTER

Address: 130 W. Bastanchury Rd.
Fullerton, CA

Phone: (714) 446-5030 or (800) 543-8312

Website: <http://www.caregiveroc.org/>

Description: We assist families who are coping with the physical, emotional, and financial responsibilities of caregiving. We're a not-for-profit agency therefore our services are FREE to family caregivers.

HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see Appendix: OC Low-cost Community Health Centers

FAMILY SUPPORT NETWORK

Address: 1894 N. Main St.
Orange, CA

Phone: (714) 447-3301

Website: <http://www.fsn-oc.org/>

Description: Family Support Network provides services offering resources and advocacy for families and children with social, emotional, intellectual, and physical needs so they may reach their full potential. Services include developmental screenings, emergency needs program, information, referral and resource program, parent mentor services, parent to parent outreach, behavior services, support group and wraparound parent institute.

FRIENDS OF FAMILY HEALTH CENTER

Address: 13152 Newport Ave., Suite B
Tustin, CA 92780

Phone: (714) 263-8600

Website: <https://fofhealthcenter.org/>

Description: Provides pediatric medical care and general physical examinations. Specialty services include:

- Behavioral Health Services
- Child Health and Disability Program (CHDP)
- Children's & Adult dental care
- Chronic illness management and maintenance
- Family PACT
- General primary care services & Immunizations
- Guidance on insurance options and applications
- Hearing and vision & Developmental screening
- Obstetrics/Gynecological care
- Preventive care

HEALTH REFERRAL LINE (HRL) (HCA)

Address: 1725 W. 17th St.
Santa Ana, CA 92706

Phone: (800) 564-8448

TDD (Phone for the Hearing Impaired): (800) 801-7100

Website: <https://www.ocalthinfo.com/about-hca/public-health-services/assistance-access-services>

Description: The Health Referral Line (HRL) is a call center that provides the maternal, child and adolescent population with information on getting access to wide range of health services within the Health Care Agency as well as community resources. The HRL also assists callers with medical questions relate to COVID-19. Hours of operation: Monday through Friday from 8 am to 5 pm (closed holidays).

HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see Appendix: OC Low-cost Community Health Centers

MEDI-CAL FEE-FOR-SERVICE VISION SERVICES

Address: N/A

Phone: (800) 541-5555

Website: <https://www.dhcs.ca.gov/provgovpart/pharmacy/Pages/Vision.aspx>

Description: The Vision Services Branch (VSB) administers the Medi-Cal fee-for-service vision care program, serving beneficiaries in the State of California. The program offers covered optometric services benefits including comprehensive eye examinations, low vision evaluations, and artificial eye services to eligible beneficiaries of all ages. In addition, VSB oversees the optical laboratories that furnish and fabricate over prescription lenses at no cost to Medi-Cal beneficiaries who qualify.

THE NEW MOM SCHOOL

Address: 2675 Irvine Ave, Ste 114
Costa Mesa, California 92627

Phone: N/A (Contact via email: hello@newmomschool.com)

Website: <https://thenewmomschool.com/contact/>

Description: The New Mom School provides tools and support you need to overcome the challenges of the newborn phase and flourish in the fourth trimester and beyond. Our signature offering is The New Mom School Newborn Class, which is a 10-week program organized by baby's birth month to provide you with support, education and community through the fourth trimester and beyond.

OFFICE OF VITAL RECORDS (HCA)

Address: 200 West Santa Ana Blvd., Suite 100-B
Santa Ana, CA 92701

Phone: (714) 480-6700

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/provider-resources/office-vital-records>

Description: Office of Vital Records is responsible for registering all births and deaths that occur in Orange County. Certified copies of birth and death certificates and burial permits can be purchased at our office. Our office also registers all Out of Hospital Births for babies that were not born in a hospital. Note: We do not verify whether records are registered or ready for purchase over the telephone.

HEALTH CARE SERVICES/ HEALTH CARE SUPPORTIVE SERVICES

Please see Appendix: OC Low-cost Community Health Centers

ORANGE COUNTY DEAF EQUAL ACCESS FOUNDATION

Address: 6022 W. Cerritos Ave.
Cypress, CA
Phone: (714) 503-0669 (Videophone) or (714) 826-9793
Website: <https://ocdeaf.org/>
Description: OC Deaf Equal Access Foundation provides services to deaf and hard of hearing community. Services include employment assistance, information and referral, advocacy, peer counseling, independent living, communication assistance.

WRAPAROUND SERVICES [CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)] (SSA)

Address: 800 N. Eckhoff St., 4th Floor (Building 124)
Orange, CA
Phone: (714) 704-8213
Website: <https://www.cdss.ca.gov/inforesources/cdss-programs/foster-care/wraparound>
Description: Wraparound shifts focus away from a traditional service-driven, problem-based approach to care and instead follows a strengths-based, needs-driven approach. The intent is to build on individual and family strengths to help families achieve positive goals and improve well-being. Wraparound is also a team-driven process. From the start, a child and family team are formed and works directly with the family as they identify their own needs and strengths. The team develops a service plan that describes specific strategies for meeting the needs identified by the family. The service plan is individualized, with strategies that reflect the child and family's culture and preferences. California Wraparound is intended to allow children to live and grow up in a safe, stable, permanent family environment.

(End of Category)

MEDICAL OR CLINICAL SERVICES

17TH ST. TESTING, TREATMENT AND CARE (HIV AND STD CLINIC) (HCA)

Address: 1725 West 17th St., Suite 101F

Santa Ana, CA 92706

Phone: HIV (714) 834-7991 and STD (714) 834-8787

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-4>

Description: The clinic provides diagnosis and treatment for sexual transmitted diseases, anonymous and confidential testing for HIV, and primary medical care and early intervention services for HIV-infected clients.

CALWORKS PUBLIC HEALTH NURSING PROGRAM (CALWORKS) (HCA)

Address: 1725 W. 17th St.

Santa Ana, CA 92706

Phone: (714) 834-7747

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/public-health-services/children-families/women-infants-children>

Description: The CalWORKs Public Health Nurse (PHN) program accepts referrals through the CalWORKs Welfare-to-work case worker. PHNs provide short-term care coordination and case management and helps with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use issues, health education, growth and development, coordination of care, medical exemption process, and referrals to other community services. For more information about CalWORKs program, see: <https://ssa.ocgov.com/cash-calfresh/faqs/calworks>

CHILD HEALTH AND DISABILITY PREVENTION (CHDP) (HCA)

Address: 1725 W. 17th St.

Santa Ana, CA 92706

Phone: (800) 564-8448

Website: <https://www.ochealthinfo.com/services/community-and-nursing-services/child-health-and-disability-prevention-chdp>

Description: Child Health and Disability Prevention provides free Periodic Health Assessments and Immunizations to help children and teens stay healthy and find health problems before they become painful or cause harm.

HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

Please see Appendix: Diabetes Management And Prevention

CHILDHOOD LEAD POISONING PREVENTION PROGRAM (CLPPP) (HCA)

Address: N/A

Phone: For general questions, case management and/or environmental investigations:
call (714) 567-6220, M-F, 8a-5pm (except major holidays)
For questions related to abatement or complaints about unsafe lead practices, call (714) 433-6000 (ask for an Environmental Professional) M-F, 8a-5pm (except major holidays)

Website: <https://ochealthinfo.com/lead>

Description: The Childhood Lead Poisoning Prevention Program (CLPPP) is grant-funded through the State of California Department of Public Health, Childhood Lead Poisoning Prevention Branch. CLPPP is dedicated to eliminating childhood lead poisoning and providing a healthy, lead-safe environment where all children can achieve their full potential.

Lead is a toxic heavy metal used in many products over time. Lead poisoning is one of the most common and preventable environmental diseases in children. Preventing exposure to lead is critical. CLPPP provides case management and environmental investigations, community outreach, and education regarding environmental lead exposures. CLPPP aims to reduce lead hazards where children live, play, learn, and spend time.

There is no safe level of lead. Even small amount of lead can cause learning and behavior problems for children. Some of these health problems can last a lifetime, including: brain and nervous system damage, slow growth and development, and hearing and speech problems. Children with lead poisoning do not look or act sick. Blood testing is the only way to determine if a child has lead poisoning. Most private and public health insurance (including Medi-Cal) will pay for testing.

COMMUNICABLE DISEASE CONTROL (HCA)

Address: 1719 West 17th St.
Santa Ana, CA 92706

Phone: (714) 834-8180

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/cdcd>

Description: The Communicable Disease Control unit's medical directors, public health nurses, and epidemiologists investigate individual cases and outbreaks of reported communicable disease per the State of California Code of Regulations. We monitor disease trends, and often provide current statistics and other information to doctors, hospitals, the public and new media.

HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

Please see Appendix: Diabetes Management And Prevention

COMPREHENSIVE HEALTH ASSESSMENT TEAM-HOMELESS (CHAT-H) (HCA)

Address: 1725 W. 17th St.

Santa Ana, CA 92706

Phone: (714) 834-7747

Website: <https://www.ochealthinfo.com/page/chat-h-comprehensive-health-assessment-team-homeless>

Description: This is a Public Health Nurse visitation program for persons experiencing homelessness who need help accessing health care and basic needs. The nurse can help with evaluation of health and basic needs, education about managing health conditions, referrals to health insurance, assistance in selecting a medical home, application assistance for programs such as Medi-Cal and CalFresh, assistance with transportation for health appointments, referrals to programs for health, mental health and/or substance use services, health advocacy, referrals to agencies for housing, basic needs and other community services.

EARLY CHILDHOOD SYSTEM OF CARE (ECSOC) (HCA)

Address: N/A

Phone: N/A

Website: <https://ochealthinfo.com/services/community-and-nursing-services/early-childhood-system-care-ecsoc>

Description: Early Childhood System of Care (ECSOC) is a collaboration of HCA with Orange County Social Services Agency to address the health and developmental needs of children ages 0-5 years entering the child welfare system. Public health nurses provide case management to ensure that the children in foster care receive developmental screenings and coordinate referrals and linkages to community resources for identified developmental, medical, dental, and behavioral health needs.

EMERGENCY RESPONSE (ER) PUBLIC HEALTH NURSING (HCA)

Address: N/A

Phone: N/A

Website: <https://ochealthinfo.com/services/community-and-nursing-services/emergency-response-er-public-health-nursing>

Description: Child Abuse Registry and Emergency Response is a collaboration with Orange County Social Services Agency Children and Family Services to support Senior Social Workers with child abuse and neglect investigations. Public Health Nurses provide nursing consultations, medical record reviews, and field response to assess the health and developmental condition of children being reported for suspected child abuse and neglect. Public Health Nurses provide health education, resources, and short-term follow up to the families.

HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

Please see Appendix: Diabetes Management And Prevention

FAMILY HEALTH CLINIC SERVICES (HCA)

Address: 1725 W. 17th St.

Santa Ana, CA 92706

Phone: (800) 914-4887

Website: <https://www.ochealthinfo.com/page/family-health-clinic-services>

Description: The Health Care Agency Family Health Clinic services provided for children include: 1) periodic well-child exams, 2) physicals for school, camp or sports, and 3) childhood immunizations for children eligible for physicals and Orange County residents without insurance. The Family Planning Clinic offers family planning services for women and men, some well-women services and some vaccines for those who have no health insurance. Services provided at Family Health Clinics also include dental health (Adult Emergency Dental Clinic and Children's Dental Clinic), Immunization (Vaccines) Clinic, and Travel Immunization clinic (vaccines for travelers are available for a fee).

FIND HELP

Website: <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

HEALTH CARE PROGRAM FOR CHILDREN IN FOSTER CARE (HCPCFC) (HCA)

Address: N/A

Phone: (714) 704-8530

Website: <https://ochealthinfo.com/services/community-and-nursing-services/foster-care-public-health-nursing-program>

Description: Health Care Program for Children in Foster Care (HCPCFC) is a collaboration with Orange County Social Services Agency Children and Family Services to ensure that the health care needs of children in foster care are met. Public health nurses support the foster youth throughout the continuum of child welfare services and provide home visitation, coordination of care for medical, dental, and behavioral health needs, and referrals and linkages to community resources. Public health nurses provide consultative services and work collaboratively with social workers and foster parents to meet the challenging needs of children in child welfare services.

HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

Please see Appendix: Diabetes Management And Prevention

IMMUNIZATION ASSISTANCE PROGRAM (HCA)

Address: 1719 West 17th St.
Santa Ana, CA 92706

Phone: (714) 834-8560

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/immunization-vaccines/immunization-assistance-program-iap>

Description: The Immunization Assistance Program (IAP) assesses and supports immunization infrastructure in county public health clinics, community clinics, schools, and day care centers. IAP is a member and supporter of the Orange County Immunization Coalition (OCIC).

NURSE-FAMILY PARTNERSHIP (NFP) (HCA)

Address: 1725 W. 17th St.
Santa Ana, CA 92706

Phone: (714) 834-7747

Website: <https://www.ochealthinfo.com/page/nurse-family-partnership>

Description: This is a Public Health Nurse visitation program for first time parents. A Public Health Nurse visits first time parents throughout pregnancy and continue to visit until the baby is 2 years of age. The nurse can help with pregnancy concerns, education about managing health conditions, assistance with health, emotional, alcohol or substance use concerns, health education for mother and baby, growth and developmental concerns, coordination of care and case management for mother and baby, referrals to other community services.

PERINATAL ASSESSMENT AND COORDINATION TEAM (PACT) (HCA)

Address: 1725 W. 17th St.
Santa Ana, CA 92706

Phone: (714) 834-7747

Website: <https://www.ochealthinfo.com/services/community-and-nursing-services/perinatal-assessment-and-coordination-team-pact>

Description: This is a Public Health Nurse visitation program for prenatal and parenting women who have substance use disorders, mental health issues, experiencing homelessness, chronic medical conditions, and/or HIV infection. This program also provides nurse visits to Medically High-Risk Newborns (MHRN). The nurse can help with pregnancy concerns, education about managing health conditions, and assistance with resources to address needs related to health, mental health, alcohol or substance use. This program provides health education to the parenting individual regarding infant growth and development and provides coordination of care and case management for mother and Medically High-Risk Newborns, and referrals to other community services.

HEALTH CARE SERVICES/ MEDICAL OR CLINICAL SERVICES

Please see Appendix: Diabetes Management And Prevention

PULMONARY DISEASE SERVICES/TB SCREENING AND TREATMENT SERVICES (HCA)

Address: 1725 West 17th St., Suite 101E
Santa Ana, CA 92706

Phone: (714) 834-8717

Website: <https://www.ocalthinfo.com/about-hca/public-health-services/public-health-services/diseases-conditions/disease-information-2>

Description: Pulmonary Disease Services provides diagnosis, treatment, and case management for Orange County residents with tuberculosis (TB) disease. It also provides TB screening services (TB testing, chest X-rays, symptom check, and physician evaluation, when appropriate) and treatment for latent TB infection for Orange County residents who are at highest risk for progression from TB infection to active TB disease. TB screening services are not offered to individuals needing work or school clearances, including but not limited to students, teachers, school volunteers, certified employee, health care workers, childcare workers, and foster parents.

THE SENIOR HEALTH OUTREACH & PREVENTION PROGRAM (SHOPP) (HCA)

Address: 1725 West 17th St.
Santa Ana, CA 92706

Phone: (714) 834- 7747

Website: <https://www.ocalthinfo.com/services/community-and-nursing-services/older-adult-senior-health-outreach-prevention-program-shopp>

Description: The Senior Health Outreach & Prevention program (SHOPP) is a public health nursing home visitation program serving older adults in Orange County who have health care needs. The goal of SHOPP is to partner with individuals with unmet health needs by increasing access to services. The SHOPP team is multi-disciplinary and provides comprehensive case management, health education, referrals to community resources for basic needs, and assistance in accessing Social Services and financial assistance programs. The SHOPP team works closely with other county programs including Behavioral Health Services (BHS), CalOptima, and Social Services with shared goals in working with older adults.

(End of Category)

PUBLIC EDUCATION

CAR SEAT SAFETY

CALIFORNIA HWY PATROL (CAR SEAT INSPECTION PROGRAM)

Address: 2031 E. Santa Clara Ave.

Santa Ana, CA

Phone: (714) 338-5500

Website: <https://www.chp.ca.gov/programs-services/programs/child-safety-seats>

Description: This program provides one-on-one car seat inspection (not installation) and education for parents and caregivers. Review laws, regulations, child safety in vehicles and proper installation of child restraint systems.

CAR SEAT SAFETY PROGRAM SERVICES (HCA)

Address: 1719 West 17th St.

Santa Ana, CA 92706

Phone: (714) 834-7747

Website: <https://www.ochealthinfo.com/about-hca/public-health-services/health-promotion-community-planning/health-promotion-program-2>

Description: The Car Safety Program provides the following services:

- Free car seats for low-income families who live in Orange County.
- Help installing your car seat by a certified car seat technician.
- Educational classes for parents/caregivers and service providers.
- Court referred car seat class.

CHILDREN'S HOSPITAL OF ORANGE COUNTY (CHOC) COMMUNITY EDUCATION (CAR SEAT)

Address: 1201 West La Veta Ave.

Orange, CA 92868

Phone: (714) 203-2181

Website: <https://www.choc.org/health-topics/child-passenger-safety/>

Description: This provides a child safety seat, combination child safety seat or booster seat for parents or legal guardians of children who are on Medi-Cal and a patient of CHOC.

Child Passenger Safety Classes

During this class, a Certified Child Passenger Safety Technician will cover current California laws regarding restraining children in the car. Each type of seat will be reviewed (from infant seats to booster seats) to help parents/caregivers choose the appropriate seat for their child. How to use and correctly install different types of seats using vehicle safety belts and LATCH system will be explained. This presentation can be brought to your community group. To schedule a visit, call 714-509-8887. This presentation is provided at no cost in English and Spanish.

Child Safety Seat Distribution Program

The Child Safety Seat Distribution Program assists parents who, for financial reasons, are unable to provide a safe, appropriate car seat or booster seat for the child or children.

Following an initial assessment, the parents are scheduled for a distribution class which includes education on the use and installation of the seat, as well as current information about California Laws regarding restraining children during transport. Fee: \$30 per car seat. Information: Must be a CHOC patient. A referral from a CHOC health care provider is required for parents requesting to participate in the low-cost child safety seat distribution program. Assessment and appointment are required: 714-509-8887.

End of Category)

EDUCATION

CRIBS FOR KIDS (SAFE SLEEP ACADEMY AND NATIONAL PUBLIC SAFETY INITIATIVE)

Address: 5450 Second Ave.
Pittsburgh, PA 15207 (Support available online or via phone)

Phone: (888) 721-2742

Website: <https://cribsforkids.org/>

Description: This provides safe-sleep education based on the American Academy of Pediatrics (AAP) guidelines. Also offers a portable crib to families who cannot afford a safe place for their babies to sleep.

ORANGE COUNTY HEAD START, INC.

Address: 2501 South Pullman St., Suite 100
Santa Ana, CA

Phone: (714) 241-8920

Website: <http://www.ochsinc.org/>

Description: This provides a center-based or home-based comprehensive early education program, with a special emphasis on promoting children's Kindergarten readiness in the areas of:

- Language and cognitive development (e.g., thinking, exploring, figuring things out)
- Early reading
- Science
- Mathematics
- Social skills
- Health and physical development

THE PRIORITY CENTER (SCHOOL READINESS PROGRAM)

Address: 1940 E. Deere Ave., Suite 100
Santa Ana, CA 92705

Phone: (855) 955-5092 and (714) 543-4333

Website: <https://theprioritycenter.org/school-readiness/>

Description: This provides an in-home visitation program to identify developmental concerns and/or behavioral issues, case management, and parent education using Triple P curriculum. Uses Ages and Stages Social-Emotional Developmental Screening, ASQ-3, PEDS, MCHAT and Eyberg Child Behavioral Inventory. Offers education, coaching, support for parents and classroom observation when appropriate.

Stepping Stones curriculum supports children with special needs such as intellectual disability, autism spectrum disorders, cerebral palsy and elevated levels of disruptive behaviors. Program appropriate for children with ASD if not connected or pending ABA services due to waitlist. Please note curriculum preference for child in referral form.

School Readiness is a three-month program for families with young children based at The Priority Center. The Priority Center works with families helping to support them in fostering a safe and nurturing home environment for children. The School Readiness program assists families in Orange County with children ages 0-8, in reducing barriers to medical care and early childhood mental health services to provide them with the healthiest start in life.

This program focuses on identifying developmental delays and behavioral issues at the earliest age possible and then links families to appropriate services and support. Our highly trained staff will screen your child in your home and work with your family to provide an individualized plan of services to meet any needs that are identified.

Our program has built relationships with early childhood care and education providers, pediatricians, and community-based organizations. We partner with each other to work with families of young children. The School Readiness program also works in collaboration with Help Me Grow and utilizes approaches developed by the Early Developmental Screening and Intervention (EDSI) initiative and the organization zero to three.

(End of Category)

PARENTING CLASSES AND SUPPORT

CASA DE LA FAMILIA (EMPHASIS ON HISPANICS)

Address and Phone:

CDLF Corporate Office
1650 East 4th St.
Santa Ana, CA
(714) 667-5220

508 W. Commonwealth Ave.
Fullerton, CA
(714) 667-5220

Website: <https://casadelafamilia.org/services>

Description: Casa de la Familia actively provides psychoeducation services to reduce the stigma of receiving mental health services. Casa de la Familia provides psychotherapy in individual, family and group settings. Patients actively enrolled in one of our programs receive advocacy services, which includes case management services. Through some programs, Casa de la Familia can provide court accompaniment, help clients obtain restraining orders and more.

Hispanic Populations: The primary focus for the services we provide is the underserved and underrepresented minority populations, taking care to provide culturally appropriate and relevant services.

Trauma: Casa de la Familia specializes in the treatment of post-traumatic, anxiety, and depressive disorders through the provision crisis intervention and long-term individual and family therapy.

Community: We work closely with city, county and state social service agencies, police departments, victim advocates, family resource centers, nonprofit agencies, and community service programs.

LATINO HEALTH ACCESS

Address: 450 West 4th St., Suite 130
Santa Ana, CA

Phone: (714) 660-3636

Website: <https://www.latinohhealthaccess.org/downtown-family-resource-center/>

Description: Services include Information and Referral, Family Support, Therapy/Counseling, Personal Empowerment Programs, Support Groups, and a 6-week Virtual Parenting Class that provides social support, enhance coping skills, improve knowledge of child development, improve knowledge of appropriate and effective discipline.

PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

MOMS ORANGE COUNTY

Address: 1128 W. Santa Ana Blvd.

Santa Ana, CA

Phone: (714) 972-2610 or (800) 787-5858

Website: <https://www.momsorangecounty.org/>

Description: **In Home Visitation Program**

(<https://www.momsorangecounty.org/programs/pregnancy-health-education/>)

MOMS Orange County offers In Home Visitation programs at no cost. During pregnancy a MOMS home visitor is a caring friend supporting you with knowledge about your pregnancy, healthcare, childbirth, breastfeeding, and feeling good. Once your baby is born, she helps you encourage your baby's strong development.

Childbirth and Mommy & Me Classes

(<https://www.momsorangecounty.org/programs/classes/>)

MOMS Orange County offers you free classes throughout Orange County where you can meet other moms and dads, make friends, and learn together about childbirth, caring for a newborn, and helping your baby grow strong, bright and happy.

Other Support Groups and Father's only Workshop

(<https://www.momsorangecounty.org/programs/classes/#taller-papas-support-groups>)

MOMS Orange County also offers Support Groups regarding Preparing for Postpartum (ROSE), Postpartum Support Group, Breastfeeding Class and Private Consultation and a workshop for fathers only (see below)

Taller para Papas Workshop for New Dads

Veteran fathers and their new infants mentor fathers-to-be in diapering, feeding, burping, swaddling, bathing, infant safety, holding and comforting a crying infant. Other important topics include preventing child abuse, balancing work and family responsibilities, and the changing relationship with your mate. In Spanish only.

OLIVE CREST

Address: 2130 E. Fourth St., Suite 200

Santa Ana, CA

Phone: (714) 543-5437

Website: <https://www.olivecrest.org/>

Description: Olive Crest provides education services to strengthen parenting skills and family communication. The program utilizes an evidence-based training model called Common Sense Parenting (CSP) and provides parent education classes to parents and caregivers of children 0-18 years of age. Olive Crest provides childcare services during parenting education courses. Our areas of outreach and service include: Adoption Placement and Support, Child Abuse Prevention, Counseling and Mental Health Treatment, Family Crisis Intervention, Educational Support and Services, Homes for Children, Teens, and Aged-Out Youth, Independent Life Skills Training and Mentoring.

PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

PARENTING FROM THE HEART

Address: 313 20th St
Huntington Beach, CA

Phone: (949) 549-4039

Website: <http://www.parentingfromtheheart.com/>

Description: Parenting from the Heart is a research based, parenting program for parents of children of all ages. Science really is telling us how to be an effective, loving parent! This program is designed to deliver the latest information and research from psychology, neuroscience, biology, developmental stages, and temperament styles. Parents are given tools, strategies, and life-long parenting skills that allow them to confidently parent with a conscious mind and an open heart. This positive parenting approach will solve many of the challenge's parents experience with their children.

WEL-MOR PSYCHOLOGY GROUP

Address and Phone:

Newport Beach (Main Office)

4019 Westerly Place #102
Newport Beach, CA 92660
(714) 540-9070

Laguna Hills

25401 Cabot Rd., Suite #212
Laguna Hills, CA 92653

Fullerton

1370 N. Brea Blvd., Suite #224
Fullerton, CA 92835

Website: <http://www.welmortreatment.com/court-programs/#parenting>

Description: Parenting Program is a 24-week program (the length can also be adjusted to meet the referring party's needs) that is either mandated by court/probation or can be attended on a volunteer basis. The group meets once a week for one and half hours.

The program is geared towards increasing the parenting skills of attendees, including but not limited to developmental needs of children; positive discipline techniques; emotional intelligence; anger management, conflict resolution skills and active communication skills; health, safety and supervision measures; step-parenting /blended family issues.

Clients are randomly drug tested throughout the program. For our court or SSA clients, a progress report is created every 90 days or as required to show the client's progress in the program. Clients in our parenting program can be expected to be treated with dignity and respect and are not viewed as "bad" people.

Parenting Class is offered at Anaheim Hills, Newport Beach, Fullerton, and Laguna Hills locations.

PUBLIC EDUCATION/ PARENTING CLASS AND SUPPORT

Please see: OC Breastfeeding Resources (Appendix 8)

YMCA EXPECTED PARENT AND HEALTH BABIES PROGRAM

Address: 13821 Newport Ave
Tustin, California 92780

Phone: (714) 508-7644

Website: https://ocnavigator.org/m/ocn/58?resource_id=102822081

Description: This free program offers a series of 5 sessions for pregnant parents to come, learn from a specialist, meet other parents and build community. Each session will cover postpartum depression, managing relationships, taking care of yourself, your role when the baby arrives and more. Sessions are offered in the community at various locations.

(End of Category)

SOCIAL SERVICES

CHILD CARE

CHILDREN'S HOME SOCIETY OF CALIFORNIA

Address: 333 South Anita Dr., Suite 350
Orange, CA

Phone: (714) 456-9800

Website: <https://www.chs-ca.org/>

Description: Non-profit organization that offers informational, educational and resource services to strengthen families and improve the quality of care for children.

Alternative Payment Program <https://www.chs-ca.org/child-care-payment-program/overview>

Children's Home Society of California (CHS) has three Child Care Payment Programs that provide subsidized child care services to eligible families: Alternative Payment, CalWORKs, and Family Child Care Home Education Network programs. Through these programs, in Fiscal Year 2018, CHS provided services to over 9,700 children and over 5,500 families. In all, more than 2,099,000 days of care were provided to children across California.

Family Education: <https://www.chs-ca.org/family-education-program/overview>

We provide multilingual educational brochures and materials such as our Childhood Mental Health brochure, Development Stages Wheel, School Readiness Kit, as well as podcasts and other helpful resources to parents, caregivers, and agencies.

Resource & Referral Program: <https://www.chs-ca.org/for-families/child-care-referrals>

The Resource & Referral (R&R) Program, available Monday through Friday from 9:00am to 3:30pm, provides parents and guardians with information about child care options, provides referrals to resources available in your community, and gives referrals to licensed child care programs throughout the Greater Long Beach area, Orange County, Sutter County, Yolo County, and Yuba County areas. Their R&R Specialists can help you find licensed child care based on your family's needs. To learn more about other services available through the R&R Program, [click here](#), [contact our office](#), or fill out a child care referral request form and a Program Specialist will contact you directly to provide referrals. For your convenience, you may also search our online child care referral database for referrals that meet your family's unique needs.

ORANGE COUNTY CHILD CARE ASSOCIATION

Address: P.O. Box 26769
Santa Ana, CA

E-mail: contactus@orangecountychildcareassociation.org

Website: <https://www.orangecountychildcareassociation.org/>

Description: The Orange County Child Care Association is a professional organization for Licensed Family Child Care Providers. They offer free referrals to parents who are looking for quality childcare throughout the Orange County area.

(End of Category)

EMPLOYMENT

ACCESS CALIFORNIA SERVICES (EMPHASIS ON ARAB- AND MUSLIM- AMERICANS)

Address: 300 W. Carl Karcher Way
Anaheim, CA

Phone: (714) 917-0440 or (800) 287-1332

Website: <https://www.accesscal.org/what-we-do/employment-and-tax-services/>

Description: Access California Services (AccessCal) provides economic and social resources to local Arab- and Muslim-Americans, refugees and immigrants, yet we are non-sectarian, serving families and individuals of any faith or ethnicity. Employment services are included in the services provided. Access California Services Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through employment referrals, one-on-one resume and interview preparation, one-on-one job readiness coaching and acculturation, and group Employment Preparation Workshops.

AccessCal's Employment Services program is a culturally and linguistically sensitive program designed to empower and employ jobseekers through:

- One-on-one Case Management: Resume and cover letter writing assistance, Job search and application assistance, Interview preparation, Employment pre-screening, Job placement, Access to computers, copiers, fax machines, and telephones, Referrals to short-term vocational training programs, Workplace acculturation training.
- Group Activities: Vocational English as a Second Language (VESL) instruction, Employment Preparation Workshops, Computer Literacy Classes, AccessCal Annual Job Fair.

SOCIAL SERVICES/ EMPLOYMENT

CALWORKS (SSA)

Address:

Anaheim Regional Center
3320 E. La Palm Ave.
Anaheim, CA 92806

Laguna Hills Regional Center
23330 Moulton Parkway
Laguna Hills, CA 92653

Cypress Regional Center
6100 Chip Ave.
Cypress, CA 90630

Santa Ana Regional Center
1928 S. Grand Ave, Bldg. B
Santa Ana, Ca 92705

Garden Grove Regional Center
12912 Brookhurst St.
Garden Grove, CA 92840

Phone: (949) 389-8456 24-hr Automated Assistance
(714) 541-4895 24-hr Automated Assistance

Website: <https://www.mybenefitscalwin.org/> or www.BenefitsCal.com

Note: Starting 4/24/2023, www.BenefitsCal.com replaces the former portal, MyBenefitsCalWIN, as a new simple way for our residents to apply for, view and renew benefits for health coverage food and cash assistance. Households interested in applying for benefits assistance can now create an account at www.BenefitsCal.com and submit their application or link their old MyBenefitsCalWIN case to their account.

Description: Provides cash aid and services to eligible families that have a child in the home.

EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

Address: 801 W. Civic Center Dr., Suite 200
Santa Ana, CA

Phone: (714) 565-2686

Website: <https://www.edd.ca.gov/>

Description: The EDD offers a wide variety of services to millions of Californians. As one of the largest state departments, the EDD:

- Administers the Unemployment Insurance and State Disability Insurance programs.
- Audits and collects payroll taxes and maintains employment records for millions of California workers.
- Connects job seekers with employers and administers federally funded workforce development programs.
- Gathers, analyzes, and publishes labor market information.

O.C. ONE-STOP CENTER

Address and Phone:

North

7077 Orangewood Ave., Suite 200
Garden Grove, CA 92841
(714) 241-4900

Website: <https://www.oconestop.com/>

Description: Job seekers are offered the freedom to use the tools at the career centers to lead their own job searches or leverage the expertise of the staff and programs that are available to help them with each step of the employment process. To take advantage of the services at the career centers, job seekers are required to provide two original Right-to-Work documents, which usually include a picture ID and an original social security card. Additionally, every job seeker is asked to complete our Electronic Intake System and register for CalJobs, which will provide them access to computers with Internet services, fax machines, copiers, telephones, a career resource library, career planning, job search workshops, coaching, networking opportunities and training referrals.

Other services we offer include:

- Apprenticeship Training (Construction Industry)
- Business Industry Employment Services
- Computer Training
- Disability Services
- Employer Staffing
- Entrepreneur Services
- On the Job Training
- My Reemployment Plan....more info
- Transitional Support Services
- Unemployment Services
- Veteran Services
- Youth Services

ORANGE COUNTY CONSERVATION CORPS.

Address: 1853 North Raymond Ave.
Anaheim, CA

Phone: (714) 956-6222

Website: <https://occorps.org/>

Description: The OC Corps mission is to serve young, at-risk adults through training, employment, and educational programs that build self-sufficiency and benefit the community through conservation-driven projects. The OCCO transforms one life at a time through hard work and personal responsibility. They offer job-training and education program for young adults in Orange County Area. They offer recycling services to local businesses and community events.

SOCIAL SERVICES/ EMPLOYMENT

READY S.E.T. OC (YOUNG ADULTS)

Address: 441 E. Whittier Blvd, Suite A
La Habra, CA

Phone: (562) 383-4227

Website: <https://www.oconestop.com/young-adults>
<https://cid.occommunityservices.org/oc-workforce-development-board/ready-set-oc>

Description: Young Adult Program provides high quality services for young adults beginning with career exploration and guidance, continued support for education attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education.

SANTA ANA WORK CENTER

Address: 801 W Civic Center Dr, Suite 200
Santa Ana, CA

Phone: (714) 565-2600

Website: <https://www.santa-ana.org/work-center>

Description: Whether you are a job seeker looking to find work or transition careers, a youth looking to thrive in the workforce, or a business looking to build a strong workforce to support your growth —the WORK Center is here to help. The WORK Center has a strong collaboration between Employment Development Department, Orange County Social Service Agency, City of Santa Ana, and others to deliver a high-quality product for you.

WORKING WARDROBES

Address: 2000 E. McFadden Ave
Santa Ana, CA

Phone: (714) 210-2460

Website: <https://www.workingwardrobes.org/>

Description: Working Wardrobes empowers men, women, young adults and veterans overcoming difficult challenges to confidently enter the workforce and achieve success. They provide career assessments, skills training, career development services, job placement assistance a professional wardrobe in an environment of dignity and respect.

YOUTH EMPLOYMENT SERVICE (YES)

Address: 3720 South Susan St., Suite 110
Santa Ana, CA

Phone: (949) 642-0474

Website: <https://www.yesworks.org/>

Description: Our mission is to teach youth and young adults ages 16-24 the skills needed to secure and maintain meaningful employment, and to offer programs that help young people improve their employability, career choices, and quality of life.

(End of Category)

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

FINANCIAL SUPPORT

CALFRESH (SSA)

Address: N/A

Phone: CalFresh Info Line: (877) 847-3663

Website: <https://www.getcalfresh.org>

Description: Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (federally known as Supplemental Nutrition Assistance Program (SNAP)). The CalFresh Program was established to improve the nutrition of people in low-income households by increasing their food-buying power so they can purchase nutritious food, such as fruits, vegetables, and other healthy foods, for the members of their household.

CALIFORNIA CONNECT

Address: 681 S. Parker St., Suite 210
Orange, CA

Phone: (800) 806-1191

Website: <https://californiaphones.org/about-us>

Description: California Connect is a program of the California Public Utilities Commission Deaf and Disabled Telecommunications Program. The program is funded by a small surcharge that appears on all telephone bills in California. This surcharge appears on your phone bill as "CA Relay Service and Communications Devices Fund."

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

CALWORKS (SSA)

Address:

Anaheim Regional Center

3320 E. La Palm Ave.
Anaheim, CA 92806

Laguna Hills Regional Center

23330 Moulton Parkway
Laguna Hills, CA 92653

Cypress Regional Center

6100 Chip Ave.
Cypress, CA 90630

Santa Ana Regional Center

1928 S. Grand Ave, Bldg. B
Santa Ana, Ca 92705

Garden Grove Regional Center

12912 Brookhurst St.
Garden Grove, CA 92840

Phone: (949) 389-8456 24-hr Automated Assistance

(714) 541-4895 24-hr Automated Assistance

Website: <https://www.mybenefitscalwin.org/> or www.BenefitsCal.com

Note: Starting 4/24/2023, www.BenefitsCal.com replaces the former portal, MyBenefitsCalWIN, as a new simple way for our residents to apply for, view and renew benefits for health coverage food and cash assistance. Households interested in applying for benefits assistance can now create an account at www.BenefitsCal.com and submit their application or link their old MyBenefitsCalWIN case to their account.

Description: Provides cash aid and services to eligible families that have a child in the home.

CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)

Address: See SSA Regional Centers location list at: <https://ssa.ocgov.com/about-us/office-locations/office-location-list>

Phone: (800) 281-9799 or (714) 645-3489

Website: <https://www.ssa.ocgov.com/cash-calfresh/immigrant-assistance>

Description: Cash Assistance Program for Immigrants (CAPI) provides cash to certain aged, blind, and disabled legal non-citizens ineligible to Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may also be eligible for Medi Cal, In-home Supportive Services (IHSS) and or CalFresh benefits. If you are interested in receiving these benefits, a separate application must be made for each program.

Orange County residents may file an application for CAPI benefits at any of SSA's office locations or by applying during business hours at 800-281-9799. Residents can also fax the application to County of Orange Social Services Agency, CAPI at (714) 645-3489.

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

FIND HELP

Website: <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

GENERAL RELIEF (GR) (SSA)

Address: The current Central Regional Office at 2020 W Walnut St, Santa Ana, CA will close to the public on 10/1/23 as GR access points are now available at all County SSA Regional Centers. See SSA Regional Centers location list at: <https://ssa.ocgov.com/about-us/office-locations/office-location-list>

Phone: (714) 834-8899

Website: <https://www.ssa.ocgov.com/calfresh/general>

Description: General Relief (GR) is a County-funded program that provides temporary cash aid to eligible indigent adult lawful residents who are ineligible for Federal or State programs.

NEIGHBORWORKS ORANGE COUNTY

Address: 1748 W. Katella Ave., Suite 202
Orange, CA

Phone: (714) 490-1250

Website: <https://nwoc.org/>

Description: NeighborWorks Orange County provides well-rounded home ownership services to people from all walks of life. We help our customers build wealth through sustainable home ownership. We serve the community with lending realty services and help customers set up savings plans, find a matching down payment assistance program, and learn more about caring for a home long-term. We fund community services, like free Financial Capability programs that help individuals and families stabilize financially and grow wealth-building skills. We offer down payment assistance and matching savings programs, providing an extra boost to bridge the affordability gap in competitive markets. We equip customers to pursue homeownership through our Housing and Urban Development-approved home buyer development sessions and education courses. We make our courses accessible—find us at domestic violence and homeless shelters. We cover personal financial management, savings plans, fundamentals of mainstream banking and credit, and more.

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

ORANGE COUNTY UNITED WAY

Address: 18012 Mitchell South
Irvine, CA 92614

Phone: (949) 660-7600

Website: <https://www.unitedwayoc.org/how-we-are-doing-more/united-for-financial-security/sparkpoint-oc/>

Description: Our mission is to improve lives in Orange County by delivering measurable long-term solutions to complex issues in education, financial stability, health, and housing. We envision an Orange County where every person receives a quality education, is financially stable, is healthy and thriving, and has a place to call home.

- Welcome OC- Our housing navigation and landlord incentive program helps homeless individuals and family with rental assistance vouchers secure housing in private market apartments, and ensure supportive services are provided to help those who are newly housed stay in their homes for the long term.
- United for Financial Security-Ensure struggling families find financial security by delivering programs that focus on the most important tools to build financial stability.

THE SALVATION ARMY SOUTHERN CALIFORNIA

Address: 1515 West North St.
Anaheim, CA

Phone: (714) 783-2344 or (714) 491-1450

Website: <https://westernusa.salvationarmy.org/california-south/family-services/>

Description: Our goal is to provide clients with resources that help them transition into stable housing and increased income levels. More specifically, services provided to low-income families and individuals include emergency food support, lodging, clothing, transportation, and rental assistance. The Family Services Department of The Salvation Army also hosts the following seasonal programs: utility payment assistance, Easter basket distribution, Mother's Day baskets, back to school supplies, job fairs, Christmas toy and food distributions, Angel Tree, and Adopt-A-Family.

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

SAN ANTONIO FAMILY ASSISTANCE

Address: 5800 East Santa Ana Canyon Rd.
Anaheim Hills, CA

Phone: (714) 974-9728

Website: <https://sanantoniochurch.org/ministry/outreach/fam/>

Description: The Family Assistance program is a charitable service designed to provide temporary assistance to families who have fallen on hard times and who need financial and other form of support. The program's primary mission is to provide rental assistance to low income, working families in need. Ministry volunteers from the parish interview prospective families to determine how the Family Assistance program can be of help.

SOUTHERN CALIFORNIA EDISON

Address: N/A

Phone: (800) 736-4777

Website: <https://www.sce.com/residential/assistance/energy-saving-program?from=/esap>

Description: The Energy Savings Assistance program is designed to help you conserve energy and save money. Income-qualified customers may be eligible to receive energy-efficient appliances at no charge or a minimal charge.

- In some instances, a copayment may be required.
- If you qualify, we'll cover the costs—including installation—of new energy-efficient appliances.

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

U.S DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Address: 34 Civic Center Plaza, Room 7015
Santa Ana, CA

Phone: (800) 225-5342 or (213) 894-8000

Website: https://www.hud.gov/program_offices/housing

Description: The Department of Housing and Urban Development is the Federal agency responsible for national policy and programs that address America's housing needs, that improve and develop the Nation's communities, and enforce fair housing laws. Their mission is to create strong, sustainable, inclusive communities and quality affordable homes for all. They have a number of programs available to the public to:

- Assist homeowners who are at risk of foreclosure and otherwise struggling with their monthly mortgage payments.
- Provide housing counselors to assist in buying a home by figuring out how much you can afford, explaining your rights, shopping for a loan and educating people about various homebuying programs.
- Assist with Fair Lending. Discrimination in mortgage lending is prohibited by the federal Fair Housing Act and HUD's Office of Fair Housing and Equal Opportunity actively enforces those provisions of the law. The Fair Housing Act makes it unlawful to engage in the following practices based on race, color, national origin, religion, sex, familial status, or handicap (disability).
- Provide rental assistance. The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses, and apartments.

SOCIAL SERVICES/ FINANCIAL SUPPORT

Please see Appendix: Family Resource Centers (FRC)/ Local Community Agency Resources

Please see Appendix: FaCT Referral Form

Please see Appendix: OC Breastfeeding Resources

WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

Address: To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

Phone: (888) WIC-WORKS or (888) 942-9675

Website: <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Families.aspx>

Description: WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

FOOD OR CLOTHING

CALFRESH (SSA)

Address: N/A

Phone: CalFresh Info Line: (877) 847-3663

Website: <https://www.getcalfresh.org>

Description: Provides monthly food benefits to individuals and families with low-income. CalFresh is California's food stamps (federally known as Supplemental Nutrition Assistance Program (SNAP)). The CalFresh Program was established to improve the nutrition of people in low-income households by increasing their food-buying power so they can purchase nutritious food, such as fruits, vegetables, and other healthy foods, for the members of their household.

CHRIST CATHEDRAL

Address: 13280 Chapman Ave.
Garden Grove, CA

Phone: (714) 282-3097

Website: <https://christcathedralcalifornia.org/give/>

Description: The food pantry is open 10am-2pm Thursday and 10am-12pm on the First Saturdays of the month.

COMMUNITY ACTION PARTNERSHIP

Address: 11870 Monarch St.
Garden Grove, CA

Phone: (714) 897-6670

Website: <https://www.capoc.org/oc-food-bank/>

Description: The OC Food Bank, a program of Community Action Partnership of Orange County, unites communities to end hunger and malnutrition by partnering with more than 300 local charities, soup kitchens and community organizations. Through donated food, United States Department of Agriculture (USDA) commodities and purchased food, and the generous support of individuals we are able to support nonprofit agencies in Orange County serving low-income families and individuals.

FAMILIES FORWARD

Address: 8 Thomas
Irvine, CA

Phone: (949) 552-2727

Website: <http://www.families-forward.org>

Description: Families Forward exists to help families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward provides drive-thru services including, food assistance and diapers. Monday-Friday 10am-2pm. No appointment needed.

FIND HELP

Website: <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

SECOND HARVEST FOOD BANK

Address: 8014 Marine Way
Irvine, CA

Phone: (949) 653-2900

Website: <http://www.feedoc.org>

Description: Offers a variety of free, fresh produce items set up in a farmer's market-style distribution at different school and FRC sites.

SERVE THE PEOPLE

Address: 1206 East 17th St.
Santa Ana, CA

Phone: (714) 352-2911

Website: <https://serve-the-people.com/what-we-do/foodpantry.html>

Description: It operates every first and third Saturday of each month. We provide a free grocery bag of food along with fresh vegetables and fruits (when available) to each household. We require one form of identification for any address being registered. We also provide free articles of clothing, shoes, baby food, diapers, feminine hygiene products, educational supplies, toiletries and other household products, all subject to availability. We recommend early registration which begins around 4:30am. From our off-site parking lot.

SOUTH COUNTY OUTREACH

Address: 7 Whatney, Suite B

Irvine, CA

Phone: (949) 380-8144 ext. 207

Website: <http://www.sco-oc.org/>

Description: The Food Pantry provides a variety of nonperishable foods, fresh produce, fresh breads, and dairy and meat products for our clients to take home and make nourishing meals for their families.

WOMEN, INFANTS AND CHILDREN PROGRAM (WIC)

Address: To find a local office click:

<https://myfamily.wic.ca.gov/Home/WICOfficeGrocer#wicLocations>

Phone: (888) WIC-WORKS or (888) 942-9675

Website: <https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/Program-Landing1.aspx>

Description: WIC is a health and nutrition program for growing families. WIC helps families by providing nutrition education, breastfeeding support, benefits for healthy foods, and referrals to healthcare and other community services. WIC is a health and nutrition program for babies, children under 5, pregnant women, and new mothers. WIC provides:

- Practical nutrition information and everyday healthy living tips for you and your family.
- Nutrition experts who specialize in nutrition for mothers and their children
- Support and information about breastfeeding your baby, including access to breastfeeding experts.
- Help in finding health care and other valuable community services
- Benefits to buy healthy foods - such as fruits and vegetables, whole grains, milk, eggs, bread, cereal, juice, peanut butter, soy milk, tofu and more!

(End of Category)

HEALTH INSURANCE

CALIFORNIA CHILDREN SERVICES

Address: 200 W. Santa Ana Blvd., Suite #100
Santa Ana, CA

Phone: (714) 347-0300

Website: <https://www.ochealthinfo.com/providers-partners/county-partnerships/california-childrens-services>

Description: CCS is a state program for children with certain diseases or health problems. Through this program, children up to 21 years old can get the health care and services they need. CCS will connect you with doctors and trained health care people who know how to care for your child with special health care needs.

CALOPTIMA

Address: 505 City Parkway West
Orange, CA

Phone: (714) 246-8400 or (714) 246-8500 (Member Services)

Website: <https://caloptima.org/>

Description: Medi-Cal — also known as Medicaid — is a public health insurance program for low-income people offered by the state. It covers families with children, seniors, persons with disabilities, foster care children, pregnant women, and low-income people with specific diseases. CalOptima provides health care coverage for Orange County residents who are eligible for full Medi-Cal. Once enrolled, we will work with you to find the right health care providers to meet your needs. We also have many special programs to help you maintain your health.

COMMUNITY HEALTH INITIATIVE OF ORANGE COUNTY (CHI OC)

Address: 1505 E. 17th St., Suite 121
Santa Ana, CA

Phone: (714) 619-4050 or (855) 927-8333

Website: <https://www.chioc.org/>

Description: Community Health Initiative of Orange County (CHI OC) exists to make a more equitable Orange County by making healthcare accessible and beneficial so residents can live healthy successful lives. CHI OC provides a bridge to healthcare services for individuals who—due to economic, language or proximity barriers—might otherwise never see doctor outside of emergency circumstances, leading to unaffordable, high medical costs.

SOCIAL SERVICES/ HEALTH INSURANCE

COVERED CALIFORNIA ENROLLMENT CENTERS

Address and Phone:

16532 Beach Blvd
Huntington Beach, CA
(800) 650-0922

1651 E Edinger Ave, Suite 108
Santa Ana, CA
(714) 852-3747

13751 Beach Blvd
Westminster, CA
(800) 650-0922

Website: https://www.healthforcalifornia.com/covered-california?gclid=eaiaiqobchmi1i_hzq_38aivlxatbh1csgz7eaayasaaeglobvd_bw

Description: The Covered California Health Exchange is the government agency offering subsidized Obamacare plans for this state. The California Health Exchange was created to assist citizens and legal residents with applying for marketplace coverage to comply with the Affordable Care Act ("ACA"). When the law was passed in 2010, each of the 50 states had to decide to either create a state-run health insurance exchange or offer enrollment through a federally operated exchange. This state chose to create their own exchange and called it "Covered California".

FIND HELP

Website: <https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

(End of Category)

HOUSING OR SHELTER

FAIR HOUSING COUNCIL OF OC

Address: 1516 Brookhollow Drive, Suite A
Santa Ana, CA

Phone: (714) 569-0823 or (800) 698-FAIR

Website: <https://www.fairhousingoc.org/>

Description: Services provided by the Fair Housing Council include fair housing enforcement and education, landlord/tenant counseling, mediation and homebuyer HUD counseling which includes first-time homebuyer education and mortgage default counseling. The following services are available to low-to-moderate income clients free-of-charge and to others for a moderate donation.

FAIR HOUSING FOUNDATION

Address: 1855 West Katella Ave., Suite 355
Orange, CA

Phone: (714) 918-8001 or (800) 446-3247

Website: <http://www.fhfca.org/>

Description: Fair Housing Foundation is a non-profit organization that provides education and counseling regarding landlord/tenant rights and housing discrimination. Fair Housing Foundation is dedicated to eliminating discrimination in housing and promoting equal access to housing choices for everyone.

FAMILIES FORWARD

Address: 8 Thomas
Irvine, CA

Phone: (949) 552-2727

Website: <https://www.families-forward.org/>

Description: Families Forward works with homeless families to find realistic solutions for sustainable housing and build individualized plans to return each family to self-sufficiency. By stabilizing these families and giving them tools to build a future, we create a stronger community for all of us. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations. Only together will we be able to end homelessness in Orange County.

MERCY HOUSE SHELTERS

Address:	P.O. Box 1905 Santa Ana, CA 92702
Phone:	(714) 836-7188
Website:	https://www.mercyhouse.net/regions/orange-county
Description:	Mercy House Shelters offer temporary shelter to individuals and families experiencing homelessness. The shelters we operate offer housing navigation, warm meals, showers, and resource referrals to help individuals get into permanent housing. Mercy House care consisting of outreach, emergency shelters, transitional facilities, and permanent residences.

(End of Category)

PROTECTIVE SERVICES

ADULT PROTECTIVE SERVICES (SSA)

Address: 1505 E. Warner Ave
Santa Ana, CA

Phone: (800) 451-5155

Website: <https://www.ssa.ocgov.com/abuse/elder>

Description: Adult Protective Services programs promote the safety, independence, and quality-of-life for vulnerable adults who are, or are in danger of, being abused, neglected by self or others, or financially exploited, and who are unable to protect themselves. See the following link for details regarding Mandated Reporting types and step by step instructions on making a report: <https://www.ssa.ocgov.com/abuse/elder/mandated>

CHILD ABUSE REGISTRY (SSA)

Address: N/A

Phone: (800) 207-4464 or (714) 940-1000 (24-hr Hotline)

Website: <https://www.ssa.ocgov.com/abuse/child/mandated>

Description: The law requires certain professionals to report suspicion and/or knowledge of child abuse, which includes physical abuse, sexual abuse, neglect and cases of severe emotional abuse that constitute willful or unjustifiable punishment of a child.

(End of Category)

REFUGEE AND IMMIGRATION SERVICES

AMERICAN CIVIL LIBERTIES UNION (ACLU)

Address: 1313 W. 8th St.
Los Angeles, CA 90017

Phone: (213) 977-9500

Website: <https://www.aclu.org/know-your-rights/immigrants-rights>

Description: Regardless of your immigration status, you have guaranteed rights under the Constitution. Learn more here about your rights as an immigrant, and how to express them.

ANAHEIM UNION HIGH SCHOOL DISTRICT – RESOURCES FOR UNDOCUMENTED FAMILIES

Address: 501 N. Crescent Way
Anaheim, CA 92801

Phone: (714) 999-3511

Website: <https://www.auhsd.us/District/Department/14317-FAMILY-RESOURCES/Portal/resources-for-undocumented-families>

Description: Providing various resources including legal services, undocumented worker's employment rights, and wellness gatherings to help young people stay connected and grounded.

CALIFORNIA CIVIL RIGHTS DEPARTMENT (CRD)

Address: N/A

Phone: (800) 884-1684

Website: <https://civildrights.ca.gov/>

Description: California Civil Rights Department (CRD), formerly Department of Fair Employment and Housing (DFEH), is committed to ensuring that all Californians, regardless of immigration status, can live free from discrimination. The Civil Rights Department is the state agency charged with enforcing California's civil rights laws. The mission of the CRD is to protect the people of California from unlawful discrimination in employment, housing, businesses, and state-funded programs, and from bias-motivated violence and human trafficking.

Link to a fact sheet on how CRD enforces the state's robust laws against discrimination and harassment in employment, housing, business establishments, and state-funded programs and activities, as well as laws against bias-motivated violence and human trafficking: https://civildrights.ca.gov/wp-content/uploads/sites/32/2020/10/Immigration-Rights-Fact-Sheet_ENG.pdf

SOCIAL SERVICES/ REFUGEE AND IMMIGRATION SERVICES

Please see Appendix: Resource Guide for Refugees

CATHOLIC CHARITIES OF ORANGE COUNTY

Address: 1800 E 17th St.
Santa Ana, CA 92705

Phone: (714) 347-9610 or main line (714) 347-9602

Website: <https://ccoc.org/programs/human-services/immigration-citizenship-services>

Description: Their Citizenship & Immigration Services is a DOJ (Department of Justice) accredited team that provides citizenship services, including free citizenship education, free or low-cost naturalization, and refugee services. They offer legal services to anyone seeking assistance, regardless of race, religion, nationality, gender, social orientation, age, disability or ability to pay. The Citizenship Program directly provides Southern California legal permanent residents eligible for naturalization with information, education, and N-400 application assistance through individualized case management. Services are provided in Spanish, Vietnamese, French, Tagalog, and English.

CHURCH WORLD SERVICE ORANGE COUNTY

Address: 7441 Lincoln Way
Garden Grove, CA 92841

Phone: (949) 438-1066

Website: <https://cwsorangecounty.org/>

Description: Agency serves refugees, immigrants and asylees in the Southland.

COALITION FOR HUMANE IMMIGRANT RIGHTS (CHIRLA)

Address: 2533 West 3rd Street, Suite 101
Los Angeles, CA 90057

Phone: 1-888-6CHIRLA or (213) 353-1333

Website: <https://legal.chirla.org/>

Description: If you are a student needing immigration legal services, the Coalition for Humane Immigrant Rights (CHIRLA), can help. We have on-campus locations at colleges across California that serve students, faculty and staff to ensure their rights and protections. The CHIRLA immigration attorneys and Department of Justice representatives at these locations provide culturally competent, reliable expertise with sensitivity to the trauma our immigrant community regularly sustains. We can help with immigration consultation, DACA renewal, naturalization, family-based immigration, and know-your-rights sessions.

COUNCIL ON AMERICAN-ISLAMIC RELATIONS-IMMIGRANTS' RIGHTS CENTER

Address: 2180 W. Crescent Ave., Suite F, Anaheim, Ca. 92801

Phone: (714) 776-1847

Website: <https://ca.cair.com/losangeles/>

Description: We seek to empower non-citizens by helping them achieve independence, security, and the opportunity to fully participate in American society. We are dedicated to providing high-quality, low-cost or pro bono services to individuals otherwise unable to obtain immigration legal assistance.

SOCIAL SERVICES/ REFUGEE AND IMMIGRATION SERVICES

Please see Appendix: Resource Guide for Refugees

COVERED CALIFORNIA – INFORMATION FOR IMMIGRANTS

Address: Various local offices (see website)

Phone: (800) 300-1506

Website: <https://www.coveredca.com/learning-center/information-for-immigrants/>

Description: Under the Affordable Care Act, most immigrants qualify for health coverage, including the following groups: lawful permanent residents (green card holders, lawful temporary residents, persons fleeing persecution, including refugees and asylees, other humanitarian immigrants, including those granted temporary protected status and non-immigrant status holders (including worker visas and student visas).

DEPARTMENT OF MANAGED HEALTH CARE – LANGUAGE ASSISTANCE

Address: 980 9th St.
Sacramento, CA 95814

Phone: (888) 466-2219

Website: <https://www.dmhc.ca.gov/healthcareincalifornia/yourhealthcarerights/languageassistance.aspx#appointment>

Description: If you have limited proficiency in English, look for doctors and office staff who speak your language, or ask for an interpreter. Certified medical interpreters are trained to translate health information correctly. They must keep your information private. Qualified interpretation services are available to you for free, even if a family member or friend can provide interpretation services.

ISLAMIC CENTER OF IRVINE -COMMUNITY ASSISTANCE PROGRAM

Address: 2 Truman, Irvine, Ca. 92620

Phone: (949) 786-ICOI or (949) 786-4264

Website: <https://www.icoi.net/>

Description: Providing extensive community assistance, including food, clothes, and blood drives, financial assistance, counseling services, college scholarships, and vocational training.

LGBTQ CENTER ORANGE COUNTY

Address: 1605 North Spurgeon Street
Santa Ana, CA 92701

Phone: (714) 953-5428

Website: <https://www.lgbtqcenteroc.org/services/immigrationresources/>

Description: The LGBTQ Center OC provides education, resources and referrals to low-income and underserved, HIV-affected, documented and undocumented immigrants/migrants. They work with immigrants and refugees in accessing services and legal support for obtaining lawful immigrant or citizenship status in Orange County. At the local, state and national levels, they work with LGBTQ, immigrant rights and social justice advocates to fight for the dignity and rights of immigrants and refugees.

SOCIAL SERVICES/ REFUGEE AND IMMIGRATION SERVICES

Please see Appendix: Resource Guide for Refugees

NATIONAL IMMIGRATION LEGAL SERVICES DIRECTORY

Address: N/A

Phone: N/A

Website: <https://www.immigrationadvocates.org/legaldirectory/>

Description: This directory provides options to search for immigration legal services providers by state, county, or detention facility. Only nonprofit organizations that provide free or low-cost immigration legal services are included in this directory. If you have questions regarding the directory, please email: directory@immigrationadvocates.org. This directory is a joint project of the Immigration Advocates Network and Pro Bono Net.

OC HEALTH CARE AGENCY – REFUGEE HEALTH SERVICES

Address: 1725 W. 17th St.
Santa Ana, CA 92706

Phone: (714) 834-8717

Website: <https://ochealthinfo.com/providers-partners/provider-resources/refugee-services>

Description: The goal of the Refugee Health Services Program is to provide culturally and linguistically-appropriate comprehensive health assessments to newly arrived refugees, asylees, victims of trafficking, and other eligible entrants. The components of the health assessment include: screening and treating for communicable diseases; identifying chronic diseases and other important medical conditions; assessing immunization status for children and adults; providing mental health screening; and referring clients with significant medical and mental health conditions to health providers for further evaluation, treatment, and follow-up.

ORANGE COUNTY CONGREGATION COMMUNITY ORGANIZATION

Address: 310 West Broadway
Anaheim, CA 92805

Phone: (714) 491-0771

Website: <https://www.occcopico.org/covid19resourceguide>

Description: Various immigration services provided including general information, emergency fund resources, legal resources and additional resources.

ORANGE COUNTY JUSTICE FUND (OCJF)

Address: PO Box 10113
Santa Ana, CA 92711

Phone: (714) 340-5469

Website: <https://www.ocjusticefund.org/>

Description: The Orange County Justice Fund (OCJF) is dedicated to empowering transformative change in the immigration system so the most vulnerable immigrants and refugees in Orange County, impacted by detention and deportation, are afforded effective legal representation, due process rights, and services for community re-integration.

SOCIAL SERVICES/ REFUGEE AND IMMIGRATION SERVICES

Please see Appendix: Resource Guide for Refugees

ORANGE COUNTY SSA – CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI)

- Address:** See OC SSA Locations List for locations here:
<https://ssa.ocgov.com/about-us/office-locations/office-location-list>
- Phone:** (949) 389-8456 24-hr automated assistance
(714) 541-4895 24-hr automated assistance
- Website:** <https://ssa.ocgov.com/cash-calfresh/immigrant-assistance>
- Description:** Cash Assistance Program for Immigrants (CAPI) provides cash to certain aged, blind, and disabled legal non-citizens ineligible to Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may also be eligible for Medi-Cal, In- Home Supportive Services (IHSS), and/or Food Stamp benefits. If you are interested in receiving these benefits, a separate application must be made for each program. For more information about the CAPI program, visit:
<https://cdss.ca.gov/inforesources/cash-assistance-for-immigrants>.

SABIL USA

- Address:** 3230 S. Susan Street, Santa Ana, Ca. 92704
- Phone:** (714) 589-2613
- Website:** <https://www.sabil.us/>
- Description:** To create a community of support for immigrants, refugees, and other underserved populations within Orange County through health and human services that ease socio-economic hardships and provide the tools to build better lives. We have been eliminating homelessness, providing food, maintaining mental health, and acclimating refugee population in SoCal. We have programs such as a food pantry, mental health assistance, housing assistance, employment assistance, training and education and volunteer opportunities.

THE STATE BAR OF CALIFORNIA

- Address:** Multiple locations in Orange County
- Phone:** See website
- Website:** <https://www.calbar.ca.gov/>
- Description:** Look for “find a lawyer referral service” or “free legal help” link on the website if you need legal help. You can select “Immigration & Naturalization” in the drop-down search options if you want to focus on immigration in your search. If you are an immigrant living in the United States looking for legal help, see this resource “Finding Help with Immigration” at: <https://www.calbar.ca.gov/Public/Free-Legal-Information/For-Immigrants>

SOCIAL SERVICES/ REFUGEE AND IMMIGRATION SERVICES

Please see Appendix: Resource Guide for Refugees

USA HELLO – FREE TRANSLATION & INTERPRETATION HELP IN THE USA

Address: PO Box 15167
Portland, OR 97293

Phone: (213) 254-5822

Website: <https://usahello.org/life-in-usa/daily-life/free-translation-help/>

Description: Language access services for all government services. This means you can get free translation services and interpretation help. Language access is meant to help people with limited speaking proficiency (LEP) access programs and activities in their own language. All government agencies and organizations funded by the government must provide you with free assistance in your language. This includes free interpretation and translation of important documents. In certain cases, USCIS requires you to find your own translator and bring your own interpreter to appointments.

TRANSPORTATION

CALOPTIMA (NON-MEDICAL TRANSPORTATION)

Address:

Phone: (714) 246-8500 or (888) 587-8088

Website:

https://www.caloptima.org/~media/Files/CalOptimaOrg/508/Members/MemberHandbooks/2018-03_NMTInsert_E_508.ashx

Description: This program offers non-medical transportation (NMT) when you are traveling to and from an appointment for Medi-Cal service authorized by your provider. CalOptima allows you to use a car, taxi, bus, or other public/private way of getting to your medical appointment for Medi-Cal covered services. CalOptima provides mileage reimbursement when transportation is in a private vehicle arranged by the beneficiary and not through a transportation broker, bus passes, taxi vouchers or train tickets. CalOptima allows the lowest cost NMT type that meets your medical needs.

FIND HELP

Website:

<https://www.findhelp.org/>

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here, by entering a zip code.

OCTA ACCESS

Address: 550 S. Main Street
Orange, CA

Phone: (877) 628-2232 or (714) 560-6282

Website: <https://www.octa.net/Bus/OC-ACCESS-Service/Overview/>

Description: OC ACCESS is a shared-ride service that is available to qualified applicants whose physical or cognitive limitations prevent them from utilizing the regular OC Bus fixed-route service. This service is perfect for quick trips to locations, like the pharmacy, and can be scheduled to and/or from any address in Orange County. You pay the OC ACCESS base fare of \$3.60 for a five-mile ride and OCTA will subsidize the rest of the trip. Any additional costs incurred by travelling beyond the five-mile trip are to be paid by the OC ACCESS customer.

To apply for OCTA Paratransit Service, call the OC ACCESS Eligibility contractor to schedule your in-person assessment at (714) 560-5956 ext. 2, TDD (714) 560-5474. Link for the application is: <https://www.octa.net/pdf/ACCESSServiceSheet.pdf?n=2020>.

(End of Category)

APPENDIX

DIABETES MANAGEMENT AND PREVENTION

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.



Diabetes Management and Prevention in Orange County Resource Guide

	Organization / Program	Primary Prevention*	Self Management	Exercise Classes	Nutrition Classes	Support Groups	Diabetes Equipment**	ADA Recognized***	Contact Information	Website	Age / Eligibility	Area	Language	Cost	Paid by ****
1	American Diabetes Association Community Education & Latino Initiatives	✓	✓	✓	✓	✓	✓	✓	151 Kalmus Dr. Costa Mesa, CA 92626 (714) 662-7940 Ext: 7558	https://www.diabetes.org/	All Ages	All of Orange County	English, Spanish	No Cost	Private & Corporate Donations
2	Camino Health Center	✓							30300 Camino Capistrano San Juan Capistrano, CA 92675 (949) 240-2272	https://caminohalthcenter.org/locations/san-juan-capistrano/	All Ages	San Juan Capistrano, Other South County Cities	English, Spanish, Farsi, German	No Cost Sliding Scale: \$30, \$40, \$60, \$80, \$200	Medi-Cal, Healthy Families, Child Health Plan, California Kids Private Pay/Grants & Private Donations
3	Children's Hospital of Orange County	✓	✓	✓	✓	✓	✓	✓	CHOC Children's Endocrine & Diabetes Center At Mary Dick & Allen Diabetes Center 520 Superior Ave. Suite 160 Newport Beach, CA 92663 (949) 631-2062	https://www.choc.org/locations/endocrine-diabetes-center-newport-beach/	18 years and under	All of Orange County	English, Spanish	Some Services No Cost No Cost Co-Payment Varies	Grants, Foundations Medi-Cal, Healthy Families, Child Health Plan, CA Kids, AIM Private Insurance, CCS

* Primary Prevention – generally involves the prevention of diseases and conditions before health effects occur (i.e. education to reduce the risk of diabetes through healthy eating and physical activity). Activities are specifically targeted to clients “at-risk” for diabetes.

** Diabetes Equipment – may include low or no cost distribution of one or more of the following items: glucose meters, insulin pumps, testing strips or lancets.

*** ADA Recognized – Diabetes Education Program complies with the National Standards for Diabetes Self-Management Education and is recognized by the American Diabetes Association.

**** If Medi-Cal member, please confirm coverage of service and provider with your Health Network before attending.

Revised: 9-6-2024

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APPENDIX


FACT REFERRAL FORM

Practitioners can refer a client to any FaCT FRC with this form.

Click box below to open a list of attachments that will appear on the side.

Right-click on FaCT Referral Form and select "SAVE".

You can edit the referral and print/email as needed.

 FaCT Family Resource Center Referral Form for Family Support Services To refer a client for services, EMAIL this form to the FRC selected below (choose <u>one</u> FRC)					
Referring Person/Worker Name:		Agency/Department:		Email:	
Work Phone:		Fax:		Date:	
Referral type: CaWORKs Family Stabilization (FS) Differential Response (DR) General FRC Check if applicable: Wraparound Mutual Client					
Anaheim Independence FRC - Anaheim T (714) 826-9070 F (714) 826-2732 AnaheimIndependence@factoc.org		CHEC FRC - San Juan Capistrano T (949) 489-7742 F (949) 489-7748 CHECFRC@factoc.org		Corbin FRC - Santa Ana T (714) 480-3737 F (909) 366-2257 CorbinFRC@factoc.org	
El Modena FRC - Orange T (714) 532-3595 F (714) 532-3593 ElModenaFRC@factoc.org		Friendly Center-Orange FRC -Orange T (714) 771-5300 F (714) 771-7627 friendlyCenterOrange@factoc.org		La Habra FRC - La Habra T (714) 447-3460 F (714) 447-3753 LaHabraFRC@factoc.org	
Manzanita Park FRC - Anaheim T (714) 491-7205 ManzanitaParkFRC@factoc.org		Minnie Street FRC - Santa Ana T (714) 972-5775 F (714) 972-5781 MinnieStreetFRC@factoc.org		Newport Mesa FRC - Newport Beach T (949) 764-6100 F (949) 764-4543 NewportMesaFRC@factoc.org	
So. Orange County FRC - Lake Forest T (949) 364-0500 SouthOCFRC@factoc.org		Stanton FRC - Stanton T (714) 379-0129 F (714) 379-0139 StantonFRC@factoc.org		Tustin FRC - Tustin T (714) 243-4292 F (714) 838-1403 TustinFRC@factoc.org	
Westminster FRC - Westminster T (714) 903-1331 F (714) 903-1881 WestminsterFRC@factoc.org					
Primary or Identified Client(s) to be served:					
Parent/Caregiver Name:			DOB:		Insured?: Emergency Medi-Cal None Medi-Cal Private
Address:		City:	State:	Zip:	Phone:
Other Family Members to be Served:					
Name:					
D.O.B.:					
Relationship:					
CIN # (12 Digits):		CaWORKs Case # (7 Digits):		CFS Referral # (19 Digits):	
CWS Service Component: VFS ER DR FM FR PP					
Social Worker Name:		Email:		Phone:	
<input type="checkbox"/> Case Management Team <input type="checkbox"/> Counseling for <input type="checkbox"/> Domestic Violence Personal Empowerment Program <input type="checkbox"/> Family Support Services <input type="checkbox"/> Information & Referral <input type="checkbox"/> Parent Education		<input type="checkbox"/> After-School Programs <input type="checkbox"/> Emergency Assistance <input type="checkbox"/> Family Engagement Activities <input type="checkbox"/> Health & Wellness Services <input type="checkbox"/> Healthy Tomorrows Program <input type="checkbox"/> Housing <input type="checkbox"/> In-home Parenting (0-5)/Family Support		<input type="checkbox"/> Legal/Immigration Resources <input type="checkbox"/> LGBTQAI+ Resources <input type="checkbox"/> Military/Veteran Resources <input type="checkbox"/> New Parent Services <input type="checkbox"/> Public Assistance Resources (CaWORKs/CaFresh) <input type="checkbox"/> Teen/Youth Programs <input type="checkbox"/> Other _____	
Does this case need a bilingual worker? No Yes If Yes, please specify language: _____ Does FRC staff need to speak with the referring party prior to intake? No Yes DR Only: Client Declined Initial Referral* * FRC DR staff to follow up with second/third attempt Phone Call Mailed Info					
Reasons for Referral/Additional Information: Please list any "red flags" that may be present					
Service Agreement and Authorization to Release Information: The referring party has explained to me the purpose for this referral. I agree to be contacted by FRC staff and have a copy of this referral faxed or to take a copy of this referral to the Family Resource Center. I agree to attend any scheduled appointments with the Family Resource Center. I authorize the release of information between _____ (referring agency) and _____ (above indicated Family Resource Center) for the period this service agreement remains in effect. This information will pertain to the reasons for referral and presenting problem and will be used for consultation, evaluation, assessment, and treatment of the client(s) to be served. Information may also be released to the Orange County Social Services Agency for program evaluation and/or State-required reports. This referral was explained to me in my primary language.					
Client Signature		Date		Referring Person Signature Date	
Assigned FRC Staff/Program:				8.25.2020	

APPENDIX

FAMILY RESOURCE CENTER (FRC)/ LOCAL COMMUNITY AGENCY RESOURCES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

FAMILY RESOURCE CENTERS (FRC)/ LOCAL COMMUNITY AGENCY RESOURCES

Family Resource Centers (FRC) / Local Community Agency Resources

Anaheim	2
• Anaheim Independencia FRC (FaCT*)	2
• Manzanita Park FRC (FaCT)	2
• Miraloma Park Family Resource Center	2
• Ponderosa Park Family Resources Center and Gymnasium	3
Brea	3
• Brea Family Resource Center	3
Buena Park	4
• The Friendly Center – Buena Park	4
Garden Grove	4
• Magnolia Park FRC (FaCT)	4
Huntington Beach	5
• Oak View FRC (FaCT)	5
Irvine	5
• FOR Families	5
La Habra	6
• La Habra FRC (FaCT)	6
Lake Forest	6
• South Orange County FRC (SOC) (FaCT)	6
Los Alamitos	7
• WE CARE of Los Alamitos	7
Newport Beach	7
• Newport Mesa FRC (FaCT)	7
Orange	8
• El Modena FRC (FaCT)	8
• Friendly Center FRC (FaCT)	8
San Juan Capistrano	9
• CHEC FRC (FaCT)	9
Santa Ana	9
• Corbin FRC (FaCT)	9
• Downtown FRC (FaCT)	10
• Minnie Street FRC (FaCT)	10
Stanton	11
• Stanton FRC (FaCT)	11
Tustin	11
• Tustin FRC (FaCT)	11
Westminster	12
• Westminster FRC (FaCT)	12

**Family and Communities Together (FaCT) Referral Form (See Appendix). Practitioners can refer a client to any FaCT FRC with this form)*

Updated 5-9-2024

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HCA PROGRAMS

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

APPENDIX

OC HEALTH CARE AGENCY (HCA) PROGRAMS

BEHAVIORAL HEALTH SERVICES (BHS)

CRISIS SERVICES

- Crisis Assessment and Psychiatric Emergency and Response Teams (CAT/PERT) (Adult & Older Adult)
- Children and Youth Mobile Crisis Assessment Team (CAT) (Children/Youth)

HOUSING

- Housing and Residential Care Facilities (Adult & Older Adult)

NAVIGATION SERVICES

- OC Links
- Outreach and Engagement (Adult & Older Adult)

OUTPATIENT PROGRAMS

Children and Youth

- Children and Youth Outpatient Clinic Services
- Child Abuse Services Team (CAST)
- Clinical Evaluation and Guidance Unit (Juvenile Hall/Probation)
- Juvenile Recovery Court (JRC)
- Program for Assertive Community Treatment (CYBH PACT)
- Transitional Age Youth/Program for Assertive Community Treatment (TAY PACT)
- Youth Reporting Center

Adult and Older Adult

- AB109 (Non-serious, Non-violent and Non-sex Offenders)
- Adult and Older Adult Abuse Services (AOABH) Substance Use Disorder Treatment (Perinatal)
- Adult and Older Adult Behavioral Health (AOABH)
- Assisted Outpatient Treatment Program (AOT) (Court-Ordered Treatment)
- Collaborative Courts-Drug Court and Driving-Under-the Influence (DUI) Court
- Program for Assertive Community Treatment (PACT)

Older Adult Services

- Recovery
- Senior Health Outreach and Prevention Program (SHOPP)
- Substance Use Disorder Resources Team (START)


*For more, see HCA Behavioral Health Services Directory (<https://www.ocalthinfo.com/sites/hca/files/import/data/files/21580.pdf>)

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APPENDIX

HCA SUBSTANCE USE DISORDER (SUD) PROVIDER LIST

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

 SUBSTANCE USE DISORDER TREATMENT PROVIDER LIST					All providers serve adults and bill Doug Medi-Cal unless otherwise specified Providers that serve adolescents are in red font
BENEFICIARY ACCESS LINE (BAL): Available 24/7 (800) 723-4057					
RESIDENTIAL					
PROVIDER	LEVEL OF CARE	POPULATION ADDITIONAL LANGUAGE	PHONE	ADDRESS	APPOINTMENTS/WALK-IN/WARM HANDOFF
Daylight Again	3.1 (non-DMC)	Male Only Uninsured/Unfunded	(714) 870-4057	329 E Commonwealth Ave, Fullerton, CA	Authorization for Residential Treatment (ART) SUD – Westminster 14140 Beach Blvd, Ste 120 Westminster, CA 92683 (714) 934-4600 Spanish
Gerry House	3.1	Male Only	(714) 619-2516 (714) 972-1402	1225 W. 6th Street Santa Ana, CA 92703	
Hls House	3.1, 3.5	Male Only	(877) 368-7195	239 W 9th St, Unit A & B Upland, CA 91786	
Hope House	3.1	Male Only Spanish	(714) 776-6090	710 & 714 N Anaheim Blvd, Anaheim, CA 92805	
New Creation	3.1, 3.5		(877) 368-7195	23950 Prado Ln & 11646 Encanto Ln, Culver, CA 92324	
Phoenix House of Orange County, Inc.	3.1, 3.5		(714) 953-9373	1207 East Fruit Street Santa Ana, CA 92703	
The Villa	3.1 (non-DMC)	Female Only Uninsured/Unfunded	(714) 547-3301	910 French Street Santa Ana, CA 92701	
Vera's Sanctuary	3.1, 3.5	Female Agins 18-30 Perinatal/Prenatal up to age 2 Spanish	(800) 685-7460	20331 Flamingo Rd, Tulsa, CA 92679	
Woodglen Recovery Junction	3.1	Spanish	(714) 879-0929	771 West Orangeflora Avenue Fullerton, CA 92832	Appointments and Warm Hand-off, No walk-ins Linkage made by residential & outpatient providers
Sanctuary Recovery Center	3.1, 3.3, 3.5	Female Adolescents only Uninsured/Unfunded MAT for current clients	(949) 534-4715	20302 Flamingo Road, Tulsa Canyon, CA 92679	
Various	*Recovery Residences		N/A	Various	
WITHDRAWAL MANAGEMENT					
PROVIDER	LEVEL OF CARE	POPULATION ADDITIONAL LANGUAGE	PHONE	ADDRESS	APPOINTMENTS/WALK-IN/WARM HANDOFF
Phoenix House	3.2	Adults Uninsured/Unfunded	(714) 752-0854	1207 East Fruit Street Santa Ana, CA 92703	Warm Hand-off 24 hrs
Rogue Center	3.2	Adults Uninsured/Unfunded	(714) 952-4032	10936 Dale Avenue Stanton, CA 90680	Warm Hand-off 24 hrs
Woodglen Detox	3.2	Adults Uninsured/Unfunded Spanish	(714) 879-2741	771 West Orangeflora Avenue, Fullerton, CA 92832	Warm Hand-off 24 hrs
Sanctuary Recovery Center	3.2	Female Adolescents only Uninsured/Unfunded MAT for current clients	(949) 534-4715	20302 Flamingo Road, Tulsa Canyon, CA 92679	Appointments and Warm Hand-off, No walk-ins
MEDICATION ASSISTED TREATMENT (MAT)/NARCOTIC TREATMENT PROGRAM (NTP)					
PROVIDER	MEDICATION OFFERED	M = Methadone B = Buprenorphine (Suboxone) BN = Buprenorphine- Naloxone (Suboxone)	S = Sublocade V = Vivitrol A = Antabuse	Naloxone available at all MAT/NTP locations	
Acadia (Recovery Solutions)	M, B, BN, S, V, A	Spanish	(714) 542-3581	2101 East 1 st Street Santa Ana, CA 92705	M-F 5am-1pm Buprenorphine intakes via telehealth, M-F, by appt. Methadone intakes M, W, F all day, walk-ins accepted
County Clinic SUD - Santa Ana	B, S, V	Adults Perinatal Uninsured/Unfunded	(714) 480-6660	401 W Civic Center Drive, Santa Ana, CA 92701	Screenings 9-4 by appt - also walk-in
Genesis New Beginning	B, BN, S	Spanish	(714) 375-3795	17822 Beach Blvd., Suite 278, Huntington Beach, CA 92647	M-F by appointment
Pacific Educational Services (PES-cho)	B, BN, S, V, A	Spanish	(714) 667-7926	600 West Santa Ana Blvd, Ste 107-110, Santa Ana, CA 92701	Tu 9:30am, noon, 1:30pm F 9:30am, 10:30am, noon
Western Pacific – Costa Mesa	M, BN	Adults Adolescent Uninsured/Unfunded Spanish	(949) 629-2860	275 Victoria Street, Suite 1H Costa Mesa, CA 92627	Dosing Hours: M-F 5am-12:30pm, Sa/Su 5am-8:30am Walk-in intakes: T, Th 5am-9am
Western Pacific – Fullerton	M, BN	Adults Adolescent Uninsured/Unfunded Spanish, Tagalog, Farsi	(714) 992-4770	218 East Commonwealth Ave Fullerton, CA 92832	Dosing Hours: M-F 5am-12pm, Sa/Su 5am-12pm Walk-in intakes: M, W 5am-9am
Western Pac – Mission Viejo	M, BN	Adults Adolescent	(949) 334-8288	26921 Crown Valley Pkwy, Suite 200 Mission Viejo, CA 92691	Dosing Hours: M-F 5am-12:30pm, Sa/Su 5am-8:30am Walk-in intakes: M, W 5am-9am
Western Pacific – Stanton	M, BN	Adults Adolescent Spanish, Tagalog	(714) 821-5311	10751 Dale Avenue Stanton, CA 90680	Dosing Hours: M-F 5:30am-12pm, Sa/Su 5:30a-8:30a Walk-in intakes: M-F 5:30am-9:30am

SUD Provider list 6.13.2024

APPENDIX

HOUSING AND SHELTER RESOURCES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

HOUSING AND SHELTER RESOURCES										
Name	Address & Contact Information	ES: Emergency Shelter PSH: Permanent Supportive Housing	RRH: Rapid Housing (Deposit Assistance & Temporary Rental Assistance for Homeless) THP: Transitional Housing Program	Families	Women with Children	Pregnant Women	Single Women	Victims of DV	Single Men	Runaway Teen
Alternative Sleeping Location	20652 Laguna Canyon Rd. Laguna Beach, CA 92651 www.friendshipshelter.org email: office@friendshipshelter.org (949) 494-6928	Drop-in shelter for men & women & a food pantry. Daily lottery system to obtain a bed (can accommodate 45 people). Must leave a voice message. (ES)				X	X	X		
American Family Housing	15161 Jackson St. Midway City, CA 92655 www.afhusa.org email: info@afhusa.org (714) 897-3221	Transitional shelter & permanent supportive housing for people who are employed/ employable, & transitional housing for unaccompanied adults who may be unable to work & need assistance with accessing mainstream benefits (THP, PSH)		X		X	X		X	X
Build Futures	18822 Beach Blvd Ste 211 Huntington Beach, CA 92648 www.buildfutures.org email: info@buildfutures.org (714) 907-7358	Housing services, phones, bus passes, case management, job readiness, basic needs (THP)								X
Casa Teresa	P.O. Box 429 Orange, CA 92656 www.casateresa.org email: info@casateresa.org (714) 538-4860	Fees are monthly, private pay & depend on income. Maximum length of stay is during pregnancy & for 2 months after birth. Offers nursing care, case management, counseling & educational programs. Offers apartments, rooms & SRO's. (ES)				X				
Casa Youth Shelter	10911 Reagan St Los Alamitos, CA 90720 www.casayouthshelter.org email: agency@casayouthshelter.org Shelter: (562) 594-6825 24-hr Helpline: (800) 914-2272 Text (833) 217-5758	May stay up to two weeks. Programs offers individual, group, & family counseling to residents. Parenting classes. Services offered on a sliding scale fee. Must have parental/guardian consent.(ES)							X	

Updated 7-2-2024

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APPENDIX

MATCONNECT – CLINICS

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.



To refer a patient, call the clinic directly or call the MATCONNECT Referral Line at (714)352-5990, Ext.3


Logo	Clinic Name	Location(s)	Telephone	Primary Address
	Families Together of Orange County	Tustin, Garden Grove	Sam Hale (714)862-0598	661 W. 1 st Street, Tustin, CA 92780
	Hurt Family Health Clinic	Tustin, Santa Ana, Anaheim	(714)247-0300	1 Hope Drive, Tustin, CA 92780
	Korean Community Services	Buena Park, Anaheim	Ashley Cleary (714)410-2034	7212 Orangethorpe Ave, Suite 8, Buena Park, CA 90621
	Serve the People	Santa Ana	(714)352-2911	1206 E. 17 th St, Suite 101, Santa Ana, CA 92701
	Share Our Selves	Costa Mesa	(949)270-2100	1550 Superior Ave. Costa Mesa, CA 92627
	Southland Integrated Services, Inc.	Garden Grove	Clayton Mizutari (714)620-7065	9862 Chapman Ave. Garden Grove, CA 92841
	Celebrating Life Community Health Center	Mission Viejo	Ryan Gettmann (949)218-2256 (949)866-3600	27800 Medica Center Road, Suite 110 Mission Viejo, CA 92691
	UCI Family Health Center-Santa Ana	Santa Ana	(657)282-6355	800 N. Main Street, Santa Ana, CA 92701
	Radiant Health Centers	Irvine	Joseph Mendoza (949)809-5700	17982 Sky Park Circle, Suite J Irvine, CA 92614
	AltaMed	Anaheim	(714)507-1486	1325 N. Anaheim Blvd. Anaheim, CA 92801

Revised April 2024

APPENDIX

MATCONNECT – PHARMACIES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

 Participating Pharmacies (updated April 2024)							
Pharmacy Name	Address	City	Zip	Telephone Number	Contact	Sublocade Injections	Notes
Apple Pharmacy	12440 Brookhurst St.	Garden Grove	92840	(714)537-8099	Trina	No	Offers free deliver in OC
Wagner Pharmacy	1224 E. McFadden Ave.	Santa Ana	92705	(714)547-3590		Yes	Will do Vivitrol shots in the pharmacy
First Street Compounding Pharmacy	2010 E. First St. #120	Santa Ana	92705	(714)954-1902	Lauren		Offers curbside pickup.
Santa Ana Tustin Compounding Pharmacy	801 N. Tustin Ave. #100	Santa Ana	92705	(714)547-3949			Free delivery in OC
NowRx	1641 Kaiser	Irvine	92614	(949)619-6000	Laemsing		Free delivery in OC. Pt must have valid CA ID.
Healthcare Pharmacy	14642 Newport Ave.	Tustin	92780	(714)669-4000	Nafisa		\$7 delivery in OC. Waived if multiple prescriptions.
Total Care Rx Pharmacy	18682 Beach Blvd., Suite 115	Huntington Beach	92648	(714)964-4004	Chris		Fluent in Vietnamese.
Be Well Pharmacy	105 N. Lawrence Ave.	Fullerton	92832	(714)449-9300	Lilian		Free delivery in close proximity
True Care Pharmacy	421 N. Brookhurst St., Suite 123	Anaheim	92801	(714)947-4770	Michelle		
Cal Med Pharmacy	24031-A Marguerite Parkway	Mission Viejo	92692	(949)586-1700	Elie	No	Free local delivery
The Druggist Pharmacy	27881 La Paz Road, Suite E	Laguna Niguel	92677	(949)643-0740	Nihar Mandavia		

APPENDIX

OC BREASTFEEDING RESOURCES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.


ORANGE COUNTY BREASTFEEDING RESOURCES										
Provider Name Service Area / Contact Information		Services				Multicultural Education Materials	Electric Pumps Rent/Loan	CREDENTIALS CLE, CLC, IBCLC	Breastfeeding Helpline	Additional Languages
		Prenatal	Postpartum	1:1 Counseling	Peer Counseling					
ORANGE COUNTY BREASTFEEDING RESOURCES										
OC Health Care Agency Public Health Community Nursing/Lactation Clinic 714-834-8363 www.ochealthinfo.com		X	X	X		X	X	CLE	714-834-8363 English/Spanish 714-896-7375 Vietnamese	Spanish, Vietnamese
La Leche League 877-laleche/877-452-5324 www.lll.org		X	X	X	X	X			9 a.m. – 8 p.m. 714-965-1182	Spanish, Chinese, Italian, Russian
AltaMed 888-499-9303		X	X	X	X	X		CLE, IBCLC	24-hour nurse's line: 888-499-9303	Spanish, Urdu, Farsi, Vietnamese, Tagalog, Korean, Chinese
Office on Women's Health National Women's Health & Breastfeeding Helpline https://www.womenshealth.gov		X	X						1-800-994-9662 9am – 6pm Eastern Time/Mon - Fri	Interpreter available
Community-Based Breastfeeding Resources										
Countywide	MOMS Orange County 714-972-2610 800-787-5858 www.momsorangecounty.org	X	X	X	X	X		CLE	English/Spanish: 714-972-2610 Vietnamese:	Spanish, Vietnamese
San Diego (Supply Orange County Area)	University of California Health Milk Bank https://health.universityofcalifornia.edu/patient-care/milk-bank		X			X			English/Spanish Milk Bank/Donations: 858-249-6455 Breastfeeding help: 858-249-5727	Spanish
Northern CA (Supply Orange County Area)	San Jose Mother's Milk Bank Phone: (408) 998-4550 Toll-free (877) 375-6645 www.mothersmilk.org			X		X	X	CLE, IBCLC	877-375-6645 Option 3	Spanish, Vietnamese

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Appendix: page 1

OC CARE COORDINATION COLLABORATIVE FOR KIDS – TRANSITION RESOURCES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.



Orange County
Care Coordination
Collaborative
for Kids

Helping Youth and Young Adults
with the Path to Adulthood!

Advocacy

- Orangewood Foundation helps foster youth success with independent living. <https://orangewoodfoundation.org/>
- Information about DACA: <https://www.acju.org/know-your-rights/know-your-rights-about-daca/>
- Disability Rights CA helps individuals with disabilities <https://www.disabilityrightsca.org/what-we-do/programs/>, as well as Dayle McIntosh Center <https://daylemc.org/>, whose goal is living independently, and the State Council on Developmental Disabilities <https://scdd.ca.gov/>.

Community Resources

- Dial 211 for all kinds of social services including emergency food, shelter, counseling, and other help. <https://www.211oc.org/>
- This booklet is written for Los Angeles County, but the information about how you qualify for benefits is the same: <http://www.hungeractionla.org/peoplesguide>
- In OC you can apply for services at SSA: <https://ssa.ocgov.com/about-us/our-agency-services>
- Project Independence <http://www.proindependence.org/> or Dayle McIntosh Center <https://daylemc.org/> can help with questions and applications for SSI (Supplemental Security Income).

Employment and School

- IEPs include a transition planning section starting at age 14. Learn about your rights. <https://serr.disabilityrightsca.org/>
- All school districts have transition programs for disabled students. There are also programs at OC Department of Education <http://www.ocde.us/SPED/Pages/Adult-Transition-Program.aspx> and through Regional Center.
- A checklist for applying to college from the Khan Academy. <http://www.khanacademy.org/college-careers-more/college-admissions>
- All colleges have an office that helps students with "disabilities". Many people do not identify themselves that way, but the services are very helpful and include things like early registration and note-taking. <https://thinkcollege.net/think-college-learn/accessing-disability-services-0>
- Orange County's community colleges have many programs for students with disabilities and employment-related certification programs. Orange County has many employment programs that include resume help, job listings, and paid work experience:
 - OC Development Board Young Adult Program: <https://ssa.ocgov.com/adoptfoster-care-youth-services/youth-services/independent-living/employment/oc-development-boards>
 - Youth Programs at One Stop Centers: <https://www.ssa.ocgov.com/adopt/youth/community/employment/wib>
 - One Stop Centers: <https://www.oconestop.com/>
- California DOR has programs for youth and adults that are individualized to help people with disabilities meet their goals. www.dor.ca.gov/Home/StudentsandYouth or www.dor.ca.gov/Home/JobSeekerConsumer (adults).
- Volunteering is a great way to check out different careers and build your resume. <https://oneoc.org/>
- Many school districts in Orange County have employment-related programs. Please check with your student's Case Carrier or the Special Education Department of your students' school district.

Health Care Skills & Transition (for Professionals)

- Got Transition is the national center for transition research, resources and education. <https://www.gottransition.org/>

Revised 7-2-2024 Page 1 of 2

OC CHILD PASSENGER SAFETY RESOURCES GUIDE

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.



Are you looking for car seat safety resources?

If you answered YES, this guide is for you!

There are many organizations throughout Orange County that provide car seat safety resources and services. The tables on the following pages include what each organization offers. Information on this page has a brief description of each type of service or resource you will see in this guide.

Last updated: 03/28/2024

OC Child Passenger Safety Resource Guide

Where can I get a free car seat? Many organizations provide car seats, some free of charge, to families who need a little extra help. Contact the organizations listed to see if you qualify. Supplies are limited. The types of car seats that each organization offers are shown in this guide. A virtual or in-person class on installing your new seat will be offered.

Where can I have my car seat checked? Are you wondering if your car seat is installed in your car correctly? Is your child fitting correctly in his/her seat? Many organizations have trained experts called *Child Passenger Safety (CPS) Technicians*, who can help, either virtually or in-person. You will feel confident installing your seat yourself and making sure your child fits correctly in that seat. Call to make an appointment today!

Who can I go to with questions? *CPS Technicians* have been trained and nationally certified on the topic of car seat safety. They can spot problems and know specific details about seats and cars on the market. They can also ensure that a child is in the correct seat for their age, height, and weight. Contact a *CPS Technician* with questions you might have about car seat safety.

Where can I take a class? Classes are offered throughout the county, either virtually or in-person. Contact the organization for times and locations.

What is Kaitlyn's Law? Did you know that it is illegal to leave an unsupervised child, age six or younger, inside a car if: the engine is running, the keys are in the ignition or the child's health, or safety is at risk? A person who is 12 or older may supervise. Many organizations provide information about this important law and safety risk.

Where can I find a Violator Class? Did you receive a traffic ticket related to car seats or leaving a child alone in a car? Did a judge direct you to take a car seat safety class? There are organizations in this guide that teach these classes. Your fine may be waived or reduced. In addition, you will learn valuable information about keeping your child safe in your car.

Community and Nursing Services

1725 W. 17th Street | Santa Ana, CA 92706 | (714) 834-7747 | ochealthinfo.com




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APPENDIX

OC LOW-COST COMMUNITY HEALTH CENTERS

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.


		Orange County Low Cost Community Health Centers										
Health Center Name	Address	Appointment Phone	Other Languages Spoken	Exc/Sat/Sun	Child	Adult	Prenatal	Dental	Mental Health	Vision	Medical Mobile	Dental Mobile
ANAHEIM												
AltaMed Medical & Dental Group	1325 N. Anaheim Blvd., STE 200	888-499-9303	Chinese, Spanish, Tagalog, Vietnamese, Arabic, Hindi, Korean, Romanian									
UCI RHC Anaheim	2441 W. La Palma Ave., STE 100	657-282-6356	Spanish, Tagalog, Vietnamese, Mandarin									
Central City Community Health Center	2237 W. Ball Road	714-490-2750	Spanish									
Central City Community Health Center	1820 W. Lincoln Ave.	714-802-7719	Spanish									
Central City Community Health Center	1814 W. Lincoln Ave.	714-802-7719	Spanish									
Family Health Matters	1182 N Euclid Street	714-441-0411	Spanish, Tagalog									
Hurt Family Health Clinic	947 S. Anaheim Blvd., STE 260	714-247-0300	Spanish									
KICS Health Center	451 W. Lincoln Ave. STE 100	714-503-6350	Spanish, Korean									
BUENA PARK												
KICS Health Center	7212 Orangeforpe Ave., STE 9A	714-503-6350	Spanish, Korean									
KICS Health Center	8352 Commonwealth Ave.	714-503-6350	Spanish, Korean									
St. Jude Pediatric Dental Center	7758 Knott Ave	714-522-6723	Spanish, Korean									
COSTA MESA												
SOS Community Health Center & Dental	1330 Superior Ave.	949-642-3431	Spanish									
SOS Hope Clinic (Mobile Unit at school)	2043 Meyer Place, Unit C	949-513-6723	Spanish									
FOUNTAIN VALLEY												
Families Together of Orange County	11180 Warner Ave., STE 333	800-597-7977	Spanish, Farsi									
FULLERTON												
Sierra Health Center	501 S. Brookhurst	714-870-0717	Spanish, Tagalog									
Lestonnec Free Clinic/Crescent Clinic	503 E. Commonwealth Ave.	714-399-4371	Spanish									
St. Jude Neighborhood Health Centers	791 S. Highland Ave.	714-446-5100	Spanish									
GARDEN GROVE												
AltaMed Medical Group	12751 Harbor Blvd.	888-499-9303	Spanish, Vietnamese, Chinese, Tagalog, Portuguese, Arabic									
Central City Community Health Center	12311 Brookhurst St., 2nd Floor	714-643-7176	Spanish									
CHOC Clinic	10602 Chapman Ave., STE 100	888-770-2462	Spanish									
Families Together of Orange County	9518 Katella Ave., STE A	800-597-7977	Spanish, Farsi									
Healthy Smiles for Kids of Orange County	10602 Chapman Ave., STE 200	714-537-0700	Spanish									
Lestonnec Free Clinic	10861 Acacia Pkwy.	714-497-9364	Spanish									
Nhan Hoa Comprehensive Health Center	7761 Garden Grove Blvd.	714-898-8888	Spanish, Vietnamese, Chinese									
Southland Integrated Services	9862 Chapman Ave., STE B	714-418-2040	Vietnamese, Spanish									
HUNTINGTON BEACH												
AltaMed Medical & Dental Group	8041 Newman Ave.	888-499-9303	Spanish, Vietnamese, Farsi									
IRVINE												
KICS Health Center	19742 MacArthur Blvd., STE 250	714-503-6350	Spanish, Korean									
LA HABRA												
Friends of Family Health Center	501 S. Idaho St.	562-690-0400	Farsi, Spanish									

Form # MT/11/10/12/13/14/15/16/17/18/19/20/21/22/23

1 of 2


RESOURCE GUIDE FOR REFUGEES

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

School Enrollment	Public Assistance Benefits
<p>Go to the school closest to your home and ask the main office for help enrolling. Bring the following:</p> <ul style="list-style-type: none"> • Vaccination records • Passport for child and parent • Mail with your name and address <p>Homeless Education Liaisons are available to assist and their contact information can be found at:</p>  <p>If you need further assistance, please contact: Jeanne Awrey Phone: (714) 966-4093 Email: jawrey@ocde.us</p>	<p>Medi-Cal</p> <p>A federally and state-funded healthcare program that pays for medically necessary services</p> <p>CalFresh</p> <p>Helps low-income individuals and families buy the food they need to stay healthy while they work to become financially independent</p> <p>CalWORKs</p> <p>Cash assistance and self-sufficiency plans for families with minor children</p> <p>Refugee Cash Assistance</p> <p>Cash assistance, employment services and English classes for adult refugees who do not have minor children. Transportation to job interviews may be provided.</p>
Low-Income Programs	How to Apply
<p>California LifeLine Program Government-funded program for free telephone service. For an appointment, visit https://www.stayconnect.us/</p> <p>CARE/ FERA Program A government-funded program that reduces the cost of utilities. Call your utility company and ask to be enrolled in the CARE/FERA Program for low income families</p> <p>Affordable Connectivity Program Discounted internet service. To enroll, visit ACPBenefit.org or call (877) 384-2575</p> <p>English Classes Access free ESL Classes at https://www.usalearns.org/</p> <p>Please visit https://211oc.org for housing, food, furniture, clothing, and other resources</p>	<p>Online: BenefitsCal.com</p> <p>By phone: Call (800) 281-9799</p> <p>By fax: (714) 645-3489</p> <p>In person or by mail: Find an office at https://ssaregionlocator.ocssa.net</p>

Resource Guide for Refugees

Welcome to Orange County!

OC Social Services Agency

SOCIAL SERVICES AGENCY (SSA) PROGRAMS

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.

APPENDIX

ORANGE COUNTY SOCIAL SERVICES AGENCY (SSA) PROGRAMS

- [Adult Protective Services](#)
- [CalFresh \(federally known as Supplemental Nutrition Assistance Program \(SNAP\)\)](#)
- [CalWORKs](#)
- [Child Abuse Registry](#)
- [General Relief \(GR\)](#)
- [Wraparound Services \[California Department of Social Services \(CDSS\)\]](#)

Appendix: Page 1

SUD ADOLESCENT PROVIDERS - DRUG MEDI-CAL ORGANIZED DELIVERY SYSTEM (DMC-ODS)

Click box below to open a list of attachments that will appear on the side.
Find the appropriate attachment and you can open/save as needed.



SUD Adolescent Providers Drug Medi-Cal Organized Delivery System

TRIAGE AND LINKAGE TO BEHAVIORAL HEALTH SERVICES

Beneficiary Access Line (BAL): (800) 723-8641. 24-hour access line for Medi-Cal beneficiaries.

OC Links: (855) 625-4657. 24-hour access and linkage to Health Care Agency's network of Behavioral Health Services and crisis services.

MEDICATION ASSISTED TREATMENT (MAT) – NARCOTIC TREATMENT PROGRAMS (NTP)

Western Pacific – Costa Mesa

275 Victoria Street, Suite 1H

Costa Mesa, CA 92627

(949) 629-2860

Adults & Adolescent Narcotic Treatment Program

Medi-Cal and Uninsured Accepted

Languages spoken: English, Spanish

Hours of Operation: Monday-Friday 5:00am-1:45pm (Walk-in Intakes Tues & Thurs 5:00am-9:00am)

Saturday-Sunday 5:00am-9:00am

Dosing Hours: Monday-Friday 5:00am-12:30pm, Saturday-Sunday 5:00am-8:30am

Western Pacific – Fullerton

218 East Commonwealth Ave

Fullerton, CA 92832

(714) 992-4770

Adults & Adolescent Narcotic Treatment Program

Medi-Cal and Uninsured Accepted

Languages spoken: English, Spanish, Tagalog, Farsi

Hours of Operation: Monday-Friday 5:00am-1:45pm (Walk-in Intakes Monday-Friday 5:00am-9:00 am)

Saturday-Sunday 5:00am-1:45pm

Dosing Hours: Monday-Friday 5:00am-12:00pm, Saturday-Sunday 5:00am-12:00pm

Western Pacific – Mission Viejo

26291 Crown Valley, Suite 200

Mission Viejo, CA 92691

(949) 334-8288

Adults & Adolescent Narcotic Treatment Program

Medi-Cal Accepted

Languages spoken: English, Spanish, Tagalog

Hours of Operation: Monday-Friday 5:00am-1:45pm (Walk-in Intakes Mon & Wed, 5:00am-9:00 am)

Saturday-Sunday, 5:00am-9:00am

Dosing Hours: Monday-Friday 5:00am-12:30pm, Saturday-Sunday 5:00am-8:30am

Rv. 6.13.24

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