



Ambulance Patient Offload Time (APOT-1) Report
 August 2024

Hospital	2024 Totals			August 2024				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)		Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports			Transports				
Anaheim Global Medical Center	2,202	33:48	102	323	33:28	14:14	9:56	7
Anaheim Regional Medical Center	5,204	31:37	98	601	33:29	15:35	11:36	1
Children's Hospital of Orange County	2,992	13:49	0	378	13:02	7:18	5:48	0
Foothill Regional Medical Center	695	39:37	244	69	29:27	16:55	12:55	10
Garden Grove Hosp and MC	3,391	39:11	312	387	44:12	21:19	16:56	41
Hoag Hospital Irvine	6,186	19:54	494	801	17:19	10:30	9:33	64
Hoag Memorial Hosp Presbyterian	13,247	14:35	371	1,757	14:01	9:02	8:35	40
Huntington Beach Hospital	3,625	32:07	260	472	30:41	15:51	11:13	0
Kaiser Permanente - Anaheim MC	3,599	37:45	319	408	34:50	17:51	14:20	40
Kaiser Permanente - Irvine MC	3,790	31:50	142	450	31:08	16:29	13:18	40
La Palma Intercommunity Hospital	2,109	41:09	92	299	27:57	14:30	11:01	8
Mission Hospital - Laguna Beach	2,572	28:04	87	358	28:07	15:36	12:46	20
Mission Hospital Regional MC	12,589	25:15	254	1,673	27:08	13:49	11:57	41
Orange Coast Memorial MC	4,269	23:38	838	559	20:55	13:26	11:47	95
Orange County Global MC	5,580	26:28	887	643	21:50	10:25	7:09	102
Saddleback Memorial MC	6,476	21:28	544	802	20:27	12:21	11:05	101
South Coast Global Medical Center	2,232	34:09	270	305	31:49	16:23	12:20	19
St. Joseph Hospital	10,106	30:19	556	1,433	25:23	12:45	9:22	37
St. Jude Medical Center	10,496	34:55	259	1,373	33:55	16:37	13:11	23
UCI Health - Fountain Valley	6,345	34:11	180	860	25:11	12:58	10:24	31
UCI Health - Los Alamitos	4,744	61:00	461	616	49:00	24:04	18:18	53
UCI Health - Placentia Linda	3,694	20:30	6	504	21:23	10:40	7:20	2
UCI Medical Center	7,687	34:59	1551	977	33:11	13:13	6:43	189
West Anaheim Medical Center	6,586	45:16	281	910	44:23	21:04	14:56	11

Median Hospital 90th Percentile APOT Time 31:59 28:47
InterQuartile Range 24:51, 35:41 21:43, 33:28

OC EMS System Total (Aggregate)	130,416	29:39	16,958	28:04	Diversion Hours	974
OCEMS System Mean APOT Time		14:43		14:02	Diversion Days	31 of 31
Standard Deviation		+/- 14:55		+/- 12:59	Hospitals/Day Range	2-12/day
OCEMS System Median APOT Time		10:37		10:32	Transports w/ APOT 30-60min	1207
InterQuartile Range		6:09, 17:41		6:13, 17:11	Transports w/ APOT >60min	215



Ambulance Patient Offload Time (APOT-1) Report
 September 2024

Hospital	2024 Totals			September 2024				
	90th Percentile APOT (Min:Sec)		Diversion Hours	90th Percentile APOT (Min:Sec)		Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
	Transports			Transports				
Anaheim Global Medical Center	2,504	33:37	102	302	31:59	14:18	9:56	4
Anaheim Regional Medical Center	5,813	32:30	98	609	39:07	17:22	12:18	8
Children's Hospital of Orange County	3,364	13:46	0	372	13:25	7:20	5:56	0
Foothill Regional Medical Center	773	37:51	244	78	27:29	17:32	10:25	10
Garden Grove Hosp and MC	3,789	40:41	312	398	49:53	23:28	17:02	33
Hoag Hospital Irvine	6,986	19:37	494	800	16:33	9:52	9:00	51
Hoag Memorial Hosp Presbyterian	14,898	14:31	371	1,651	13:47	8:48	8:14	42
Huntington Beach Hospital	4,049	32:13	260	424	32:20	15:27	11:01	10
Kaiser Permanente - Anaheim MC	3,997	38:04	319	398	40:04	19:49	14:54	46
Kaiser Permanente - Irvine MC	4,259	31:39	142	469	29:31	15:37	13:01	21
La Palma Intercommunity Hospital	2,410	39:41	92	301	30:46	15:31	11:41	4
Mission Hospital - Laguna Beach	2,888	27:53	87	316	26:52	14:27	11:58	18
Mission Hospital Regional MC	14,190	25:12	254	1,601	24:16	12:36	11:13	37
Orange Coast Memorial MC	4,825	22:59	838	556	18:46	12:00	11:18	96
Orange County Global MC	6,280	26:24	887	700	25:16	11:34	6:57	103
Saddleback Memorial MC	7,282	21:23	544	806	20:43	12:01	11:00	63
South Coast Global Medical Center	2,486	33:50	270	254	28:10	15:21	12:12	15
St. Joseph Hospital	11,434	29:35	556	1,328	24:39	12:17	9:03	60
St. Jude Medical Center	11,898	34:15	259	1,402	28:08	14:39	11:44	22
UCI Health - Fountain Valley	7,193	33:52	180	848	31:55	15:19	11:37	24
UCI Health - Los Alamitos	5,316	59:06	461	572	39:31	20:52	17:05	63
UCI Health - Placentia Linda	4,159	20:57	6	465	23:18	11:28	7:48	0
UCI Medical Center	8,755	34:46	1551	1,068	33:20	13:01	6:23	140
West Anaheim Medical Center	7,403	44:32	281	817	35:57	17:57	12:42	14

Median Hospital 90th Percentile APOT Time 32:21 28:09
 InterQuartile Range 24:38, 35:32 24:01, 32:35

OC EMS System Total (Aggregate)	146,951	29:19	16,535	26:58	Diversion Hours	882
OCEMS System Mean APOT Time	14:35			13:36	Diversion Days	30 of 30
Standard Deviation	+/- 14:44			+/- 13:10	Hospitals/Day Range	2-17/day
OCEMS System Median APOT Time	10:34			10:08	Transports w/ APOT 30-60min	1033
InterQuartile Range	6:06, 17:32			5:52, 16:36	Transports w/ APOT >60min	231

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
August 2024

Hospital	2024 Totals							August 2024						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	21,501	32:00	850 (2.9%)	386 (1.3%)	385 (3.3%)	284 (4.9%)	NA	2,705	32:44	71 (1.9%)	0 (0.0%)	24 (1.6%)	23 (3.1%)	NA
Anaheim Global Medical Center	2,202	33:48	109 (1.9%)	340 (5.8%)	NA	NA	NA	323	33:28	7 (1.0%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	5,204	31:37	99 (1.7%)	43 (0.7%)	100 (1.7%)	NA	NA	601	33:29	1 (0.2%)	0 (0.0%)	1 (0.2%)	NA	NA
Kaiser Permanente - Anaheim MC	3,599	37:45	359 (6.1%)	0 (0.0%)	NA	NA	NA	408	34:50	40 (5.3%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	10,496	34:55	282 (4.8%)	3 (0.0%)	285 (4.9%)	284 (4.9%)	NA	1,373	33:55	23 (3.1%)	0 (0.0%)	23 (3.1%)	23 (3.1%)	NA
UCI Health - Placentia Linda	3,694	20:30	8 (0.1%)	1 (0.0%)	NA	NA	NA	504	21:23	2 (0.3%)	1 (0.1%)	NA	NA	NA
South Region	31,613	24:18	1786 (6.1%)	14 (0.0%)	1537 (8.7%)	1104 (9.4%)	0 (0.0%)	4,084	24:26	266 (7.1%)	0 (0.0%)	210 (9.4%)	143 (9.6%)	0 (0.0%)
Hoag Hospital Irvine	6,186	19:54	558 (9.5%)	0 (0.0%)	567 (9.7%)	NA	NA	801	17:19	64 (8.6%)	0 (0.0%)	64 (8.6%)	NA	NA
Kaiser Permanente - Irvine MC	3,790	31:50	182 (3.1%)	0 (0.0%)	NA	NA	NA	450	31:08	40 (5.4%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,572	28:04	107 (1.8%)	14 (0.2%)	NA	NA	NA	358	28:07	20 (2.7%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	12,589	25:15	294 (5.0%)	0 (0.0%)	321 (5.5%)	296 (5.1%)	0 (0.0%)	1,673	27:08	41 (5.5%)	0 (0.0%)	44 (5.9%)	41 (5.5%)	0 (0.0%)
Saddleback Memorial MC	6,476	21:28	646 (11.0%)	0 (0.0%)	649 (11.1%)	808 (13.8%)	NA	802	20:27	101 (13.6%)	0 (0.0%)	102 (13.7%)	102 (13.7%)	NA
West Region	13,439	47:13	906 (5.2%)	3 (0.0%)	872 (7.4%)	520 (8.9%)	NA	1,825	38:40	72 (3.2%)	0 (0.0%)	64 (4.3%)	53 (7.1%)	NA
La Palma Intercommunity Hospital	2,109	41:09	100 (1.7%)	2 (0.0%)	NA	NA	NA	299	27:57	8 (1.1%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	4,744	61:00	513 (8.8%)	0 (0.0%)	516 (8.8%)	520 (8.9%)	NA	616	49:00	53 (7.1%)	0 (0.0%)	53 (7.1%)	53 (7.1%)	NA
West Anaheim Medical Center	6,586	45:16	292 (5.0%)	1 (0.0%)	356 (6.1%)	NA	NA	910	44:23	11 (1.5%)	0 (0.1%)	11 (1.5%)	NA	NA
Central Region	36,101	30:49	3885 (9.5%)	67 (1.2%)	3652 (15.6%)	3674 (15.7%)	275 (1.6%)	4,678	27:34	399 (8.9%)	12 (0.3%)	371 (12.5%)	372 (12.5%)	19 (0.8%)
Children's Hospital of OC	2,992	13:49	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	378	13:02	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	3,391	39:11	353 (6.0%)	24 (0.4%)	NA	NA	NA	387	44:12	41 (5.5%)	2 (0.3%)	NA	NA	NA
Orange County Global MC	5,580	26:28	989 (16.9%)	6 (0.1%)	1023 (17.5%)	998 (17.0%)	172 (2.9%)	643	21:50	102 (13.7%)	1 (0.2%)	112 (15.1%)	102 (13.7%)	10 (1.3%)
St. Joseph Hospital	10,106	30:19	592 (10.1%)	37 (0.6%)	597 (10.2%)	634 (10.8%)	NA	1,433	25:23	37 (4.9%)	9 (1.1%)	37 (4.9%)	49 (6.6%)	NA
UCI Health - Fountain Valley	6,345	34:11	211 (3.6%)	0 (0.0%)	282 (4.8%)	292 (5.0%)	NA	860	25:11	31 (4.2%)	0 (0.0%)	33 (4.4%)	31 (4.2%)	NA
UCI Medical Center	7,687	34:59	1740 (29.7%)	0 (0.0%)	1750 (29.9%)	1750 (29.9%)	103 (1.8%)	977	33:11	189 (25.4%)	0 (0.0%)	190 (25.5%)	190 (25.5%)	9 (1.2%)
Coastal Region	24,068	20:36	2148 (7.3%)	146 (2.5%)	1385 (11.8%)	415 (7.1%)	NA	3,162	19:28	164 (4.4%)	12 (0.3%)	143 (9.6%)	40 (5.4%)	NA
Foothill Regional Medical Center	695	39:37	254 (4.3%)	30 (0.5%)	NA	NA	NA	69	29:27	10 (1.3%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	13,247	14:35	411 (7.0%)	0 (0.0%)	416 (7.1%)	415 (7.1%)	NA	1,757	14:01	40 (5.4%)	0 (0.0%)	40 (5.4%)	40 (5.4%)	NA
Huntington Beach Hospital	3,625	32:07	260 (4.4%)	3 (0.1%)	NA	NA	NA	472	30:41	0 (0.0%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	4,269	23:38	933 (15.9%)	0 (0.0%)	968 (16.5%)	NA	NA	559	20:55	95 (12.8%)	0 (0.0%)	102 (13.8%)	NA	NA
South Coast Global MC	2,232	34:09	289 (4.9%)	113 (1.9%)	NA	NA	NA	305	31:49	19 (2.5%)	12 (1.7%)	NA	NA	NA
Orange County EMS System	130,416	29:39	9583 (6.5%)	618 (0.4%)	7831 (9.6%)	5997 (11.4%)	275 (1.2%)	16,958	28:04	974 (5.5%)	25 (0.1%)	813 (7.8%)	631 (9.4%)	19 (0.6%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
September 2024

Hospital	2024 Totals							September 2024						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	24,212	32:00	930 (2.8%)	414 (1.3%)	415 (3.2%)	306 (4.7%)	NA	2,711	33:06	80 (2.2%)	28 (0.8%)	30 (2.1%)	22 (3.1%)	NA
Anaheim Global Medical Center	2,504	33:37	113 (1.7%)	368 (5.6%)	NA	NA	NA	302	31:59	4 (0.6%)	28 (3.9%)	NA	NA	NA
Anaheim Regional Medical Center	5,813	32:30	107 (1.6%)	43 (0.7%)	108 (1.6%)	NA	NA	609	39:07	8 (1.1%)	0 (0.0%)	8 (1.1%)	NA	NA
Kaiser Permanente - Anaheim MC	3,997	38:04	405 (6.2%)	0 (0.0%)	NA	NA	NA	398	40:04	46 (6.4%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	11,898	34:15	304 (4.6%)	3 (0.0%)	307 (4.7%)	306 (4.7%)	NA	1,402	28:08	22 (3.1%)	0 (0.0%)	22 (3.1%)	22 (3.1%)	NA
UCI Health - Placentia Linda	4,159	20:57	8 (0.1%)	1 (0.0%)	NA	NA	NA	465	23:18	0 (0.0%)	0 (0.0%)	NA	NA	NA
South Region	35,605	24:08	1976 (6.0%)	14 (0.0%)	1691 (8.6%)	1204 (9.2%)	0 (0.0%)	3,992	22:40	189 (5.3%)	0 (0.0%)	154 (7.1%)	100 (6.9%)	0 (0.0%)
Hoag Hospital Irvine	6,986	19:37	609 (9.3%)	0 (0.0%)	619 (9.4%)	NA	NA	800	16:33	51 (7.1%)	0 (0.0%)	52 (7.2%)	NA	NA
Kaiser Permanente - Irvine MC	4,259	31:39	203 (3.1%)	0 (0.0%)	NA	NA	NA	469	29:31	21 (2.9%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,888	27:53	125 (1.9%)	14 (0.2%)	NA	NA	NA	316	26:52	18 (2.5%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	14,190	25:12	331 (5.0%)	0 (0.0%)	360 (5.5%)	333 (5.1%)	0 (0.0%)	1,601	24:16	37 (5.1%)	0 (0.0%)	40 (5.5%)	37 (5.1%)	0 (0.0%)
Saddleback Memorial MC	7,282	21:23	708 (10.8%)	0 (0.0%)	712 (10.8%)	871 (13.2%)	NA	806	20:43	63 (8.7%)	0 (0.0%)	63 (8.7%)	63 (8.7%)	NA
West Region	15,129	45:49	987 (5.0%)	3 (0.0%)	951 (7.2%)	584 (8.9%)	NA	1,690	33:09	81 (3.7%)	0 (0.0%)	78 (5.4%)	63 (8.8%)	NA
La Palma Intercommunity Hospital	2,410	39:41	104 (1.6%)	2 (0.0%)	NA	NA	NA	301	30:46	4 (0.6%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	5,316	59:06	576 (8.8%)	0 (0.0%)	579 (8.8%)	584 (8.9%)	NA	572	39:31	63 (8.7%)	0 (0.0%)	63 (8.8%)	63 (8.8%)	NA
West Anaheim Medical Center	7,403	44:32	306 (4.7%)	1 (0.0%)	372 (5.7%)	NA	NA	817	35:57	14 (1.9%)	0 (0.0%)	15 (2.1%)	NA	NA
Central Region	40,815	30:31	4245 (9.2%)	75 (1.1%)	3992 (15.2%)	4015 (15.3%)	305 (1.5%)	4,714	28:07	360 (8.3%)	8 (0.2%)	340 (11.8%)	341 (11.8%)	30 (1.4%)
Children's Hospital of OC	3,364	13:46	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	372	13:25	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	3,789	40:41	386 (5.9%)	26 (0.4%)	NA	NA	NA	398	49:53	33 (4.6%)	1 (0.2%)	NA	NA	NA
Orange County Global MC	6,280	26:24	1092 (16.6%)	6 (0.1%)	1131 (17.2%)	1106 (16.8%)	197 (3.0%)	700	25:16	103 (14.3%)	0 (0.0%)	108 (15.1%)	108 (15.0%)	26 (3.6%)
St. Joseph Hospital	11,434	29:35	652 (9.9%)	44 (0.7%)	659 (10.0%)	702 (10.7%)	NA	1,328	24:39	60 (8.3%)	7 (0.9%)	61 (8.5%)	68 (9.4%)	NA
UCI Health - Fountain Valley	7,193	33:52	235 (3.6%)	0 (0.0%)	312 (4.7%)	317 (4.8%)	NA	848	31:55	24 (3.4%)	0 (0.0%)	30 (4.1%)	24 (3.4%)	NA
UCI Medical Center	8,755	34:46	1879 (28.6%)	0 (0.0%)	1890 (28.7%)	1890 (28.7%)	108 (1.6%)	1,068	33:20	140 (19.4%)	0 (0.0%)	140 (19.5%)	140 (19.5%)	5 (0.6%)
Coastal Region	27,031	20:22	2321 (7.1%)	287 (4.4%)	1524 (11.6%)	457 (7.0%)	NA	2,963	18:31	173 (4.8%)	141 (3.9%)	139 (9.7%)	43 (5.9%)	NA
Foothill Regional Medical Center	773	37:51	264 (4.0%)	71 (1.1%)	NA	NA	NA	78	27:29	10 (1.4%)	41 (5.6%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	14,898	14:31	454 (6.9%)	1 (0.0%)	459 (7.0%)	457 (7.0%)	NA	1,651	13:47	42 (5.9%)	1 (0.2%)	43 (5.9%)	43 (5.9%)	NA
Huntington Beach Hospital	4,049	32:13	270 (4.1%)	3 (0.0%)	NA	NA	NA	424	32:20	10 (1.4%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	4,825	22:59	1029 (15.7%)	0 (0.0%)	1065 (16.2%)	NA	NA	556	18:46	96 (13.3%)	0 (0.0%)	96 (13.4%)	NA	NA
South Coast Global MC	2,486	33:50	304 (4.6%)	212 (3.2%)	NA	NA	NA	254	28:10	15 (2.0%)	99 (13.8%)	NA	NA	NA
Orange County EMS System	146,951	29:19	10466 (6.4%)	795 (0.5%)	8573 (9.3%)	6566 (11.1%)	305 (1.2%)	16,535	26:58	882 (5.1%)	177 (1.0%)	742 (7.4%)	568 (8.8%)	30 (1.1%)