



# ORANGE COUNTY BEHAVIORAL HEALTH ADVISORY BOARD

ALAN V. ALBRIGHT, LMFT  
CHAIR  
FRED WILLIAMS, LMFT  
VICE CHAIR

MAILING ADDRESS 405 W. 5<sup>TH</sup>  
STREET SANTA ANA, CA 92701  
<http://www.ocalthinfo.com/bhs/about/mhb>

## Study Committee Meeting NOTES

Wednesday, September 11, 2024  
10:00 a.m. – 11:45 a.m.

### \*In-Person meeting

601 N. Ross St., Santa Ana, CA 92701

### Hybrid Option:

<https://zoom.us/j/99364554212> / Meeting ID: ID: 993 6455 4212

10:05 – 10:10 a.m.

**Welcome & Introductions: 10:05 am**

**Alan Albright**

Members: Steve McNally, Linda Smith, Alan Albright, Fred Williams, Karyl Dupree, Chinh Nguyen

Staff in attendance: Annette Mugrditchian, Brad Hutchins, Karla Perez, Bhuvana Rao, Kevin Alexander, Amy Nguyen, Xyanya Garza, Anthony Le, Ryan Hill,

10:10 – 11:35 a.m.

### **Scheduled Discussion Items**

- **Office of Wellness and Suicide Prevention Updates on OC Warmline by Bhuvana Rao**  
OC Warmline provided by Nami Orange County is a 24/7 peer support service that provides emotional support and appropriately needed resources for community members to call in to or text and chat with. Services are provided in several languages. As this is a non-crisis line, crisis calls are handed off to 988 via warm handoff. Warmline operates in a call center like manner. In the 2023–2024 Fiscal Year, total texts, calls, and chats were 160,448. Projected for increased volume in 2024. Program Outcomes are measured by collecting pre/post data utilizing an instrument called Profile of Mood Scale.

Alan requested information on how many paid TAY staff are on the call line and ASL language capability for the warmline.

Linda requested follow up on Prop 1 would affect the budget for this program with the anticipated changes and budget cuts that will be coming in the near future.

- **Review of the Data Notebook**  
The data notebook for this year is focused on homelessness. Karla will work with BHS staff to review questions and gather necessary data to answer the survey and submit it to the state. BHS staff should have information available by mid to late October. Alan will take charge for submitting the information to the state.
- **BHAB Survey**  
Alan brought up creating a survey for BHAB to use to gather information to help set goals and focus of the board. Suggested topic for first survey is awareness of resources and ease to access of care. The goal is to have this ready by end of the year to kick off in January 2025.

- **BHAB in the Community**

Board members discussed participation at community events via tabling events and other ways for how they can be involved with the community and being informed.

**11:35 – 11:38 a.m.**

**Public Comment:**

**Fred Williams**

Stacy Dalgliesh (LA County Commission)

- Ms. Dalgliesh expressed appreciation for interest in the Warmline.

**11:45 a.m.**

**Adjourn: 11:38 a.m.**

**Alan Albright**

You may request supporting documentation distributed to the Behavioral Health Advisory Board as related to the agenda items upon request from Karla Perez, [kperez@ochca.com](mailto:kperez@ochca.com)

**Next Meeting:**

**BHAB Study Committee**

October 9, 2024, 10:00 a.m.–11:45 a.m.

601 W. Ross St. Sant Ana, CA 92701- MPR Room

*\*In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should notify the Behavioral Health Advisory Board's Administrative Office 72 hours prior to the meeting at (714) 834-5481\**