



FACILITIES ADVISORY COMMITTEE
ORANGE COUNTY EMS FACILITY DESIGNATIONS
March 11, 2025

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children’s Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

UCI Health- Los Alamitos

Emergency Receiving Center (ERC)

ERC DQ Completed: 01/13/2025
Site Survey Conducted: 02/20/2025
Program Review Dates: 02/2022-02/2025

Criteria Deficiencies:

The following conditions must be completed to satisfy criteria for designation as an Orange County Emergency Receiving Center.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	APOT not to exceed 30 minutes per state and county regulation	UCI Health-Los Alamitos 90 th percentile for 2023 was 66:07 and for 2024 was 57:00.	Hospital will submit corrective action plan, including protocol/policy, to decrease APOT in compliance with OCEMS policy #310.96 which states, “the APOT standard for OCEMS is set at 30 minutes”.	05/15/2025
2	ReddiNet Response Rate for MCIs, HAvBED, and Hospital Patient Census, as well as H.E.A.R. response rate must be <90% compliance.	UCI Health- Los Alamitos had an average response rate to MCIs in 2023 of 63%, HAvBED 52%, Hospital Patient Census 78%, and H.E.A.R. 85%. For 2024, response rates for MCIs 55%, HAvBED 27%, Hospital Patient Census 49% and H.E.A.R. 78%.	Hospital will submit a corrective action plan to reach compliance of >90% on all ReddiNet and H.E.A.R. responses.	05/15/2025



The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Develop policy regarding facility access to a CHEMPACK and provide education to staff regarding usage.
2	Continue efforts to improve Pediatric Readiness, including designating a Pediatric Emergency Care Coordinator (PECC).
3	Continue to work on hospital throughput.
4	Consider implementing having RN/medical personnel as first contact for all ED patients.
5	Continue to strengthen relationships with Fire Departments and ambulance companies.

Endorsement Consideration: Three (3) years (02/2025-02/2028) – conditional

Cardiovascular Receiving Center (CVRC)

CVRC DQ Completed: 01/13/2025
 Site Survey Conducted: 02/20/2025
 Program Review Dates: 02/2022-02/2025

Criteria Deficiencies:

The following conditions must be completed to satisfy criteria for designation as an Orange County Base Hospital.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	Noncompliance with OCEMS Policy #630.00: Receiving field transmitted EKGs	UCI Health- Los Alamitos reported inability to receive transmitted field EKGs prior to EMS arrival.	Hospital will submit a corrective action plan to acquire and maintain ability to receive field transmitted EKGs, including setting up generic account for the ED.	06/15/2025
2	Noncompliance with OCEMS Policy #630.00: Outreach/Education	No outreach or education, provided to EMS or community.	Hospital will submit a corrective action plan to institute regular outreach and education to EMS and surrounding community.	05/15/2025



The following are recommendations for improvement. Action is expected but not contingent on current redesignation.

RECOMMENDATIONS	
1	Improve door to EKG times to meet facility goal and AHA guideline.
2	Improve data submission and maintain consistency.
3	Improve patient discharge and out-of-network follow-up process.
4	Increase staffing to resolve need for consistent registry use.

Endorsement Consideration: Three (3) years (02/2022-02/2025) – conditional

Stroke-Neurology Receiving Center (SNRC)

BH DQ Completed: 01/13/2025
Site Survey Conducted: 02/20/2025
Program Review Dates: 02/2022-02/2025

Criteria Deficiencies:

No deficiencies identified.

The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

RECOMMENDATIONS	
1	Continue to increase outreach and education to EMS with collaboration of your assigned base hospital coordinator.

Endorsement Consideration: Three (3) years (02/2025-02/2028) – unconditional