



Ambulance Patient Offload Time (APOT-1) Report
February 2025

Hospital	2025 Totals			February 2025				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	581	45:39	46	254	39:02	16:37	9:59	10
Anaheim Regional Medical Center	1,520	40:29	24	637	35:29	14:51	10:12	2
Children's Hospital of Orange County	881	14:22	0	370	15:05	7:14	5:37	0
Foothill Regional Medical Center	239	46:19	109	97	33:48	19:37	15:28	39
Garden Grove Hosp and MC	782	74:51	316	381	59:28	27:30	18:17	107
Hoag Hospital Irvine	1,611	17:14	282	766	16:16	9:40	8:48	95
Hoag Memorial Hosp Presbyterian	3,238	14:25	245	1,568	14:02	8:55	8:16	54
Huntington Beach Hospital	1,068	43:35	259	452	40:24	18:10	11:52	87
Kaiser Permanente - Anaheim MC	889	39:37	265	433	40:22	19:30	14:54	109
Kaiser Permanente - Irvine MC	1,016	38:53	154	449	37:55	18:49	14:07	46
La Palma Intercommunity Hospital	923	26:17	96	379	21:57	12:04	10:00	32
Mission Hospital - Laguna Beach	776	35:01	89	363	31:45	15:57	12:39	9
Mission Hospital Regional MC	3,142	25:39	262	1,406	24:00	12:51	11:20	77
Orange Coast Memorial MC	1,034	24:35	554	462	24:35	15:31	12:48	216
Orange County Global MC	1,325	28:12	427	646	28:59	12:23	7:16	111
Saddleback Memorial MC	1,666	23:30	354	794	21:31	12:30	11:08	100
South Coast Global Medical Center	631	37:09	100	269	36:39	18:21	15:08	36
St. Joseph Hospital	2,639	24:34	345	1,292	25:42	13:10	10:00	105
St. Jude Medical Center	2,335	39:50	328	1,085	40:17	19:05	13:46	131
UCI Health - Fountain Valley	1,546	41:58	455	739	39:05	18:13	13:07	158
UCI Health - Los Alamitos	942	55:26	509	481	54:36	25:08	18:10	171
UCI Health - Placentia Linda	1,233	40:45	132	566	32:15	14:20	9:10	36
UCI Medical Center	1,848	34:15	564	836	35:28	13:18	6:33	259
West Anaheim Medical Center	1,809	52:53	251	841	48:16	21:47	15:07	81

Median Hospital 90th Percentile APOT Time 38:01
InterQuartile Range 25:23, 42:22

34:38
24:26, 39:23

OC EMS System Total (Aggregate)	33,674	32:55
OCEMS System Mean APOT Time		15:53
Standard Deviation	+/-	16:47
OCEMS System Median APOT Time		10:57
InterQuartile Range		6:17, 18:53

15,566	30:41
	15:02
	+/- 15:22
	10:37
	6:06, 18:01

Diversion Hours 2071
Diverted Transports 867
Hospitals/Day Range 5-19/day
Transports w/ APOT 30-60min 1241
Transports w/ APOT >60min 345



Ambulance Patient Offload Time (APOT-1) Report
March 2025

Hospital	2025 Totals			March 2025				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	893	44:10	51	312	39:42	15:59	10:08	5
Anaheim Regional Medical Center	2,017	37:20	27	497	27:40	12:43	9:32	3
Children's Hospital of Orange County	1,267	13:30	0	386	12:02	6:34	5:27	0
Foothill Regional Medical Center	332	43:56	122	93	33:41	18:14	12:16	13
Garden Grove Hosp and MC	1,144	67:43	422	362	53:38	25:04	18:49	105
Hoag Hospital Irvine	2,446	16:23	336	835	14:30	8:45	8:12	53
Hoag Memorial Hosp Presbyterian	4,969	14:01	255	1,731	13:03	8:27	7:58	10
Huntington Beach Hospital	1,506	39:00	283	438	28:50	15:04	10:42	24
Kaiser Permanente - Anaheim MC	1,347	36:38	323	458	31:28	16:42	13:29	58
Kaiser Permanente - Irvine MC	1,465	35:04	158	449	25:09	13:51	11:43	4
La Palma Intercommunity Hospital	1,316	24:29	101	393	20:52	10:39	9:22	5
Mission Hospital - Laguna Beach	1,087	30:47	93	311	21:19	12:09	9:56	4
Mission Hospital Regional MC	4,793	24:25	284	1,651	22:06	11:56	10:33	22
Orange Coast Memorial MC	1,614	23:35	662	580	21:04	13:28	12:01	108
Orange County Global MC	1,996	27:20	612	671	25:06	11:37	6:17	185
Saddleback Memorial MC	2,465	22:41	416	799	20:52	11:55	11:00	62
South Coast Global Medical Center	856	36:26	102	225	33:25	16:43	14:06	2
St. Joseph Hospital	3,975	24:22	448	1,336	23:40	12:20	8:51	103
St. Jude Medical Center	3,750	35:20	379	1,415	31:08	16:00	12:52	51
UCI Health - Fountain Valley	2,345	40:13	553	799	35:40	15:39	10:40	97
UCI Health - Los Alamitos	1,468	52:06	646	526	46:54	23:44	18:29	137
UCI Health - Placentia Linda	1,757	34:54	144	524	22:48	11:37	8:16	12
UCI Medical Center	2,738	32:46	819	890	28:50	12:10	6:08	255
West Anaheim Medical Center	2,713	46:15	276	904	34:08	17:17	14:27	25

Median Hospital 90th Percentile APOT Time 34:59
InterQuartile Range 24:24, 39:18

26:24
21:15, 33:29

OC EMS System Total (Aggregate)	50,259	30:33
OCEMS System Mean APOT Time	15:01	
Standard Deviation	+/- 15:37	
OCEMS System Median APOT Time	10:34	
InterQuartile Range	6:07, 17:53	

16,585	25:44
13:15	
+/- 12:43	
09:57	
5:52, 16:04	

Diversion Hours 1343
Diverted Transports 555
Hospitals/Day Range 2-15/day
Transports w/ APOT 30-60min 960
Transports w/ APOT >60min 221

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
February 2025

Hospital	2025 Totals							February 2025						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	5,325	39:35	664 (9.4%)	19 (0.3%)	356 (12.6%)	335 (23.7%)	NA	2,409	37:25	252 (7.5%)	9 (0.3%)	134 (10.0%)	134 (20.0%)	NA
Anaheim Global Medical Center	581	45:39	46 (3.2%)	2 (0.1%)	NA	NA	NA	254	39:02	10 (1.5%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	1,520	40:29	24 (1.7%)	17 (1.2%)	24 (1.7%)	NA	NA	637	35:29	2 (0.3%)	9 (1.4%)	2 (0.3%)	NA	NA
Kaiser Permanente - Anaheim MC	889	39:37	265 (18.7%)	0 (0.0%)	NA	NA	NA	433	40:22	109 (16.2%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	2,335	39:50	328 (23.2%)	0 (0.0%)	331 (23.4%)	335 (23.7%)	NA	1,085	40:17	131 (19.4%)	0 (0.0%)	132 (19.7%)	134 (20.0%)	NA
UCI Health - Placentia Linda	1,233	40:45	132 (9.3%)	0 (0.0%)	NA	NA	NA	566	32:15	36 (5.3%)	0 (0.0%)	NA	NA	NA
South Region	8,211	25:56	1141 (16.1%)	45 (0.6%)	904 (21.3%)	621 (21.9%)	0 (0.0%)	3,778	23:42	326 (9.7%)	0 (0.0%)	273 (13.5%)	178 (13.2%)	0 (0.0%)
Hoag Hospital Irvine	1,611	17:14	282 (19.9%)	0 (0.0%)	284 (20.1%)	NA	NA	766	16:16	95 (14.1%)	0 (0.0%)	95 (14.2%)	NA	NA
Kaiser Permanente - Irvine MC	1,016	38:53	154 (10.9%)	0 (0.0%)	NA	NA	NA	449	37:55	46 (6.9%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	776	35:01	89 (6.3%)	45 (3.2%)	NA	NA	NA	363	31:45	9 (1.3%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	3,142	25:39	262 (18.5%)	0 (0.0%)	263 (18.6%)	263 (18.6%)	0 (0.0%)	1,406	24:00	77 (11.4%)	0 (0.0%)	77 (11.5%)	77 (11.5%)	0 (0.0%)
Saddleback Memorial MC	1,666	23:30	354 (25.0%)	0 (0.0%)	356 (25.2%)	357 (25.2%)	NA	794	21:31	100 (14.8%)	0 (0.0%)	100 (14.9%)	100 (14.9%)	NA
West Region	3,674	45:50	856 (20.1%)	19 (0.4%)	805 (28.4%)	512 (36.2%)	NA	1,701	38:12	284 (14.1%)	0 (0.0%)	287 (21.4%)	172 (25.6%)	NA
La Palma Intercommunity Hospital	923	26:17	96 (6.8%)	1 (0.1%)	NA	NA	NA	379	21:57	32 (4.8%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	942	55:26	509 (35.9%)	0 (0.0%)	512 (36.2%)	512 (36.2%)	NA	481	54:36	171 (25.4%)	0 (0.0%)	172 (25.6%)	172 (25.6%)	NA
West Anaheim Medical Center	1,809	52:53	251 (17.7%)	18 (1.3%)	293 (20.7%)	NA	NA	841	48:16	81 (12.1%)	0 (0.0%)	115 (17.2%)	NA	NA
Central Region	9,021	33:58	2108 (24.8%)	19 (1.3%)	1833 (32.4%)	1820 (32.1%)	188 (4.4%)	4,264	30:52	740 (18.4%)	15 (0.4%)	657 (24.5%)	646 (24.0%)	107 (5.3%)
Children's Hospital of OC	881	14:22	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	370	15:05	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	782	74:51	316 (22.3%)	12 (0.8%)	NA	NA	NA	381	59:28	107 (15.9%)	12 (1.8%)	NA	NA	NA
Orange County Global MC	1,325	28:12	427 (30.2%)	7 (0.5%)	436 (30.8%)	440 (31.1%)	70 (4.9%)	646	28:59	111 (16.6%)	3 (0.4%)	119 (17.7%)	118 (17.6%)	29 (4.3%)
St. Joseph Hospital	2,639	24:34	345 (24.4%)	0 (0.0%)	347 (24.5%)	347 (24.5%)	NA	1,292	25:42	105 (15.6%)	0 (0.0%)	106 (15.7%)	106 (15.7%)	NA
UCI Health - Fountain Valley	1,546	41:58	455 (32.1%)	0 (0.0%)	480 (33.9%)	466 (32.9%)	NA	739	39:05	158 (23.6%)	0 (0.0%)	170 (25.3%)	162 (24.1%)	NA
UCI Medical Center	1,848	34:15	564 (39.8%)	0 (0.0%)	570 (40.3%)	568 (40.1%)	118 (8.3%)	836	35:28	259 (38.5%)	0 (0.0%)	263 (39.1%)	260 (38.7%)	78 (11.6%)
Coastal Region	6,210	24:15	1266 (17.9%)	20 (1.4%)	814 (28.7%)	247 (17.4%)	NA	2,848	22:30	433 (12.9%)	20 (0.6%)	278 (20.7%)	54 (8.0%)	NA
Foothill Regional Medical Center	239	46:19	109 (7.7%)	3 (0.2%)	NA	NA	NA	97	33:48	39 (5.8%)	3 (0.5%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	3,238	14:25	245 (17.3%)	0 (0.0%)	247 (17.4%)	247 (17.4%)	NA	1,568	14:02	54 (8.0%)	0 (0.0%)	54 (8.0%)	54 (8.0%)	NA
Huntington Beach Hospital	1,068	43:35	259 (18.3%)	0 (0.0%)	NA	NA	NA	452	40:24	87 (13.0%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	1,034	24:35	554 (39.1%)	0 (0.0%)	567 (40.0%)	NA	NA	462	24:35	216 (32.2%)	0 (0.0%)	224 (33.3%)	NA	NA
South Coast Global MC	631	37:09	100 (7.0%)	16 (1.2%)	NA	NA	NA	269	36:39	36 (5.4%)	16 (2.4%)	NA	NA	NA
Orange County EMS System	33,674	32:55	6166 (18.1%)	121 (0.3%)	4712 (23.8%)	3535 (27.7%)	188 (3.3%)	15,566	30:41	2071 (12.8%)	44 (0.3%)	1630 (17.3%)	1184 (19.6%)	107 (4.0%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report
March 2025

Hospital	2025 Totals							March 2025						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	8,007	35:42	781 (7.2%)	23 (0.2%)	411 (9.5%)	390 (18.0%)	NA	2,682	30:09	117 (3.1%)	4 (0.1%)	55 (3.7%)	55 (7.3%)	NA
Anaheim Global Medical Center	893	44:10	51 (2.4%)	2 (0.1%)	NA	NA	NA	312	39:42	5 (0.7%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	2,017	37:20	27 (1.3%)	21 (1.0%)	28 (1.3%)	NA	NA	497	27:40	3 (0.5%)	4 (0.6%)	3 (0.5%)	NA	NA
Kaiser Permanente - Anaheim MC	1,347	36:38	323 (15.0%)	0 (0.0%)	NA	NA	NA	458	31:28	58 (7.7%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	3,750	35:20	379 (17.6%)	0 (0.0%)	383 (17.7%)	390 (18.0%)	NA	1,415	31:08	51 (6.8%)	0 (0.0%)	52 (7.0%)	55 (7.3%)	NA
UCI Health - Placentia Linda	1,757	34:54	144 (6.7%)	0 (0.0%)	NA	NA	NA	524	22:48	12 (1.6%)	0 (0.0%)	NA	NA	NA
South Region	12,256	24:12	1286 (11.9%)	45 (0.4%)	1046 (16.1%)	705 (16.3%)	0 (0.0%)	4,045	20:42	145 (3.9%)	0 (0.0%)	142 (6.4%)	84 (5.6%)	0 (0.0%)
Hoag Hospital Irvine	2,446	16:23	336 (15.5%)	0 (0.0%)	338 (15.6%)	NA	NA	835	14:30	53 (7.1%)	0 (0.0%)	53 (7.2%)	NA	NA
Kaiser Permanente - Irvine MC	1,465	35:04	158 (7.3%)	0 (0.0%)	NA	NA	NA	449	25:09	4 (0.5%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	1,087	30:47	93 (4.3%)	45 (2.1%)	NA	NA	NA	311	21:19	4 (0.5%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	4,793	24:25	284 (13.1%)	0 (0.0%)	290 (13.4%)	286 (13.2%)	0 (0.0%)	1,651	22:06	22 (3.0%)	0 (0.0%)	27 (3.6%)	22 (3.0%)	0 (0.0%)
Saddleback Memorial MC	2,465	22:41	416 (19.3%)	0 (0.0%)	418 (19.4%)	419 (19.4%)	NA	799	20:52	62 (8.3%)	0 (0.0%)	62 (8.3%)	62 (8.3%)	NA
West Region	5,497	41:03	1022 (15.8%)	19 (0.3%)	972 (22.5%)	650 (30.1%)	NA	1,823	29:04	167 (7.5%)	0 (0.0%)	166 (11.2%)	138 (18.5%)	NA
La Palma Intercommunity Hospital	1,316	24:29	101 (4.7%)	1 (0.0%)	NA	NA	NA	393	20:52	5 (0.7%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	1,468	52:06	646 (29.9%)	0 (0.0%)	650 (30.1%)	650 (30.1%)	NA	526	46:54	137 (18.4%)	0 (0.0%)	138 (18.5%)	138 (18.5%)	NA
West Anaheim Medical Center	2,713	46:15	276 (12.8%)	18 (0.8%)	322 (14.9%)	NA	NA	904	34:08	25 (3.4%)	0 (0.0%)	29 (3.9%)	NA	NA
Central Region	13,465	32:24	2853 (22.0%)	108 (5.0%)	2507 (29.0%)	2556 (29.6%)	285 (4.4%)	4,444	27:14	745 (16.7%)	89 (2.0%)	673 (22.6%)	735 (24.7%)	98 (4.4%)
Children's Hospital of OC	1,267	13:30	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	386	12:02	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	1,144	67:43	422 (19.5%)	13 (0.6%)	NA	NA	NA	362	53:38	105 (14.1%)	1 (0.2%)	NA	NA	NA
Orange County Global MC	1,996	27:20	612 (28.3%)	11 (0.5%)	623 (28.8%)	626 (29.0%)	108 (5.0%)	671	25:06	185 (24.8%)	5 (0.6%)	187 (25.1%)	187 (25.1%)	38 (5.1%)
St. Joseph Hospital	3,975	24:22	448 (20.7%)	83 (3.9%)	451 (20.9%)	540 (25.0%)	NA	1,336	23:40	103 (13.8%)	83 (11.2%)	104 (13.9%)	193 (25.9%)	NA
UCI Health - Fountain Valley	2,345	40:13	553 (25.6%)	0 (0.0%)	606 (28.1%)	565 (26.2%)	NA	799	35:40	97 (13.1%)	0 (0.0%)	127 (17.0%)	99 (13.4%)	NA
UCI Medical Center	2,738	32:46	819 (37.9%)	0 (0.0%)	826 (38.3%)	824 (38.2%)	178 (8.2%)	890	28:50	255 (34.3%)	0 (0.0%)	256 (34.5%)	256 (34.5%)	60 (8.0%)
Coastal Region	9,277	22:28	1424 (13.2%)	342 (15.8%)	936 (21.7%)	256 (11.9%)	NA	3,067	18:57	157 (4.2%)	322 (8.7%)	122 (8.2%)	10 (1.3%)	NA
Foothill Regional Medical Center	332	43:56	122 (5.6%)	3 (0.2%)	NA	NA	NA	93	33:41	13 (1.8%)	0 (0.0%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	4,969	14:01	255 (11.8%)	0 (0.0%)	256 (11.9%)	256 (11.9%)	NA	1,731	13:03	10 (1.3%)	0 (0.0%)	10 (1.3%)	10 (1.3%)	NA
Huntington Beach Hospital	1,506	39:00	283 (13.1%)	0 (0.0%)	NA	NA	NA	438	28:50	24 (3.2%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	1,614	23:35	662 (30.7%)	0 (0.0%)	680 (31.5%)	NA	NA	580	21:04	108 (14.6%)	0 (0.0%)	113 (15.2%)	NA	NA
South Coast Global MC	856	36:26	102 (4.7%)	338 (15.7%)	NA	NA	NA	225	33:25	2 (0.3%)	322 (43.3%)	NA	NA	NA
Orange County EMS System	50,259	30:33	7509 (14.5%)	537 (1.0%)	5872 (19.4%)	4556 (23.4%)	286 (3.3%)	16,585	25:44	1343 (7.5%)	416 (2.3%)	1160 (11.1%)	1021 (15.2%)	98 (3.3%)