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SPECIALIZED MEDICAL SERVICES EMERGENCY MEDICAL SERVICES

MEMO

DATE: June 10, 2025

TO: Orange County Emergency Receiving Centers, EMS Service Providers

FROM: Stephanie King, BSN, RN
Prehospital/CQI Coordinator

A handwritten signature in black ink, appearing to be 'SK', is placed over the name Stephanie King.

SUBJECT: ALS No-Contact Communications Trial-OCFA Cell Phones

Effective August 1st, 2025 Orange County Fire Authority (OCFA) will begin a 90-day trial period using company-issued cell phones as the primary method for making ALS no-contact. These calls will come to the dedicated paramedic phone line in your emergency department. This change is part of an effort to streamline communication and improve efficiency in the field.

Note:

- Radios will remain available and will be used as a secondary means of communication
- This change only applies to ALS no-contact communication procedures

If you have any questions, please contact your assigned base hospital coordinator, or reach out to me directly at stking@ochca.com.