



EMERGENCY MEDICAL SERVICES
8300 Marine Way, Suite 200, Irvine, CA 92618



FACILITIES ADVISORY COMMITTEE ORANGE COUNTY EMS FACILITY DESIGNATIONS

July 8, 2025

The following hospitals have applied to Orange County Emergency Medical Services (OCEMS) for Emergency Receiving Center (ERC) and/or Specialty status (Cardiovascular Receiving Center/CVRC, Stroke Neurology Receiving Center/SNRC, and Comprehensive Children's Emergency Receiving Center/CCERC) designation or re-designation. This report summarizes the OCEMS review of their applications noting deficiencies, conditions and recommendations. Today, it is presented to the Facilities Advisory Committee for committee endorsement.

General Findings: The following facilities currently meet the designation requirements for Emergency Receiving Center and Specialty Center designation, when applicable. Endorsement considerations of designation are for one to three-year terms or otherwise specified as recommended by committee.

FACILITIES – CONTINUING DESIGNATIONS

Anaheim Global Medical Center

Emergency Receiving Center (ERC)

ERC DQ Completed: 04/11/2025
Site Survey Conducted: 05/08/2025
Program Review Dates: 05/2022-05/2025

Criteria Deficiencies:

The following conditions must be completed to satisfy criteria for designation as an Orange County Emergency Receiving Center.

	CONDITION	DESCRIPTION	CORRECTIVE ACTION	DUE DATE
1	APOT not to exceed 30 minutes per state and county regulation	Anaheim Global Medical Center's 90 th percentile for 2023 was 46 minutes, 33:25 minutes for 2024, and 44:10 minutes January-March of 2025.	Hospital will submit corrective action plan, including protocol/policy, to decrease APOT in compliance with OCEMS policy #310.96 which states, "the APOT standard for OCEMS is set at 30 minutes".	08/01/2025
2	ReddiNet Response Rate for MCIs must be >90% compliance.	Anaheim Global Medical Center had an average response rate to MCIs in 2023 of 44%, 81% for 2024, and improved to 98% for 2025 January-April.	Hospital will continue established corrective action plan to maintain compliance of >90% on all ReddiNet and H.E.A.R. responses.	08/01/2025
3	Compliance with OCEMS policy #300.00: On-Call Physician Specialists	Anaheim Global Medical Center lacked a pediatrician on their daily call roster who is always on-call and available to come into the hospital.	Hospital will acquire and maintain a 24/7 on-call pediatrician on their daily call roster.	09/01/2025



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The following are recommendations for improvement. Action is expected; however, current redesignation is not contingent on these actions.

	RECOMMENDATIONS
1	Update trauma policy, stroke policy, medical surge plan and pre-hospital exposure policies to reflect recommended improvements as instructed by OCEMS during site visit.
2	Continue efforts to improve Pediatric Readiness, including designating a Pediatric Emergency Care Coordinator (PECC).
3	Revise process for going on diversion, to include a multi-disciplinary throughput committee, to improve APOT/Diversion balance.
4	Implement a process in which a RN/medical personnel is first contact for all ED patients to identify high acuity and time sensitive disease processes in a timely manner.
5	Increase clinical staff involvement with disaster preparation and increase number of drills, including decontamination.
6	Develop incident specific disaster plans that address specific hazards and considerations to pediatric, behavior health, and incarcerated patients.

Endorsement Consideration: Three (3) years (05/2025-05/2028) – conditional