

MCB Basic Numbers

Mobile Crisis Response				01/01/2024	09/23/2025
Total Calls to OCLinks	Possible Crisis Calls	Resolved Over Phone	Cancelled Before Dispatch	Mobile Crisis Dispatches	Other Dispatches
74,381	22,922	3,837	485	15,496	3,104

Mobile Crisis Dispatch Detail

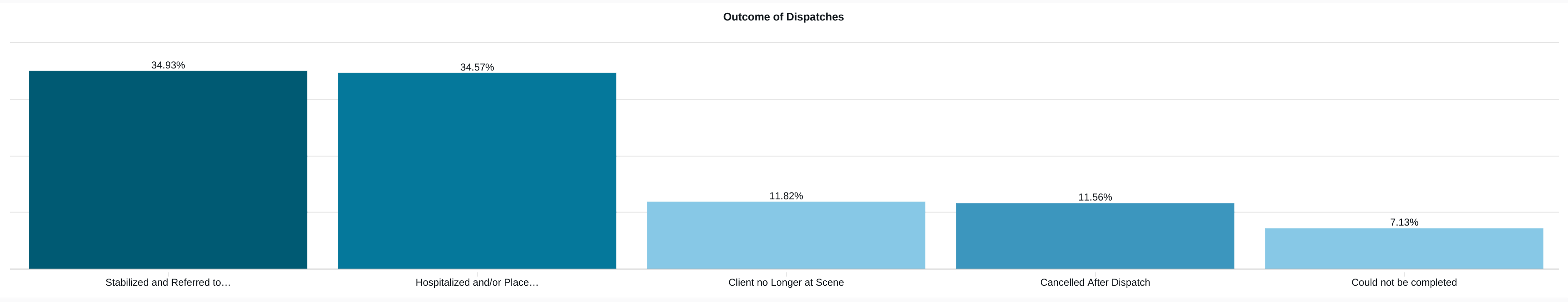
Mobile crisis staff are trained and knowledgeable in providing crisis intervention and support appropriate to the age of the client.

Adult or Child	Percentage
Adult	75.47%
Child	24.53%

The Mobile Crisis Benefit (MCB) requires a two-person behavioral health team to respond to calls. A single behavioral health team member responds when a two-person team is not available.

Response Type	Percentage
Mobile Crisis Team Responded	81.43%
Single Responder	18.57%

Outcome of Mobile Crisis Response



Law Enforcement Presence during Mobile Crisis Response

MCB is designed to prevent unnecessary utilization of law enforcement (LE) during a behavioral health crisis. As part of monitoring its MCB implementation, the HCA is tracking the number of times a mobile crisis response team requests LE compared to the number of times LE may be present for some other reason (i.e., a second reporting party called LE, LE is the initial reporting party, or they are nearby due to community patrol).

Law Enforcement Involvement

Law Enforcement Involvement	Percentage
LE not requested but present for other reason	11.04%
LE requested in response	23.93%
LE not requested or involved in response	65.03%