



Ambulance Patient Offload Time (APOT-1) Report
August 2025

Hospital	2025 Totals			August 2025				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,380	32:59	59	301	24:05	11:48	9:11	2
Anaheim Regional Medical Center	4,892	34:00	33	576	32:47	14:45	11:05	2
Children's Hospital of Orange County	3,073	12:25	0	386	11:05	5:57	5:00	0
Foothill Regional Medical Center	760	33:56	161	87	25:51	14:14	12:54	6
Garden Grove Hosp and MC	3,123	52:55	606	396	36:36	18:32	14:58	52
Hoag Hospital Irvine	6,782	14:22	440	886	13:59	8:03	7:28	17
Hoag Memorial Hosp Presbyterian	13,498	13:33	363	1,789	13:41	8:56	8:35	13
Huntington Beach Hospital	3,564	35:01	453	417	33:33	16:01	11:00	19
Kaiser Permanente - Anaheim MC	3,544	32:47	644	440	27:47	15:03	12:26	51
Kaiser Permanente - Irvine MC	3,624	30:07	231	393	25:48	14:05	12:00	29
La Palma Intercommunity Hospital	3,194	28:02	117	404	34:44	17:28	13:29	2
Mission Hospital - Laguna Beach	2,573	21:13	97	286	15:01	8:42	7:25	2
Mission Hospital Regional MC	13,041	22:45	331	1,805	21:49	11:35	10:01	8
Orange Coast Memorial MC	4,164	20:51	1311	501	18:57	12:21	11:08	119
Orange County Global MC	5,222	25:45	1005	695	23:03	11:04	6:55	50
Saddleback Memorial MC	6,448	21:43	681	834	22:06	12:13	10:41	68
South Coast Global Medical Center	2,198	32:36	118	278	30:44	17:08	14:00	10
St. Joseph Hospital	10,753	22:28	777	1,345	20:18	11:06	8:53	81
St. Jude Medical Center	10,421	30:26	573	1,349	19:26	11:03	10:00	32
UCI Health - Fountain Valley	6,223	32:19	875	829	28:11	14:19	11:11	42
UCI Health - Los Alamitos	4,154	42:43	1246	532	40:18	20:26	15:52	154
UCI Health - Placentia Linda	4,127	26:38	166	486	19:36	9:49	7:06	0
UCI Medical Center	7,916	30:35	1747	1,113	33:21	12:39	5:47	193
West Anaheim Medical Center	7,103	34:27	404	858	28:00	14:44	12:08	64

Median Hospital 90th Percentile APOT Time 30:17
InterQuartile Range 22:17, 33:13

24:56
19:33, 31:15

OC EMS System Total (Aggregate)	132,777	26:22
OCEMS System Mean APOT Time	13:25	
Standard Deviation	+/- 13:42	
OCEMS System Median APOT Time	09:58	
InterQuartile Range	5:49, 16:13	

16,986	23:32
	12:10
	+/- 10:52
	09:34
	5:33, 14:59

Diversion Hours 1017
Diverted Transports 419
Hospitals/Day Range 3-12/day
Transports w/ APOT 30-60min 821
Transports w/ APOT >60min 138



Ambulance Patient Offload Time (APOT-1) Report
September 2025

Hospital	2025 Totals			September 2025				
	Transports	90th Percentile APOT (Min:Sec)	Diversion Hours	Transports	90th Percentile APOT (Min:Sec)	Mean APOT (Min:Sec)	Median APOT (Min:Sec)	Diversion Hours
Anaheim Global Medical Center	2,674	31:49	69	294	20:02	10:15	8:09	9
Anaheim Regional Medical Center	5,465	33:00	35	573	26:15	13:16	11:12	2
Children's Hospital of Orange County	3,417	12:13	0	344	10:42	5:51	5:00	0
Foothill Regional Medical Center	850	34:45	185	90	39:11	23:27	15:30	24
Garden Grove Hosp and MC	3,479	52:05	646	356	40:34	18:16	12:48	40
Hoag Hospital Irvine	7,637	14:15	477	855	13:28	8:08	7:20	36
Hoag Memorial Hosp Presbyterian	15,182	13:35	369	1,684	13:52	8:51	8:17	6
Huntington Beach Hospital	3,926	34:41	505	362	30:59	16:31	11:03	52
Kaiser Permanente - Anaheim MC	3,936	32:23	702	392	30:01	15:47	12:44	58
Kaiser Permanente - Irvine MC	4,093	29:05	237	469	20:19	11:52	10:01	6
La Palma Intercommunity Hospital	3,551	28:09	117	357	29:49	15:13	12:24	0
Mission Hospital - Laguna Beach	2,854	20:31	97	281	14:41	8:39	7:27	0
Mission Hospital Regional MC	14,702	22:45	346	1,661	22:39	11:50	10:18	15
Orange Coast Memorial MC	4,695	20:35	1428	531	18:43	12:05	11:13	117
Orange County Global MC	5,857	25:05	1065	635	19:10	10:27	6:36	60
Saddleback Memorial MC	7,246	21:53	742	798	22:47	12:30	10:53	62
South Coast Global Medical Center	2,477	32:05	126	279	26:22	15:57	13:47	8
St. Joseph Hospital	12,133	22:29	862	1,380	22:31	11:43	8:54	85
St. Jude Medical Center	11,766	29:12	608	1,345	20:25	11:37	10:20	35
UCI Health - Fountain Valley	7,016	31:32	948	793	24:56	13:10	10:31	73
UCI Health - Los Alamitos	4,628	42:00	1442	474	32:39	18:29	15:01	197
UCI Health - Placentia Linda	4,597	26:43	176	470	27:44	11:38	6:49	10
UCI Medical Center	8,981	30:04	1913	1,065	27:06	10:52	5:43	166
West Anaheim Medical Center	7,996	33:52	413	893	29:46	15:27	13:00	8

Median Hospital 90th Percentile APOT Time 29:08
InterQuartile Range 22:20, 32:32

23:51
19:49, 29:47

OC EMS System Total (Aggregate)	149,158	25:58
OCEMS System Mean APOT Time		13:16
Standard Deviation	+/-	13:24
OCEMS System Median APOT Time		09:54
InterQuartile Range		5:47, 16:04

16,381	22:51
	12:01
	+/- 10:29
	09:28
	5:36, 15:02

Diversion Hours 1069
Diverted Transports 439
Hospitals/Day Range 3-16/day
Transports w/ APOT 30-60min 688
Transports w/ APOT >60min 112

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report

August 2025

Hospital	2025 Totals							August 2025						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	21,237	30:23	1310 (4.5%)	180 (0.6%)	617 (5.3%)	593 (10.2%)	NA	2,666	23:49	87 (2.3%)	8 (0.2%)	37 (2.5%)	32 (4.4%)	NA
Anaheim Global Medical Center	2,380	32:59	59 (1.0%)	101 (1.7%)	NA	NA	NA	301	24:05	2 (0.3%)	0 (0.0%)	NA	NA	NA
Anaheim Regional Medical Center	4,892	34:00	33 (0.6%)	78 (1.3%)	36 (0.6%)	NA	NA	576	32:47	2 (0.3%)	8 (1.1%)	2 (0.3%)	NA	NA
Kaiser Permanente - Anaheim MC	3,544	32:47	644 (11.0%)	0 (0.0%)	NA	NA	NA	440	27:47	51 (6.8%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	10,421	30:26	573 (9.8%)	0 (0.0%)	582 (10.0%)	593 (10.2%)	NA	1,349	19:26	32 (4.3%)	0 (0.0%)	35 (4.8%)	32 (4.4%)	NA
UCI Health - Placentia Linda	4,127	26:38	166 (2.8%)	0 (0.0%)	NA	NA	NA	486	19:36	0 (0.0%)	0 (0.0%)	NA	NA	NA
South Region	32,468	21:37	1780 (6.1%)	86 (0.3%)	1478 (8.4%)	1021 (8.8%)	1 (0.0%)	4,204	20:36	124 (3.3%)	41 (1.1%)	98 (4.4%)	76 (5.1%)	0 (0.0%)
Hoag Hospital Irvine	6,782	14:22	440 (7.5%)	0 (0.0%)	442 (7.6%)	NA	NA	886	13:59	17 (2.2%)	0 (0.0%)	17 (2.2%)	NA	NA
Kaiser Permanente - Irvine MC	3,624	30:07	231 (4.0%)	0 (0.0%)	NA	NA	NA	393	25:48	29 (4.0%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,573	21:13	97 (1.7%)	86 (1.5%)	NA	NA	NA	286	15:01	2 (0.3%)	41 (5.5%)	NA	NA	NA
Mission Hospital Regional MC	13,041	22:45	331 (5.7%)	0 (0.0%)	353 (6.1%)	334 (5.7%)	1 (0.0%)	1,805	21:49	8 (1.1%)	0 (0.0%)	13 (1.8%)	8 (1.1%)	0 (0.0%)
Saddleback Memorial MC	6,448	21:43	681 (11.7%)	0 (0.0%)	683 (11.7%)	687 (11.8%)	NA	834	22:06	68 (9.1%)	0 (0.0%)	68 (9.1%)	68 (9.1%)	NA
West Region	14,451	33:52	1767 (10.1%)	43 (0.2%)	1759 (15.1%)	1261 (21.6%)	NA	1,794	27:33	221 (9.9%)	0 (0.0%)	261 (17.5%)	155 (20.9%)	NA
La Palma Intercommunity Hospital	3,194	28:02	117 (2.0%)	21 (0.4%)	NA	NA	NA	404	34:44	2 (0.3%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	4,154	42:43	1246 (21.4%)	4 (0.1%)	1263 (21.7%)	1261 (21.6%)	NA	532	40:18	154 (20.7%)	0 (0.0%)	155 (20.9%)	155 (20.9%)	NA
West Anaheim Medical Center	7,103	34:27	404 (6.9%)	18 (0.3%)	496 (8.5%)	NA	NA	858	28:00	64 (8.7%)	0 (0.0%)	105 (14.2%)	NA	NA
Central Region	36,310	28:02	5009 (14.3%)	181 (3.1%)	4793 (20.5%)	5815 (24.9%)	437 (2.5%)	4,764	25:30	417 (9.3%)	17 (0.4%)	389 (13.1%)	1069 (35.9%)	27 (1.2%)
Children's Hospital of OC	3,073	12:25	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	386	11:05	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	3,123	52:55	606 (10.4%)	16 (0.3%)	NA	NA	NA	396	36:36	52 (7.0%)	1 (0.2%)	NA	NA	NA
Orange County Global MC	5,222	25:45	1005 (17.2%)	16 (0.3%)	1081 (18.5%)	2060 (35.3%)	192 (3.3%)	695	23:03	50 (6.7%)	5 (0.7%)	50 (6.7%)	732 (98.3%)	18 (2.4%)
St. Joseph Hospital	10,753	22:28	777 (13.3%)	148 (2.5%)	782 (13.4%)	971 (16.7%)	NA	1,345	20:18	81 (10.9%)	11 (1.4%)	82 (11.0%)	91 (12.3%)	NA
UCI Health - Fountain Valley	6,223	32:19	875 (15.0%)	0 (0.0%)	1170 (20.1%)	1027 (17.6%)	NA	829	28:11	42 (5.7%)	0 (0.0%)	64 (8.6%)	53 (7.1%)	NA
UCI Medical Center	7,916	30:35	1747 (30.0%)	0 (0.0%)	1759 (30.2%)	1757 (30.1%)	245 (4.2%)	1,113	33:21	193 (25.9%)	0 (0.0%)	193 (26.0%)	193 (26.0%)	9 (1.2%)
Coastal Region	24,184	20:11	2406 (8.3%)	479 (8.2%)	1740 (14.9%)	365 (6.3%)	NA	3,072	18:49	168 (4.5%)	34 (0.9%)	137 (9.2%)	13 (1.8%)	NA
Foothill Regional Medical Center	760	33:56	161 (2.8%)	32 (0.6%)	NA	NA	NA	87	25:51	6 (0.8%)	14 (1.9%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	13,498	13:33	363 (6.2%)	0 (0.0%)	365 (6.3%)	365 (6.3%)	NA	1,789	13:41	13 (1.8%)	0 (0.0%)	13 (1.8%)	13 (1.8%)	NA
Huntington Beach Hospital	3,564	35:01	453 (7.8%)	0 (0.0%)	NA	NA	NA	417	33:33	19 (2.5%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	4,164	20:51	1311 (22.5%)	1 (0.0%)	1375 (23.6%)	NA	NA	501	18:57	119 (16.1%)	0 (0.0%)	124 (16.7%)	NA	NA
South Coast Global MC	2,198	32:36	118 (2.0%)	446 (7.6%)	NA	NA	NA	278	30:44	10 (1.4%)	20 (2.7%)	NA	NA	NA
Orange County EMS System	132,777	26:22	12438 (8.9%)	968 (0.7%)	10387 (12.7%)	9055 (17.3%)	438 (1.9%)	16,986	23:32	1017 (5.7%)	99 (0.6%)	923 (8.9%)	1347 (20.1%)	27 (0.9%)

County of Orange
Health Care Agency
Emergency Medical Services



Emergency Receiving Center Diversion Report

September 2025

Hospital	2025 Totals							September 2025						
	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)	Volume	APOT 90th%	ED Hrs (%)	CT Hrs (%)	Cardiac Hrs (%)	Neuro Hrs (%)	Trauma Hrs (%)
North Region	23,841	29:37	1414 (4.3%)	189 (0.6%)	654 (5.0%)	628 (9.6%)	NA	2,604	22:49	104 (2.9%)	10 (0.3%)	37 (2.6%)	35 (4.9%)	NA
Anaheim Global Medical Center	2,674	31:49	69 (1.0%)	111 (1.7%)	NA	NA	NA	294	20:02	9 (1.3%)	10 (1.4%)	NA	NA	NA
Anaheim Regional Medical Center	5,465	33:00	35 (0.5%)	78 (1.2%)	38 (0.6%)	NA	NA	573	26:15	2 (0.3%)	0 (0.0%)	2 (0.3%)	NA	NA
Kaiser Permanente - Anaheim MC	3,936	32:23	702 (10.7%)	0 (0.0%)	NA	NA	NA	392	30:01	58 (8.0%)	0 (0.0%)	NA	NA	NA
St. Jude Medical Center	11,766	29:12	608 (9.3%)	0 (0.0%)	617 (9.4%)	628 (9.6%)	NA	1,345	20:25	35 (4.9%)	0 (0.0%)	35 (4.9%)	35 (4.9%)	NA
UCI Health - Placentia Linda	4,597	26:43	176 (2.7%)	0 (0.0%)	NA	NA	NA	470	27:44	10 (1.4%)	0 (0.0%)	NA	NA	NA
South Region	36,532	21:28	1899 (5.8%)	86 (0.3%)	1593 (8.1%)	1099 (8.4%)	1 (0.0%)	4,064	20:38	119 (3.3%)	0 (0.0%)	116 (5.4%)	77 (5.4%)	0 (0.0%)
Hoag Hospital Irvine	7,637	14:15	477 (7.3%)	0 (0.0%)	478 (7.3%)	NA	NA	855	13:28	36 (5.1%)	0 (0.0%)	37 (5.1%)	NA	NA
Kaiser Permanente - Irvine MC	4,093	29:05	237 (3.6%)	0 (0.0%)	NA	NA	NA	469	20:19	6 (0.8%)	0 (0.0%)	NA	NA	NA
Mission Hospital - Laguna Beach	2,854	20:31	97 (1.5%)	86 (1.3%)	NA	NA	NA	281	14:41	0 (0.0%)	0 (0.0%)	NA	NA	NA
Mission Hospital Regional MC	14,702	22:45	346 (5.3%)	0 (0.0%)	370 (5.6%)	350 (5.3%)	1 (0.0%)	1,661	22:39	15 (2.1%)	0 (0.0%)	17 (2.4%)	15 (2.1%)	0 (0.0%)
Saddleback Memorial MC	7,246	21:53	742 (11.3%)	0 (0.0%)	745 (11.4%)	749 (11.4%)	NA	798	22:47	62 (8.6%)	0 (0.0%)	62 (8.6%)	62 (8.6%)	NA
West Region	16,175	33:17	1972 (10.0%)	44 (0.2%)	1965 (15.0%)	1459 (22.3%)	NA	1,724	27:13	205 (9.5%)	0 (0.0%)	206 (14.3%)	198 (27.5%)	NA
La Palma Intercommunity Hospital	3,551	28:09	117 (1.8%)	21 (0.3%)	NA	NA	NA	357	29:49	0 (0.0%)	0 (0.0%)	NA	NA	NA
UCI Health - Los Alamitos	4,628	42:00	1442 (22.0%)	4 (0.1%)	1461 (22.3%)	1459 (22.3%)	NA	474	32:39	197 (27.3%)	0 (0.0%)	198 (27.5%)	198 (27.5%)	NA
West Anaheim Medical Center	7,996	33:52	413 (6.3%)	19 (0.3%)	504 (7.7%)	NA	NA	893	29:46	8 (1.1%)	0 (0.0%)	8 (1.2%)	NA	NA
Central Region	40,883	27:33	5432 (13.8%)	187 (2.9%)	5196 (19.8%)	6868 (26.2%)	454 (2.3%)	4,573	23:25	423 (9.8%)	7 (0.2%)	404 (14.0%)	1053 (36.6%)	17 (0.8%)
Children's Hospital of OC	3,417	12:13	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)	344	10:42	0 (0.0%)	0 (0.0%)	NA	NA	0 (0.0%)
Garden Grove Hosp and MC	3,479	52:05	646 (9.9%)	19 (0.3%)	NA	NA	NA	356	40:34	40 (5.6%)	3 (0.3%)	NA	NA	NA
Orange County Global MC	5,857	25:05	1065 (16.3%)	16 (0.2%)	1141 (17.4%)	2779 (42.4%)	203 (3.1%)	635	19:10	60 (8.3%)	0 (0.0%)	60 (8.3%)	719 (99.9%)	12 (1.6%)
St. Joseph Hospital	12,133	22:29	862 (13.2%)	152 (2.3%)	868 (13.2%)	1062 (16.2%)	NA	1,380	22:31	85 (11.8%)	4 (0.6%)	85 (11.8%)	90 (12.5%)	NA
UCI Health - Fountain Valley	7,016	31:32	948 (14.5%)	0 (0.0%)	1262 (19.3%)	1103 (16.8%)	NA	793	24:56	73 (10.1%)	0 (0.0%)	92 (12.7%)	76 (10.6%)	NA
UCI Medical Center	8,981	30:04	1913 (29.2%)	0 (0.0%)	1926 (29.4%)	1924 (29.4%)	251 (3.8%)	1,065	27:06	166 (23.0%)	0 (0.0%)	167 (23.2%)	167 (23.2%)	6 (0.8%)
Coastal Region	27,130	20:04	2613 (8.0%)	487 (7.4%)	1874 (14.3%)	375 (5.7%)	NA	2,946	19:08	208 (5.8%)	8 (0.2%)	134 (9.3%)	9 (1.3%)	NA
Foothill Regional Medical Center	850	34:45	185 (2.8%)	40 (0.6%)	NA	NA	NA	90	39:11	24 (3.3%)	8 (1.1%)	NA	NA	NA
Hoag Memorial Hosp Presbyterian	15,182	13:35	369 (5.6%)	0 (0.0%)	371 (5.7%)	375 (5.7%)	NA	1,684	13:52	6 (0.9%)	0 (0.0%)	6 (0.9%)	9 (1.3%)	NA
Huntington Beach Hospital	3,926	34:41	505 (7.7%)	0 (0.0%)	NA	NA	NA	362	30:59	52 (7.2%)	0 (0.0%)	NA	NA	NA
Orange Coast Memorial MC	4,695	20:35	1428 (21.8%)	1 (0.0%)	1503 (22.9%)	NA	NA	531	18:43	117 (16.3%)	0 (0.0%)	128 (17.7%)	NA	NA
South Coast Global MC	2,477	32:05	126 (1.9%)	446 (6.8%)	NA	NA	NA	279	26:22	8 (1.1%)	0 (0.0%)	NA	NA	NA
Orange County EMS System	149,158	25:58	13506 (8.6%)	993 (0.6%)	11283 (12.3%)	10428 (17.7%)	456 (1.7%)	16,381	22:51	1069 (6.2%)	24 (0.1%)	897 (8.9%)	1373 (21.2%)	17 (0.6%)