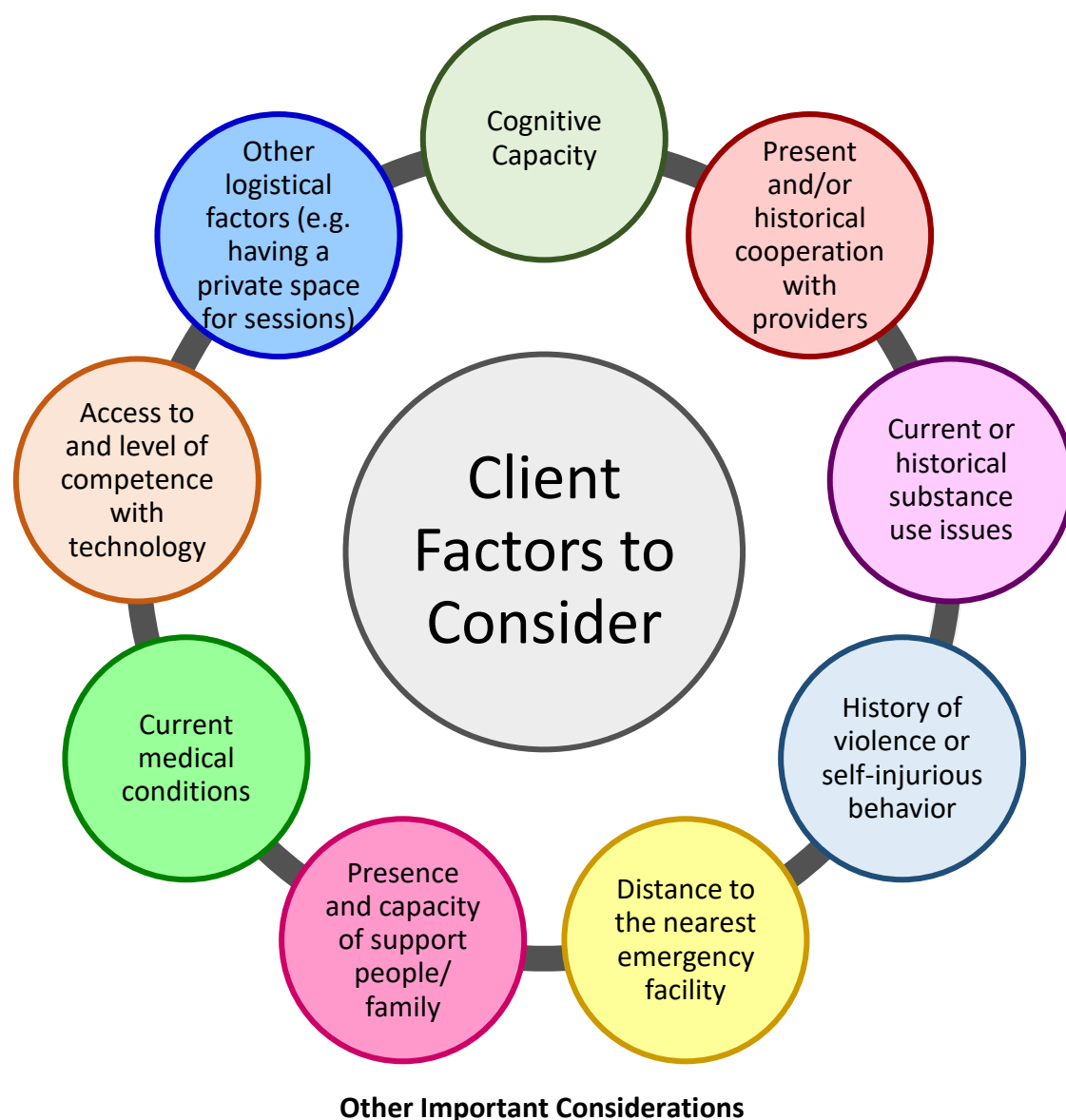




Quick Guide: Assessing Appropriateness for Telehealth Services

Behavioral Health Services providers should continuously assess for client appropriateness for telehealth services. Providers should consult with their supervisor as needed when there are concerns about a client's appropriateness for telehealth services (American Telemedicine Association, 2013; The American Psychiatric Association & American Telemedicine Association, 2018).



- Overall acuity of symptoms or related functional impairments
- Client's/ member's ability to engage and make progress toward treatment goals
- The client's/member's stated preference for telehealth vs. in-person services
- Suicide risk