



<b>Health Care Agency Behavioral Health Services Policies and Procedures</b>	Section Name:	Client's Rights
	Sub Section:	Informing Materials
	Section Number:	02.06.04
	Policy Status:	<input checked="" type="checkbox"/> New <input type="checkbox"/> Revised
SIGNATURE		DATE APPROVED
Director of Operations Behavioral Health Services	<u>Signature on File</u>	<u>5/18/15</u>

**SUBJECT:** Mandatory Postings for Providers

**PURPOSE:**

To establish a policy and guidelines for Behavioral Health Services (BHS) regarding posted information about providers that is required by multiple regulations.

**POLICY:**

Behavioral Health Services shall comply with regulatory requirements to provide consumers with information about providers.

**SCOPE:**

This Policy and Procedure applies to all BHS staff.

**REFERENCES:**

California Business and Professions Code, Section 680.5

California Business and Professions Code, Section 2936

California Code of Regulations, Title 16, Section 1355.4

**PROCEDURES:**

Posting of information for consumers is required in a variety of regulations

- I. All staff licensed under Division 2 of the California Business and Professions Code are required to post at their principal work location, information specified in California Business and Professions Code Section, Section 680.5.
  - A. Required information is indicated as checked within this grid:

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Division 2	License Type	Name	License	Highest Level of Academic Degree	Board Certification (ABMS/MBC)
Chapter 2	Chiropractors	X	X	X	X
Chapter 3	Clinical Lab Technology				
Chapter 4	Dentistry				X
Chapter 5	Medicine (MD, DO)				
Chapter 5.1	Research Psychoanalysts				X
Chapter 5.3	Speech-Language Pathologist and Audiologist				X
Chapter 5.5	Registered Dispensing Opticians				X
Chapter 5.6	Occupational Therapist				X
Chapter 5.65	Dieticians				X
Chapter 5.67	Perfusionist				X
Chapter 5.7	Physical Therapy				X
Chapter 6	Nursing (RN, NP, Nurse Anesthetist, Public Health Nurse Certification, Clinical Nurse Specialists)			X	X
Chapter 6.5	Vocational Nursing (LVN)			X	X
Chapter 6.6	Psychologists				X
Chapter 7	Optometry				X
Chapter 7.5	Hearing Aid Dispensers	X	X	X	X
Chapter 7.7	Physician Assistants				X
Chapter 7.8	Polysomnographic Technologist				X
Chapter 8	Osteopathic Medicine				X
Chapter 8.2	Naturopathic Doctors				X
Chapter 8.3	Respiratory Therapy	X	X	X	X
Chapter 9	Pharmacy				X
Chapter 10	Psychiatric Technicians (LPT)				X
Chapter 11	Veterinary Medicine	X	X	X	X
Chapter 12	Acupuncture				X
Chapter 13	Marriage and Family Therapists (MFT)	X	X	X	X
Chapter 13.5	Educational Psychologist				X
Chapter 14	Social Workers (LCSW)	X	X	X	X
Chapter 16	Licensed Professional Counselors				X

B. This posting is the responsibility of the individual clinician.

C. Information must be in at least 24 font.

- II. All licensees of the Medical Board of California must post a notice to consumers as required by California Code of Regulations, Title 16, Sec. 1355.4.
  - A. The required language is as follows:
    - 1. “NOTICE TO CONSUMERS: The Department of Consumer Affairs Board of Psychology receives and responds to questions and complaints regarding the practice of psychology. If you have questions or complaints, you may contact the board on the Internet at [www.psychboard.ca.gov](http://www.psychboard.ca.gov), by calling 1-866-503-3221, or by writing to the following address: Board of Psychology, 1422 Howe Avenue, Suite 22, Sacramento, California 95825-3236.
  - B. Behavioral Health Services has selected to meet this requirement by means of posting the notice in all clinic lobbies.
  - C. The clinic Service Chief shall insure that the required notice is posted.
  - D. An 8 ½ x 11 copy of a posting that meets the requirements is available in English, Spanish, Chinese, and Korean at the Board of Psychology Website, <http://www.psychboard.ca.gov/consumers/consum-stat.shtml>